

WARWICK DISTRICT COMMUNITY FORUM Data Capture Sheet

Notes of WARWICK COMMUNITY FORUM – 27th October 2016 at Racing Club Warwick

No. of Residents	No. of Councillors County /WDC/Town			No. of Police	No. of Comm & Vol Sector	No. of Officers	Total
21	3	1	1	2	5	7	42

Police priorities:

The agreed policing priorities for the period October 2016 and are as follows:

- Speed enforcement checks/ monitoring – to conduct high-visibility patrols along Stratford Road, Warwick to include breathalysing motorists where alcohol is suspected and fixed penalty fines.
- School Patrols – to conduct high-visibility patrols of all local schools in the area in mornings as well as evenings and deal with a variety of motoring offences, including seatbelts, mobile phones, speeding and inappropriately parked vehicles
- Anti-Social Patrols of Open Spaces – high-visibility patrols of parks and open spaces within Warwick, to deal with ASB and those likely to cause nuisance.

LIFELINE SERVICES:

What is lifeline?

Lifeline is available to anyone in Warwick District who may:

- Have a health issue
- Have a disability
- Be risk of falling
- Be living in a vulnerable situation
- Live alone and want to feel more secure

For example: Dorothy was at home when she had severe chest pains, luckily she wasn't alone! She pressed her Lifeline button and the team quickly altered emergency services, reassuring her that help was on its way. They called her daughter to let her know what was happening.

If this happened to you or someone you care for, wouldn't you like to know that help is available 24 hours a day 365 days a year?

You will be supplied with:

- A Lifeline Unit
- A pendant with a variety of wearing options (neck, wrist, key-ring and belt clip)
- Or you can have our new options that look more like jewellery or watches.

How does lifeline work?

It's a quick and easy to install Lifeline unit into your home. There are 2 options available to you:

- Arrange an appointment for one of our friendly team to install as device for you
- Have a pre-programmed equipment posted to your home for either yourself or a family member

**For a free no obligation home demonstration call on:
01926 339577**

WARWICK DISTRICT COUNCIL'S RANGER SERVICE:

The Ranger Service:

- The Ranger Service routinely works in partnership with Police, Safer Neighbourhood Groups and CCTV to help keep the car parks, parks and open spaces safe
- The Ranger Service is a front-line service that promotes Warwick District and gets involved in cultural activities and events
- Ranger Service contributes to cultural activities and events and also routinely reports health and safety issues within car parks, parks and open spaces and resolve any immediate problems

The role of the rangers are:

Role 1:

- ▣ Patrolling parks and play areas
- ▣ Dealing with anti-social behaviour and liaising with Police
- ▣ Reporting broken play equipment/benches/graffiti/litter
- ▣ Monitoring contractors and reporting back to WDC
- ▣ Point of contact for the public for advice or assistance (local history for visitors)
- ▣ Act as a deterrent

Role 2:

- ▣ Car Parks
- ▣ Issue of Penalty Charge Notices
- ▣ Multi-Storeys car parks
- ▣ Contact Centre for machine faults 6am-midnight
- ▣ Lock ups of multi- storey car parks and cemeteries

Role3

- ▣ Community Contact
- ▣ Friends of groups
- ▣ PCSO's/Police walkabouts
- ▣ Anti-Social multi agency groups
- ▣ Monthly meetings
- ▣ Community litter picks
- ▣ Public Events (inspections)

The Future role:

- ▣ Working closer with communities
- ▣ Possibly using Fixed Penalty Notices for anti-social incidents
- ▣ Making our parks and green spaces pleasant for everyone
- ▣ Expand the service to other areas
- ▣ Working closely with Housing and property reporting faults (footpaths/signs/lighting)
- ▣ Working with the Green Space team on future projects
- ▣ Risk assessments in parks and car parks

If any members of the public have any issues or concerns they would like to raise in respect of parks and open spaces please contact the Senior Rangers as follows:

Jamie Hill – email: Jamie.Hill@warwickdc.gov.uk

David Anderton – email: David.Anderton@warwickdc.gov.uk

Tel: 01926 314009

Heritage and Culture Consultation:

Heritage and Culture Warwickshire (HCW) provides a range of services that safeguard and promote Warwickshire's archives, human history and natural sciences and provides residents and visitors with opportunities to engage with our heritage through high quality education activities and events programmes.

HCW operate across two museum sites in Warwick which are open to the public all year round. These are Market Hall Museum and St Johns House Museum. In addition we provide access to Warwickshire's archives through the Warwickshire County Record Office, Warwick.

HCW is part way through a programme of transformation, to provide an enhanced service offer to the public through:

- The refurbishment of the Market Hall Museum, funded by Heritage Lottery Fund
- Development of new education and learning programmes, to meet the needs of the new curriculum and new displays at the Market Hall Museum
- Greater online access to Warwickshire's collections

The Service is facing significant financial challenge, with the need to change the savings of 43% (£478,000) to its budget over the financial period 2014 – April 2017. HCW has already found some saving, through the reductions in staffing across all areas of operation and cuts to expenditure budgets. The Service has identified additional savings and is collecting views of visitors, partners, funders, staff and volunteers to help inform the decisions they now have to make.

Please email : hcwresponse@warwickshire.gov.uk with any comments

A46 Stanks Island and Birmingham Road Improvements, Warwick

Purpose of Stanks Island and Birmingham Road Improvements:

- Improve traffic circulation
- Provide and improve walking and cycling facilities
- Address traffic queues on the A46 slip roads which extend onto the main carriageway and cause safety concerns
- Prepare future predicted traffic increases linked to Local Plan growth and general traffic growth, supporting economic growth.

Timescales for improvement works:

- Works due to start on site spring/ summer 2017
- Completion expected Autumn Winter 2017

For further information:

Email: stanksisland@warwickshire.gov.uk or log onto www.warwickshire.gov.uk/stanksisland

Warwick Town Centre – Transport proposals update

A public consultation on the transport proposals for Warwick Town has been completed. The consultation was launched on Thursday 7 July at the Warwick Community Forum and ran for a period of 6 weeks.

The public exhibitions were well attended, with over 60 people attending the Community Forum launch event and in excess of 300 people attending the 2 day exhibition in Warwick's Market Square

In total 290 feedback forms were received, as well as letters from various stakeholder groups representing the town.

Where concerns were raised, further work is being carried out to try to overcome these concerns. The work can be summarised as follows:

- Further modelling – to assess whether a reversal of the proposed one-way can provide more benefits, to look in more detail at the operation of Priory Road/Smith Street/ St John's junction and to look in more detail at the operation of Theatre Street/ Westgate junction
- Work with the District Council to ensure that proposals to enhance the Conversation Area
- Review the boundary of 20mph zone to take on board comments received
- Amendments to the Priory Road Redesign to take on board comments received
- Identify ways in which traffic restrictions on Castle Lane can be achieved to prevent through traffic

- Identify ways to improve pedestrian links across Castle Hill to Smith Street
- Identify ways in which the awareness and visibility of town centre shopping areas can be improved for motorists coming from south to east routing via The Butts and Northgate

The results of this work will be shared with the public and stakeholders in due course.

Service issue raised at the last Community Forum held on 7th July 2016:

1. Myton Fields

- Proposed new car park - A Council worker was seen measuring up Myton Fields recently and, when asked what he was doing, said that the area was going to be turned into a car park for 100 cars. .
- meeting the ongoing problems at Myton Fields of quad bikes and cars joy-riding causing asb to neighbours. We have also reported in the past asb from barbeques - smoke and loud music entering the houses at Myton Road. The Police do attend when called but cannot get there in time to stop the joy riders who cause havoc and then are gone before the Police arrive. Neighbours are unwilling to take photos of the perpetrators and number plates for fear of repercussions. WDC actions of notices, poles and letting the undergrowth grow up have proved fruitless and neighbours and The Friends of St. Nicholas Park are still calling for CCTV cameras to be installed on Myton Fields. This would also offer protection to the hundreds of schoolchildren who cross the park daily to attend Myton and Warwick Schools (letters of support previously sent from 3 schools). Why can you not reconsider providing cameras at each end of Myton Fields to control these problems and offer some semblance of safety to park users? It would also obviate the need for Police presence as the perps would be captured on the CCTV recordings. Camera systems are so sophisticated now that they can be monitored using mobile 'phones.

2. St Nick's park

- Year after year, we put green stickers on the areas we consider are neglected in St. Nicholas Park and also at the back of Mercia Way and we are told that these works would be included in the winter works. Year after year there is no change whatsoever to maintenance of these areas. Why not?
- Maintenance issues are required, particularly regarding trees. Again, nothing has been done and still dangerous branches remain and trees are liable to fall. Why have these not been tackled? Also Neil and I had a meeting with Simon Richardson and pointed out the felled trees and undergrowth that had been left along the riverside particularly at the Prince's Drive end. These present a risk during flood of being swept into the river and causing blockages at the weir, the aqueduct, bridges and all along the river. This would obviously increase the risk of the river breaching its banks and flooding adjacent areas, including properties. Simon said he would speak with the EA but the problems still remain. Even the access to our outflow hatch at the back of Mercia Way is obstructed by tree trunks left there when the 50 ft trees fell and were sawn up by WCC. When are these tree issues going to be addressed?

Update: A response have been made to all the issues raised.

Neighbourhood Services priorities:

If anyone wishes to raise Neighbourhood Service issues such as fly-tipping, problems with litter etc. please log onto the District Council's website where you are able to report any issues in respect of the following:

- Refuse
- Recycling
- Garden & Food waste
- Bulky item collection

Web site address is: www.warwickdc.gov.uk

Councillor Actions:

Cllr Warner – Heathcote Industrial Estate, to look at a combination of working with County Highways and Police to try and tackle this issue.

Update: This issue continues to be monitored

Grants considered and amount awarded:

Musical Memories at Saxon Mill (Age UK) - £1000.00

The Gap – Older Adults Luncheon Club - £725.00

Next Community Forum: Thursday 9th March at 6pm for 6.30pm start at (venue to be confirmed)

