

Priority	Measures	Purpose	Reporting Level	Data Provider	Owner	Information Taken from	Aim	Calculation of measure	Frequency of reporting
	% 24hr Retained Duty System (RDS) availability at key stations	24hr availability for all RDS stations except for Atherstone, Coleshill, Fenny and Stratford. This includes SFC, LC and Full Crews	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	PID	AC service Delivery	GARTAN	Bigger is Better	% of availability based on number of hours	Monthly
	% Wholetime appliance availability	A measurement on the percentage of time that all wholetime appliances are available to attend emergency incidents	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Control	AC Service Delivery	Wholetime availability sheet	Bigger is Better	Total no of hours Wholetime Duty System appliances are available / Total no of hours in period x 100	Monthly
	No. of community safety contacts	To measure the amount of enagaement in the local communities. The definitions are the measures themselves: Safe & Well checks Schools programme key stage 1,2,3 ASBIT/ASFIT/BIKE Fatal 4 Biker Down Heartshield Seated FPG1b returns - these include other engagement activities other than the mainstream, such as: Youth engagement event Schools events Arson initiatives Events arising from accidental dwelling fires - hot strikes, talks to groups/residents, etc. Road safety events Publicity event	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Frank	AC Service Delivery	Information taken off od FPG1Bs	Bigger is Better	Includes all contacts to the community including, visits on stations, fetes, schools (but not schools programme), does not include Safe and Well visits	Monthly
	No. of Safe and Well visits to vulnerable members of the community	Allows to identify that WFRS are delivering safe and well visits are delivered to the appropriate target audience with the appropriate information	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Andy/ Tony	AC Service Delivery	From Click View on Firmstep	Bigger is Better	Calucualted from Click View system. Debbie Satchwell also is aware how to return this measure	Monthly
	No. of 'Regulatory Reform (Fire Safety) Order 2005' risk-based fire protection inspections conducted	A measure of the number of risk based fire protection inspections carried out by WFRS Community Fire protection team within Warwickshire business where they are are subject to the requirements of the Regulatory Reform (Fire Safety)Order 2005	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Community Fire protection	AC Service Delivery	Farynor	Bigger is Better	Calculation of completed Fire Protection inspections	Monthly

% life risk and property emergency calls handled within 90 seconds	A measurement of how quickly Control Room operators initially handle emergency calls	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Control and PID	AC Service Delivery	VISION	Bigger is Better	Total no of life risk and property emergency calls handled with 90 seconds from time of receipt to time of first appliance mobilisation/ total no of life risk and property emergency calls received x 100 (based on mobilised type)	Monthly
% times an appliance arrives at life risk or property incidents within agreed response standards	To measure if appliances are adequately responding to life risk incidents	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Control and PID	AC Service Delivery	Firecrest	Bigger is Better	No of times where an appliance has booked in attendance at a life risk or property emergency incident within 10 minutes of appliance alert/ total no of life risk or property emergency incidents x 100. Measure based on revised type including all identified P1 and P2 incidents within Warwickshire	Monthly
% times a 2nd appliance arrives at life risk or property incidents within agreed response standards	To measure if appliances are adequately responding to life risk incidents	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Control and PID	AC Service Delivery	Firecrest	Bigger is Better	No of times where a second appliance has booked in attendance at a life risk or property emergency incident within 15 minutes of first appliance alert/ total no of life risk or property emergency incidents where 2 appliances are needed x 100. Measure based on revised type including all identified P1 and P2 incidents within Warwickshire.	Monthly
No. of incidents attended by Warwickshire Fire and Rescue Service	A measure of the total number of incidents WFRS is attending within a period of time.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	PID	AC Service Delivery	Firecrest	Smaller is Better	Sum total of all sub categories of emergency incidents attended (Primary Fires + Secondary Fires + Road Traffic Collision's+ Special Services+ False Alarms)	Monthly
No. of accidental dwelling fires	A measure of the number of fire incidents occurring in dwellings within Warwickshire that are deemed to be of an accidental cause.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	PID	AC Service Delivery	Firecrest	Smaller is Better	The total number of fires in dwellings where the cause has been recorded as accidental, not known or unspecified on question 5.15 of the Firecrest system	Monthly
No. of fire related deaths	A measure of the number of deaths that are recorded by the Coroner as a fire related cause.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	PID	AC Service Delivery	Firecrest	Smaller is Better	Total number of non fatal fire related injuries recorded through , excluding any precautionary checks and treated at scene as recorded on Firecrest.	Monthly
No. of fire related injuries	A measure of the number of injuries occurring as a result of fire at incidents attended by WFRS.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	PID	AC Service Delivery	Firecrest	Smaller is Better	Total number of non fatal fire related injuries recorded through Firecrest, excluding any precautionary checks and treated at scene as recorded on Firecrest.	Monthly

The Public Is Kept Safe	No. of Road Traffic Collision (RTC) incidents involving one or more extrication	A measure of the number of Road Traffic Collision incidents that are attended within Warwickshire where at least one extrication has been performed.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	PID	AC Service Delivery	Firecrest	Smaller is Better	Total number of RTC incidents recorded one the Firecrest system where person section has recorded an extrication	Monthly
Firefighters Are Kept Safe	No. of RIDDOR reportable incients	To monitor safety of our workforce and meet legal requirement to report such injuries to HSE.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Health and Safety Department	AC Service Support	RIVO Adverse event reporting system.	Smaller is Better	Total number of adverse events for WFRS personnel resulting in over 7 day injuries which are classed as dangerous occurences and reportable under the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations	Monthly
	No. of firefighters injuries	To monitor safety of our operational staff and identify themes to be addressed.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Health and Safety Department	AC Service Support	RIVO Adverse event reporting system.	Smaller is Better	Number of reported workplace injuries to operational staff.	Monthly
	No. of major training events/ exercises undertaken.	Exercises enable us to test our response and resilience arrangements for medium and large scale incidents organised by GC's	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Training & Development Centre	AC Service Support	TNG 13 Forms are completed by individuals organising exercises and added to a database at TADC.	Bigger is Better	Total number of major training events or exercises undertaken.	Monthly
	% competency level for wholetime and RDS firefighters in 9 core skills	Monitors the demonstrated and recorded competency levels of our firefighters against their required core skills syllabus.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Training & Development Centre	AC Service Support	Redkite Personal Development system	Bigger is Better	Number of firefighter core skills demonstrated and recorded against total number of core skills required across applicable operational staff.	Monthly
	Average days sickness per Full Time Equivalent	Email Sent requestion information 20/06/2017	Second level of reporting. Reviewed at GCT and MPR, Published on website.	Email Sent requestion information 20/06/2017	HR Manager	Email Sent requestion information 20/06/2017	Smaller is Better	Average no of days absence recorded due to sickness per Full Time Equivalent including non uniformed fire staff, fire control and all grey book personnel.	Monthly
	Revenue outturn -% Forecast variance to budget (Key Data Set)	Monitors expected revenue financial position at the year end which allows funding to be reallocated as necessary to business priorities and ensure corporate requirements for the outturn position are on target.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Finance Manager	Finance Manager	Download from Finance system of latest Forecast position	Smaller is Better	This is the forecast year end variance (calculated as annual budget minus the forecast total expenditure net of any income) expressed as a percentage of the annual budget.	Monthly
	No. of RDS Forums								

We Do Our Very Best	Capital Programme - % Variance to Budget	Monitors expected capital financial position at the year end which allows funding to be re-profiled as necessary across timescales and early identification of funding shortfalls, as well as ensuring corporate requirements for the outturn position are on target.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Finance Manager	Finance Manager	Latest available Capital data	Plan is Best	This is the forecast expenditure variance for the total duration of the capital project (calculated as total start year capital project budget minus the latest forecast total expenditure) expressed as a percentage of the total project budget. i.e. it is the variance forecast at project completion, not the variance within the current year.	Monthly
	£K Forecast Savings at Year End	Monitors expected savings financial position at year end ensuring early identification where savings are not being planned or are unlikely to be achieved and therefore alternative proposals can be developed to meet corporate requirements.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Finance Manager	Finance Manager	Monthly savings monitoring data reported to Corporate Board	Plan is Best	This is the forecast savings to be delivered for the full financial year. In £'000.	Monthly
	No. of structured/formal debriefs and incident command reviews	Collate incident and exercise feedback to analyse and evaluate the effectiveness of WFRS operational command competencies. Quality assure the levels of incident command knowledge & understanding. Identify health & safety issues and procedural compliance. Measure operational outcomes, reinforce positive achievement, identify good practice and reduce organisational risk. To extract local and inter agency (JESIP) operational learning from structured/formal debriefs.	Highest level of reporting and scrutiny with quarterly reporting to Corporate Board, Cabinet and OSC. Reviewed at GCT and MPR. Published on website.	Operational Planning Department	AC Service Delivery	Operational Planning Structured Debrief O23 & Incident Command review O24	Bigger is Better	Number of structured debriefs & incident command reviews as a result of information returns to the Operational Planning Department	Monthly