

How do I access Early Help?

You can speak with a professional already working with your family, they can start the process on your behalf.

You can also access information, advice and guidance from the teams below:

Family Information Service

Information, advice and guidance is available on the children and families pages of the Warwickshire website or helpline 01926 742274

www.warwickshire.gov.uk/childrenandfamilies

The Family Support Line

You can speak with a family support worker the same day by calling: 01926 412412, Monday to Friday 9.00 a.m. - 4.00 p.m.

Parenting workshops and programmes

These programmes are free for Warwickshire residents and professionals and can be booked through Eventbrite.

Search www.eventbrite, Warwickshire Children and Families or follow the link below:

<https://www.eventbrite.co.uk/o/warwickshire-children-and-families-17595309993>



Early Help and the Early Help Pathway to Change

Information for Parents and Carers



What is Early Help?

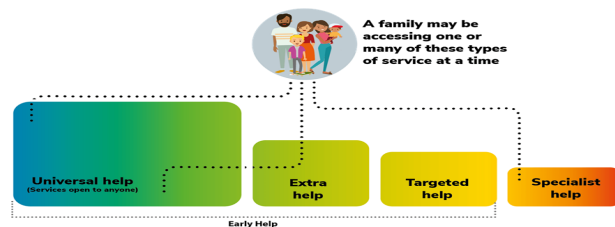
There are times in family life when things are difficult or someone in the family might be having problems. When help is accessed at the earliest time for these issues, things can get better for your child and family much more quickly than if the problems were left. Early Help works to get the right support in for your family at the right time.

Is this something I have to do?

No! Early Help is voluntary and consensual and no one can make you access Early Help. It is there to help you and your family at the right time to make things better for your whole family. We will involve you in the process every step of the way and will work with you to find out what help you need. You and your child's voice in this process is very important as it will help the professionals supporting you know what is happening and how they can best help you.

How could you help me and my family?

We offer support for families from Universal to Targeted Help. You can access universal support through our webpages where we have extensive information, advice and guidance, including information courses for parents / carers. Help is also at hand from Family Support Workers on the Family Support Line (01926 412412). Some situations will benefit from a "team around the family" with professionals and the family working together in a joint, coordinated way. This is called an Early Help Pathway to Change and includes an assessment and review meetings.



What is the Early Help Pathway Assessment?

The Early Help Pathway to Change is an assessment which families can access to help them and professionals understand what is happening for them. Those professionals can then work together as a team with you and your family to help improve things for the family as a whole.



How does it work?

A professional who is already working with you will normally lead the process.

It works by identifying what is happening that is causing the difficulties in your family life and working as a team with the professionals to help resolve them by understanding what needs to happen to help.

Specific actions are discussed in meetings that you will attend. Everybody in the meeting is clear about what needs to happen and by when, and this is recorded on an action plan, which is reviewed regularly. The intervention is short term and normally lasts no more than 6 months.

Who is my point of contact in this process?

A Lead Professional will be appointed who will keep in regular contact with you and your family.

Who will have my information?

Each families needs are unique so this will depend on the services that have been identified to support your identified needs. We work closely with other agencies, however we will only ever share information on a need to know basis. However there may be times when we will need to talk to others to make sure you and your family are safe. This could be because a child or adult is at risk of harm or if a crime could be prevented. For more information see Warwickshire County Council Privacy Notice.

