

# **Our Restorative Values and commitment to children and families**

## **Building strong relationships:**

- Creating and maintaining respectful and trusting relationships
- We will work WITH people, rather than just “doing to” or “doing for”
- Keeping the child(ren) central to our work with the family and everything we do
- Recognising that families are the experts in their lives and their strengths and goals will be central when providing support

## **Helping communities and families to find their own solutions:**

- Creating one timely plan together, focusing on strengths within the family and network, as well as being open and honest about what needs to change
- Promoting health, wellbeing and education for child(ren) and their families
- We will work together to manage needs, concerns and risks and identify solutions together to keep the child(ren) safe

## **Being the best we can be:**

- We will work together to provide high support and high challenge with children and families, ourselves and partner agencies
- We will support each other to develop the services we provide, learning from all feedback to improve our services for everyone
- We will work together to resolve difficulties quickly and restoratively, by finding the right way to support families

## **Principles of working with Parents**

- Be curious, identify what is really going on
- Avoid making assumptions
- Don't take sides
- Keep the couple focused on the task in hand – parenting together
- Be clear about how much time is available
- Stay away from “fix it” mode
- Encourage each partner to listen to the other
- If things get very heated, ask them to take time out