

Warwickshire County Council Respite Short Breaks Framework

The new respite short breaks framework contract for children, young people and adults with a learning and / or physical disability across the county began on the 1st October 2014. The contract will be for 4 years with the possibility of extension up to 1 additional year. The framework is split into four lots and each lot has a number of providers promoting an exciting variety, choice and flexibility of provision for disabled people in Warwickshire. Customers, parents and carers will have the ability to mix and match their short breaks in line with their individual needs, circumstances and preferences, maximising their personal budget allocation. The focus of the framework is on providing outcome focused respite short breaks which are matched to the customer's needs and aspirations as well as giving families and carers a break from their caring responsibilities.

The short break services providers are offering can be experienced as an individual or part of a group, on a planned or emergency basis: activity holidays with people with similar needs and interests, activity and new learning experiences and a wide range of supported sports, social, horticultural and leisure opportunities. Customers can also choose to have their short break at home whilst the family are away.

When commissioning short breaks in the home through a managed budget the provider is expected to be registered to provide home care. All providers delivering personal care within the home are required to be registered with CQC. This doesn't apply where direct payments are being used or where the short break is community based. Providers on this framework who also have a homecare contract with Warwickshire County Council have an asterisk on their listing. Please see appendix 1 for CQC's definition of personal care.

Providers were asked to specify which of a range of individual customer support needs they are able to support and these are detailed in the service information. The range of individual support needs specified were; learning disability, physical disability, sensory impairment, profound and multiple learning disabilities, autistic spectrum conditions, mental health needs, attention and conduct disorders and behaviours that can challenge services.

All providers on the framework are listed below and further information can be found on the Warwickshire Directory. We encourage all staff, customers, parents and carers to use this resource to find further information about the providers.

<https://directory.warwickshire.gov.uk>

Lot 1 Residential Short Breaks – Adults

Residential short breaks to disabled adults with provision in each district in the county. Some providers are offering the opportunity for young people in transition age 16 – 17 years old to access support.

- Short break full weekday - 24 hour support including all daytime support and a shared sleep in for the service from 10pm – 7am.
- Short break partial weekday – support excluding day support with a shared sleep in for the service from 10pm – 7am - based on an assumption of an average of 17 hours support provided from the short breaks service (but recognising individuals customers day support arrangements will vary).
- Short break weekend – 24 hour support including all day support and a shared sleep in for the service 10pm – 7am.
- Additional 1-1 support during the day and night may be commissioned to meet individual needs.
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Provider	Service
<p>Heart of England MENCAP *</p> <p>201 Drayton Avenue, Stratford, CV37 9LD</p> <p>Registered Manager Mobile: 07791 379267</p> <p>The Grange, 151 Valley Road, Lillington, Leamington Spa, CV32 7RX</p> <p>Tel: 01926 881612</p> <p>Tel: 01789 298709 (Head office)</p> <p>http://heartofenglandmencap.org.uk</p>	<p>The service can accommodate group sleepovers for young people in transition and adults. The service operates in two locations in Warwickshire and can accommodate all support needs.</p>
<p>Hereward College</p> <p>Bramston Crescent, Coventry, CV4 9SW</p> <p>Tel: 024 7646 1231 (office Hours)</p> <p>Out of hours: 0700-Midnight 02476 426148</p> <p>Out of hours: Midnight- 0700 02476 426151</p> <p>http://www.hereward.ac.uk/</p>	<p>Hereward college offer respite short breaks for adults and young people in transition catering for all support needs. Hereward College can cater for group sleep-overs.</p>

<p>New Directions *</p> <p>27 Bilton Road, Rugby CV22 7AN</p> <p>Tel: 01788 878914</p> <p>On call 07887428126</p> <p>Head Office (office hours) 01788 573318</p> <p>http://www.newdirectionsrugby.org.uk</p>	<p>New Directions offer short breaks to adults and young people in transition catering for all support.</p>
<p>Pooley Heights *</p> <p>Polesworth Group Homes</p> <p>Pooley Lane, Polesworth, B78 1JA</p> <p>Tel: 01827 894197 24/7</p> <p>(01827 896124 is main office Mon – Fri 9-5)</p> <p>http://www.polesworthhomes.co.uk</p>	<p>Pooley Heights offers short breaks for adults with learning disabilities, autistic spectrum conditions and challenging behaviours and can accommodate room share with friend.</p>
<p>Voyage Care *</p> <p>66 Plough Hill Road, Nuneaton, Warwickshire, CV10 9NY</p> <p>Tel: 0800 328 6091 (office hours 8.30 – 5.30)</p> <p>Michelle O'Connor Registered manager - 07872127141</p> <p>Out of hours on call – 07809508691</p> <p>Email: referrals@voyagecare.com</p> <p>http://www.voyagecare.com</p>	<p>Voyage Care offers short breaks for young people in transition and adults catering for all support needs except mental health needs and attention and conduct disorders.</p>
<p>WCS</p> <p>Newlands, Whites Row, Kenilworth CV8 1HW</p> <p>Tel: 01926 859600 (24/7)</p> <p>Tel: 01926 864242 (office hours)</p> <p>Mill Green, Newbold Road, Rugby CV21 1EL</p> <p>Tel: 01788 552366 (24/7)</p> <p>http://www.wcs-care.co.uk/</p>	<p>WCS offer respite short breaks in two locations in Warwickshire. The services cater to all support needs except profound and multiply learning difficulties and autistic spectrum disorders.</p>

Lot 2 Overnight Community Short Breaks

Overnight breaks in a community will allow children, young people and adults the opportunity to consider alternative ways of meeting their needs as opposed to residential short breaks. Providers are offering a range of services from overnight stays in a person's own home, away from home with an approved carer or in suitable accommodation such as a lodge, cottage or caravan to supporting a family to go away on holiday. The service will be provided 24 hours a day, 7 days a week and 365 days a year.

- 1:1 & Waking Night Hourly Rate = Additional 1-1 support during the day and night may be commissioned to meet individual needs
- Waking Night Accommodation = cost accommodation with waking night for the service 10pm – 7am either stated per hour or per night
- Sleeping Night Rate – sleep in care= a sleep in for the service 10pm – 7am either stated per hour or per night
- Community Night Rate - accommodation = cost for the accommodation

<p>Circles Network Potford Dam Farm, Coventry Road, Rugby CV23 9JP Tel; 01788 816671 http://www.circlesnetwork.org.uk</p>	<p>Circles Network are providing county wide support to children, young people and adults in their own or carers home, community setting, on a 1:1 basis or in groups. This can be for 1 night or a weekend, doing activities from camping to accessing an evening out. All support needs are catered for.</p>
<p>Individual Support Solutions * Powell House, Ground Floor, Church Street, Nuneaton. CV11 4DS Tel: 024 76 349561 http://www.individualsupportolutions.org</p>	<p>ISS are providing county wide (except Stratford area) support to children, young people and adults in their own home, community, or holidays with family & friends in locations in the UK & Spain. All support needs are catered for.</p>

<p>Sense 9a Birkdale Avenue, Off Heeley Road, Selly Oak, Birmingham B29 6UB Tel: 0300 330 9260 http://www.sense.org.uk</p>	<p>Sense are providing a county wide service for children, young people and adults to access trips from 1-7 nights, group sleep overs, and a range of activities & locations within Warwickshire & further afield. All support needs are catered for except customers with autistic spectrum conditions, mental health needs or attention and conduct disorders.</p>
<p>Heart of England MENCAP * Tel: 01789 298709 http://heartofenglandmencap.org.uk</p>	<p>MENCAP are offering adults in Warwick and Stratford support for short breaks both within their home and in the community. The service caters for all support needs.</p>
<p>Voyage Care * Tel: 0800 328 6091 http://www.voyagecare.com</p>	<p>Voyage Care offer young people in transition and adults in Nuneaton support in their own home, community settings, and support to access local opportunities. The service caters for all support needs except mental health needs and attention and conduct disorders.</p>
<p>Hereward College Tel: 024 7646 1231 http://www.hereward.ac.uk</p>	<p>Hereward College offer community short breaks catering for all support needs for young people in transition and adults.</p>
<p>Nurse Plus Tel: 024 7624 3611 http://www.nurseplusuk.com/</p>	<p>Nurse Plus provide a county wide service supporting children, young people and adults in their own home and cater for all support needs.</p>
<p>New Directions * Tel: 01788 573318 http://www.newdirectionsrugby.org.uk</p>	<p>New Directions provide support for young people in transition and adults catering for all support needs in Rugby. Delivered in their own home, community setting and holidays.</p>
<p>Allied Healthcare * First Floor Rear, Queens House, 16 Queens Road , Coventry CV1 3EG</p>	<p>Allied Healthcare provide a county wide service for children, young people and adults (except in Stratford) providing support in their own home.</p>

<p>Tel 0800 542 1078 http://www.alliedhealthcare.com</p>	
<p>Priority Plus Room 26, Koco Building, Unit 15, The Arches, Coventry CV1 3JQ Tel: 024 7767 7135 http://www.priorityplusnursing.co.uk</p>	<p>Priority Plus offers a countywide service supporting adults in their own home, community setting & holidays. The service caters for all support needs</p>
<p>Mofor * Tel: 024 7666 2800 http://www.moforsolutions.co.uk</p>	<p>Mofor provide a county wide service (except Warwick) supporting children, young people and adults within their own home. Mofor cater for all support needs.</p>
<p>Honor Care Ltd 600-617 Canalside House, Rolfe Street, Smethwick B66 2AL Tel: 0121 448 6620 http://www.honorcarelimited.co.uk</p>	<p>Honor Care Ltd provides a county wide support for adults in their own home.</p>

Lot 3 Community Short Breaks

Community short break services for disabled children, young people and adults across the county during the daytime. These can be whole day opportunities or for specific days and times that suit individual needs and meet personal outcomes whilst providing a break for carers.

Provider	Service
Sense Tel: 0300 330 9260 http://www.sense.org.uk	County wide Day opportunities from 7am - 10pm, 7 days a week. A wide range of activities & locations both within Warwickshire and further afield for children, young people and adults. The service caters for all needs except autistic spectrum conditions, mental health needs and attention and conduct disorders.
Nurse Plus Tel: 024 7624 3611 http://www.nurseplusuk.com/	Nurse Plus provide county wide support for children, young people and adults to access community activities, weekend holidays catering for all support needs.
Circles Network Tel 01788 816671 http://www.circlesnetwork.org.uk	Circles Network provide a range of 1:1 & small group day support short breaks for children, young people and adults 365 days a year between 7am and 10pm, catering for all support needs. The rural Rugby base and town centre base in Leamington Spa both have indoor and outdoor activities including pony stables.
Solo Life St Andrew's Centre, Pike Dr, Birmingham B37 7US Tel: 0121 779 3865 www.solihullsolo.org	Solo Life provide support for children, young people and adults in North Warwickshire, Nuneaton and Bedworth to access a range of community activities and a p.a. service catering for all support needs.
Heart of England MENCAP Tel: 01789 298709 http://heartofenglandmencap.org.uk	MENCAP provide support for adults in Warwick and Stratford to access their Pathway day services, including vocational, life skills, social and transitional experiences catering for all support needs.

Individual Support Solutions * Tel: 024 76 349561 http://www.individualsupportolutions.org	ISS provide a county wide service (except Stratford area) supporting children, young people and adults in their own home and supporting them to access community activities. ISS run clubs - Sat am, mid-week and after school as well as providing emergency cover for carers/pa's catering for all support needs.
Take a Break Canterbury House, Exhall Grange Campus, Easter Way Coventry CV7 9HP Tel: 02476 644909 www.tabw.org.uk	Take A Break provides a county wide service supporting children, young people and adults to access community activities and groups. The service caters for all support needs except mental health needs and attention and conduct disorders.
Voyage care * Tel: 0800 328 6091 http://www.voyagecare.com	Voyage Care provides support to young people in transition and adults in Nuneaton supporting in their own homes, community, or supporting to access local opportunities. The service caters for all support needs except mental health needs and attention and conduct disorders.
New Directions * Tel: 01788 573318 http://www.newdirectionsrugby.org.uk	New Directions provides support for young people and adults in the Rugby area providing 1:1 support and group sessions to access local activities, bespoke community support packages. The service caters for all support needs.
Sports Works 229 Bournville Lane, Bournville, Birmingham, B30 1RA, Tel: 0121 647 4854 http:// www.sportworksltd.co.uk	Sport Works Ltd is providing county wide support for children, young people & adults to access community sport, health and educational activities and groups. The service caters for all support needs.
Entrust Care Partnership 26 Vicarage Lane, Harbury, , Leamington Spa, CV33 9HB, Warwickshire Tel: 01926 612748	Entrust offer a county wide service supporting children, young people and adults in their home or to access community activities and groups.

<p>Crossroads *</p> <p>Coventry office 02476 258816 or Rugby office 01788 544250 www.crossroadscw.org.uk</p>	<p>Crossroads service is available in Nuneaton & Bedworth, Rugby and Warwick for children, young people and adults which supports individuals to access universal or specialist community facilities or provides support in their own home, whichever is chosen by the individual. This service caters to all support needs except attention and conduct disorders.</p>
<p>Allied Healthcare *</p> <p>Tel 0800 542 1078 http://www.alliedhealthcare.com</p>	<p>Allied Healthcare offer a county wide service (except Stratford) providing support for children, young people and adults in their own homes, community, and supporting to access local opportunities. The service caters for all support needs except profound and multiple learning difficulties.</p>
<p>ILEAP</p> <p>Elizabeth House, ILEAP C/O Stratford-on-Avon District Council, Church Street, Stratford-Upon-Avon, CV37 6HX, Warwickshire Tel: 01789 260644 http://www.ileap.co.uk</p>	<p>ILEAP offers support to children, young people and adults in Warwick and Stratford supporting them to access community based leisure activities individually or in groups (Voices 4 Choices group). The service caters for all support needs.</p>
<p>Priority Plus</p> <p>Tel: 024 7767 7135 http://www.priorityplusnursing.co.uk</p>	<p>Priority Plus offer a county wide support for adults in own homes and to access community activities, groups. The service caters for all support needs.</p>
<p>Mofor *</p> <p>Tel: 024 7666 2800 http://www.moforsolutions.co.uk</p>	<p>Mofor provide a county wide service (except Warwick) supporting children, young people and adults in their own home and to access community activities and groups. Mofor cater for all support needs.</p>

<p>Hillcrescent Farm Birmingham Road, Water Orton, North Warwickshire B46 1TG Tel: 07966769927 or 07795438609</p> <p>http://www.hillcrescentdayfarm.co.uk</p>	<p>Hillcrescent Farm provides children, young people and adults in North Warwickshire, Nuneaton & Bedworth educational day activities and a Saturday club in a farm setting and an opportunity to gain City & Guilds qualifications. Hillcrescent Farm caters for all support needs.</p>
<p>The Care Workshop 214F The Big Peg, 120 Vyse Street, Jewellery Quarter, Birmingham B18 6NF Tel: 0121 638 0740</p> <p>http://www.thecareworkshop.co.uk</p>	<p>The Care Workshop provides a county wide service to children, young people and adults to support access to community based leisure activities individually or in groups. The service caters for all support needs</p>
<p>Honor Care Ltd 600-617 Canalside House, Rolfe Street, Smethwick B66 2AL Tel: 0121 448 6620</p> <p>http://www.honorcarelimited.co.uk</p>	<p>Honor Care provides a county wide service for adults providing support in their own homes, community, and supporting to access local opportunities. The service caters for all support needs except autistic spectrum conditions and attention and conduct disorders.</p>

Lot 4 Residential Short Breaks - Children

The provision located in Warwick district will offer support to children and young people on a planned and emergency basis where possible.

<p>Action For Children 87 Rouncil Lane Kenilworth Warwickshire CV8 1FN Tel: 01926 864485 http://www.actionforchildren.org.uk</p>	<p>Action for Children provides a short breaks service for children offering the opportunity for disabled children to have fun, gain independence, learn and develop.</p>
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APPENDIX 1 - CQC's Definition of Personal Care

(a) Physical assistance given to a person in connection with:

(i) Eating or drinking (including the administration of parenteral nutrition)

(ii) Toileting (including in relation to menstruation);

(iii) Washing or bathing;

(iv) Dressing;

(v) Oral care;

(vi) The care of skin, hair and nails (with the exception of nail care provided by a chiropodist or podiatrist);

and (b) The prompting and supervision of a person to do any of the types of personal care listed above, where that person is unable to make a decision for themselves in relation to performing such an activity without such prompting and supervision. "Prompting and supervision" means that services where staff prompt and directly supervise a person when they are carrying out the above actions (i)-(vi). Supervision will normally include direct observation of the action as it is carried out or otherwise checking on how it carried out, but will not normally include merely encouraging someone to perform the activity, or checking at some point afterwards on whether it has been done.