Cabinet

10 September 2015

One Organisational Plan Quarterly Progress Report April – June 2015

Recommendations

That Cabinet:

- a) Note the progress on the delivery of the second year of the One Organisational Plan (2014-18) as at the end of June 2015 as summarised in Sections 1 to 3 of the report and detailed in Appendix A.
- b) Remind Corporate Board and Heads of Service of the importance of delivering a balanced budget both collectively and individually and that proposals for action to bring those budgets overspending back on track should be discussed with Portfolio Holders as a matter of urgency.
- c) Approve the net transfer of £1.004 million from Business Unit reserves to support the delivery of services in 2015/16, as outlined in section 3.2.
- d) Approve the use of £0.288 million of Transport and Highways forecast underspend to facilitate the early repayment of self-financed borrowing as detailed in paragraph 3.1.4.
- e) Approve the revised capital payments totals and the revised financing of the 2015/16 capital programme as detailed in the table in section 3.3.

1. Progress on the Overall Delivery of the One Organisational Plan

1.1. The table below presents pictorially the overall progress on the delivery of the key elements that make up the One Organisational Plan and further detail in relation to these areas is set out in Appendix A.

02 OOP Q1 Cab 15.09.10 1 of 12

| OOP: Outcomes | Organisational Health | Revenue (Variance) | Savings |
|---|-----------------------|--------------------|------------------|
| Amber | Amber | Red | Green |
| Capital Spend & Slippage in to future Years | Strategic Risks | Workforce | Overall Delivery |
| Green Red | Amber | Amber | Amber |

1.2. It demonstrates that against a very difficult landscape the authority continues to deliver on most of its priority outcomes, whilst successfully managing key risks. Whilst a net overspend is being reported on the revenue budget plans are being developed to ensure, overall, the authority comes in under budget by the end of the financial year. As a result of these actions the financial standing of the authority and the forecast of resources available to deliver the OOP Outcome Framework remain robust. But this does require a focussed discipline on priorities and maintaining pace in the delivery of the agreed plans.

2. Performance Commentary

2.1 OOP Outcome Framework

2.1.1 The OOP Outcome Framework contains 5 specific key outcomes. At the end of Quarter 1, we are reporting that all five are within tolerance to be delivered and the overall status of the OOP is amber. Details of how the associated themes are performing are set out in the table below.



Our

communities



The health &

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Our Economy

ie vihrant:



Warwickshire's

communities are



services are

| | & individuals are safe from harm & are able to remain independent for longer | all in Warwickshire is protected | residents have access to jobs, training & skills development | supported by excellent communications & transport infrastructure | targeted effectively & efficiently whether delivered by the local authority, commissioned or delivered in partnership | |
|-------------------|--|----------------------------------|--|--|---|-------------------|
| Overall Status | Amber | Amber | Amber | Green | Amber | Amber |
| | | | | | | |
| Red | 0 | 1 | 0 | 0 | 0 | 1 |
| Red Amber | 0 4 | 1 4 | 3 | 0 | 0 5 | 1 16 |
| | | 1 4 0 | <u> </u> | | 0 5 0 | 1 16 4 |
| Amber | | 1 4 0 0 | <u> </u> | 0 | 0 5 0 | 1 16 4 1 |

The following criteria has been used to report the delivery of the Outcomes:

- Red indicates at this stage, we are not on target to deliver the Outcome.
- Amber indicates that at this stage, we are on target to deliver the Outcome but it is not yet fully achieved.
- Green indicates that we are delivering the Outcome set out in the plan.
- 2.1.2 Each of the 5 specific outcomes are supported by a number of additional themes, and cover distinct areas of activity that are being delivered across the Organisation and not just by one particular Group or Business Unit.
- 2.1.3 Positively, at quarter 1 we are able to report that we are successfully delivering on the following themes which are all reporting a green status:
 - Our economy provides quality jobs and unlocks entrepreneurship
 - Our integrated sustainable transport networks are fit for the future and meet the needs of residents and businesses
 - Our planning infrastructure delivers strategic solutions for partners and ourselves.
 - Our Councillors are strong community leaders
- 2.1.4 For the outcome "Our Communities and Individuals are safe from harm and are able to remain independent for longer", we are on track to deliver on the outcome, with all of the 5 themes reporting they are amber or green at the end of guarter 1.
- 2.1.5 For the outcome "The health and well being of all in Warwickshire is protected", we are on track to deliver on the outcome, with 4 out of the 5 themes reporting they are amber at the end of quarter 1. 1 theme is red which is "Young people understand the choice available to lead healthy lives". This theme consists of three measures, one is red and detailed in the table at 2.1.9, the of the other two indicators, one is not yet available, and one is amber.
- 2.1.6 For the outcome "Our Economy is vibrant; residents have access to jobs, training and skills development", we are on track to deliver on the outcome, with all 4 themes reporting they are amber or green at the end of quarter 1.
- 2.1.7 For the outcome "Warwickshire's communities are supported by excellent communications and transport infrastructure", we are on track to deliver on the outcome, with 2 of the 3 themes reporting they are green at the end of quarter 1. The outcome "The digital divide in Warwickshire is addressed and opportunities from new technologies are maximised" and the supporting measure will be reported at the mid year point.
- 2.1.8 For the outcome "Resources and services are targeted effectively and efficiently whether delivered by the local authority, commissioned or delivered in partnership", we are on track to deliver on the outcome, with all 5 themes reporting they are amber at the end of quarter 1.
- 2.1.9 The table below sets both the themes that are not reporting to be delivered and the associated key performance measures that have not achieved the targets set for 2015/16.

| OOP Theme | Key Business Measures | Reason |
|--|---|--|
| Young people understand the choice available to lead healthy lives | % of Looked After Children aged under 16 who have been looked after continuously for at least 2.5 years, who are living in the same placement for at least 2 years, or are placed for adoption | This is an area to be reviewed due to the dip in performance and in light of new statutory guidance. We need to understand the ratio of children within independent sector placements as well as those that are placed internally. |

2.1.10 The table below sets out the comparative performance of the delivery of the outcomes, when comparing against the year-end position and the end of quarter 1 2014/15:

| | Q1 2014/15 | Year End | Q1 2015/16* | Comparison to Q1 2014/15 |
|--------------------------------|------------|----------|-------------|--------------------------|
| Red | 11% | 18% | 5% | 1 |
| Amber | 37% | 64% | 76% | 1 |
| Green | 52% | 18% | 19% | 1 |
| Overall OOP Delivery Status | Amber | Red | Amber | \Leftrightarrow |

^{*}based on 21 themes, where "The digital divide in Warwickshire is addressed and opportunities from new technologies are maximised" theme is not yet available.

2.1.11 When compared to the same time last year, although the themes with a green status have decreased, the number of red themes have also decreased which is encouraging. The number of amber themes have increased greatly, and overall the OOP delivery status has remained at amber, which is positive and a more relasitic approach to target setting.

2.2 Organisational Health Outcomes

- 2.2.1 Overall, we are forecasting that, at quarter 1, we are within tolerance to deliver all of the high level Organisational Health Outcomes.
- 2.2.2 We are reporting five amber and three green outcomes, which equates to an amber status for the overall delivery of the One Organisatonal Health outcomes.
- 2.2.3 The table below sets out the comparative performance of the delivery of the Organisational Health outcomes, when comparing against the year-end position and the end of quarter 1 2014/15:

| Organisational Health outcomes | Q1 2014/15 | Year End | Q1 2015/16* | Comparison to Q1 2014/15 |
|--------------------------------------|------------|----------|-------------|--------------------------|
| Red | 0 | 25% | 12.5% | 1 |
| Amber | 25% | 12.5% | 50% | 1 |
| Green | 25% | 50% | 25% | + |
| NA | 50% | 12.5% | 12.5% | 1 |
| Overall Status | Amber | Amber | Amber | + |

2.2.4 When compared to the same time last year, the overall status for the Organisational Health outcomes have remained as amber and although the direction of travel for the reds has increased, the ambers have also improved and the greens have stayed the same.

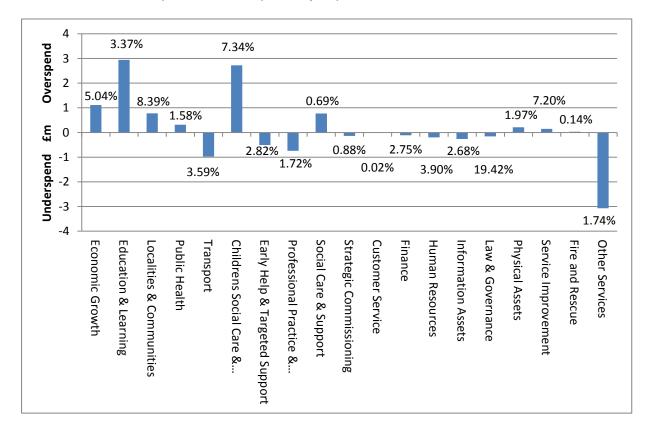
2.3 Management of HR and Risk

- 2.3.1 The successful delivery of the One Organisational Plan, is also dependent on the staff that work for the County Council to deliver it and our ability to manage and respond to risks.
- 2.3.2 Managing absence remains a priority for WCC both in terms of the number of working days lost and the impact this has on our ability to deliver services as well as the financial cost of sickness to the organisation.
- 2.3.3 During quarter 1, absence has decreased slightly to 2.22 working days lost and is reflective of the same period last year. Reports show that Stress and Musulo-Skeletal remain the top reasons for absence and viral related absences have reduced significantly.
- 2.3.4 As we continue to move through significant organisational change, the total number of people employed by the County Council stands at 5328 at the end of Q1 and sees a small increase of 13 posts since the end of Q4 2014/15, however it is a decrease on the same time last year (5528). However, the age profile of our workforce remains stable with an average age of 45.8 years.
- 2.3.5 We continue to manage the number of significant risks to the organisation, and there is only one net red risk in the corporate risk register which is "Safeguarding Children and Vulnerable Adults in our community and the County Council's inability to take action to avoid abuse, injury or death". This risk has been set at a constant red risk level because of the nature of the risk.
- 2.3.6 Further details of the actions being taken to reduce the likelihood/ impact of risk is detailed in the risk section of Appendix A.

3. Financial Commentary

3.1. Revenue Budget

- 3.1.1. The approved revenue budget for 2015/16 is £236.665 million. Against this, at Quarter 1, an overspend of £3.502 million or 1.48% is forecast.
- 3.1.2. The agreed tolerance for overspends is 0% which means the overall forecast falls outside of this tolerance. Business Units are requesting to draw down a net £1.004 million of their reserves to fund specific expenditure projects, which, if approved by members, will bring the overall overspend down to £2.498 million or 1.06%.
- 3.1.3. The following table shows the forecast position for each Business Unit and those which are outside of the tolerances agreed for reporting purposes of no overspends and a less than 2% underspend. To supplement the assessment of financial performance against these tolerance levels monthly forecasting reports are considered by Group Leadership Teams and forecasting is a standing item on all Corporate Board agendas to allow issues of concern to be escalated quickly. Any issues raised through this process are reported to Members as part of these quarterly reports.



3.1.4. At Quarter 1 nine Business Units are forecasting that they will overspend and a further six are forecasting underspends greater than the -2% tolerance agreed. The main reasons and the proposed management action to rectify the position is set out below. The analysis is split between those Business Units overspending and those underspending. The size of the variation (in cash

terms) is also included to allow Members to reflect on the materiality of the issues raised.

Overspends

- Economic Growth The forecast overspend of £1.115 million is due to the delayed start on a number of projects last year meaning spending will now take place in 2015/16. Funding for these projects is currently held in the Business Unit's reserves and the Business Unit is requesting to draw down £0.935 million to fund these projects. If approved this would reduce the forecast overspend to £0.180 million.
- Education & Learning The forecast overspend of £2.939 million is mainly due to the known deficit of £4.148 million on the DSG budget when the details were finalised at the start of the financial year. Underspends in other areas of the service have reduced the total underspend but it is unlikely the Business Unit's forecast overspend will be completely resolved by the end of the financial year. Finding a long-term solution to balance the DSG and deliver the school transport savings has already been identified as an issue that will need to be resolved as part of the 2016/17 OOP financial refresh.
- <u>Localities & Communities –</u> Of the forecast overspend of £0.774 million £0.626 million is for Phase 2 of the Priority Families Programme. The service is requesting to draw down £0.461 million of the Family Intervention Project reserve to meet this overspend. Most of the remaining overspend, £0.125 million, is expenditure providing additional independent domestic abuse advisors. This spending will be met from Business Unit reserves at the end of the year.
- <u>Public Health</u> –The forecast overspend of £0.317 million relates to the Family Nurse Partnership Programme, which the service plan to draw down from reserves in line with the approach agreed by Corporate Board and the Portfolio Holder in 2014/15.
- Children's Social Care & Safeguarding The forecast overspend is £2.720 million, of which just over £2 million is due to residential care costs. The remaining overspend is from rising costs associated with Foster Carers and Adoption Services. The Business Unit has no reserves and finding a solution to the financial difficulties in Children's Social Care and Safeguarding has already been identified as an issue that will need to be resolved as part of the 2016/17 OOP financial refresh.
- <u>Social Care & Support</u> –The forecast overspend is £0.766 million, this is due to an overspend in both Physical and Learning Disabilities services of £1.989 million which is being offset by underspends in the Older People £1.019 million and Mental Health £0.239 million. Projects are in place to address the areas that are overspending and it is anticipated that once completed the level of the forecast overspend will begin to decrease.

- <u>Physical Assets</u> The forecast overspend is £0.319 million, however the service is requesting to draw down £0.320 million from the Planning Application reserve to meet these costs.
- <u>Service Improvement and Change Management</u> The forecast overspend of £0.148 million is a £0.198 million planned overspend on Resources transformation offset by a £0.050 million underspend across the rest of the Business Unit. It is proposed that the spending on transformation will be met from a transfer from the Resource Group Transformation Fund.

Underspends

- <u>Transport & Highways</u> The underspend of £0.978 million is due to increased income from utilities in respect of street works and the latest consultants projections on the cost of providing concessionary travel. The Business Unit is seeking approval to use £0.288 million of this underspend to facilitate the early repayment of self-financed borrowing.
- <u>Early Help & Targeted Support</u> The underspend of £0.510 million has been planned as a contingency against the financial impact of demandled residential Integrated Disability Service placements.
- <u>Finance</u> The underspend of £0.114 million is due to a reduction in staffing cost through restructuring and temporarily holding vacancies open.
- Human Resources The underspend of £0.200 million is due to delays in recruiting to vacancies.
- <u>Information Assets</u> The underspend of £0.261 million is the net of the £0.186 million traded services surplus and £0.075 million from holding vacancies open.
- <u>Law & Governance</u> The underspend of £0.162 million is due to an increase in demand for services generating additional income, and also holding vacancies open.
- 3.1.5. Whilst half of the Business Units are reporting overspends at Quarter 1 we would expect this position to improve through the year, based on previous trends. Corporate Board and Heads of Service are aware of the importance of delivering a balanced budget both collectively and individually and that proposals for action to bring those budgets overspending back on track are being developed. Most of the Business Units have sufficient reserves to meet any residual overspends. There are only two Business Units that are a cause for concern at present Children's Social Care and Safeguarding and Education and Learning, with a combined forecast of a £5.659 million overspend. The difficult financial position of both of these Business Units is a continuation of the position at the end of 2014/15 and it has already been identified as the critical issue to be resolved in the 2016/17 OOP financial refresh, as reported to Cabinet in July.

3.1.6. Notwithstanding finding a medium term solution, even with concerted management action, it is unlikely there will be a sufficient turnaround in the financial position to bring them fully back on an even keel. As these Business Units have no reserves and remaining overspend will need to be made good from a reallocation of resources from elsewhere across the authority. For 2015/16 Corporate Board is proposing a first commitment on any Other Services underspend for funding, followed by a top-slice from reserves.

3.2. Reserves

3.2.1. Business Units are seeking Members' approval to put £1.272 million into reserves to support the delivery of services in future years. The specific proposals Members are asked to approve are:

Traded Services (£0.838m)

• £0.838 million towards the creation of a reserve for Warwickshire Education Services traded services at the level of their increased surplus targets for the year.

Other Services (£0.434m)

- £0.236 million contribution towards funding the 2017 Local Elections.
- £0.198 million transfer to the Resources Group Transformation Fund to support transformation across the Group.
- 3.2.2. Business Units are also seeking approval to drawdown £2.276 million from reserves to support the delivery of their plans in the current financial year:

Economic Growth (£0.935m)

- £0.006 million for Ecology and Archaeological grant funding received in 2014/15 which will be spent in 2015/16.
- £0.036 million for spending in 2015/16 relating to the Going 4 Growth Apprentice Hub.
- £0.150 million to supplement this year's £0.500 million budget for the Skills for Employment initiative.
- £0.743 million for Rural Growth Network grant funding towards meeting the forecast expenditure of £0.991 million.

Localities (£0.461m)

• £0.461 million as a contribution towards phase two of the Priority Families Programme.

Public Health (£0.317m)

• £0.317 million to fund Family Nursing Activity in line with the approach agreed by Corporate Board and the Portfolio Holder.

Transport & Highways (£0.103m)

- £0.051 million to fund Bridge Maintenance pressures.
- £0.052 million to fund updates to the traffic model.

Information Assets (£0.140m)

 £0.140 million from the PFI for School Reserve to meet planned expenditure.

Physical Assets (£0.320m)

- £0.320 million from the Planning Application Reserve to meet planned expenditure.
- 3.2.3. At 1 April 2015 the authority held reserves of £129.470 million. The proposed movements in reserves outlined above and approved previously as part of setting the 2015/16 budget (£3.398 million) and the 2014/15 outturn report (£4.336 million), combined with the effect of the forecast outturn (£3.502 million) would decrease the total level of reserves to £118.234 million.
- 3.2.4. Of this funding about half is held for specific purposes and cannot be used to support the budget more generally. The remaining reserves are held to cover known financial risks or to cash-flow timing differences between when spend is incurred and savings are delivered. Financially this continues to place us in a strong position as we face the challenge of delivering the 2014-18 Plan.

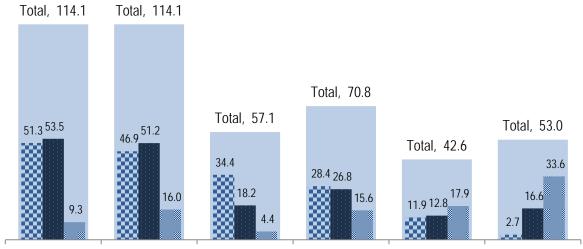
3.3. Capital Programme

- 3.3.1. The total forecasted level of capital payments is £109.488 million in 2015/16, with a further £111.250 million of payments over the medium term. In addition, the remaining Capital Growth Fund allocation is £4.661 million for 2015/16 with a further £12.512 million over the medium term.
- 3.3.2. Managers forecasts indicate that £12.088 million of the spend planned for 2015/16 is now expected to slip into future years.
- 3.3.3. The main reasons for the £12.088 million slippage compared to the approved budget are:
 - <u>Education and Learning</u> The slippage of £1.501 million is due in the main to a revised schedule for the Bishopton School Extension (£843,000) and also other smaller changes across various other targeted basic need schemes.
 - Transport There has been slippage of £5.669 million from 2015/16 into future years due to issues across numerous schemes. Within this figure there has been £1.5m slippage on the Kenilworth Station project, £0.721m on the Bermuda connectivity project, £0.343m on the Rugby Western Relief road project, £1m on the safer routes to schools project and £1.45m slippage on the School Safety Zones project. Further details on the reasons for the slippage are available in the background annexes.
 - <u>Fire and Rescue</u> The slippage of £2.435m relates in the main to the New Training Centre project where major works are unlikely to take place before 2016/17.
 - <u>Information Assets</u> The slippage of £2.591 is on the BDUK project and
 is due to a change in the contracts by BDUK and BT. This has resulted in
 a re profiling of the payments schedule.

- 3.3.4. As well as approving the revised spending in the capital programme, the County Council must also ensure it has sufficient funding available to meet its capital payments in each financial year. The chart below shows how the planned and forecast capital expenditure is to be financed. These figures include the remaining growth fund allocation of £17.173 million.
- 3.3.5. The overall level of new borrowing remains within the approved envelope of £20 million. Although the borrowing figures shown in the table are above the £20 million limit this is due to slippage on schemes originally approved to take place in earlier years. Therefore there is no impact on the Medium Term Financial Plan.

Estimated Financing to 2017/18 & Later Years (£m)

- Corporate Borrowing
- Grants and Contributions
- Revenue, Capital Receipts & Self Financing



2015/16 budget 2015/16 forecast 2016/17 budget 2016/17 forecast 2017/18 and later 2017/18 and later budget forecast

TotalCorporate Borrowing
Self-Financed Borrowing
Grants and Contributions
Capital Receipts
Revenue Contribution

| 2015/16 | 2015/16 | 2016/17 | 2016/17 | 2017/18 and later | 2017/18 and later |
|---------|----------|---------|----------|----------------------|----------------------|
| Budget | Forecast | Budget | Forecast | Budget | Forecast |
| £'000 | £'000 | £'000 | £'000 | £'000 | £'000 |
| 114,115 | 114,149 | 57,087 | 70,750 | 42,619 | 53,012 |
| 51,295 | 46,907 | 34,432 | 28,368 | 11,899 | 2,725 |
| 3,254 | 5,279 | 1,400 | 1,400 | 5,938 | 5,938 |
| 53,507 | 51,198 | 18,213 | 26,775 | 12,770 | 16,647 |
| 1,836 | 6,048 | 2,400 | 13,228 | 11,664 | 26,813 |
| 4,223 | 4,716 | 642 | 979 | 348 | 889 |

3.3.6. Financial Regulations require Cabinet to approve changes to schemes where the figures have a variance of more than 5% or are greater than £25,000 on any individual scheme. These schemes are included in all tables and figures within this report and are identified in the background documentation, with reasons for the variations provided. All of these changes are fully funded and do not require any additional use of corporate capital resources.

4. Background Papers

4.1 Annexes A-S (the detailed returns from each Business Unit of their Quarter 1 position). This information is available on the Council's website and hard copies of the information have also been placed in the Group rooms.

Authors: Elizabeth Abbott, Ext 47 6885, elizabethabbott@warwickshire.gov.uk,

Mandeep Kalsi, Ext 41 2805, mandeepkalsi@warwickshire.gov.uk

Neill Butler, Ext 41 2860, neillbutler@warwickshire.gov.uk

Sandra Beard, Ext 41 2092, sandrabeardss@warwickshire.gov.uk Garry Rollason, Ext 41 2679, garryrollason@warwickshire.gov.uk

Head of Service:

John Betts, Ext 41 2441, johnbetts@warwickshrie.gov.uk, Sarah Duxbury Ext 41 2090, sarahduxbury@warwickshire.gov.uk Tricia Morrison, Ext 47 6994, triciamorrison@warwickshire.gov.uk Sue Evans, Ext 41 2314, sueevans@warwickshire.gov.uk

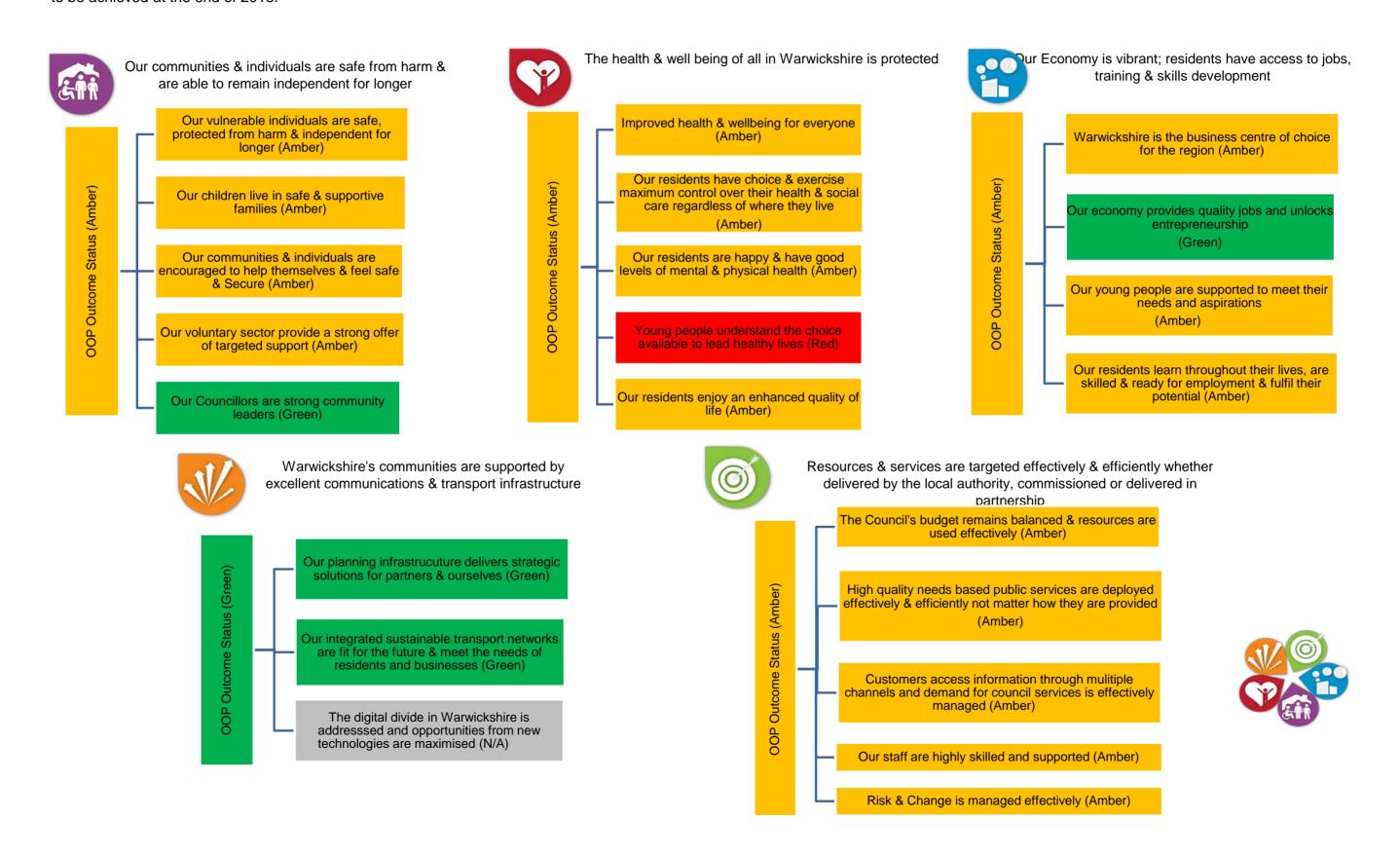
Strategic Director: David Carter, Ext 41 2564 davidcarter@warwickshrie.gov.uk,

Portfolio Holders: Cllr Alan Cockburn, Cllr Kam Kaur

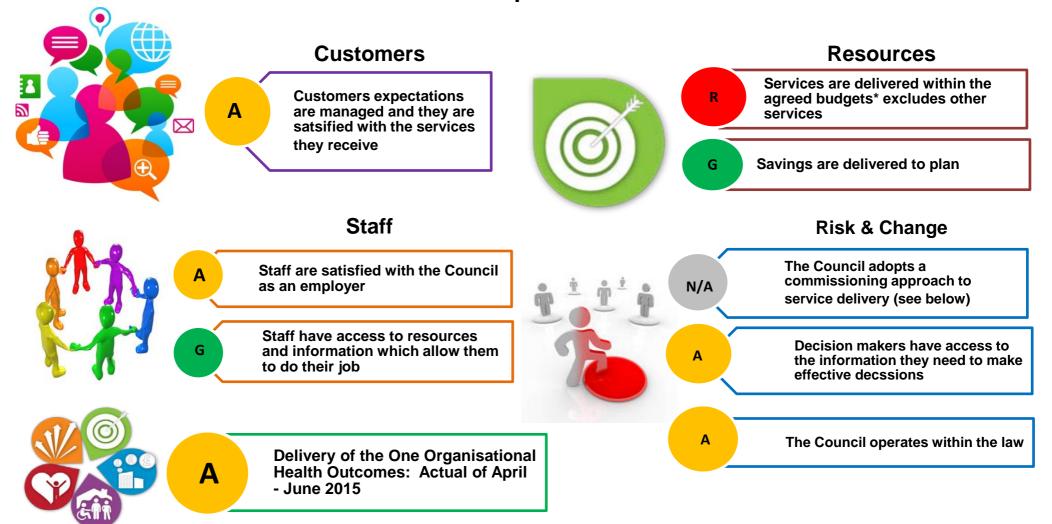
Appendix A One Organisational Plan Quarterly Progress Report: Delivery of One Organisational Plan Outcomes April – June 2015

Overall, at the end of quarter 1 2015/16 of the One Organisational Plan, we are reporting that we are within tolerance (Amber) or on target (Green) to deliver on all of the high level Outcomes as set out in the One Organisational Plan

Individually, there are a number of key areas where we are on or above target to deliver on our OOP Outcomes with 4 already being achieved (Green) and a further 16 within tolerance (Amber) to be achieved at the end of 2018.

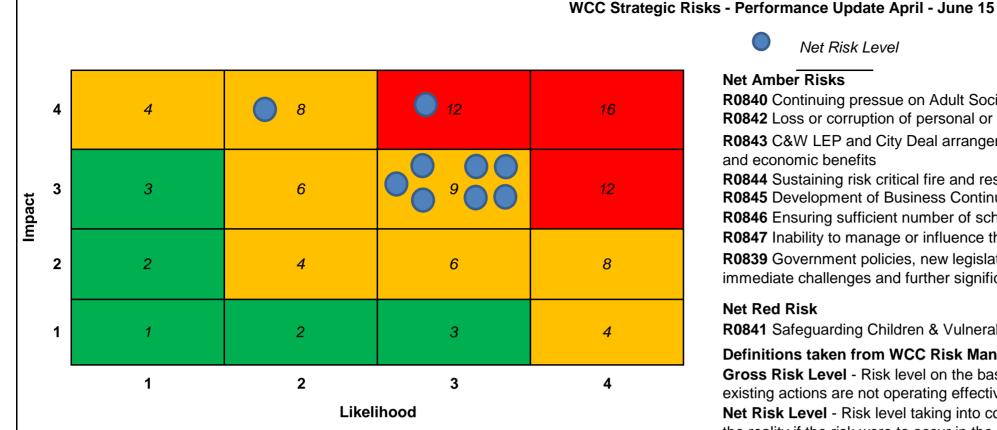


One Organisational Plan Quarterly Progress Report: Delivery of Organisational Health Outcomes: April - June 2015



As of 30th June 2015, we are reporting four amber outcomes, two green and one red, which equates to an amber status for the overall delivery of the One Organisatonal Health outcomes.

We are currently unable to provide a Q1 forecast for the Organisational Health Outcome "The Council adopts a commissioning approach to service delivery, as it is currently being defined.



Net Risk Level

Net Amber Risks

R0840 Continuing pressue on Adult Social Services resources

R0842 Loss or corruption of personal or protected data held by the Council

R0843 C&W LEP and City Deal arrangements, fail to achieve optimum funding levels and economic benefits

R0844 Sustaining risk critical fire and rescue support functions during times of austerity

R0845 Development of Business Continuity Plans and procedures

R0846 Ensuring sufficient number of school places across the county

R0847 Inability to manage or influence the impact of HS2 on Warwickshire

R0839 Government policies, new legislation and sustained austerity measures present immediate challenges and further significant

Net Red Risk

R0841 Safeguarding Children & Vulnerable Adults in our community

Definitions taken from WCC Risk Management Strategy:

Gross Risk Level - Risk level on the basis that there is no action being taken to manage the identified risk and/or any existing actions are not operating effectively. In other words, the worst case scenario if the risk were to occur.

Gross Risk Net Risk

Level

9 (A)

8 (A)

12 (R)

Level

16 (R)

12 (R)

12 (R)

12 (R)

12 (R)

12 (R)

16 (R)

16 (R)

16 (R)

Net Risk Level - Risk level taking into consideration the effectiveness of the identified existing actions. In other words, the reality if the risk were to occur in the immediate future.

Business Unit Net Risks: Performance Update April - June 15 **Economic Growth** Localities and Public Health Transport and Fire and Rescue Early Help and Professiona Safeguarding Social Care and Strategic Finance Human Resources Information Assets **Physical Assets** Service Education and **Customer Service** Law and Learning Community Safety Highways targeted Support Practice and Support Commissioning and Organisational Governance Improvement and Change Management ■ Red ■ Amber ■ Green

Commentary - Action to reduce the likelihood and Impact of Net Red Risks:

Home to School Transport cannot be managed back to budget or savings delivered. Risk Owner: Nigel Minns (Head of Education and Learning). The Council is currently consulting on proposals to cease to provide, or charge for, significant elements of discretionary transport. These proposals, which will be subject to a Cabinet decision in October 2015, will meet a proportion of the planned savings. Any phasing of the proposals (in line with statutory guidance) will result in shortfalls. Additional proposals are being developed to make further savings.

The Reablement Strategy and OOP fail to deliver intended objectives. Risk Owner: Hugh Disley (Head of Early Help and Targeted Support). This risk is reliant on the appropriate referral pathway where reablement can be undertaken. There is a D2A Integration Board that is overseeing a joint Health / Social Care integrated model that should maximise on the reablement potential with a possible S75 agreement

Children and Young People and vulnerable adults suffer injury or death. Risk Owner: Sue Ross (Interim Head of Safeguarding). The risk of this type of incident happening will always remain despite controls in place which are under constant review

Care Act implementation delays mean council fails to meet its statutory duties to deliver social care and support services: Risk Owner; Jenny Wood (Head of Social Care & Support). This has seen the establishment of Oversight Group to oversee implementation across all relevant council services and the establishment of Assessment, Support Planning and Review Project. With the recent announcement of the delay in the second phase of implementation of the Care Act the situation is now being reviewed

Risks associated with closer alignment / integration with Health. Risk Owner: Chris Lewington (Head of Strategic Commissioning): Joint governance arrangements with health are now in place with regular reporting to Health & Well Being Board. Strategic Commissioning are also in the process of developing a section 75 for pooled budget arrangements.

Service continuity of commissioned support services including payroll support for customers with Direct Payments until a re-tender . Risk Owner: Becky Hale (All Age Disabilities Commissioning Service Manager). Fast tracking pre-procurement activity. On going provider discussions and monitoring.

One Organisational Plan Quarter 1 April - June 2015 Progress Report: Headline HR Information Number of employees

Overall increase in heads since 31.03.2015 is 0.24% 5550 5450 5350 5250 Jun-14 Sep-14 Dec-14 Mar-15 Jun-15

| | End of Qtr | End Mid | End of | End of | End of Qtr 1 |
|---------------------------|------------|---------|--------|--------|--------------|
| | 1 2014/15 | Year | Qtr 3 | Qtr 4 | 2015/16 |
| Head Count | 5528 | 5359 | 5341 | 5315 | 5328 |
| Full Time Equivalents | 4268.1 | 4150.6 | 4165.6 | 4158.3 | 4154 |
| Whole Time Equivalents | 4199.3 | 4083.7 | 4094.6 | 4086.4 | 4087 |
| Number of Posts | 5845 | 5647 | 5634 | 5613 | 5630 |

Turnover of workforce 1st April 2015 - 30th June 2015.

| | New starters | Leavers 8 | & % turnover | Overall Turnover (Heads) |
|--------------------------|-----------------|-----------|--------------|--------------------------|
| Heads | 150 | 142 | 2.7 | 2.67% |
| Full Time Equivalents | 104.5 | 107.5 | 2.6 | |
| Posts | 152.0 | 147 | 2.6 | |

Sickness Headline Statistics Financial Year Q1 2015/16

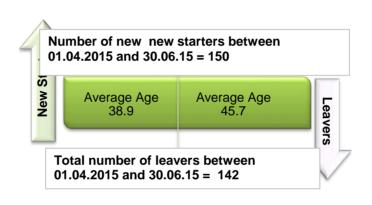


Quarter 1 Mid Year Quarter 3 Quarter 4 Quarter 1 **Sickness Absence Days** 2015/16 2014/15 2014/15 2014/15 2014/15 10,532.1 9,316.7 11,112.4 11,158.2 9,261.3 Days lost through sickness 3453.4 5284.3 3828.2 5145.3 3759.6 of which short-term (41%)(33%)(48%)(46.1%)(40.6%)5488.5 7078.6 5828.1 6013 5501.6 of which long-term (59%)(67%) (52%)(53.9%)(59.4%)

April to June 2015 Age profile of our workforce as at 30.06.2015



Number of posts by the reasons for leaving (% of leavers)



Average age of new starters and leavers

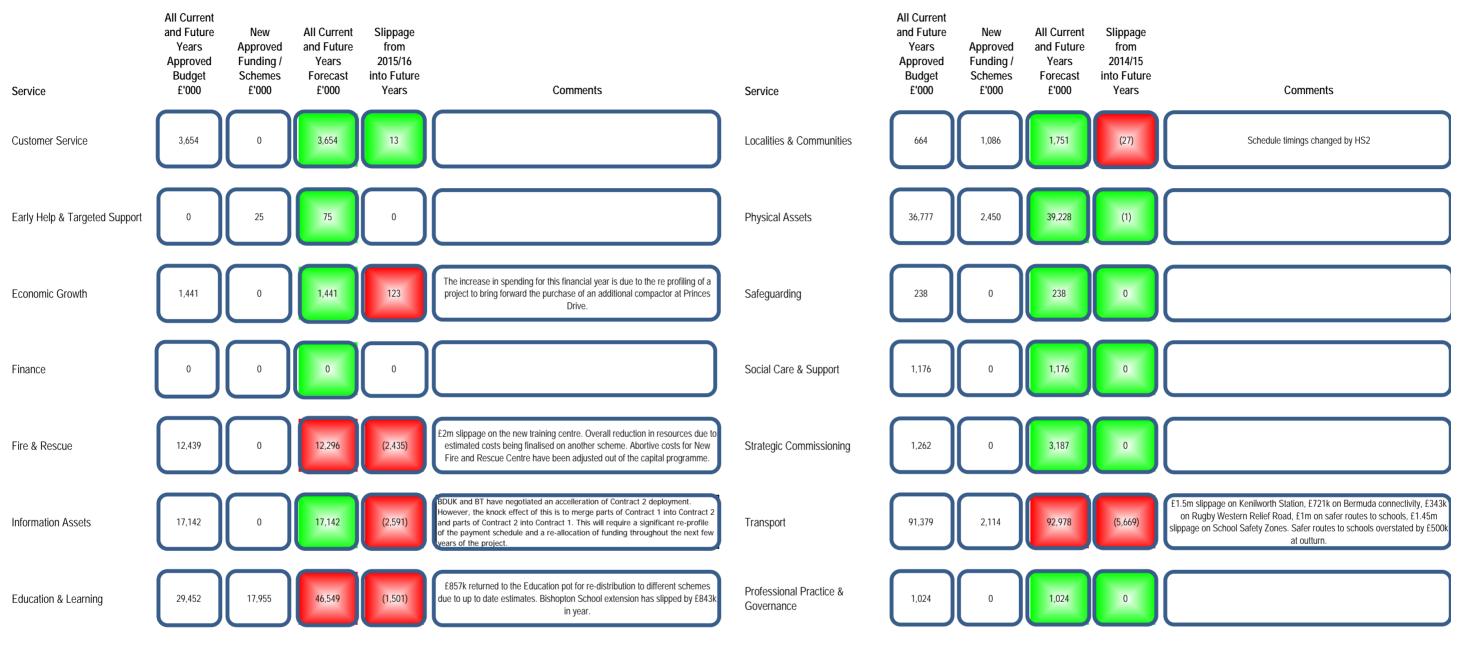
Top 5 reasons for absence (days lost)



| Operation or Post Operative | Other |
|-----------------------------|-------------------|
| 1016.5 days (11%) | 751.0 days (8.1%) |
| | |



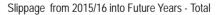
One Organisational Plan: Use of Financial Resources: Quarter 1 April - June 2015 Capital Position by Business Unit

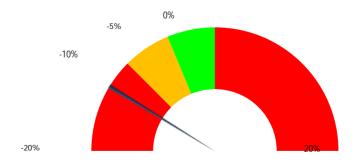


Key

For all current and future years forecast are slippage from 2014/15 into future years the following tolerances have been used:

- ~ 0% to 5% underspend/slippage is shown as Green
- $\,\sim\,$ 5% to 10% underspend/slippage is shown as Amber
- $\,\sim\,$ over 10% underspend/slippage is shown as Red
- ~ any overspend is shown as Red





One Organisational Plan: Use of Financial Resources: Quarter One 2015 / 16 Revenue Position by Business Unit

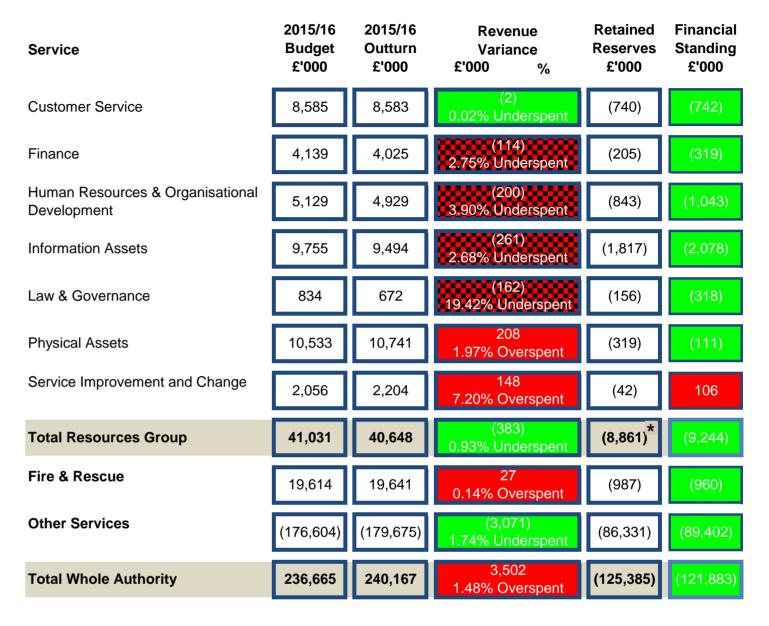
| Service | 2015/16 Budget £'000 | 2015/16 Outturn £'000 | Revenue Variance £'000 % | Retained Reserves £'000 | Financial Standing £'000 |
|---------------------------------------|----------------------------|-----------------------------|--------------------------------|-------------------------------|--------------------------------|
| Economic Growth | 22,103 | 23,218 | 1,115 5.04% Overspent | (3,907) | (2,792) |
| Education & Learning | 87,120 | 90,059 | 2,939 3.37% Overspent | (1,250) | 1,689 |
| Localities & Communities | 9,220 | 9,994 | 774 8.39% Overspent | (2,870) | (2,096) |
| Public Health | 20,077 | 20,394 | 317 1.58% Overspent | (1,371) | (1,054) |
| Transport & Highways | 27,268 | 26,290 | (978) 3.59% Underspent | (2,874) | (3,852) |
| Total Communities Group | 165,788 | 169,955 | 4,167 2.51% Overspent | (12,272) | (8,105) |
| Children's Social Care & Safeguarding | 37,062 | 39,782 | 2,720 7.34% Overspent | 2,734 | 5,454 |
| Early Help & Targeted Support | 18,103 | 17,593 | (510) 2.82% Underspent | (1,449) | (1,959) |
| Professional Practice & Governance | 4,291 | 4,217 | (74) 1.72% Underspent | (2,825) | (2,899) |
| Social Care & Support | 111,392 | 112,158 | 766 0.69% Overspent | (10,544) | (9,778) |
| Strategic Commissioning | 15,988 | 15,848 | (140) 0.88% Underspent | (4,850) | (4,990) |
| Total People Group | 186,836 | 189,598 | 2,762 1.48% Overspent | (16,934) | (14,172) |

| Ν | 0 | te | S |
|---|---|----|---|
|---|---|----|---|

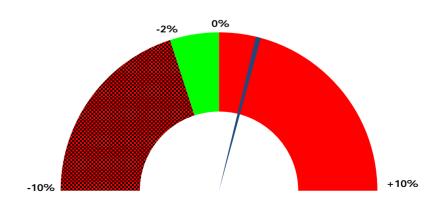
All positive revenue variances (i.e. overspends) are shown as a solid Red. Also if a negative revenue variance represents an underspending of more than 2%, which is outside of the corporate tolerance, then it is also shown as Patterned Red. All other underspends are shown as Green.

Financial Standing is the level of reserves a business unit is forecast to have at the end of the financial year. Any overdrawn position is shown as Red.

* Resources Group has retained reserves which are held at the Group level and are drawn down by services periodically to fund new initiatives and invest to save schemes. This is why the total is different to the sum of the individual business unit positions.



Revenue Variance for the Whole Authority



One Organisational Plan: Use of Financial Resources: Quarter 1 April - June 2015 Savings Plan Position by Business Unit



Key

If a business unit's savings are forecast to be fully delivered in year it is shown as Green.

If savings are forecast to be less than fully delivered it is shown as $\mbox{\it Red}.$

The "Implementation Status" RAG rating relates to the whole of the 2014-18 savings plan.

Economic Growth - Mark Ryder

Strategic Director - Monica Fogarty

Portfolio Holders - Councillor Cockburn (Deputy Leader & Rural Growth Network), Councillor Horner (Community Safety), Councillor Stevens (HS2),
Councillor Butlin (Transport & Planning), Councillor Clarke (Environment), Councillor Seccombe (Economy)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Budget | Forecast Outturn £'000 | (Under) | Reason for Variation and Management Action |
|---|---------------------------|----------------------------|--------|------------------------------|---------|--|
| Economic Growth Management | 230 | 15 | 245 | 245 | 0 | |
| Waste Management | 18,305 | 150 | 18,455 | 18,438 | (17) | |
| HS2 | 300 | | 300 | 300 | 0 | |
| Regeneration Projects and Funding | 972 | 100 | 1,072 | 1,072 | 0 | |
| Going for Growth - Apprenticeship Hub | 0 | | 0 | 36 | 36 | Funded from the reserves specifically identified for this project. |
| Strategic Economic Development | 1,055 | 45 | 1,100 | 2,206 | 1,106 | £743k Rural Growth Network and £150k Skills for Employment will be funded from reserves identified for these projects. |
| Economic Development - Business Centres | (455) | | (455) | (472) | (17) | |
| Planning and Development Group | 332 | | 332 | 332 | 0 | |
| Communities Resources | 306 | | 306 | 306 | 0 | |
| Flood Management | 601 | 20 | 621 | 622 | 1 | |
| Archaeology and Ecology Advice | 71 | 56 | 127 | 133 | 6 | |
| Net Service Spending | 21,717 | 386 | 22,103 | 23,218 | 1,115 | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 | Movement in Year £'000 | Effect of Outturn £'000 | 31.03.16 | Request To /(From) Reserves | Reason for Request |
|---|--------------------------------|------------------------------|-------------------------------|----------|-----------------------------------|--|
| Waste Management | 300 | | | 300 | | |
| Business Centres including Building Maintenance Liabilities | 515 | | | 515 | | |
| Accommodation Reserve | 29 | | | 29 | | |
| Service Savings | 0 | | 69 | 69 | | |
| Development Group Realignment | 134 | | | 134 | | |
| S38 Developer Funding | 940 | | | 940 | | |
| European Match Funding Reserve | 287 | | | 287 | | |
| Flood Management Reserve | 610 | | | 610 | | |
| Ecology & Archaeological Information and Advice | 66 | | (6) | 60 | (6) | Grant funding received in 2014/15 which will be spent in 2015/16 |
| Infrastructure Group Reserve | 58 | | | 58 | | |
| G4G Apprenticeship Hub | 103 | | (36) | 67 | (36) | All of the funding for this initiative is held in reserves as a result of project being extended to March 2017. This is the anticipated spend for 2015/16 |
| Skills Delivery for Economic Growth | 470 | | (151) | 319 | (150) | The 4 year settlement for the Skills for Employment initiative was re-profiled to reflect progress - £150k is required from reserves to supplement this years budget of £500k |
| Rural Growth Network | 1,260 | | (991) | 269 | (740) | All of the grant funding for this project is held in reserves as it was drawn down from DEFRA at start of project. Currently forecasting a £991k spend in 2015/16 we are drawing down 75% of this to allow for variances in the outputs from our external providers during the year. |
| HS2 Phase 2 | 250 | | | 250 | | |
| Total | 5,022 | 0 | (1,115) | 3,907 | (935) | |

2015/16 to 2017/18 Savings Plan

| | | | 2015/16 | | | 2016/17 | 2017 | 7/18 | |
|-----------------------------------|--|--------|-----------|----------|--------|----------|--------|----------|---|
| OOP Reference | | Target | Actual to | Forecast | Target | Forecast | Target | Forecast | |
| as per Service Estimate Report | Savings Proposal Title | | Date | Outturn | | Outturn | | Outturn | Reason for financial variation and any associated management action |
| | | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| | Savings delivered in 2014/15 | 725 | 725 | 725 | 725 | 725 | 725 | 725 | |
| OOP/EG-A | Changing from a permit scheme to voucher scheme for vans to be able to deposit household waste and making a charge for the administration of the scheme. | 11 | 11 | 11 | 11 | 11 | 11 | 11 | |
| OOP/EG-B | Reducing the costs associated with Landfill sites by diverting more waste from landfill to energy from waste. | 286 | 72 | 286 | 365 | 365 | 432 | 432 | This will be in jeopardy if waste tonnages increase over the next 3 years. It is still the aim to divert from landfill, but if there is additional waste, then the costs will begin to rise even if Energy from Waste disposal is used. |
| OOP/EG-E | Review of the contractual arrangements with a view to increasing the income received from the 4 large Household Waste Recycling Centre shops that are leased out to charities. | 60 | 60 | 60 | 145 | 145 | 145 | 145 | |
| OOP/EG-F | Review the regeneration function with a view to reduce activity and increase income, including reviewing our commitment to Pride in Camp Hill and the Opportunities Centre. | 119 | 119 | 119 | 238 | 238 | 448 | 448 | The 2016/17 saving of £119k is dependent on the decision taken in respect of Camp Hill Opportunities Centre. |
| OOP/EG-G | Reducing waste and increase recycling across the County. | 61 | 15 | 61 | 257 | 257 | 570 | 570 | We are seeing household and population growth across the County, putting extra pressure on achieving reductions in overall waste levels. Approximately 1.1 tonnes growth for each new household. Waste reduction is reliant on a comprehensive and focused approach to education and behaviour change across the County just to maintain current levels. There is also a risk element to this savings target due to issues in global recycle markets. e.g. wood, paper, plastics. |
| OOP/LCS-F | Communities Group Resources - Service reductions based on the priorities of Communities Group Business Units with a focus on more joined up delivery of our internal services with other groups. | 25 | 25 | 25 | 25 | 25 | 123 | 123 | |
| OOP/LCS-D & EG | Heritage and Culture Warwickshire - There will be large service reductions in some heritage & culture services. We will explore the development of a changed governance model, potentially charitable trust status and will focus on increasing volunteering and commercial viability. | 0 | 0 | 0 | 0 | 0 | 94 | 94 | |
| | Total | 1,287 | 1,027 | 1,287 | 1,766 | 1,766 | 2,548 | 2,548 | |
| | Target | | 1,287 | 1,287 | | 1,766 | | 2,454 | |
| | Remaining Shortfall/(Over Achievement) | | 260 | 0 | | 0 | | (94) | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Bud | get | | | | Forecast | | | Varia | ation | |
|-----------------|---|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|--|
| Code | · | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | Reasons for Variation and Management Action |
| Flood Manageme | ent | | | | | | | | | | | | | |
| 11370000 | Aston Cantlow Flood Alleviation | 0 | 100 | 0 | 0 | 100 | 0 | 100 | 0 | 0 | 100 | (0) | (0) | |
| Economic Devel | opment | | | | | | | | | | | | | |
| 10086000 | Optima Centre, Nuneaton | 7,656 | 0 | 41 | 0 | 7,697 | 7,656 | 0 | 41 | 0 | 7,697 | 0 | 0 | |
| 10154000 | Centenary Business Centre Phase 3 | (10) | 0 | 10 | 0 | (0) | (10) | 0 | 10 | 0 | (0) | 0 | 0 | |
| 10258000 | Nuneaton and Bedworth Town Centre - Queens Road West Improvements | 586 | 134 | 0 | 0 | 720 | 586 | 134 | 0 | 0 | 720 | 0 | 0 | |
| 11208000 | Rural Growth Network | 200 | 49 | 0 | 0 | 249 | 200 | 49 | 0 | 0 | 249 | (0) | (0) | |
| Waste Managem | ent | | | | | | | | | | | | | |
| 10207000 | Waste Strategy - Waste Treatment & Transfer Facility | 720 | 550 | 218 | 0 | 1,488 | 720 | 673 | 95 | 0 | 1,488 | 123 | 0 | Upgrade to Wellsbourne Household Recycling centre was expected to take place in furture years but permissions have now been obtained to enable us to carry out the work in 2015/16 |
| 10350000 | In-Vessel Composting Units For Schools | 37 | 28 | 0 | 0 | 65 | 37 | 28 | 0 | 0 | 65 | (0) | (0) | |
| 10381000 | Waste Capital Infrastructure Grant | 304 | 17 | 0 | 0 | 321 | 304 | 17 | 0 | 0 | 321 | (0) | (0) | |
| 10454000 | Lower House Farm Waste Facility | 5,559 | 10 | 0 | 0 | 5,569 | 5,559 | 27 | 0 | 0 | 5,586 | 17 | 17 | Transfer balance from 11119000 HWRC Maintenance. |
| 11118000 | HWRC Maintenance 2013/14 | 71 | 0 | 0 | 0 | 71 | 71 | 0 | 0 | 0 | 71 | 0 | 0 | |
| 11119000 | HWRC Maintenance 2014/15 | 0 | 71 | 0 | 0 | 71 | 0 | 54 | 0 | 0 | 54 | (17) | (17) | Transfer balance to 10454000 Lower House Farm. |
| 11217000 | HWRC Maintenance 2015/16 | 0 | 71 | 0 | 0 | 71 | 0 | 71 | 0 | 0 | 71 | 0 | 0 | |
| 11303000 | HWRC Maintenance 2016/17 | 0 | 0 | 71 | 0 | 71 | 0 | 0 | 71 | 0 | 71 | 0 | 0 | |
| 11304000 | HWRC Maintenance 2017/18 | 0 | 0 | 0 | 71 | 71 | 0 | 0 | 0 | 71 | 71 | 0 | 0 | |
| 11380000 | Coventry & Solihull Waste Disposal Company Shares | 35 | 0 | 0 | 0 | 35 | 35 | 0 | 0 | 0 | 35 | 0 | 0 | |
| | | 15,162 | 1,030 | 340 | 71 | 16,603 | 15,162 | 1,153 | 218 | 71 | 16,603 | 123 | 0 | |

Results for Key Business Performance Measures April 2015 to June 2015

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|---------------------------------|--------|--|---|
| No. of communities with active flood groups or flood wardens (KBM) | 20 | 20 | Green | Annual reporting measure | |
| No. of properties better protected from flooding through partnership working (KBM) | 25 | 25 | Green | Annual reporting measure | |
| % of businesses (in Warwickshire) who think the area is either an "excellent" or "good" place to do business (KBM) | | | N/A | No target set, baseline to be established. Awaiting results from the Coventry and Warwickshire Chamber's survey. Results will be reported at Q2. | |
| Number of planning applications responded to (KBM) | | | | No target set, this measure is monitored for information. Numbers continue to rise, but significantly there has been an increase in 'Major' and large 'Minor' applications that take greater resources. | |
| Reduce the gap in productivity (GVA per job) with England average (KBM) | 9.5 | 11 | Red | Data from 2013 (latest currently available) | Productivity is a major issue and focus of activity over next few years |
| % of all planning applications processed within target (KBM) | 70 | 70 | Green | 5 out of the 6 applications processed within Quarter 1 were determined within the statutory time period. | |
| Percentage of planning application response delivered within Service Level Agreements (KBM) | 90 | 90 | Green | This measure is currently for Ecology only. Response times far exceed those in the SLAs with Districts, illustrating an efficient service. | |

Annex A Economic Growth

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|--|-------------------|---------------------------------|--------|---|--------------------|
| Reduce the gap between best and worst wards in terms of unemployment rate (KBM) $$ | 7 | 7 | Green | Data from Department for Work and Pensions (DWP) and relates to June 2015 | |
| Number employed in key target growth sectors in Warwickshire (KBM) | 72200 | 74300 | Green | Data from Office for National Statistics (ONS) Business Register & Employment Survey. Data published c. 18 months in arrears. Latest data relates to 2013. 2014 data will be published in the Autumn. | |
| % staff agreeing with 'I am satisfied with the training and development I receive in my current job' (KBM) | 78.3 | | | This measure is populated using the WCC Staff Survey, which is completed every two years. The next survey is scheduled for 2016/17. | |
| Waste Service cost per household (KBM) | 75.54 | 75.54 | Green | Year end forecast estimated using 2014-15 household figures due to late release of 2015-16 figures. Year end waste cost per household likely to be lower with 2015-16 figures | |
| % household waste re-used, recycled and composted (KBM) | 55 | 55 | Green | | |
| Reduction of Kgs of residual household waste per household (KBM) | 20 | 20 | | Year end forecast estimated using 2014-15 household figures due to late release of 2015-16 figures. Year end reduction of household waste per household likely to increase with 2015-15 figures | |
| % Highway Authority applications which were responded to within target of 21 days (KBM) | 80 | 80 | Green | Over the first quarter 819 applications were received, of which 648 were responded to within the statutory 21 days. | |

Education and Learning - Nigel Minns Strategic Director - Monica Fogarty Portfolio Holder - Councillor Hayfield (Education & Learning)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Latest Budget £'000 | Forecast Outturn £'000 | Variation Over/ (Under) £'000 | Reason for Variation and Management Action |
|--|---------------------------|----------------------------|---------------------------|------------------------------|--|--|
| Head of Service | 332 | 461 | 793 | 813 | 20 | |
| Head of Service - Education and Learning Service Support (Non-Trading) | 2,939 | (400) | 2,539 | 1,480 | (1,059) | This is partly a planned underspend achieved in preparation for future years savings targets. The early achievement in 15/16 has helped to net off non DSG overspends elsewhere in the Business Unit, particularly on SEN School Transport. Also, £0.305m of this underspend relates to the gross surplus targets set for traded services, an element of which is being requested as an in year move to an earmarked Traded Services Reserve. |
| Head of Service - DSG | 58 | | 58 | 58 | 0 | |
| Head of Service - Total | 3,329 | 61 | 3,390 | 2,351 | (1,039) | |
| School Organisation and Planning | 8,509 | | 8,509 | 8,435 | (74) | |
| School Organisation and Planning - WES Traded | (21) | | (21) | (34) | (13) | |
| School Organisation and Planning - DSG | 19,069 | 548 | 19,617 | 19,320 | (297) | School Organisation & Planning are reporting an overspend of £0.200m on the 3&4 year old Flexible Free Entitlement offer, offset by a £0.489m underspend on the funded 2 year old offer. The latter is difficult to forecast accurately at this stage, as we have not yet had a full year of the current offer. Numbers of funded 2 year olds are slightly lower than anticipated, but the level of hours being taken up is higher. As these children go on to take up the 3&4 year old offer, they are tending to take up a higher number of hours than we have seen in the past, and this may have future implications for the 3 & 4 year old budget. |
| School Organisation and Planning - Total | 27,557 | 548 | 28,105 | 27,721 | (384) | |
| Vulnerable Learners | 8,368 | | 8,368 | 8,880 | 512 | The overspend in Vulnerable Learners is caused by SEN Transport who are reporting an overspend of £0.624m. This has been partially offset by underspends in other areas of the service, including an early achievement of savings by Attendance, Compliance & Enforcement. The overspends in SEN transport are intrinsically linked to the pressures being seen on the Vulnerable Learners DSG budgets for SEND provision and savings are being anticipated from the work being undertaken to reduce the DSG costs. Plans are also being considered alongside the Home to School transport budget to achieve the future OOP savings targets in both areas. |
| Vulnerable Learners - WES Traded | (222) | (62) | (284) | (299) | (15) | |
| Vulnerable Learners - DSG | 33,750 | 7,534 | 41,284 | 40,894 | | Vulnerable Learners are reporting an underspend of £0.324m on the SEN Out of County DSG budget. This is as a direct result of a more effective High Needs Panel with cases being scrutinised more closely and panel members being asked to consider other options. |
| Vulnerable Learners - Total | 41,896 | 7,472 | 49,368 | 49,475 | 107 | |
| Learning and Performance | 2,073 | 93 | 2,166 | 2,119 | (47) | |
| Learning and Performance - WES Traded | 0 | (52) | (52) | (52) | 0 | |
| Learning and Performance - DSG | 3,038 | 97 | 3,135 | 3,409 | 274 | The DSG overspend in Learning & Performance is as a result of overspends by the Northern and Central Area Behaviour Partnerships who are now being asked to report on a financial year rather than an academic year. |
| Learning and Performance - Total | 5,111 | 138 | 5,249 | 5,476 | 227 | |
| Adult Community Learning | (84) | | (84) | (91) | (7) | |
| Schools related residual | 2,365 | | 2,365 | 2,577 | 212 | This budget continues to be under pressure due to previous years pension agreements and in year school redundancies. |
| Schools related residual - DSG | 2,615 | (3,888) | (1,273) | 2,550 | 3,823 | Included within this overspend is the £4.148m planned deficit that was set at the start of the year that was needed to balance the DSG. A nil forecast has been recorded against this budget and any overs and unders on individual DSG budgets have been recorded above. This planned deficit is offset by a relatively small DSG underspend of £0.326m being forecast here which is mostly due to a change in the way Area Behaviour Partnerships overspends are being reported. |
| Schools related residual - Total | 4,980 | (3,888) | 1,092 | 5,127 | 4,035 | |
| Net Service Spending | 82,789 | 4,331 | 87,120 | 90,059 | 2,939 | |
| Non DSG | 24,259 | 40 | 24,299 | 23,828 | (471) | |
| DSG | 58,530 | 4,291 | 62,821 | 66,231 | 3,410 | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 £'000 | | Outturn | | Request To / (From) Reserves | Reason for Request |
|--|---|---|---------|-------|------------------------------------|--------------------|
| Savings | 0 | | 342 | 342 | | |
| Early Years Pupil Premium Implementation | 31 | | | 31 | | |
| E&L Traded Services Reserve | 0 | | 129 | 129 | 129 | |
| SEND Earmarked Reserve | 748 | | | 748 | | |
| Total | 779 | 0 | 471 | 1,250 | 129 | |

2015/16 to 2017/18 Savings Plan

| | | | 2015/16 | | 2016 | 6/17 | 2017 | 7/18 | |
|--|---|--------|---------------|------------------|--------|------------------|--------|------------------|---|
| OOP Reference as per Service Estimate | Savings Proposal Title | Target | Actual to | Forecast | Target | Forecast | Target | Forecast | Reason for financial variation and any associated management action |
| Report | 3. 4. | £'000 | Date £'000 | Outturn £'000 | £'000 | Outturn £'000 | £'000 | Outturn £'000 | , |
| | Saving Delivered in 2014/15 | 281 | 281 | 281 | 281 | 281 | 281 | 281 | |
| OOP/EH-B | Attendance, Compliance & Enforcement Service (ACE): Reduce the number of cases that require intervention and therefore use funding from the priority families programme rather than core funding as children with these difficulties are often part of a wider problem and being identified as part of the priority families programme and increase trading with academy schools outside Warwickshire | 16 | 16 | 16 | 60 | 60 | 127 | 127 | |
| OOP/LA-D | Restructure the current Assessment, Statementing and Review Service in line with the greater flexibility offered by the new SEN funding formula in schools. | 250 | 250 | 250 | 250 | 0 | 250 | 0 | The saving has been made in 2015/6 by using the SEND Implementation Grant, this is a fixed term solution and therefore it is recognised that there is still a need to make savings in future years. Plans are being considered in line with the additional burdens being created by the SEND reforms. |
| OOP/LA-E | Virtual School: The provision of a team of teachers to support the education of looked after children in schools would cease. Schools already have designated teachers for looked after children. The LA would continue to have a Virtual Head. | 75 | 75 | 75 | 75 | 75 | 75 | 75 | |
| OOP/LA-F | Responsibility will move to the early years sector to monitor and drive its own improvement. Also included in a restructure would be links with Health Visitors and the prioritisation of children for free childcare. Business support would have to be purchased by providers. | 146 | 146 | 146 | 246 | 140 | 346 | 140 | The savings target has been met for the current financial year but work is still underway to identify opportunities to make savings or increase income in future years. |
| OOP/LA-I and OOP/LA-J | Reduction in Transport Budget: Special school transport | 300 | 0 | 0 | 350 | 50 | 600 | 130 | A reduction in expenditure on Out of County SEN Transport has been cancelled out by an increase in expenditure as a result of a greater number of pupils in Special Schools and a reduction in residential placements. The shortfall has been met in this year by planned underspends elsewhere in the Business Unit. |
| OOP/LA-I and OOP/LA-J | Reduction in Transport Budget: Policy changes including removing exam year move transport, emergency address change transport,16-19 medical transport and respite transport | 0 | 0 | 0 | 92 | 47 | 158 | 79 | |
| OOP/LA-I and OOP/LA-J | Reduction in Transport Budget: Review of charging policy | 0 | 0 | 0 | 86 | 44 | 148 | | Forecasts for future years reflect the potential savings identified in the June Cabinet report. Work is underway to identify further savings alongisde the need to review current estimated savings given the dynamic nature of Home To School Transport. |
| OOP/LA-I and OOP/LA-J | Reduction in Transport Budget: Review of specialist nursery provision | 0 | 0 | 0 | 150 | 81 | 257 | 229 | папаротс |
| OOP/LA-I and OOP/LA-J | Reduction in Transport Budget: Review of dangerous routes | 0 | 0 | 0 | 291 | 95 | 500 | 220 | |

| | | | 2015/16 | | 2010 | 6/17 | 2017 | 7/18 | |
|--|---|--------|---------------|------------------|--------|------------------|--------|------------------|--|
| OOP Reference as per Service Estimate | Savings Proposal Title | Target | Actual to | Forecast | Target | | Target | Forecast | Reason for financial variation and any associated management action |
| Report | 3. 4 | £'000 | Date £'000 | Outturn £'000 | £'000 | Outturn £'000 | £'000 | Outturn £'000 | , , |
| | | £ 000 | £ 000 | 2.000 | £ 000 | £ 000 | 2 000 | £ 000 | |
| OOP/LA-I and OOP/LA-J | Reduction in Transport Budget: Personalised travel allowances | 0 | 0 | 0 | 292 | 89 | 500 | 179 | Forecasts for future years reflect the potential savings identified in the June Cabinet report. Work is underway to identify further savings alongisde the need to review current estimated savings given the dynamic nature of Home To School |
| OOP/LA-I and OOP/LA-J | Reduction in Transport Budget: Transport to grammar schools | 0 | 0 | 0 | 163 | 86 | 280 | 181 | Transport. |
| OOP/LA-K | Review of general support budget in line with the changes in services across the Business Unit | 500 | 500 | 500 | 2,400 | 2,400 | 2,300 | 2,300 | |
| OOP/LA-L | Unidentified transport savings - this is the balance of savings and will be identified through the development of resource base provision and the deployment of appropriate commissioning support | 0 | | | 576 | 0 | 1,257 | 0 | |
| | Total | 1,568 | 1,268 | 1,268 | 5,312 | 3,447 | 7,079 | 4,011 | |
| | Target | | 1,568 | 1,568 | | 5,312 | | 7,079 | |
| | Remaining Shortfall/(Over Achievement) | | 300 | 300 | | 1,865 | | 3,068 | |
| | | | | | | | | | |

2015/16 to 2018/19 Capital Programme

| Agresso Project Code | Description | | Ap | proved Bud | get | | | | Forecast | | | Varia | | Reasons for Variation and Management Action |
|----------------------|---|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|--|
| | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | |
| 10033000 | Wellesbourne Library Phase 3 Childrens Centre | 498 | 12 | 0 | 0 | 510 | 498 | 0 | 0 | 0 | 498 | (12) | (12) | Costs misforecasted by departed project manager. No further costs now expected. |
| 10044000 | Newburgh Primary Warwick Extension | 2,605 | 25 | 0 | 0 | 2,630 | 2,605 | 25 | 0 | 0 | 2,630 | 0 | 0 | |
| 10047000 | Thomas Jolyffe Primary School Stratford Phase 3 Childrens Centre | 305 | 12 | 0 | 0 | 317 | 305 | 0 | 0 | 0 | 305 | (12) | (12) | Costs misforecasted. No further costs now expected. Project can now be removed from the Programme |
| 10056000 | Shipston Primary School Phase 3 Childrens Centre | 522 | 16 | 0 | 0 | 538 | 522 | 0 | 0 | 0 | 522 | (16) | (16) | Costs misforecasted. No further costs now expected. Project can now be removed from the Programme |
| 10062000 | Nuneaton Alderman Smith Artificial Turf Pitch 09/10 | 612 | 15 | 0 | 0 | 626 | 612 | 14 | 0 | 0 | 626 | (0) | (0) | |
| 10069000 | Wolston Library Phase 3 Childrens Centre | 178 | 4 | 0 | 0 | 182 | 178 | 0 | 0 | 0 | 178 | (4) | (4) | Costs misforecasted. No further costs now expected. Project can now be removed from the Programme |
| 10075000 | Arden Hill Infant and Oakfield Junior Amalgamation Atherstone | 611 | 39 | 0 | 0 | 650 | 611 | 39 | 0 | 0 | 650 | (0) | (0) | |

| Agresso Project Code | Description | | Ap | proved Budg | get | | | | Forecast | | | Varia | ation | Reasons for Variation and Management Action |
|----------------------|--|------------------|--------------------|--------------------|--------------------|------------------|------------------|--------------------|--------------------|--------------------|------------------|--------------------|---------------------|--|
| | | | • | | 2017/18 | T 1 | | 0045445 | | 2017/18 | T | Variance | Total | |
| | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | and later £'000 | Total £ 000's | in Year £ 000's | Variance £ 000's | |
| 10225000 | Boughton Leigh (Ph 2) Children's Centre Rugby | (36) | 12 | 0 | 0 | (24) | (36) | 0 | O |) с | (36) | (12) | , , | Estimated costs for company in liquidation. No viable costs submitted for payment 4 years after completion of works. Decision now made that no likely invoices to be incurred. Project can now be removed from the Capital Programme. |
| 10233000 | Kingsbury Primary (Ph2) Children's Centre | (4) | 4 | 0 | 0 | 0 | (4) | 0 | O |) c | (4) | (4) | | Estimated costs for company in liquidation. No viable costs submitted for payment 4 years after completion of works. Decision now made that no likely invoices to be incurred. Project can now be removed from the Capital Programme. |
| 10238000 | Oakfield (Ph2) Children's Centre Rugby | (5) | 5 | 0 | 0 | 0 | (5) | 0 | O |) C | (5) | (5) | , | Estimated costs for company in liquidation. No viable costs submitted for payment 4 years after completion of works. Decision now made that no likely invoices to be incurred. Project can now be removed from the Capital Programme. |
| 10251000 | Stratford High School Extension | 4,641 | 20 | 0 | 0 | 4,661 | 4,641 | 20 | 0 | 0 | 4,661 | 0 | 0 | |
| 10254000 | St John's (Ph2) Children's Centre Leek Wootton | (12) | 12 | 0 | 0 | 0 | (12) | 0 | O |) c | (12) | (12) | (12) | Estimated costs for company in liquidation. No viable costs submitted for payment 4 years after completion of works. Decision now made that no likely invoices to be incurred. These projects can now be removed from the Capital Programme. |
| 10357000 | Paddox Primary Amalgamation Rugby | 1,772 | 79 | 0 | 0 | 1,851 | 1,772 | 79 | 0 |) C | 1,850 | (0) | (0) | |
| 10442000 | Woodloes Junior and Infant Amalgamation Warwick | 9,931 | 143 | 0 | 0 | 10,075 | 9,931 | 143 | 0 | 0 | 10,074 | (1) | (1) | |
| 10513000 | Education Capital - Earmarked Capital Receipts | 0 | 550 | 0 | 0 | 550 | 0 | 550 | 0 | 0 | 550 | 0 | 0 | |
| 10554000 | Devolved/School Level Budgets 2010/11 (Self-financed) | 36,169 | 4,112 | 0 | 0 | 40,281 | 36,169 | 4,112 | 0 | 0 | 40,281 | 0 | 0 | |
| 11013000 | Education Capital - Unallocated Contributions | 0 | 350 | 0 | 0 | 350 | 0 | 350 | 0 | 0 | 350 | 0 | 0 | |
| 11064000 | The Willows Primary Extension (Pupil Places) Stratford | 3,038 | 62 | 0 | 0 | 3,100 | 3,038 | 62 | 0 | 0 | 3,099 | (0) | (0) | |
| 11065000 | Boughton Leigh Junior Refurbishment (Pupil Places) Rugby | 273 | 1 | 0 | 0 | 274 | 273 | 1 | О | 0 | 275 | 0 | 0 | |
| 11067000 | Camp Hill Primary Extension (Pupil Places) | 1,316 | 12 | 0 | 0 | 1,328 | 1,316 | 12 | 0 |) C | 1,328 | (0) | (0) | |
| 11068000 | Wembrook Primary Reorganisation (Pupil Places) | 377 | 2 | 0 | 0 | 379 | 377 | 2 | 0 | 0 | 379 | 0 | 0 | |
| 11069000 | Sydenham Primary Extension (Pupil Places) | 1,732 | 27 | 0 | 0 | 1,759 | 1,732 | 27 | 0 | 0 | 1,760 | 0 | 0 | |
| 11070000 | Emscote Infants Extension (Pupil Places) Warwick | 689 | 25 | 0 | 0 | 713 | 689 | 25 | 0 | 0 | 713 | 0 | 0 | |
| 11071000 | Shipston Primary Alterations (Pupil Places) | 481 | 0 | 0 | 0 | 481 | 481 | 0 | 0 | 0 | 481 | 0 | 0 | |
| 11073000 | All Saints Junior Extension (Pupil Places) Warwick | 797 | 153 | 0 | 0 | 950 | 797 | 153 | 0 | 0 | 950 | (0) | (0) | |
| 11074000 | School Modernisation Block Header: Repairs and Maintenance | 1,709 | 1 | 0 | 0 | 1,710 | 1,709 | 0 | O | 0 | 1,709 | (1) | (1) | spend no longer expected in year |
| 11076000 | Schools Access Initiative Block Header | 896 | 107 | 0 | 0 | 1,004 | 896 | 107 | 0 | 0 | 1,004 | 0 | 0 | |
| 11102000 | Newdigate Primary (Pupil Places) Bedworth | 878 | 25 | 0 | 0 | 903 | 878 | 25 | 0 |) (| 903 | 0 | 0 | |
| 11105000 | Lillington Primary (Pupil Places) Leamington Spa | 1,769 | 30 | 0 | 0 | 1,799 | 1,769 | 30 | C |) (| 1,799 | 0 | 0 | |
| 11106000 | Amalgamation of Gun Hill and Herbert Fowler Schools (Arley Primary School) | 3,734 | 15 | 0 | 0 | 3,749 | 3,734 | 15 | a | 0 | 3,749 | 0 | 0 | |

| Agresso Project Code | Description | | Ap | proved Budg | get | | | | Forecast | | | Vari | ation | Reasons for Variation and Management Action |
|----------------------|--|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|---|
| | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | |
| 11174000 | Kingsway Primary extension and reorg (pupil places) | 986 | 35 | 0 | 0 | 1,021 | 986 | 35 | 0 |) C | 1,021 | 0 | 0 | |
| 11177000 | Schools Access Initiative 2012/13 block header | 702 | 12 | 0 | 0 | 714 | 702 | 12 | 0 | 0 | 714 | (0) | (0) | |
| 11178000 | Woodlands School (improve facilities) | 296 | 12 | 0 | 0 | 308 | 296 | 12 | 0 | 0 | 308 | 0 | 0 | |
| 11180000 | Welcombe Hills vehicle access alterations | 8 | 442 | 0 | 0 | 450 | 8 | 442 | 0 | 0 | 450 | 0 | 0 | |
| 11182000 | Ilmington Primary School replace temporary classrooms | 595 | 2 | 0 | 0 | 597 | 595 | 2 | 0 | 0 | 597 | 0 | 0 | |
| 11183000 | Clifton upon Dunsmore replace temporary classrooms | 1,070 | 70 | 0 | 0 | 1,140 | 1,070 | 70 | 0 | 0 | 1,140 | (0) | (0) | |
| 11184000 | Oakfield Primary School Alterations To Existing Key Stage 2 | 507 | 3 | 0 | 0 | 510 | 507 | 3 | 0 | 0 | 510 | (0) | (0) | |
| 11199000 | Budbrooke Primary Warwick extension (pupil places) | 424 | 8 | 0 | | 432 | 424 | 8 | 0 |) C | 432 | (0) | (0) | |
| 11200000 | The Ferncumbe extension (pupil places) | 290 | 30 | 0 | | 320 | 290 | 30 | 0 | 0 | 320 | (0) | (0) | |
| 11202000 | Quinton Primary expansion (pupil places) | 1,213 | 28 | 0 | 0 | 1,241 | 1,213 | 28 | 0 | 0 | 1,241 | 0 | 0 | |
| 11204000 | Tysoe temporary classroom replacement | 267 | 15 | 0 | 0 | 282 | 267 | 15 | 0 |) C | 282 | (0) | (0) | |
| 11205000 | Water Orton temporary classroom replacement | 7 | 247 | 0 | 0 | 254 | 7 | 247 | 0 |) C | 253 | (0) | (0) | |
| 11206000 | Telford Infants temporary classroom replacement | 265 | 22 | 0 | 0 | 287 | 265 | 22 | 0 | 0 | 288 | 0 | 0 | |
| 11207000 | Telford Junior temporary classroom replacement | 218 | 26 | 0 | 0 | 244 | 218 | 26 | 0 | 0 | 244 | 0 | 0 | |
| 11209000 | Wembrook Primary additional studio hall space | 418 | 7 | 0 | 0 | 425 | 418 | 7 | 0 | 0 | 425 | 0 | 0 | |
| 11210000 | Exhall Cedars Infants temporary classroom replacement | 285 | 5 | 0 | 0 | 290 | 285 | 5 | 0 |) (| 290 | 0 | 0 | |
| 11211000 | Coten End Primary Warwick expansion (pupil places) | 2,440 | 444 | 0 | 0 | 2,884 | 2,440 | 535 | 0 |) c | 2,975 | 91 | 91 | Estimated Overspend of around £90,000 following receipt of estimated final account and pain:gain share allocation. Overspend is a result of additional costs for asbestos removal and associated costs of £65k and contribution of £25k towards Foundation stage landscaping where funds were lost due to capital works restrictions. |
| 11247000 | 2 Year Old Offer - Capital Funding | 644 | 65 | 0 | 0 | 709 | 644 | 65 | 0 |) (| 709 | (0) | (0) | |
| 11249000 | Bishopton School extension - targeted basic need | 104 | 2,596 | 0 | 0 | 2,700 | 104 | 1,753 | 843 | s c | 2,700 | (843) | (0) | Problems obtaining planning permission together with a need to change contractors means that works are now set to start in October 2015 with completion in September 2016. |
| 11250000 | Brooke School extension - targeted basic need | 914 | 536 | 0 | 0 | 1,450 | 914 | 36 | 0 |) c | 950 | (500) | (500) | £500,000 increase per cabinet report January 2015 allocated twice in error (once at qtr 3 and once at outturn), reduce allocation and return to E&L unallocated funds |
| 11253000 | Lapworth School extension - targeted basic need | 213 | 437 | 0 | 0 | 650 | 213 | 437 | 0 |) C | 650 | (0) | (0) | |
| 11255000 | Paddox School extension - targeted basic need | 297 | 2,353 | 0 | 0 | 2,650 | 297 | 2,353 | 0 | 0 | 2,650 | 0 | 0 | |
| 11256000 | St Michael's CE School extension - targeted basic need | 267 | 95 | 0 | 0 | 362 | 267 | 95 | 0 |) (| 362 | 0 | 0 | |
| 11257000 | Welcombe Hills School extension - targeted basic need | 25 | 925 | 0 | 0 | 950 | 25 | 925 | 0 | 0 | 950 | (0) | (0) | |
| 11260000 | St Marys Southam Fire damage | 171 | 29 | 0 | 0 | 200 | 171 | 29 | 0 | 0 | 200 | 0 | 0 | |
| 11261000 | Shipston High extension (pupil places) | 1,395 | 275 | 0 | 0 | 1,670 | 1,395 | 275 | 0 |) (| 1,670 | (0) | (0) | |
| 11262000 | Cawston Grange extension (pupil places) | 601 | 2,049 | 0 | 0 | 2,650 | 601 | 2,049 | 0 |) (| 2,650 | 0 | 0 | |
| 11263000 | Long Lawford extension (pupil places) | 234 | 741 | 0 | 0 | 975 | 234 | 741 | 0 | 0 | 975 | 0 | 0 | |

| Agresso Project Code | Description | | Ap | proved Budg | get | | | | Forecast | | | Varia | ition | Reasons for Variation and Management Action |
|----------------------|---|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|---|
| | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | |
| 11266000 | St Benedict's extension (pupil places) Atherstone | 142 | 25 | 0 | 0 | 167 | 142 | 25 | | 0 | 167 | (0) | (0) | |
| 11267000 | 2013-14 Schools Disability Access block header | 195 | 381 | 0 | 0 | 576 | | 381 | 0 | 0 | 576 | (0) | (0) | |
| 11269000 | Woodlands Special School (pupil places) | 362 | 33 | 0 | 0 | 395 | | 33 | 0 | 0 | 395 | (0) | (0) | |
| 11270000 | Shipston Primary extension | 13 | 77 | 0 | 0 | 90 | 13 | 342 | 0 | 0 | 355 | 265 | ` ' | Original project was to install servery kitchen. School has since become an academy and now requires full production kitchen. Increase in costs funded by section 106 funds and other contributions. |
| 11271000 | Alcester St Nicholas Academy extension | 310 | 10 | 0 | 0 | 320 | 310 | 10 | 0 | 0 | 320 | (0) | (0) | |
| 11313000 | Aylesford Primary School - new primary provision at Aylesford school | 786 | 2,214 | 0 | 0 | 3,000 | 786 | 2,214 | 0 | 0 | 3,000 | (0) | (0) | |
| 11320000 | Shipston High temporary classroom | 79 | 101 | 0 | 0 | 180 | 79 | 101 | 0 | 0 | 180 | (0) | (0) | |
| 11321000 | Long Lawford Pri temporary classroom | 185 | 0 | 0 | 0 | 185 | 185 | 30 | 20 | 0 | 235 | 30 | 50 | Extra expenditure of £50,000 predicted for extra hiring charges for 1 double classroom as requested by E&L from September 2015 to September 2016. Approved by Council 21st July 2015 (remaining £100k allocation assigned to project 11387000). |
| 11322000 | Whitnash primary basic need provision | 21 | 629 | 0 | 0 | 650 | 21 | 629 | 0 | 0 | 650 | (0) | (0) | |
| 11323000 | Boughton Leigh Jnr basic need provision | 27 | 273 | 0 | 0 | 300 | 27 | 273 | 0 | 0 | 300 | 0 | 0 | |
| 11331000 | Newburgh Primary School - New Play Area | 11 | 139 | 0 | 0 | 150 | 11 | 139 | 0 | 0 | 150 | 0 | 0 | |
| 11345000 | Paddox Primary School - New Temporary Classroom | 0 | 100 | 0 | 0 | 100 | 0 | 100 | 0 | 0 | 100 | (0) | (0) | |
| 11346000 | Brooke School - Conversion of Existing Spaces | 0 | 400 | 100 | 0 | 500 | 0 | 400 | 100 | 0 | 500 | 0 | (0) | |
| 11348000 | St James Southam - Fencing to School Boundary | 45 | 5 | 0 | 0 | 50 | 45 | 5 | 0 | 0 | 50 | (0) | (0) | |
| 11350000 | New AEN School McIntyre Discovery Academy (Former Manor Park) | 13 | 6,267 | 0 | 0 | 6,280 | 13 | 5,987 | 0 | 0 | 6,000 | (280) | | Revised project costs to reflect new solution per cabinet report December 2014, spare funds returned to E&L unallocated balance |
| 11351000 | Former Bridgeway CSS Centre - New KS2 Annexe For All Saints CE Infant School Bedworth | 80 | 1,120 | 200 | 0 | 1,400 | 80 | 1,320 | 0 | 0 | 1,400 | 200 | (0) | Works are due for completion in September 2015 so all costs now to be spent in year. |
| 11384000 | New School, The Gateway, Rugby | 0 | 0 | 0 | 0 | 0 | 0 | 315 | 2,835 | 0 | 3,150 | 315 | 3,150 | Recommended by Cabinet in July for approval by Council in September. |
| 11386000 | Long Lawford Primary permanent expansion | 0 | 0 | 0 | 0 | 0 | 0 | 295 | 2,655 | 0 | 2,950 | 295 | 2,950 | Recommended by Cabinet in July for approval by Council in September. |
| 11387000 | Long Lawford temporary arrangements | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 100 | 100 | 100 | Approved by the Deputy Leader on the 11th August. |
| 11389000 | All Saints Primary, Nuneaton, replace temporary classrooms with new extension | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 675 | 0 | 750 | 75 | | Recommended by Cabinet in July for approval by Council in September. |
| 11390000 | Nathaniel Newton Infants, internal alterations re bulge class | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 0 | 0 | 75 | 75 | 75 | Approved by the Deputy Leader on the 11th August. |
| 11391000 | New school, South Warwick | 0 | 0 | 0 | 0 | 0 | 0 | 305 | 2,745 | 0 | 3,050 | 305 | 3,050 | Recommended by Cabinet in July for approval by Council in September. |
| 11392000 | St Peters Barford, expansion | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 297 | 0 | 330 | 33 | 330 | Recommended by Cabinet in July for approval by Council in September. |
| 11393000 | Minor Works Block Header 2015/16 | 0 | 0 | 0 | 0 | 0 | 0 | 400 | 0 | 0 | 400 | 400 | 400 | Recommended by Cabinet in July for approval by Council in September. |

| Agresso Project Code | Description | | Ар | proved Budg | get | | | | Forecast | | | Varia | | Reasons for Variation and Management Action |
|----------------------|---|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|--|
| | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | |
| 11401000 | Hillmorton Primary Permanent Expansion | 0 | 0 | 0 | 0 | 0 | 0 | 295 | 2,655 | 0 | 2,950 | 295 | 2,950 | Recommended by Cabinet in July for approval by Council in September. |
| 11402000 | Hillmorton Primary Temporary Classroom | 0 | 0 | 0 | 0 | 0 | 0 | 150 | 0 | 0 | 150 | 150 | | Approved by the Deputy Leader on the 11th August. |
| 11403000 | St Michael's CE Primary, Bedworth Permanent Expansion | 0 | 0 | 0 | 0 | 0 | 0 | 90 | 810 | 0 | 900 | 90 | 900 | Recommended by Cabinet in July for approval by Council in September. |
| 11404000 | Shipston Academy - Contribution to replacement gym | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 100 | 100 | 100 | Recommended by Cabinet in July for approval by Council in September. |
| 11405000 | Southam College - Expansion | 0 | 0 | 0 | 0 | 0 | 0 | 900 | 100 | 0 | 1,000 | 900 | 1,000 | Recommended by Cabinet in July for approval by Council in September. |
| 11406000 | SEN Resource base provision - Primary Schools (Stockingford, Outwoods and Rokeby) | 0 | 0 | 0 | 0 | 0 | 0 | 150 | 0 | 0 | 150 | 150 | | Recommended by Cabinet in July for approval by Council in September. |
| 11407000 | SEN Resource base provision - Secondary Schools (Harris and George Eliot) | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 100 | 100 | 100 | Recommended by Cabinet in July for approval by Council in September. |
| 11408000 | Boughton Leigh Junior Specialist Inclusion Support Group | 0 | 0 | 0 | 0 | 0 | 0 | 40 | 360 | 0 | 400 | 40 | 400 | Recommended by Cabinet in July for approval by Council in September. |
| 11409000 | New SEN provision - Complex Mental Health needs | 0 | 0 | 0 | 0 | 0 | 0 | 195 | 0 | 0 | 195 | 195 | 195 | Recommended by Cabinet in July for approval by Council in September. |
| 11410000 | Canon Evans CofE Infant School - Universal Free School Meals | 0 | 0 | 0 | 0 | 0 | 0 | 109 | 0 | 0 | 109 | 109 | 109 | Approved by the Deputy Leader on the 11th August. |
| 11411000 | Race Leys Infant School - Universal Free School Meals | 0 | 0 | 0 | 0 | 0 | 0 | 144 | 0 | 0 | 144 | 144 | 144 | Approved by the Deputy Leader on the 11th August. |
| 11412000 | St Francis Catholic Primary School - Universal Free School Meals | 0 | 0 | 0 | 0 | 0 | 0 | 46 | 0 | 0 | 46 | 46 | 46 | Approved by the Deputy Leader on the 11th August. |
| 11413000 | Hampton Lucy CofE Primary - Universal Free School Meals | 0 | 0 | 0 | 0 | 0 | 0 | 200 | 0 | 0 | 200 | 200 | 200 | Approved by the Deputy Leader on the 11th August. |
| 11414000 | Stratford Girl's Grammar - S106 Contribution re: 6th form provision | 0 | 0 | 0 | 0 | 0 | 0 | 300 | 0 | 0 | 300 | 300 | 300 | Recommended by Cabinet in July for approval by Council in September. |
| | | 92,604 | 29,152 | 300 | 0 | 122,056 | 92,604 | 32,453 | 14,095 | 0 | 139,152 | 3,301 | 17,096 | |

Results for Key Business Performance Measures April 2015 to June 2015

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary |
|---|-------------------|---------------------------------|--------|---|
| Closing the Gap - Attainment: Key Stage 2 (Primary): % gap between the achievement of disadvantaged pupils and non-disadvantaged pupils: % achieving level 4 or above in reading, writing and maths (KBM) | 15 | 15 | Green | Next data available January 2016. Provisional data normally becomes available in October from the LA BCI team but is not finalised until January. Published data is available in the DfE Statistical First Release. The AY 2014/15 target is 15% and will be available in January 16. Forecast currently reflects target. |
| Closing the Gap - Attainment: Key Stage 4 (Secondary): % gap between the achievement of disadvantaged pupils and non-disadvantaged pupils: % achieving 5 or more A*-C grades inc English & maths (KBM) | 15 | 15 | Green | Next data is available January 2016. Provisional data normally becomes available in October from the LA BCI team but is not finalised until January. Published data is available in the DfE Statistical First Release. The AY 2014/15 target is 15% and will be available in January 16. Forecast currently reflects target. |
| % of 16-19 year olds not in education, employment or training (NEET) (KBM) | 4.5 | 4 | Green | Next data available March 16. NEETs figures are the average of the proportion of NEET 16-19 year olds at the end of November, December and January. The DfE publish the official figures in the following spring. The Nov 15, Dec 15 and Jan 16 figure is expected in March 16 as the DfE are improving the timeliness of this data. The target for Nov 15, Dec 15 and Jan 16 is 4.0%. The figure for Nov 14, Dec 14 and Jan 15 stands at 5.1%. End of year forecast reflects the end of year target. |
| % staff agreeing with 'I am satisfied with the training and development I receive in my current job' (KBM) | 59.4 | | N/A | This measure is populated using the WCC Staff Survey, which is completed every two years. The next survey is scheduled for 2016/17. |
| Percentage of pupils attending schools (including nurseries) judged good or outstanding by Ofsted (KBM) | 80 | 80 | Green | Next data available December 2015. Ofsted release data every December reporting on the LA position at the end of August. Data includes nursery, primary, secondary and special schools including academies, free schools and studio schools but not FE colleges, other training providers or the private voluntary independent sector for childcare and childminders. Target for AY 14/15 is 80% and AY 15/16 is 85%. |

Localities and Community Safety - Phil Evans Strategic Director - Monica Fogarty Portfolio Holders - Councillor Horner (Community Safety) & Councillor Clarke (Environment)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Latest Budget £'000 | Forecast Outturn £'000 | (Under) | Reason for Variation and Management Action |
|---|---------------------------|----------------------------|---------------------------|------------------------------|---------|--|
| Priority Families | 425 | | 425 | 1,051 | 626 | Phase two of the Priority Families (PF) programme is predicated upon a draw-down of previously earmarked funding beyond that provided within the PF budget. This resources is held within the dedicated PF and Family Intervention Project (FIP) reserves. At this stage a request to transfer the 461,000 held in the FIP reserve is being made, however it is expected that a further request will be made from the PF reserve at quarter two on the basis of a more informed forecast |
| Community Safety | 216 | 5 | 221 | 243 | 22 | |
| Domestic Abuse | 289 | 20 | 309 | 434 | 125 | Additional funding allocated to fund IDVA (Independent Domestic Abuse Advisors) as currently underprovided to be funded from service reserves |
| Drug and Alcohol Action Team | 462 | | 462 | 465 | 3 | |
| Heritage and Culture Warwickshire | 956 | | 956 | 978 | 22 | |
| Archaeology Projects (Non WES - Traded Service) | (9) | | (9) | (33) | (24) | Expectation that additional income will be received |
| Heritage Education (WES - Traded Service) | (1) | | (1) | (1) | 0 | |
| Rural Services | 185 | (20) | 165 | 165 | 0 | |
| Country Parks | 173 | | 173 | 173 | 0 | |
| Forestry | 164 | | 164 | 164 | 0 | |
| Gypsy and Traveller Services | (50) | 6 | (44) | (44) | 0 | |
| Localities and Community Safety Management | 429 | | 429 | 429 | 0 | |
| Localities and Partnerships | 2,885 | 62 | 2,947 | 2,947 | 0 | |
| Emergency Management | 160 | | 160 | 160 | 0 | |
| Trading Standards | 1,275 | 20 | 1,295 | 1,274 | (21) | |
| Youth Justice Service | 1,323 | 245 | 1,568 | 1,589 | 21 | |
| Net Service Spending | 8,882 | 338 | 9,220 | 9,994 | 774 | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 £'000 | in Year | Outturn | 31.03.16 | Request To /(From) Reserves | Reason for Request |
|---|---|---------|---------|----------|-----------------------------------|--|
| DAAT Reserves | 451 | | | 451 | | |
| Museum Development Fund | 232 | | | 232 | | |
| Museum Ethnographic Fund | 18 | | | 18 | | |
| Records Purchase Fund | 19 | | | 19 | | |
| Records Donations Fund | 58 | | | 58 | | |
| Savings (TO BE RENAMED L&CS General Reserves) | 243 | | (148) | 95 | | |
| Family Intervention Project | 461 | | (461) | 0 | (461) | To be used as a contribution towards phase two of the Priority Families (PF) programme |
| Trading Standards | 52 | | | 52 | | |
| Proceeds of Crime | 27 | | | 27 | | |
| Community Safety Statutory Reviews | 105 | | | 105 | | |

| Reserve | Opening Balance 01.04.15 £'000 | in Year | | Balance 31.03.16 | Reserves | Reason for Request |
|--|---|---------|-------|---------------------|----------|--------------------|
| Secure Remand Reserve | 406 | | | 406 | | |
| Priority Families Reserve | 1,382 | | (165) | 1,217 | | |
| Heritage and Culture Services - Our Warwickshire | 190 | | | 190 | | |
| Total | 3,644 | 0 | (774) | 2,870 | (461) | |

2015/16 to 2017/18 Savings Plan

| OOP Reference | | | 2015/16 | | 201 | 6/17 | 2017 | 7/18 | |
|-----------------|---|--------|---------------|------------------|--------|------------------|--------|------------------|---|
| as per Service | Savings Proposal Title | Target | Actual to | Forecast | Target | Forecast | Target | Forecast | Reason for financial variation and any associated management action |
| Estimate Report | 3 | £'000 | Date £'000 | Outturn £'000 | £'000 | Outturn £'000 | £'000 | Outturn £'000 | |
| | Savings delivered in 2014/15 | 240 | 240 | 240 | 240 | | 240 | 240 | |
| OOP/LCS-A | Trading Standards Service - Service reductions in consumer protection and business support. These reductions will be mitigated by the development of an intelligence model to help effectiveness and prioritisation. We will develop calibration services to increase income and explore the development of shared service arrangements | 69 | 69 | 69 | 119 | 119 | 139 | 139 | |
| OOP/LCS-B | Warwickshire Youth Justice Service - There will be no service reductions in our support to young people in the criminal justice system. There will be a reorganisation of the service in consultation with our key criminal justice partners | 25 | 25 | 25 | 75 | 75 | 170 | 170 | |
| OOP/LCS-C | Community Safety and Substance Misuse - A reduction in the community safety services that target the reduction of crime in communities and in services working with the victims of domestic abuse and those that are addicted to and abuse drugs and alcohol. We will also develop our service delivery and commissioning approach with partners and the voluntary sector. | 140 | 140 | 140 | 140 | 140 | 140 | 140 | |
| OOP/LCS-D | Heritage and Culture Warwickshire - Large service reductions in some heritage & culture services and a focus on increasing volunteering and commercial viability. | 152 | 152 | 152 | 325 | 325 | 413 | 413 | |
| OOP/LCS-E | Localities and Partnerships - Delete the element of the savings plan relating to cuts to direct voluntary and community sector funding. Re-profile the structure of the Localities and Partnerships Team ensuring a reallocation of resources to directly support the voluntary sector and front line community development work. As part of this redesign the councillor grant scheme is to remain at £5,000 per councillor. | 0 | 0 | 0 | 0 | 0 | 100 | 100 | |
| OOP/LCS-F | Reviewing alternative delivery models to enable Country parks to become self financing | 0 | 0 | 0 | 178 | 178 | 306 | 306 | |
| OOP/LSC-G | Increasing income levels and identify savings to make Forestry self financing | 0 | 0 | 0 | 27 | 27 | 53 | 53 | |
| | Total | 626 | 626 | 626 | 1,104 | 1,104 | 1,561 | 1,561 | |
| | Target | | 626 | 626 | | 1,104 | | 1,561 | |
| | Remaining Shortfall/(Over Achievement) | | 0 | 0 | | 0 | | 0 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Budg | get | | | | Forecast | | | Vari | ation | Reasons for Variation and Management Action |
|------------------|---|------------------|--------------------|--------------------|--------------------|------------------|------------------|--------------------|--------------------|--------------------|------------------|--------------------|---------------------|---|
| Code | · | | | | 2017/18 | | | | | 2017/18 | | Variance | Total | |
| | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | and later £'000 | Total £ 000's | in Year £ 000's | Variance £ 000's | |
| Localities & Com | munity Safety | rears | £ 000 S | £ 000 S | £ 000 | £ 000 S | rears | £ 000 S | £ 000 S | £ 000 | £ 000 S | £ 000 S | £ 000 S | |
| 10623000 | County Records Office Service - Digital Asset Management | 51 | 0 | 0 | 0 | 51 | 51 | 50 | 0 | 0 | 101 | 50 | 50 | This is an extension to the digitization project, specifically it will fund the further digitisation of hard documents to electronic records. This is being funded by £50k that is being reallocated from section 106 funding for which the original requirement have been met. |
| 10937000 | St. Johns - outdoor spaces - improve. cust. exp. | 33 | 18 | 0 | 0 | 51 | 33 | 18 | 0 | 0 | 51 | 0 | 0 | |
| 11185000 | George Eliot Hospital SARC | 400 | 0 | 0 | 0 | 400 | 400 | 0 | 0 | 0 | 400 | 0 | 0 | |
| 11342000 | Grant to ESH Works for peer led residential recovery housing | 155 | 0 | 0 | 0 | 155 | 155 | 0 | 0 | 0 | 155 | 0 | 0 | |
| 11343000 | Purchase of new pool vehicle for Trading Standards Service VE14 DJV | 10 | 0 | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 10 | 0 | 0 | |
| 11344000 | Purchase of Mass Calibration Comparators | 45 | 0 | 0 | 0 | 45 | 45 | 0 | 0 | 0 | 45 | 0 | 0 | |
| 11368000 | Purchase of new minibus for Youth Justice Service BX11 KYN | 22 | 0 | 0 | 0 | 22 | 22 | 0 | 0 | 0 | 22 | 0 | 0 | |
| 11369000 | Purchase of new pool vehicle for Trading Standards Service LC61 ZFG | 8 | 0 | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 8 | 0 | 0 | |
| 11415000 | Market Hall Museum - "Our Warwickshire" | 0 | 0 | 0 | 0 | 0 | 0 | 754 | 282 | 0 | 1,036 | 754 | 1,036 | Approved by Cabinet 11/6/2015. |
| Countryside | | | | | | | | | | | | | | |
| 10260000 | Leam. To Rugby Disused Railway Line - 2002/03 | 73 | 27 | 0 | 0 | 100 | 73 | 0 | 27 | 0 | 100 | (27) | 0 | |
| 10318000 | Kenilworth Connect2 | 3 | 0 | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 3 | 0 | 0 | |
| 11022000 | Countryside Maintenance - Base Programme 2012/13 | 588 | 24 | 0 | 0 | 612 | 588 | 24 | 0 | 0 | 612 | 0 | 0 | |
| 11023000 | Countryside Maintenance - Base Programme 2013/14 | 213 | 2 | 0 | 0 | 215 | 213 | 2 | 0 | 0 | 215 | (0) | (0) | |
| 11120000 | Countryside Rural Services Capital Maintenance 2014/15 | 194 | 10 | 0 | 0 | 204 | 194 | 14 | 0 | 0 | 208 | 4 | | This is additional cost relating to the supply and installation of a childs play area at Kingsbury Country Park. It has been offset by a reduction to the use of corporate resources against 11218000. |
| 11218000 | Countryside Rural Services Capital Maintenance 2015/16 | 0 | 270 | 69 | 0 | 339 | 0 | 266 | 69 | 0 | 335 | (4) | (4) | |
| 11301000 | Countryside Rural Services Capital Maintenance 2016/17 | 0 | 0 | 122 | 0 | 122 | 0 | 0 | 122 | 0 | 122 | 0 | 0 | |
| 11302000 | Countryside Rural Services Capital Maintenance 2017/18 | 0 | 0 | 0 | 122 | 122 | 0 | 0 | 0 | 122 | 122 | 0 | 0 | |
| | | 1,795 | 351 | 191 | 122 | 2,459 | 1,795 | 1,128 | 500 | 122 | 3,545 | 777 | 1,086 | |

Results for Key Business Performance Measures April 2015 to June 2015

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary |
|--|-------------------|---------------------------------|--------|---|
| No. of violence against the person (including domestic abuse & sexual offences) (KBM) | 5623 | 6521 | Red | This is a composite measure and will be monitored accordingly. There has been a change in the way Police record incidents and last year's reports are being 're-crimed'. This will have a dramatic effect on numbers of crimes recorded in this year and some effect going forward. This makes year on year comparisons difficult. (Current forecast reflects inclusion of last year's data) |
| No of ASB incidents (KBM) | 17647 | 17722 | Amber | There has been a change in the way Police record incidents and last year's reports are being 're-crimed'. This will have a dramatic effect on numbers of crimes recorded in this year and some effect going forward. This makes year on year comparisons difficult. |
| % of repeat presentations for drug and alcohol use (KBM) | 4 | 4 | Green | Lower is better. Relatively small numbers have disproportionate impact on data. |
| No. of positive outcomes arising from councillor support inc community forums (KBM) | 450 | 450 | Green | |
| Rate of proven re-offending by young offenders (KBM) | 0.68 | 0.68 | Green | Latest available data (July 2012 – June 2013) cohort shows a frequency rate (average number of re-offences per offender) of 0.73 per person and a binary rate (proportion of offenders who re-offend) of 29.2%. This is a slight decline compared with the same period last year. This mirrors national trends. Warwickshire continues to outperform the National average, West Midlands region and its YOT family group. |
| Successful Payment by Result claims submitted for Phase2 families as a % of total number of Phase 2 families (KBM) | 10 | 10 | Green | The Programme started 3 months ago and there has not been enough time to progress our work to the stage of PbR claims. We will be in a better position to judge progress at Year End |
| Total % of drug and alcohol users successfully completing structured treatment (KBM) | 26 | 26 | Green | Higher is better. Year end target 26% stretch target 26.5% |
| Total value of volunteer hours recorded (£) (KBM) | 2900000 | 2900000 | Green | WCC Service Volunteer Hours will be measured for Q2 |
| % Emergency Plans & Procedures that are reviewed, tested and within their review period (KBM) | 90 | 100 | Green | This is an annual indicator |
| % of business satisfaction levels with TS (KBM) | 86 | 86 | Green | Data as at end of April. This survey is completed monthly; surveys are sent to customers post-service and to allow for sufficient time for responses data is reported 2 months in arrears. |
| % satisfied TS customers (KBM) | 86 | 86 | Green | Data as at end of April. This survey is completed monthly; surveys are sent to customers post-service and to allow for sufficient time for responses data is reported 2 months in arrears. |
| % targeted formal enforcement actions which are successful (KBM) | 86 | 86 | Green | |
| Total number of individuals taking part in engagement activities delivered across the County (H&C) (KBM) | 16250 | 16250 | Green | On target with anticipated closure of Market hall Museum for refurbishment woks Oct 15 - May 16 |
| % staff agreeing with 'I am satisfied with the training and development I receive in my current job' (KBM) | 73.9 | | N/A | This measure is populated using the WCC Staff Survey, which is completed every two years. The next survey is scheduled for 2016/17. |
| No. of individuals taking part in Country Park environmental activities across the County (KBM) | 28000 | 28000 | Green | |

Public Health - John Linnane Strategic Director - Monica Fogarty Portfolio Holders - Councillor Caborn (Health)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Changes | Budget | | (Under) | Reason for Variation and Management Action |
|-------------------------------------|---------------------------|---------|--------|--------|---------|--|
| Public Health Leadership Management | 2,056 | 75 | 2,131 | 2,126 | (5) | |
| Health Improvement | 11,842 | 78 | 11,920 | 12,215 | 295 | Commitment to fund additional activity (totalling £317,000) as part of transfer of Family Nursing responsibilities - To be funded from specific reserve. This is offset by under-spends on Physical Activity and Child Measurement |
| Health Protection | 4,370 | 97 | 4,467 | 4,443 | (24) | |
| Population Health | 195 | 18 | 213 | 213 | 0 | |
| Wider Determinants | 1,493 | (147) | 1,346 | 1,397 | 51 | |
| Net Service Spending | 19,956 | 121 | 20,077 | 20,394 | 317 | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 | | | Balance | | |
|--------------------------|--------------------------------|-------|-------|---------|-------------------|--|
| | £'000 | £'000 | £'000 | £'000 | Reserves £'000 | |
| Family Nurse Partnership | 678 | | (317) | 361 | (317) | To fund additional Family Nursing activity in line with the approach agreed by corporate board and portfolio holder in 2014/15 |
| Savings | 1,010 | | | 1,010 | | |
| Total | 1,688 | 0 | (317) | 1,371 | | |

2015/16 to 2017/18 Savings Plan

| OOP Reference | | | 2015/16 | | 201 | 6/17 | 2017 | 7/18 | |
|-----------------------------------|--|-----------------|----------------------------|------------------------------|-----|---------|-------|---------|--|
| as per Service Estimate Report | Savings Proposal Title | Target £'000 | Actual to Date £'000 | Forecast Outturn £'000 | _ | Outturn | _ | Outturn | Reason for illiancial variation and any associated management action |
| OOP/PH-A | Redesigning current ways of working and the arrangements for external contracts | 0 | 0 | 0 | 600 | 600 | 600 | 600 | |
| OOP/PH-B | Target the provision of health checks where most needed across the county. | 0 | 0 | 0 | 0 | 0 | 1200 | 1200 | |
| OOP/PH-C | Implementation of Digital by Default and other electronic systems to support the delivery of public health services. | 0 | 0 | 0 | 100 | 100 | 100 | 100 | |
| OOP/PH-D | Reduction in the contribution to overheads, reflecting more cost effective ways of working | 0 | 0 | 0 | 100 | 100 | 100 | 100 | |
| | Total | 0 | 0 | 0 | 800 | 800 | 2,000 | 2,000 | |
| | Target | | 0 | 0 | | 800 | | 2,000 | |
| | Remaining Shortfall/(Over Achievement) | | 0 | 0 | | 0 | | 0 | |

Results for Key Business Performance Measures April 2015 to June 2015

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary |
|---|-------------------|---------------------------------|--------|---|
| % staff agreeing with 'I am satisfied with the training and development I receive in my current job' (KBM) | 89.8 | | N/A | This measure is populated using the WCC Staff Survey, which is completed every two years. The next survey is scheduled for 2016/17. |
| % improvement recorded (Use Warwick and Edinburgh Mental Being Score) following interventions (KBM) | | | N/A | No target set, new measures, target to be confirmed. Data not yet available. |
| % of Breastfeeding initiated (KBM) | 73 | | N/A | Refresh data available at end of July |
| % of children aged 11 who are obese (KBM) | 15.6 | | N/A | Not available until Autumn 2015 |
| % of infants being breastfed at 6-8 weeks (breastfeeding prevalence) (KBM) | 43 | | N/A | Refresh data available at end of July |
| % of women smoking in pregnancy (Coventry Rugby CCG) (KBM) | 12.2 | | N/A | 2014/15 Q1 data will be available August 2015, Q4 2014/15 data has been reported as 12.3% |
| % of women smoking in pregnancy (South Warwickshire CCG) (KBM) | 8.6 | | N/A | 2015/16 Q1 data will be available August 2015, Q4 2014/15 data has been reported as 8.7% |
| % of women smoking in pregnancy (Warwickshire North CCG) (KBM) | 13.9 | | N/A | 2015/16 Q1 data will be available August 2015, Q4 2014/15 data has been reported as 14% |
| No. of individuals completing the Healthy Lifestyle programme. (KBM) | | | N/A | No target set, this is a new measure, baseline to be established. |
| Number of people with dementia accessing post diagnosis wellbeing support (KBM) | 5349 | | N/A | Data not yet available. |
| Teenage conception rate per 1,000 population (KBM) | 21.9 | | N/A | These rates are reported from a national database and are 18 months out of date when we receive them. The annual figure for Warwickshire is 23.4 provided in 25 th February for 2013/14. This rate was 0.9 down on the previous reporting period. |
| Uptake of low level Mental Health and Well-being services (level of access) by Warwickshire residents (KBM) | 15307 | | N/A | Data not yet available. |
| Number of people stopping smoking (4 week quit data) (KBM) | 2184 | 2378 | Green | 2015/16 Q1 data will be available August 2015, Q4 2014/15 data has been reported as 2162 in 2014/15 |

Transport and Highways - Graeme Fitton Strategic Director - Monica Fogarty Portfolio Holders - Councillor Horner (Community Safety), Councillor Butlin (Transport & Planning)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Latest Budget £'000 | Forecast Outturn £'000 | Variation Over/ (Under) £'000 | Reason for Variation and Management Action |
|--|---------------------------|----------------------------|---------------------------|------------------------------|--|---|
| Transport and Highways Management | 807 | 153 | 960 | 960 | 0 | Request £288k debt repayment from funds released from earlier repayment of debt. |
| Road Safety and Traffic Projects | 381 | 160 | 541 | 536 | (5) | |
| Minibus Driver Training (WES Traded Service) | (2) | | (2) | (2) | 0 | |
| Minibus Driver Training (Non WES Traded Service) | (8) | | (8) | (8) | 0 | |
| Transport Planning | 876 | 0 | 876 | 1,073 | | Variance includes planned revenue spend on Kenilworth Station driver training (£165) and planned additional activity on Transport Development (£45k). This will be offset by additional income from Streetworks activity. |
| Civil Parking Enforcement | (1,302) | | (1,302) | (1,302) | 0 | |
| Stratford Parkway and Park and Ride | 79 | | 79 | 102 | 23 | Reduced fare income |
| Network Management (Streetworks) | (386) | | (386) | (1,020) | (634) | Increased income from utilities |
| County Highways | 14,905 | 1,014 | 15,919 | 15,919 | 0 | |
| Rights of Way Management | 305 | | 305 | 295 | (10) | |
| Design Services (Traded Service) | (434) | | (434) | (434) | 0 | |
| Design Services General Functions | 195 | | 195 | 195 | 0 | |
| Traffic Signals | 314 | | 314 | 314 | 0 | |
| Bridge Maintenance | 562 | | 562 | 613 | 51 | Overspend funded from reserves |
| County Fleet Management and Maintenance (WES Traded Service) | (16) | | (16) | (16) | 0 | |
| County Fleet Management and Maintenance (Non WES Traded Service) | (381) | | (381) | (381) | 0 | |
| Transport Operations | 2,439 | (52) | 2,387 | 2,387 | 0 | |
| Concessionary Travel | 7,334 | 325 | 7,659 | 7,059 | (600) | Based on latest projections from consultants |
| Net Service Spending | 25,668 | 1,600 | 27,268 | 26,290 | (978) | |

| Reserve | Opening Balance 01.04.15 £'000 | | Outturn | Balance 31.03.16 | Request To /(From) Reserves | Reason for Request |
|----------------------------------|---|---|---------|---------------------|-----------------------------------|-------------------------------------|
| Speed Awareness Workshops | 920 | | | 920 | | |
| Street Lighting Energy Reduction | 0 | | | 0 | | |
| Kenilworth Station | 421 | | | 421 | | |
| County Fleet Maintenance Reserve | 25 | | | 25 | | |
| Concessionary Travel Reserve | 150 | | 600 | 750 | | |
| Design Services Reserve | 271 | | (51) | 220 | (51) | To Fund Bridge Maintenance pressure |
| Traffic Model Revenue Fund | 109 | | (55) | 54 | (52) | To fund updates to Traffic Model |
| Savings | 0 | | 484 | 484 | | |
| Total | 1,896 | 0 | 978 | 2,874 | (103) | |

| OOP Reference | | | 2015/16 | | 201 | 6/17 | 2017 | 7/18 | |
|-----------------|---|--------|-----------|----------|--------|---------|--------|----------|---|
| as per Service | Savings Proposal Title | Target | Actual to | Forecast | Target | | Target | Forecast | Reason for financial variation and any associated management action |
| Estimate Report | | | Date | Outturn | | Outturn | | Outturn | , |
| | 0 | £'000 | £'000 | £'000 | £'000 | | | £'000 | |
| OOP/TH-A | Savings delivered in 2014/15 | 1,174 | 1,174 | 1,174 | 1,174 | 1,174 | 1,174 | 1,174 | |
| OOP/TH-F | Funding from Speed Awareness / Driver training is expected to generate sufficient income to fund safety cameras without any additional WCC subsidy. | 70 | 70 | 70 | 70 | 70 | 70 | 70 | |
| OOP/TH-I | Tender the Civil Parking Enforcement Operation and increase on street parking charges. | 543 | 543 | 543 | 523 | 523 | 920 | 920 | |
| OOP/TH-J | Introduce permit scheme for street works for which a charge can be made. | 300 | 300 | 300 | 400 | 400 | 400 | 400 | |
| OOP/TH-K | Increase usage of Stratford park and ride so that it becomes self financing. | 98 | 75 | 75 | 118 | 118 | 121 | 121 | Forecast income in 2015/16 is £23 lower than expected. Anticipated that long term savings will be addressed through alternative delivery model for Stratford Park and Ride. |
| OOP/TH-L | Reduction in street lighting energy costs | 0 | 0 | 0 | 300 | 300 | 300 | 300 | |
| ООР/ТН-М | New ways of funding of road safety education and to be reduced by the redirection of all savings from the planned early repayment of self-financed borrowing in Transport and Highways. | 0 | 0 | 0 | 214 | 214 | 214 | 214 | |
| OOP/TH-O | Reduction in highway drainage maintenance. | 0 | 0 | 0 | 0 | 0 | 200 | 200 | |
| OOP/TH-P | Review the policy for subsidised public transports services with a view to making a reduction in the overall public transport subsidy and re tender services. | 0 | 0 | 0 | 0 | 0 | 500 | 500 | |
| OOP/TH-Q | Reduce capacity to develop Going for Growth bids | 0 | 0 | 0 | 0 | 0 | 200 | 200 | |
| | Total | 2,185 | 2,162 | 2,162 | 2,799 | 2,799 | 4,099 | 4,099 | |
| | Target | | 2,185 | 2,185 | | 2,799 | | 4,099 | |
| | Remaining Shortfall/(Over Achievement) | | (23) | (23) | | 0 | | 0 | |

2015/16 to 2018/19 Capital Programme

| Agresso | Description | | Ap | proved Budg | get | | | | Forecast | | | Varia | tion | |
|-----------------|--|---------------------------|------------------|------------------|-------------------------------|--------|---------------------------|------------------|------------------|-------------------------------|----------------|---------|----------------|--|
| Project Code | | Earlier Years £'000 | 2015/16 £'000 | 2016/17 £'000 | 2017/18 and later £'000 | Total | Earlier Years £'000 | 2015/16 £'000 | 2016/17 £'000 | 2017/18 and later £'000 | Total £'000 | | Total £'000 | Reasons for Variation and Management Action |
| Major Projects | | 2000 | 2 000 | 2000 | | 2 000 | | 2 000 | 2000 | | 2000 | 2000 | | |
| 10144000 | A429 Barford By-Pass | 10,801 | 31 | 0 | 0 | 10,832 | 10,801 | 31 | 0 | 0 | 10,832 | (0) | (0) | |
| 10203000 | Rugby Western Relief Road | 58,947 | 1,043 | 340 | 166 | 60,496 | 58,947 | 700 | 550 | 299 | 60,496 | (343) | (0) | The forecast has been adjusted to take account of advice from an external land agent on the likely timing of the compensation payments. |
| 10362000 | Kenilworth Station | 3,684 | 3,296 | 5,115 | 26 | 12,121 | 3,684 | 1,700 | 6,737 | 0 | 12,121 | (1,596) | 0 | |
| 11333000 | Kenilworth Station Contingency | 0 | - | 1495 | 0 | 1,495 | 0 | 0 | 1,495 | 0 | 1,495 | 0 | 0 | |
| 10366000 | Stratford-upon-Avon Local Sustainable Transport Project | 5,507 | 100 | 50 | 0 | 5,657 | 5,507 | 101 | 50 | 0 | 5,658 | 1 | 1 | |
| 10981000 | NUCKLE | 1,878 | 879 | 0 | 0 | 2,757 | 1,878 | 28 | 0 | 0 | 1,906 | (851) | (851) | Transfer between 10981000 and 11383000 |
| 11221000 | M40 Junction 12 | 3,506 | 6,593 | 0 | 0 | 10,100 | 3,506 | 7,243 | 0 | 0 | 10,749 | 650 | | Approved by Deputy Leader 21st August 2015. Finances from S278 developer funds. |
| 11272000 | Rugby Gyratory Improvements | 1,178 | 326 | 0 | 0 | 1,504 | 1,178 | 326 | 0 | 0 | 1,504 | (0) | (0) | |
| 11339000 | Bermuda Connectivity | 54 | 1,171 | 2477 | 0 | 3,702 | 54 | 450 | 850 | 2,348 | 3,702 | (721) | 0 | Further details about the requirements for the scheme have been identified during the development of the proposals. As a consequence of this, the scheme delivery programme has been adjusted. |

| Agresso | Description | | An | proved Budg | et | | | | Forecast | | | Varia | ation | |
|-----------------|---|------------------|---------|-------------|-----------|--------|------------------|---------|----------|-----------|--------|----------|-------|--|
| Project | | | | | 2017/18 | | | | | 2017/18 | | Variance | | |
| Code | | Earlier Years | 2015/16 | 2016/17 | and later | Total | Earlier Years | 2015/16 | 2016/17 | and later | Total | in Year | Total | Reasons for Variation and Management Action |
| Code | | £'000 | £'000 | £'000 | £'000 | £'000 | | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| 11383000 | Nuckle 1.2 Coventry - Nuneaton Rail Upgrade | | | | | | | 851 | 0 | 0 | 851 | 851 | 851 | Transfer between 10981000 and 11383000 |
| Structural Main | tenance of Roads | | | | | | | | | | | | | |
| 11129000 | Highways Maintenance 2014/15 | 18,683 | 349 | 0 | 0 | 19,032 | 18,683 | 0 | 0 | 0 | 18,683 | (349) | (349) | Incorrect code should be block header 11219000 |
| 11219000 | Highways Structural Maintenance 2015/16 | 0 | 13,143 | 0 | 0 | 13,143 | 0 | 13,595 | 0 | 0 | 13,595 | 452 | 452 | Additional budget from previous year's unspent fund on project 11129000 £349,000, plus £103,000 of additional maintenance funded from revenue. |
| 11361000 | Highways Maintenance 16-17 | 0 | 0 | 12,160 | 0 | 12,160 | 0 | 0 | 12,160 | 0 | 12,160 | 0 | 0 | |
| 11362000 | Highways Maintenance 17-18 | 0 | 0 | 0 | 11,801 | 11,801 | 0 | 0 | 0 | 11,801 | 11,801 | 0 | 0 | |
| 11309000 | Traffic Signals 2014-15 | 169 | 108 | 0 | 0 | 277 | 169 | 77 | 14 | 0 | 259 | (31) | (18) | Some scheme came under the estimated budget and some came over the estimated budget |
| 11381000 | Traffic Signals 2015-16 | 0 | 250 | 0 | 0 | 250 | 0 | 250 | 0 | 0 | 250 | 0 | 0 | |
| Various | Area Delegated Funding up to 14-15 | 5,152 | 1,762 | 0 | 0 | 6,913 | 5,152 | 1,763 | 0 | 0 | 6,915 | 1 | 1 | |
| 11352000 | Area Delegated Funding 15-16 | 0 | 2,000 | 0 | 0 | 2,000 | 0 | 1,740 | 0 | 0 | 1,740 | (260) | (260) | Transfer between 11352000 and 11396000 |
| 11353000 | Area Delegated Funding 16-17 | 0 | 0 | 2,000 | 0 | 2,000 | 0 | 0 | 2,000 | 0 | 2,000 | 0 | 0 | |
| 11354000 | Area Delegated Funding 17-18 | 0 | 0 | 0 | 2,000 | 2,000 | 0 | 0 | 0 | 2,000 | 2,000 | 0 | 0 | |
| 11396000 | County Highways Area Delegated Funding | 0 | 0 | 0 | 0 | 0 | 0 | 260 | 0 | 0 | 260 | 260 | 260 | Agreed works programme with various County Councillor's |
| Structural Main | tenance of Bridges | | | | | | | | | | | | | |
| 10413000 | Structural Maintenance of Bridges 2009/10 | 1,399 | 0 | 0 | 0 | 1,399 | 1,399 | 2 | 0 | 0 | 1,401 | 2 | 2 | |
| 10421000 | Portobello Bridge | 517 | 22 | 55 | 1,466 | 2,060 | 517 | 22 | 55 | 1,466 | 2,060 | (0) | (0) | |
| 10977000 | Minor Bridge Maintenance Schemes 2011/2012 | 3 | 49 | 0 | 0 | 52 | 3 | 49 | 0 | 0 | 52 | 0 | 0 | |
| 11171000 | Minor Bridge Maintenance Schemes 2012/2013 | 2,230 | 86 | 0 | 0 | 2,316 | 2,230 | 87 | 0 | 0 | 2,317 | 1 | 1 | |
| 11241000 | Minor Bridge Maintenance Schemes 2013/2014 | 60 | 45 | 0 | 0 | 105 | 60 | 76 | 0 | 0 | 135 | 31 | 31 | Transfer between 11241000 and 11382000 |
| 11308000 | Minor Bridge Maintenance schemes 2014/2015 | 585 | 247 | 0 | 0 | 833 | 585 | 247 | 0 | 0 | 832 | (0) | (0) | |
| 11382000 | Minor Bridge Maintenance schemes 2015/2016 | 0 | 1,350 | 0 | 0 | 1,350 | 0 | 1,319 | 0 | 0 | 1,319 | (31) | (31) | Transfer between 11241000 and 11382000 |
| Integrated Tran | sport | | | | | | | | | | | | | |
| 10192000 | Safety Camera Funded Schemes | 1,315 | 158 | 150 | 0 | 1,624 | 1,315 | 158 | 150 | 0 | 1,623 | (0) | (0) | |
| 10294000 | Minor Imps To Public & Community Transport 2008/09 | 0 | 7 | 0 | 0 | 7 | 0 | 7 | 0 | 0 | 7 | 0 | 0 | |
| 10324000 | Lawford Road Cycle Route | 453 | 18 | 0 | 0 | 471 | 453 | 18 | 0 | 0 | 471 | (0) | (0) | |
| 10385000 | Warwick, Myton Rd Cycle Link (Myton and Warwick School) | 0 | 0 | 132 | 0 | 132 | 0 | 0 | 132 | 0 | 132 | 0 | 0 | |
| 10434000 | North West Warwick Cycle Scheme | 768 | 8 | 0 | 0 | 777 | 768 | 8 | 0 | 0 | 777 | (0) | (0) | |
| 10924000 | Imps to foot/cycleways 2005/2006 (pava-h) improv2 | 12 | 4 | 0 | 0 | 16 | 12 | 4 | 0 | 0 | 16 | 0 | 0 | |
| 11060000 | Renewal Of Vehicle Activated Signs | 37 | 34 | 0 | 0 | 70 | 37 | 34 | 0 | 0 | 70 | (0) | (0) | |
| 11100000 | Footbridge at Stratford Town Station | 1,051 | 653 | 0 | 0 | 1,704 | 1,051 | 653 | 0 | 0 | 1,704 | (0) | (0) | |

| Agresso | Description | | Ap | proved Budg | et | | | | Forecast | | | Varia | ation | |
|-----------------|--|------------------|---------|-------------|----------------------|---------|------------------|---------|----------|----------------------|---------|---------------------|---------|---|
| Project | | Faulian | 2045/40 | 2046/47 | 2017/18 and later | Tatal | Faulian | 2015/16 | 2046/47 | 2017/18 and later | Tatal | Variance in Year | Total | Bassans for Variation and Management Action |
| Code | | Earlier Years | 2015/16 | 2016/17 | and later | Total | Earlier Years | 2015/16 | 2016/17 | and later | Total | in rear | Total | Reasons for Variation and Management Action |
| | | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| 11126000 | Casualty Reduction Schemes 2012/13 | 223 | 8 | 0 | 0 | 231 | 223 | 8 | 0 | 0 | 231 | 0 | 0 | |
| 11127000 | Casualty Reduction Schemes 2013/14 | 308 | 111 | 0 | 0 | 419 | 308 | 111 | 0 | 0 | 419 | 0 | 0 | |
| 11128000 | Casualty Reduction Schemes 2014/15 | 64 | 132 | 0 | 0 | 196 | 64 | 132 | 0 | 0 | 196 | 0 | 0 | |
| 11191000 | Earlswood Crossroads realignment of a junction | 22 | 1 | 0 | | 23 | 22 | 0 | 0 | 0 | 22 | (1) | (1) | |
| 11192000 | Access to Stations - Warwick | 93 | 5 | 0 | 0 | 98 | 93 | 5 | 0 | 0 | 98 | (0) | (0) | |
| 11193000 | Access to Stations - Leamington | 168 | 39 | 0 | 0 | 207 | 168 | 39 | 0 | 0 | 207 | (0) | (0) | |
| 11244000 | Leamington Bus / Rail Interchange | 59 | 0 | 0 | 0 | 59 | 59 | 0 | 0 | 0 | 59 | 0 | 0 | |
| 11280000 | Safer routes to schools and 20mph school safety zones 14/15 | 7 | 743 | 0 | 0 | 750 | 7 | (7) | 0 | 0 | 0 | (750) | (750) | £750,000 moved to later years' allocation. |
| 11281000 | Safer routes to schools and 20mph school safety zones 15/16 | 0 | 1000 | 0 | 0 | 1,000 | 0 | 220 | 0 | 0 | 220 | (780) | (780) | Predicted capital expenditure in 2015/16 is £220,000. This is less than the budget as consultation has only recently been approved. |
| 11282000 | Safer routes to schools and 20mph school safety zones 16/17 | 0 | 0 | 750 | 0 | 750 | 0 | 0 | 1,200 | 580 | 1,780 | 0 | 1,030 | Balance transferred in from 2015/16 and 2016/17 allocations. |
| 11330000 | Fillongley Crossroads realigning crossroad junction | 7 | 153 | 0 | 0 | 160 | 7 | 153 | 0 | 0 | 160 | 0 | 0 | |
| 11355000 | Casualty Reduction Schemes 15/16 | 0 | 350 | 0 | 0 | 350 | 0 | 350 | 0 | 0 | 350 | 0 | 0 | |
| 11356000 | Casualty Reduction Schemes 16/17 | 0 | 0 | 350 | 0 | 350 | 0 | 0 | 351 | 0 | 351 | 0 | 1 | |
| 11357000 | Casualty Reduction Schemes 17/18 | 0 | 0 | 0 | 350 | 350 | 0 | 0 | 0 | 350 | 350 | 0 | 0 | |
| 11358000 | School Safety Zones 15/16 | 0 | 1750 | 0 | 0 | 1,750 | 0 | 300 | 0 | 0 | 300 | (1,450) | (1,450) | Project start up delays. Member Task Group still to decide what criteria is used to identify and prioritise schemes. Balance transferred to subsequent years. |
| 11359000 | School Safety Zones 16/17 | 0 | 0 | 1250 | 0 | 1,250 | 0 | 0 | 1,450 | 1,250 | 2,700 | 0 | 1,450 | Balance transferred from 2015/16 allocation. |
| S106 and Other | Developer Funded Schemes | | | | | | | | | | | | | |
| 10382000 | Warwick Town Centre Traffic Management | 975 | 6 | 0 | 0 | 981 | 975 | 6 | 0 | 0 | 981 | 0 | 0 | |
| 11054000 | Rugby, Hunters Ln - Through Route New Tech Dr To Newbold Rd | 21 | 349 | 0 | 0 | 370 | 21 | 349 | 0 | 0 | 370 | (0) | (0) | |
| 11329000 | Southam Town Centre Enhancements | 68 | 282 | 0 | 0 | 350 | 68 | 282 | 0 | 0 | 350 | 0 | 0 | |
| Community Saf | ety, Public Transport and Other | | | | | | | | | | | | | |
| 11125000 | Street Lighting Column Replacement 2014/2015 | 1,186 | 52 | 0 | 0 | 1,238 | 1,186 | 52 | 0 | 0 | 1,238 | 0 | 0 | |
| 11220000 | Street Lighting Column Replacement 2015/2016 | 0 | 720 | 0 | 0 | 720 | 0 | 720 | 0 | 0 | 720 | 0 | 0 | |
| 11279000 | Pump Priming allocation for LED street lighting | 1,036 | 91 | 0 | 0 | 1,127 | 1,036 | 91 | 0 | 0 | 1,127 | 0 | 0 | |
| 11360000 | LED Street Lights March Funding | 0 | 3,000 | 2,000 | 0 | 5,000 | 0 | 3,000 | 2,000 | 0 | 5,000 | 0 | 0 | |
| Total Transport | & Highways (excluding S.278 schemes) | 140,411 | 42,525 | 28,324 | 15,809 | 227,069 | 109,031 | 37,609 | 29,193 | 20,094 | 227,307 | (4,916) | 238 | |

| Agresso | Description | | Ap | proved Budg | et | | | | Forecast | | | Varia | ition | |
|-----------------|---|------------------|---------|-------------|-----------|---------|------------------|---------|----------|-----------|---------|----------|-------|--|
| Project | | | | | 2017/18 | | | | | 2017/18 | | Variance | | |
| | | Earlier Years | 2015/16 | 2016/17 | and later | Total | Earlier Years | 2015/16 | 2016/17 | and later | Total | in Year | Total | Reasons for Variation and Management Action |
| Code | | £'000 | £'000 | £'000 | £'000 | £'000 | | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| Section 278 Fu | nded Developer Schemes | | | | | | | | | | | | | |
| 10257000 | South west Warwickshire Fisher Brook Flood Alleviation | 868 | 109 | 0 | 0 | 977 | 868 | 109 | 0 | 0 | 977 | 0 | 0 | |
| 10438000 | Leamington, Junction Alterations at Former Potterton Works | 4 | 396 | 0 | 0 | 401 | 4 | 396 | 0 | 0 | 401 | 0 | 0 | |
| 11079000 | Former Cattle Market Site in Stratford | 1,191 | 113 | 0 | 0 | 1,304 | 1,191 | 113 | 0 | 0 | 1,304 | (0) | (0) | |
| 11095000 | NVC Pressings - A3400 Birmingham Rd. | 756 | 0 | 0 | 0 | 756 | 756 | 0 | 0 | 0 | 756 | 0 | 0 | |
| 11194000 | Minor Developer Funded Schemes 2013/14 | 73 | 131 | 0 | 0 | 205 | 73 | 175 | 0 | 0 | 249 | 44 | 44 | Increased cost of developer funded schemes commenced in 2013/14. The additional cost will be met by developer contributions. |
| 11195000 | Minor Developer Funded Schemes 2014/15 | 74 | 176 | 0 | 0 | 250 | 74 | 176 | 0 | 0 | 250 | (0) | (0) | |
| 11196000 | Minor Developer Funded Schemes 2015/16 | 0 | 250 | 0 | 0 | 250 | 0 | 250 | 0 | 0 | 250 | 0 | 0 | |
| 11197000 | Ford Foundry - Highway Improvement Works | 4,706 | 13 | 0 | 0 | 4,719 | 4,706 | 13 | 0 | 0 | 4,719 | 0 | 0 | |
| 11306000 | New Roundabout for Residential Development off Friday Furlong, Waterloo Road, Bidford-On-Avon | 348 | 42 | 0 | 0 | 390 | 348 | 42 | 0 | 0 | 390 | 0 | 0 | |
| 11307000 | New Footway/Cycleway to connect Insight Park to Southam along Welsh Road East | 1 | 109 | 0 | 0 | 110 | 1 | 109 | 0 | 0 | 110 | (0) | (0) | |
| 11325000 | Stratford Town Station Upgrade | 5 | 255 | 0 | | 260 | 5 | 255 | 0 | 0 | 260 | (0) | (0) | |
| 11326000 | Elliots Field Retail Park | 0 | 595 | 0 | 0 | 595 | 0 | 595 | 0 | 0 | 595 | 0 | 0 | |
| 11327000 | B4113 Gipsy Lane Junction | 4 | 196 | 0 | 0 | 200 | 4 | 196 | 0 | 0 | 200 | 0 | 0 | |
| 11328000 | New Roundabout Southam Road Kineton | 1 | 496 | 0 | 0 | 497 | 1 | 496 | 0 | 0 | 497 | 0 | 0 | |
| 11336000 | Ansty Business Park Phase 3 | 45 | 1,220 | 0 | 0 | 1,265 | 45 | 1,220 | 0 | 0 | 1,265 | 0 | 0 | |
| 11337000 | A426 Leicester Road, Rugby - Toucan Crossing | 122 | 173 | 0 | 0 | 295 | 122 | 173 | 0 | 0 | 295 | (0) | (0) | |
| 11366000 | B4087 Tachbrook Road Signals | 6 | 446 | 0 | 0 | 452 | 6 | 446 | 0 | 0 | 452 | 0 | 0 | |
| 11417000 | A426 /A4071 Avon Mill Rdbt Rugby Improvement Scheme | 0 | 0 | 0 | 0 | 0 | 0 | 617 | 0 | 0 | 617 | 617 | 617 | Approved by Cabinet 14th May 2015 |
| 11418000 | A426 Gateway Rugby to Rugby Town Centre Cycle Scheme | 0 | 0 | 0 | 0 | 0 | 0 | 257 | 0 | 0 | 257 | 257 | 257 | Approved by Cabinet 14th May 2015 |
| 11419000 | A423 Priority Junction and A425 Banbury Road Toucan Crossing in Southam S278 | 0 | 0 | 0 | 0 | 0 | 0 | 443 | 0 | 0 | 443 | 443 | 443 | Approved by Deputy Leader 24th July 2015 |
| Total S.278 Sci | nemes | 9,243 | 4,721 | 0 | 0 | 13,963 | 9,243 | 6,082 | 0 | 0 | 15,324 | 1,361 | 1,361 | |
| | | | | | | | | | | | | | | |
| Total Transpor | t and Highways | 149,653 | 47,246 | 28,324 | 15,809 | 241,032 | 118,274 | 43,691 | 29,193 | 20,094 | 242,631 | (3,555) | 1,599 | |

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary |
|--|-------------------|---------------------------------|--------|--|
| Number of people killed or seriously injured (KSI) - on our roads (KBM) | 277 | 300 | Red | The Q1 figure covers the period January to March and is provisional. The Q1 KSI figure is down by 15 (20%) on the same period 2014. The year end estimate is the provisional figure for the year ending 31 March 2015. |
| % staff agreeing with 'I am satisfied with the training and development I receive in my current job' (KBM) | 73.9 | | N/A | This measure is populated using the WCC Staff Survey, which is completed every two years. The next survey is scheduled for 2016/17. |
| % WCC financially supported bus services operating on time (KBM) | 86 | 86 | Green | |
| % delivery of the annual Capital Programme (exc 278s) for Transport (KBM) | 95 | 95 | Green | This indicator is measured at year end for the delivery of the capital programme. |
| % take up of concessionary passes by those eligible (KBM) | 72 | 72 | Green | |
| Length of highway network where surface treatment was achieved (KBM) | 157 | 157 | Green | 2015/16 Target revised down to 157Km from 193Km due to a reduction in the planned surface dressing programme |

Children's Social Care and Safeguarding - Sue Ross (Interim Head of Service) Strategic Director - John Dixon (Interim) Portfolio Holder - Councillor Caborn (Health)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Changes | Latest Budget £'000 | Forecast Outturn £'000 | (Under) | Reason for Variation and Management Action |
|---|---------------------------|---------|---------------------------|------------------------------|---------|---|
| Safeguarding - Head of Service | 3,977 | 86 | 4,063 | 3,446 | (617) | There is an expected early achievement of savings on legal charges of £615,000, offset by a small budget for future one-off spend, additional salary costs for Head of Service as well as an agreed funding commitment of a post in Early Help &Targeted Support. These funds will be used to support the LAC placement issues (see below). |
| Social Care Teams - North | 12,432 | (32) | 12,400 | 14,454 | 2,054 | Residential Care is currently forecasting a £2,011,000 over-spend with numbers increasing in period by 5. This is an increase in forecast of £767,000 from the previous month. External Fostercare is forecasted to over-spend by £729,000, this forecast has reduced in the last month by £309,000 with numbers decreasing by 10. Internal Fostercare has seen a small increase in numbers of 3 this period but is still forecast to |
| Social Care Teams - East and Asylum Service | 8,582 | (246) | 8,336 | 9,046 | | underspend by £387 000. Allowances have been forecasted to reflect the anticipated increase in numbers based on trend data from 2014/15 |
| Social Care Teams - South | 11,297 | (50) | 11,247 | 11,962 | 715 | £261,000 which is accommodation costs for young people |
| Social Care County Wide | 1,088 | (67) | 1,021 | 885 | (136) | |
| Social Care County Wide - WES Traded Services | (5) | 0 | (5) | (11) | (6) | |
| Net Service Spending | 37,371 | (309) | 37,062 | 39,782 | 2,720 | |
| | | • | · | Non DSG | 2,734 | |
| | | | | DSG | (14) | |

| Savings | £'000 | £'000 | £'000 (2,734) | £'000 (2,734) | | |
|---------|---------------------|--------------|------------------|---------------------|------------------------|--------------------|
| Reserve | | | | | Reserves | Reason for Request |
| | Balance 01.04.15 | | Outturn | Balance 31.03.16 | Request To / (From) | |
| | | Movement | | | | |

| | | | 2015/16 | | 2016 | 6/17 | 201 | 7/18 | |
|---------------------------------|---|--------|---------------------|----------|---------------------|--------------|---------------------|---------------------|---|
| OOP Reference as per Service | Savings Proposal Title | Target | Actual to | Forecast | Target | | Target | Forecast | Reason for financial variation and any associated management action |
| Estimate Report | Guinigo i reposal i illo | 01000 | Date | Outturn | 01000 | Outturn | 01000 | Outturn | Todoon or manda variation and any accounted management action |
| | D. Lead of L. Communication in Contract | £'000 | £'000 896 | 000°3 | £'000 896 | £'000 896 | £'000 896 | £'000 896 | |
| | Budget reduction for permanent savings in 2014/15 | 896 | 896 | 896 | 896 | 896 | 896 | 896 | |
| | Adjustment for under-delivery of savings in 2014/15 | (218) | 0 | 0 | (218) | 0 | (218) | 0 | £218,000 permanent savings due to be delivered in 2014/15 are currently behind schedule. These were covered by the early delivery of other savings in 2014/15 but this funding is no longer available. Therefore the permanent targets for 2015/16 have been increased to reflect this as follows: SG-A £18,000, SG-B £200,000 |
| | Develop a specialist single placement foster care scheme to reduce the need for residential care | 68 | 0 | 50 | 148 | 148 | 248 | 248 | The target includes £18,000 brought forward from 2014/15. This project is being developed within existing resources. To date one placement has been made and further carers are being recruited currently. |
| OOP/SG-B | Reducing the number of looked after children by delivering evidence based interventions for children on the edge of care | 365 | 0 | 0 | 950 | 0 | 1,538 | 0 | The target includes £200,000 brought forward from 2014/15. It is unlikely that the savings will be delivered at the level required. Instead the savings target will be met from the over recovery of legal costs which are shown against the forecast savings for 2015/16, 2016/17 and 2017/18 of SG-C Child Court Costs and SG-J reduced disbursement costs. |
| OOP/SG-C | Review of processes, in light of recent legislative changes that have imposed a time limit on child care cases before the court which should help to reduce the legal costs associated with child protection. | 100 | 342 | 973 | 300 | 342 | 300 | 342 | The over recovery for this savings line is referred to in Savings OOP Reference SG-B. With this budget being a demand led budget it is envisaged at the moment that £342k of the saving is permanent. |
| OOP/SG-E | Restructure of Leaving Care and Asylum teams, with a view to reducing posts | 0 | 110 | 110 | 0 | 110 | 0 | 110 | This saving plan was due to be closed at the end of 2014/15. However, further savings are still being delivered which will contribute towards meeting shortfalls in the delivery of other projects. |
| OOP/SG-F | Reduction in court ordered contact arrangements. | 100 | 80 | 180 | 100 | 100 | 100 | 100 | We cannot determine how much of the reduction in supervised contact costs is due to a reduction in Court ordered contact, as we have no base data from previous years. Over 50% of the spend relates to Court ordered contact. The reduction in spend on sessional work, is approximately £180,000 less this year than last. So the savings target for this year has been achieved. |
| | Improved information and signposting and use of early intervention work to avoid the necessity for more complex social care assessment. | 70 | 39 | 39 | 150 | 0 | 150 | 0 | The primary purpose of this restructure of North Children's Teams is to improve service delivery and consistency of team structure across Safeguarding. There will be some posts reduced in the North as part of the restructure. |
| OOP/SG-I | Review of all kinship care placements. | 30 | 8 | 38 | 60 | 60 | 60 | 60 | All existing arrangements where an additional needs payment has been paid have been reviewed and this has created some one off savings for this year only. Revision on the financial basis for payments has now been approved and is to be consulted upon. |
| OOP/LA-I | Reduction in the transport budget for Looked After Children. This significant proposed reduction in the transport budget will require a change in policy and full consultation to inform changes. | 0 | 0 | 0 | 300 | 0 | 600 | 0 | There are no savings for 2015/16. The 2016/17 required savings are being developed. |
| OOP/SG-J | Planned reduction in pre-court proceedings/processes leading to reduced disbursement costs | 250 | 250 | 623 | 500 | 623 | 750 | 623 | The over recovery for this savings line is referred to in Savings OOP Reference SG-B. |
| | Total | 1,661 | 1,725 | 2,909 | 3,186 | 2,279 | 4,424 | 2,379 | |
| | Target | | 1,661 | 1,661 | | 3,186 | | 4,424 | |
| ļ | Remaining Shortfall/(Over Achievement) | | (64) | (1,248) | | 907 | | 2,045 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Bud | get | | | | Forecast | | | Varia | ation | |
|-----------------|--|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|---|
| Code | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | Reasons for Variation and Management Action |
| 11115000 | Fostercare Adaptations 2013-14 | 12 | 25 | 13 | 0 | 50 | 12 | 25 | 13 | 0 | 50 | 0 | 0 | |
| 11116000 | Fostercare Adaptations 2014-15 | 0 | 25 | 25 | 0 | 50 | 0 | 25 | 25 | 0 | 50 | 0 | 0 | |
| 11294000 | Fostercare Adaptations 2015-16 | 0 | 0 | 12 | 38 | 50 | 0 | 0 | 12 | 38 | 50 | 0 | 0 | |
| 11295000 | Fostercare Adaptations 2016-17 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | |
| 11296000 | Fostercare Adaptations 2017-18 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 50 | 50 | 0 | 0 | |
| 11379000 | Adoption Service Vehicle Purchase Contribution | 10 | 0 | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 10 | 0 | 0 | |
| | | 22 | 50 | 50 | 138 | 260 | 22 | 50 | 50 | 138 | 260 | 0 | 0 | |

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|--|-------------------|---------------------------------|--------|--|--------------------|
| Number of children who are subject to a child protection plan per 10,000 population (KBM) | 44 | 46 | Amber | We are continuing to focus on reducing the numbers of children subject to cp plans. This continues to be area of consistent monitoring by SLT and WSCB. | |
| CiN Rate per 10,000 CYP population (including CiC and CPP) (KBM) | 345 | 360 | Amber | There has been a significant increase in the number of children subject to a Child Protection Plan over the last few months. Whilst we expect the escalation to slow down the overall forecast needs to reflect this increase. | |
| Number of looked after children per 10,000 population (KBM) | 60 | 61 | Amber | This remains a key area of sustained operational and strategic managerial activity to ensure only those children and young people enter the care system who require to do so and that permanency options following care are pursued in a timely manner. | |
| LAC attainment: KS2 - percentage who achieved at least Level 4 in Reading (KBM) | 72 | | N/A | This is an annual measure available in Autumn 2015. Cohort sizes are too small to reliably compare with national and depend on the proportion of children with special educational needs (SEN). In 2014 there were significantly more children with SEN than previous years so these figures are lower than previous years | |
| LAC attainment: KS2 - percentage who achieved at least Level 4 in Writing (KBM) | 81 | | | This is an annual result available autumn 2015. Cohort sizes are too small to reliably compare with national and depend on the proportion of children with special educational needs (SEN). In 2014 there were significantly more children with SEN than previous years so these figures are lower than previous years | |
| LAC attainment: KS2 - percentage who achieved at least Level 4 in mathematics (KBM) | 72 | | | This is an annual measure available Autumn 2015 Cohort sizes are too small to reliably compare with national and depend on the proportion of children with special educational needs (SEN). In 2014 there were significantly more children with SEN than previous years so these figures are lower than previous years | |
| LAC attainment: KS4 - 5+ GCSEs A*-C or equivalent including English & Mathematics GCSEs (KBM) | 24 | | N/A | This is an annual measure available Autumn 2015. Cohort sizes are too small to reliably compare with national and depend on the proportion of children with special educational needs (SEN). In 2014 there were significantly more children with SEN than previous years so these figures are lower than previous years | |
| Percentage of Care Leavers aged 19, 20 & 21 who were looked after at aged 16 who are in education employment or training (EET) (KBM) | 42 | | N/A | This is currently only reported on an annual basis as part of the SSDA903 Looked After return made to the Department for Education. Leaving Care are currently working on ensuring that the data items in relation to this indicator are updated more frequently to ensure that any quarterly out-turn data is more robust. | |
| Percentage of Looked After Children whose attendance at school is above 90% (KBM) | 92 | 92 | Green | The Virtual School is introducing an attendance monitoring system which will accurately track attendance and report on absence on a daily basis. Current monitoring is not sufficiently accurate Through this mechanism we expect to support improved attendance | |
| Number of 13-17 year olds entering care per 10,000 (KBM) | 36 | | N/A | Please note that in Quarter 1, there are lower numbers of children entering care than for a full financial year. Therefore, the number of 13-17 year olds entering care in the first three months of the financial year are not indicative of the final year end rate of 13-17 year olds entering care per 10,000. | |

| | Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|--|-------------------|---------------------------------|--------|--|--|
| ŀ | Percentage of LAC aged under 16 who have been looked after continuously or at least 2.5 years, who where living in the same placement for at least 2 years, or are placed for adoption (KBM) | 67 | 63 | Red | This is an area to be reviewed to the dip in performance and in light of new statutory guidance. We need to understand the ratio of children within independent sector placements as well as those that are placed internally. | Through the JSNA on LAC to examine the placement histories of a sample of young people within this cohort to understand in more detail their outcomes and how placement stability can be better supported. To review current permanency planning processes against revised Statutory Guidance Permanence and long term placements and children ceasing to be looked after. |

Net Red Risks extracted from the Business Unit Risk Register

| Risk Ref | Risk | Risk Owner | Last Review date | Gross Risk Rating | Existing Risk Action | Net Risk Rating | Further Risk Action |
|----------|---|--|------------------------|----------------------|---|--------------------|--|
| R0841 | Safeguarding Children and Vulnerable Adults in our community - inability to take action to avoid abuse, injury or death | Interim Head of Safeguardin g | | 16 | C2229 - Safeguarding Board Business Plans, partnership arrangements and multi-agency training plans () C2230 - Progress against Ofsted 2011 and Internal Audit action plans are monitored, including procedures () C2231 - An Action Plan arising from the GH Serious Case Review has been agreed. () C2274 - Continuing focus on developing the quality of Social Work () C2275 - Preparation for imminent Ofsted inspection, () | | 03 - To constantly review the controls in place (Interim Strategic Director, People Group, 31/03/2016) 04 - Development of the Multi Agency Safeguarding Hub with partners in Warwickshire. (Interim Strategic Director, People Group, 31/03/2016) 05 - An Integrated Case File Audit tool is being introduced in Adult Social Care (Head of Professional Practice and Governance. Head of Social Care and Support and Interim Head of Safeguarding, 31/03/2016) |
| | | | | | C2276 - The process for escalating critical incidents has been reviewed and is being updated. () | | |

Early Help & Targeted Support - Hugh Disley Strategic Director - John Dixon (Interim) Portfolio Holders - Councillor Hayfield (Education & Learning) & Councillor Caborn (Health)

2015/16 Revenue Budget

| Service | Agreed Budget | Agreed Changes | Latest Budget | Forecast Outturn | | Reason for Variation and Management Action |
|--|------------------|-------------------|------------------|---------------------|------------------|--|
| Service | £'000 | £'000 | | £'000 | (Under) £'000 | · · |
| Early Help and Targeted Support - Head of Service | 2,276 | 130 | 2,406 | 1,860 | (546) | £205,000 is for budget allocated to Head of Service for the traded surplus. The increase in the Traded surplus target from 14/15 to 15/16 is £51,000 and it has been advised corporately that this increase in the surplus is transferred to reserves as a "Early Help and Targeted Support Traded Services Earmarked Reserve". The remainder is partly early achievement of Business unit wide savings for future years and held back inflation to cover expected demand led fluctuating IDS residential placements. This is a planned underspend being held in part to provide a contingency to support demand led budget pressures in the Business Unit and in part to cover one off costs relating to the delivery of savings plans within the children's service. |
| Early Help and Targeted Support - Head of Service - Non WES Traded | (207) | 0 | (207) | (259) | (52) | |
| Community Support for Vulnerable Adults | 4,798 | 0 | 4,798 | 4,404 | (394) | This under-spend consists of (I) the early achievement of planned year 4 savings of the OOP plan (approaching £0.4m) and (ii) current full year effect of existing staff vacancies. However the service is recruiting to posts and it is envisaged that this part of the overall underspend will decrease from Q1 onwards. |
| Transition Support | 946 | (16) | 930 | 928 | (2) | |
| Integrated Disability Service - Social Care | 3,639 | 86 | 3,725 | 4,201 | 476 | There are 9 placements being supported in Residential Care creating an over-spend against budget of £458,000. Agency costs for the interim Service Manager is due to be £100,000 over-spent due to no identified funding. External Fostering is currently showing an under-spend of £21,000 with 6 children being accommodated. Internal fostercare is £62,000 under-spent with 7 children being looked after. A more realistic forecast was predicted for ICES equipment creating an over-spend of £75,000. Salaries are currently overall showing a £150,000 under-spend which is due to turnover of staff and vacancies awaiting to be filled. |
| Family Support and Children's Centres | 6,451 | 0 | 6,451 | 6,459 | 8 | |
| Net Service Spending | 17,903 | 200 | 18,103 | 17,593 | (510) | |
| | | | | Non DSG | (554) | |
| | | | | DSG | 44 | |

2015/16 Reserves Position

Early Help and Targeted Support Traded Services Earmarked Reserve

| Reserve | Opening Balance 01.04.15 £'000 | | Outturn | Balance 31.03.16 | Request To / (From) Reserves | Reason for Request |
|---|---|---|---------|---------------------|------------------------------------|---|
| Savings | 895 | | 503 | 1,398 | | |
| Early Help and Targeted Support Traded Services Earmarked Reserve | 0 | | 51 | 51 | 51 | The increase in the Traded surplus target from 14/15 to 15/16 is £51k and it has been advised corporately that this increase in the surplus is transferred to reserves as a "EH&TS Earmarked Reserve" |
| Total | 895 | 0 | 554 | 1,449 | 51 | |

| 000 0-1 | | | 2015/16 | | 2010 | 2016/17 2017/18 | | 7/18 | |
|---------------------------------|---|----------------|----------------|----------|-----------------------|-----------------------|----------------|---------|---|
| OOP Reference as per Service | Savings Proposal Title | Target | Actual to | Forecast | Target | | Target | Forecas | Reason for financial variation and any associated management action |
| Estimate Report | | CIOOO | Date | Outturn | CIOOO | Outturn | CIOOO | Outturn | 1 |
| | Budget Reduction for savings in 2014/15 | £'000 1,017 | £'000 1,017 | £'000 | £'000 1,017 | £'000 1,017 | £'000 1,017 | £'000 | |
| OOP/EH-A | Using the Common Assessment Framework (CAF) as a tool to ensure early intervention services are provided to prevent escalation into specialist services or step down from specialist services | 33 | 0 | 0 | 57 | 57 | 100 | | The project is becoming established, with the timeline and initial scope now agreed. However, questions remain regarding the position of the budget. There is a dependency on commissioned business and whether the service is viable or needs to review other options to reduce costs. |
| OOP/EH-C | Charging Academy Schools for the coordination of educational visits. | 5 | 0 | 5 | 12 | 12 | 12 | 12 | This project shall run alongside the existing WES agreement for education. The model for education visits is still being developed. |
| OOP/EH-E | Charging commercial organisations wanting to use VOX/MYP | 10 | 0 | 0 | 15 | 0 | 20 | 0 | This project is unlikely to deliver the income required and the saving shall be achieved through alternative projects. |
| OOP/EH-F | Head of Service Business Unit overheads | 100 | 193 | 193 | 100 | 128 | 100 | 133 | £80,000 of the savings in 2014/15 are one-off and will be used to offset delays in the delivery of other savings plans in 2015/16. It is forecasted that other savings shall be achieved to cover slippage on other saving plans such as EH-E. |
| OOP/EH-H | Target Support Young People - Teenagers in Care Programme: moving to a commissioning model based on evidence of practice to reduce the number of teenagers either moving into or remaining in care for longer than necessary (Dartington Project) | 50 | 0 | 0 | 75 | 75 | 123 | 123 | The savings for 2015/16 shall be achieved through the additional one-off savings from EH-F in 2015/16. |
| OOP/EH-H | Family Information Service - consultation with the contact centre to transfer appropriate activity and greater use of electronic directory for signposting and information about the local offer. | 25 | 25 | 25 | 25 | 25 | 25 | 25 | The savings have been achieved for 2015/16. |
| OOP/EH-J | Family group conferencing - a reduction in the service, with consideration to be given to combining services within Early Intervention or in Communities as part of Priority Families Programme | 25 | 25 | 25 | 25 | 25 | 25 | 25 | The savings have been achieved for 2015/16. |
| OOP-EH-K | Development of family centres to deliver savings by integrating children's centres, early intervention, priority families and health services, which focus services to the most vulnerable. | 0 | 0 | 0 | 0 | 0 | 700 | 700 | An options appraisal is being prepared that outlines proposals to deliver the required savings for 2017/18. Details of this will be reported to Members as part of the 2016/17 refresh. |
| OOP-EH-L | Warwickshire Employment Services Team. Proposal is based on exploring the potential for alternative delivery, funding or decommissioning the service. | 0 | 0 | 0 | 293 | 280 | 293 | 280 | There are no savings for 2015/16. A project board has been established to look at the required savings for 2016/17. This will be reported to Members as part of the 2016/17 financial refresh. |
| OOP/SCS-H | Increase the range of reasonable cost services (e.g. Assistive Technology) to continue personalised approach to meeting needs within resources available to reduce the need for more expensive forms of care | 272 | 272 | 272 | 272 | 272 | 272 | 272 | The savings for 2015/16 have been achieved. |
| | Total | 1,537 | 1,532 | 1,537 | 1,891 | 1,891 | 2,687 | 2,687 | |
| | Target | | 1,537 | 1,537 | | 1,891 | | 2,687 | |
| | Remaining Shortfall/(Over Achievement) | | 5 | 0 | | 0 | | 0 | |

2015/16 to 2018/19 Capital Programme

| , | Agresso Project | Description | | Approved Budget | | | | | | Forecast | | | Varia | ation | |
|---|-----------------|---|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|---|
| (| Code | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | Reasons for Variation and Management Action |
| 1 | 1399000 | CMS Musical Instruments 2015/16-2017-18 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 25 | 25 | 75 | 25 | | New Revenue funded Capital Project as per approval from John Betts 10/06/2015 |
| | | | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 25 | 25 | 75 | 25 | 75 | |

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|---------------------------------|--------|---|---|
| Percentage of customers not needing on-going social care 91 days after leaving reablement (KBM) | 62 | 62 | Green | Work is underway around fall prevention and working with Health to highlight if a fall is the reason for hospital admission, this will enable a more targeted approach to falls with the customer. This figure is an annual calculation, based on the SALT return data, and concerns people completing reablement during Oct-Dec. Data is only reported annually. | |
| Percentage of families no longer in care, subject to care proceedings or child protection following Family Group Conferencing FGC (KBM) | 80 | 80 | Green | Please note that the number of cases is small although percentage is high. The success rate for the first quarter is substantially above the target of 80 percent for the year overall. | |
| Percentage of those that received a short term service during the year where the outcome was either no ongoing support or support of a lower level ASCOF 2D (KBM) | 65 | 65 | Green | On target to reach this measure year end | |
| Proportion of people who have had a previous reablement referral in the previous 6 months (KBM) | 15 | 15 | Green | Q1 shows an increase in repeat customers, reablement will undertake an analysis to identify reasons. | |
| No. of CAFs initiated per 10,000 of the 0-19 child population (KBM) | 68 | 80 | Green | The revised population figures make this score drop lower than was the case in Q4 2014-15. Figures are calculated upon last year's figures as this score has not been reported historically. | |
| Percentage of young people who are NEET that have now got a positive destination following TS4YP intervention (KBM) | 70 | 55 | Red | or support and are therefore much more challenging than those referrals received at outset of target setting. Young people gain considerably in being ready for training or work though need to be "closed" prior to actually gaining a place to enable TS4YP to accept further referrals. TS4YP continue to monitor | 1S4YP to review procedures for the most challenging young people and evaluate with the young person at commencement of intervention the potential for re-engagement with EET. If there is potential within 6 months, their progress will continue to be recorded as NEET under this measure, however if they require considerable preparation TS4YP to consider an alternative measure prior to transfer to this one. |
| Percentage of single assessments for disabled children completed within 45 working days (KBM) | 80 | | N/A | IDS have not yet moved to using single assessments so no data currently available. Warwickshire are currently piloting the Single Assessment in Rugby with full implementation across the rest of the county by September 2015. | |
| Number of 13-17 year olds entering care per 10,000 (KBM) | 36 | | N/A | Please note that in Quarter 1, there are lower numbers of children entering care than for a full financial year. Therefore, the number of 13-17 year olds entering care in the first three months of the financial year are not indicative of the final year end rate of 13-17 year olds entering care per 10,000. | |
| Percentage of mental health in schools cases (MHISC) where the Strengths & Difficulties Questionnaire (SDQ) score has improved (KBM) | 73 | 70 | Amber | Not known why quarter performance lower than expected. Q2 data will confirm whether this is a blip or a trend, and therefore a more realistic forecast can be set in Q2. | |

Professional Practice and Governance - Marie Seaton (Interim Head of Service)
Strategic Director - John Dixon (Interim)
Portfolio Holder - Councillor Compton (Adult Social Care) and Councillor Caborn (Health)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Changes | Budget | Outturn | Over/ (Under) | Reason for Variation and Management Action |
|--|---------------------------|---------|--------|---------|------------------|--|
| Professional Practice and Governance - Head of Service | 164 | 0 | 164 | 161 | (3) | |
| Service Development and Assurance (Adults) | 124 | 64 | 188 | 170 | (18) | |
| Service Development and Assurance (Business and Systems) | 2,487 | 65 | 2,552 | 2,501 | (51) | |
| Service Development and Assurance (Children's) | 1,387 | 0 | 1,387 | 1,385 | (2) | |
| Net Service Spending | 4,162 | 129 | 4,291 | 4,217 | (74) | |
| | | | | Non DSG | (74) | |
| | | | | DSG | 0 | |

| | Reserve | Opening Balance 01.04.15 £'000 | | Outturn | Balance 31.03.16 | Request To | Reason for Request |
|-----|---------|---|---|---------|---------------------|------------|--------------------|
| Sav | vings | 2,751 | 0 | 74 | 2,825 | | |
| | Total | 2,751 | 0 | 74 | 2,825 | 0 | |

| OOP Reference | | | 2015/16 | | 2016 | /17 | 2017 | 7/18 | |
|-----------------------------------|---|-----------------|----------------------------|------------------------------|-----------------|------------------------------|-----------------|------------------------------|---|
| as per Service Estimate Report | Savings Proposal Title | Target £'000 | Actual to Date £'000 | Forecast Outturn £'000 | Target £'000 | Forecast Outturn £'000 | Target £'000 | Forecast Outturn £'000 | Reason for financial variation and any associated management action |
| | Budget Reduction in 2014/15 | 1,090 | 1,090 | 1,090 | 1,090 | 1,090 | 1,090 | 1,090 | |
| OOP/STC-E | Changes to System Support Service including a reduction in computer system support contract costs and consultancy | 100 | 0 | 100 | 200 | 200 | 200 | 200 | The 2016/17 savings are dependant on the implementation of Corelogic and switching off of Carefirst (to deliver licence savings). Any future delay to the implementation of Corelogic puts this saving at risk. Contingency plans are in place to mitigate this risk. |
| OOP/STC-F | Significant reduction to flexible resource budget which supports projects such as Adult Transformation Programme | 366 | 366 | 366 | 367 | 367 | 467 | 467 | The 2015/16 savings have been achieved. |
| OOP/STC-G | Reductions to the Learning, Development and Training budget | 123 | | 123 | 123 | 123 | 123 | 123 | This project is on track to be deliver the savings for 2015/16. |
| OOP/STC-H | Reduction in support to the Heads of Service including staff reductions | (5) | | (5) | 69 | 69 | 69 | 69 | The savings for 2015/16 have been rescheduled for 2016/17. This is due to the rephasing of the service savings lines due to double counting of IT budgets and the impact a reduction in the PA capacity will have on Head of Service and their strategic leadership role. |
| OOP/STC-I | Reduce the internal communications work programme and staff reductions | 69 | | 69 | 69 | 69 | 69 | 69 | This project is on track to be deliver the savings for 2015/16. |
| OOP/PPG-A | Reversal of 2014/15 saving that was double counted, long term shortfall replaced by the increased savings from elsewhere within the Business Unit | (133) | | (133) | (133) | (133) | (133) | (133) | |
| OOP/PPG-B | Savings still to be identified | 0 | | 0 | 15 | 0 | 15 | 0 | A project needs to be scoped to identify how the savings can be achieved. |
| | Total | 1,610 | 1,456 | 1,610 | 1,800 | 1,785 | 1,900 | 1,885 | |
| | Target | | 1,610 | 1,610 | | 1,800 | 1,900 | | |
| | Remaining Shortfall/(Over Achievement) | | 154 | 0 | | 15 | | 15 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Budg | oved Budget | | | | Forecast | | | Varia | ntion | |
|-----------------|-----------------------------------|---------|---------|-------------|-------------|---------|---------|---------|----------|-----------|---------|----------|----------|--|
| Code | | | | | 2017/18 | | | | | 2017/18 | | Variance | Total | Reasons for Variation and Management Action |
| | | Earlier | 2015/16 | 2016/17 | and later | Total | Earlier | 2015/16 | 2016/17 | and later | Total | in Year | Variance | reaction for Fariation and management reaction |
| | | Years | £ 000's | £ 000's | £'000 | £ 000's | Years | £ 000's | £ 000's | £'000 | £ 000's | £ 000's | £ 000's | |
| 11310000 | Client Information Systems Review | 336 | 1,024 | 0 | 0 | 1,360 | 336 | 1,024 | 0 | 0 | 1,360 | (0) | (0) | |
| | | 336 | 1,024 | 0 | 0 | 1,360 | 336 | 1,024 | 0 | 0 | 1,360 | (0) | (0) | |

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|---------------------------------|--------|---|--|
| Percentage of adults case file audits undertaken where the standards are judged to be good or better (KBM) | | | | Social Care & Support (SCS) case file audits are being undertaken through a process agreed by SCS | SCS case file audit tool will be reviewed in September 2015. It will be an opportunity to consider grades if the People Group QAF is agreed (which would help set a baseline for 2016-17). |
| Percentage of children's case file audits undertaken where the standards are judged to be good or better (KBM) | | | N/A | The Quality Assurance Framework(QAF) is the overarching policy document that will provide the mandate to be able to judge the quality of practice in accordance with the standard. This is currently going through governance processes | |
| Number of People Group Local Government Ombudsman decisions (KBM) | 5 | 5 | | There were no adverse LGO decisions for People Group in Q1. Whilst there have been a number of Blue Badge Inquiries, none have been upheld, so it looks as though the issue LGO had with this has been resolved. | |
| Percentage of policies, procedures and guidance received by the Practice Development Group that are rated to be good or better (KBM) | 62.5 | 62.5 | Green | 'requires improvement'. | Further communication needed to ensure that document owners forward documents to the PDG for sign off. GLT report recommendations awaiting approval and further articles to be included in business unit and People Group newsletters. |

Social Care and Support - Jenny Wood Strategic Director - John Dixon (Interim) Portfolio Holder - Councillor Compton (Adult Social Care) and Councillor Caborn (Health)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Changes | Budget | | Variation Over/ (Under) £'000 | Reason for Variation and Management Action |
|---|---------------------------|---------|---------|---------|--|---|
| Social Care and Support Services - Head of Service | 4,249 | (40) | 4,209 | 4,348 | 139 | |
| Older People North and East and Specialist Services | 21,761 | 44 | 21,805 | 20,556 | (1,249) | The forecast underspend is mainly in North and East OP (£1.243m) where current client activity levels appear to have dropped, although the data is not clear enough at this point to confirm. This is to be investigated further by the budget holder to understand the impact on both expenditure and client income. |
| Older People South and Reviewing Services | 21,531 | (94) | 21,437 | 21,583 | 146 | |
| Disabilities | 55,244 | 0 | 55,244 | 57,213 | 1,969 | Physical Disabilities overspend of £1.049m - The team are reviewing all cases and there is an action plan in place to ensure that a reduction is achieved. This may be an over-estimation of the pressures and further work is ongoing to determine the true picture. Learning Disabilities overspend of £940k is a reduced overspend compared to previous years and the main pressures are within Residential and Supported Living; a number of projects are ongoing and it is intended further savings will be reflected once outcomes have been confirmed. In addition to the above, Independent Living Fund (ILF) client costs have been included in the forecast - however, since this point a national allocation has been awarded and so there will be an improved position in future reports. |
| Mental Health | 7,317 | 50 | 7,367 | 7,128 | | The current underspend consists of a) reduced agency costs as a result of vacant posts being filled, b) a number of posts being held by staff working towards AMHP status and c) cessation of two contracts at the end of 2014/15. |
| Care Act | 1,330 | 0 | 1,330 | 1,330 | 0 | This position will be reviewed in the light of the recent announcement on the Care Act phase 2 delay. |
| Net Service Spending | 111,432 | (40) | 111,392 | 112,158 | 766 | |
| | | | | Non DSG | 766 | |
| | | | | DSG | 0 | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 | 31.03.16 / (From) Reason for Re | | Request To / (From) | Reason for Request | |
|---------|--------------------------------|---------------------------------|-------|------------------------|--------------------|--|
| | £'000 | £'000 | £'000 | £'000 | Reserves £'000 | |
| Savings | 11,310 | 0 | (766) | 10,544 | | |
| Total | 11,310 | 0 | (766) | 10,544 | 0 | |

| 00D D-/ | | | 2015/16 | | 201 | 6/17 | 2017 | 7/18 | |
|---------------------------------|---|---------|---------------|------------------|---------|------------------|---------|------------------|--|
| OOP Reference as per Service | Savings Proposal Title | Target | | | • | Forecast | Target | Forecast | Reason for financial variation and any associated management action |
| Estimate Report | 3. 4 | £'000 | Date £'000 | Outturn £'000 | | Outturn £'000 | £'000 | Outturn £'000 | , |
| | Budget reduction for permanent savings in 2014/15 | 9,048 | 9,048 | 9,048 | 9,048 | 9,048 | 9,048 | 9,048 | |
| | Adjustment for under-delivery of savings in 2014/15 | (1,008) | 0 | 0 | (1,008) | 0 | (1,008) | 0 | £1,008,000 permanent savings due to be delivered in 2014/15 are currently behind schedule. These were covered by one-off savings in 2014/15 but this funding is no longer available. Therefore the permanent targets for 2015/16 have been increased to reflect this as follows: SCS-A £200,000, SCS-B £358,000, SCS-E £196,000 and STC-B £254,000 |
| OOP/SCS-A | Access to Adult Social Care: Improving Access, Referral and Information and Advice pathways | 300 | 0 | 0 | 500 | 0 | 700 | 0 | The target includes £200,000 brought forward from 2014/15. No savings in this area are currently forecast to be delivered. The financial modelling for the "to be" arrangements to ensure the most efficient and value for money model, including how the savings shall be delivered by better "demand management" is now underway. |
| OOP/SCS-B | Further development of Reablement and Supporting Independence service to improve access, efficiency and capacity, thus reducing need for more costly forms of social care. | 558 | 0 | 330 | 558 | 330 | 958 | | The target includes £358,000 brought forward from 2014/15. The project has reported a "red" overall. Work is needed to develop a savings plan for the delivery of social care and support savings and to consider how this fits with the close working / integration developments with CERT / ICT. |
| OOP/SCS-C | Maximise all customer charging opportunities | 100 | 59 | 331 | 200 | 331 | 400 | 400 | Whilst this is forecast to be ahead of target, the current forecast will need to be reviewed in light of the Care Act changes. |
| OOP/SCS-D | Occupational therapy - improve moving and handling training services | 0 | 160 | 160 | 0 | 160 | 0 | 160 | This saving plan was due to be closed at the end of 2014/15. However, further savings are still being delivered which will contribute towards meeting shortfalls in the delivery of other projects. |

| | | | 2015/16 | | 2016/17 2017/18 | | 7/18 | | |
|---------------------------------|--|--------|---------------|------------------|-----------------|------------------|--------|------------------|---|
| OOP Reference as per Service | Savings Proposal Title | Target | Actual to | Forecast | Target | Forecast | Target | Forecast | Reason for financial variation and any associated management action |
| Estimate Report | g | £'000 | Date £'000 | Outturn £'000 | £'000 | Outturn £'000 | £'000 | Outturn £'000 | , |
| OOP/SCS-E | Home Improvement Agency - more timely delivery of home adaptations to reduce falls or more intensive homecare | 196 | 0 | 0 | 196 | 0 | 196 | 0 | This project was due to be completed in 2014/15, but £196,000 of savings had not been delivered by the end of last year and have therefore been brought forward to 2015/16. This project is now being reviewed to see if the final elements of savings can be delivered. |
| OOP/SCS-F | Improve financial recovery of continuing health care services provided by WCC to health partners | 200 | 200 | 200 | 200 | 200 | 200 | 200 | This project is on track to deliver. |
| OOP/SCS-G | Service Redesign for Social Care and Support teams (except Reablement - separate savings plan) | 300 | 0 | 300 | 400 | 400 | 500 | | The management team redesign has been completed, leading to the delivery of the savings in 2014/15. However, there is a risk of requirement for additional staff savings to be made in 2015/16 and future years, when both local and national predictions are that there will be significantly more Care Act related demand. This shall be mitigated if there is adequate national funding. |
| OOP/SCS-H | Increase the range of reasonable cost services (e.g. Assistive Technology) to continue personalised approach to meeting needs within resources available to reduce the need for more expensive forms of care | 228 | 809 | 1,246 | 728 | 1,316 | 1,228 | | The savings for 2015/16 are expected to be exceeded as a result of a range of initiatives and activities implemented during the period. A total of 16 initiatives / projects constitute the SCS-H Social Care and Support programme. This early delivery will be used to offset shortfalls and/or delays in the delivery of other savings plans. |
| OOP/SCS-L | Development of services to avoid crisis and improve hospital discharge outcomes (links to Better Care Fund and Discharge to Assess Programme work) | 250 | 11 | 250 | 400 | 400 | 500 | 500 | The project is on track to deliver for 15/16 |
| OOP/SCS-M | Homecare Framework Contract Review: Renegotiate / refine model for home care contracting | 250 | 0 | 250 | 500 | 500 | 500 | 500 | The current plans indicate 2015/16 savings shall be delivered. |
| OOP/SCS-N | Accommodation with Care Review (e.g., Residential Care, Extra-Care Housing): Develop and Implement an Accommodation with Care Strategy | 600 | 0 | 600 | 1,200 | 1,200 | 1,600 | 1,600 | The current plans indicate 2015/16 savings shall be delivered. |
| OOP/SCS-O | Improved 'whole life' and transitions pathway for children with disability who grow up and need adult care services. | 100 | 218 | 318 | 300 | 318 | 600 | | The current plans indicate 2015/16 and 2016/17 savings will be delivered early. This early delivery will be used to offset delays in the delivery of other savings plans. |
| OOP/SCS-P | Develop a new model for assessment, commissioning, and delivery of Continuing Health Care services, with health partners. | 200 | 0 | 0 | 400 | 0 | 600 | | The project is currently under review as it is not likely to deliver. It is most likely the Business Unit will request to remove this savings target in the refresh process and instead deliver the saving through another area over delivering on current plans. |
| OOP/SCS-Q | Voluntary Sector / Micro-Enterprise and Social Capital Project: Fundamental Review of contracting and relationship management with respect to how public sector and voluntary sector works together in Warwickshire to improve 'social capital' and reduce demand on statutory social care services. | 0 | 0 | 0 | 500 | 500 | 800 | 800 | No savings are due in 2015/16. The projects on track to deliver savings required in the 4 year savings plan. |
| OOP/SCS-R | Develop care and support services within the County so people do not need to move out-of-county to receive specialist services | 0 | 65 | 65 | 350 | 350 | 700 | 700 | No savings are due in 2015/16, although some elements are being delivered in advance. The projects on track to deliver savings required in the 4 year savings plan. |
| OOP/STC-B | Reducing the cost of transport provision to adults with Fair Access to Care Services based on review of current contractual arrangements with providers and review of the robustness with which eligibility criteria are applied | 354 | 0 | 36 | 454 | 36 | 454 | 36 | The target includes £254,000 of savings that were not achieved by the end of 2014/15. The current plans indicate a shortfall in the savings target. This shortfall shall be covered from an alternative budget in 2015/16, whilst plans are developed to find a long term solution as it is looking possible this saving may not be delivered through the transport theme. |
| | Total | 11,676 | 10,570 | 13,134 | 14,926 | 15,089 | 17,976 | 16,948 | |
| | Target | | 11,676 | 11,676 | | 14,926 | | 17,976 | |
| | Remaining Shortfall/(Over Achievement) | | 1,106 | (1,458) | | (163) | | 1,028 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Bud | get | | Forecast | | | | | | ation | |
|-----------------|---|---------|---------|------------|-----------|---------|----------|---------|---------|-----------|---------|----------|----------|---|
| Code | | | | | 2017/18 | | | | | 2017/18 | | Variance | Total | Reasons for Variation and Management Action |
| | | Earlier | 2015/16 | 2016/17 | and later | Total | Earlier | 2015/16 | 2016/17 | and later | Total | in Year | Variance | Reasons for Variation and Management Action |
| | | Years | £ 000's | £ 000's | £'000 | £ 000's | Years | £ 000's | £ 000's | £'000 | £ 000's | £ 000's | £ 000's | |
| 10964000 | CAF Development Team - Social Care IT 2010/11 | 0 | 1,176 | 0 | 0 | 1,176 | 0 | 1,176 | 0 | 0 | 1,176 | 0 | 0 | It is anticipated that significant capital investment will be needed in the next few years, to progress IT infrastructure related to integration ambitions and those associated with the Better Care Fund. Elements include integrated health and care records, kit upgrades, citizen access, and the development of integrated health and care assessment tools. This funding remains most appropriate to progressing these developments, but timing is not yet clear. |
| | | 0 | 1,176 | 0 | 0 | 1,176 | 0 | 1,176 | 0 | 0 | 1,176 | 0 | 0 | |

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|---------------------------------|--------|--|---|
| Proportion of people who use services who feel safe ASCOF 4A (KBM) | 72 | | N/A | This measure is part of the Adult Social Care and carers annual survey and new data will not be available until June 2016 | |
| Percentage of repeat safeguarding referrals (KBM) | 11 | 15 | Red | Due to a change in definition from referrals to enquiries it is anticipated that fewer enquires will be received. However, due to data cleansing and Care Act changes, the repeat referrals/enquiries rate appears to have increased. It is too early to draw any conclusions at this stage, but May and June data suggests that the rate of repeat referrals may return to 2014/15 levels. The forecast has been provided by BCI based on trends but not on any operational plans. Repeat referrals are not necessarily a bad thing, but require follow up action to ensure appropriate responses. | May and June data suggests that the rate of repeat referrals may return to 2014/15 levels. This will be monitored closely and appropriate action taken if this is not the case. |
| Proportion of adults with a learning disability who live in their own home or with their family ASCOF 1G (KBM) | 76 | 71 | Red | The year end forecast is based on an estimate by BCI based on trends, but not based on any operational plans which may affect the measure | Supported Living options are continuing to develop and some of the delay in improving this target is due to a dependence on new developments / services coming on line, to provide good quality alternatives to residential care. This should be addressed in the long term, but is a short term issue. |
| Number of adult safeguarding alerts per 100,000 adult population (KBM) | 535 | 519 | Amber | This is only the first quarter's activity and so is low. Measure included to monitor the impact of the Care Act on adult protection activity. There is a known context of under-reporting of adult protection concerns into adult protection services (O'Keeffe et al, NatCen/KCL, 2007) so rising numbers of referrals should not give cause for concern. | |
| Percentage of customers not needing on-going social care 91 days after leaving reablement (KBM) | 62 | 62 | Green | Work is underway around fall prevention and working with Health to highlight if a fall is the reason for hospital admission, this will enable a more targeted approach to falls with the customer. This figure is an annual calculation, based on the SALT return data, and concerns people completing reablement during Oct-Dec. Data is only reported annually. | |
| Percentage of those that received a short term service during the year where the outcome was either no ongoing support or support of a lower level ASCOF 2D (KBM) | 65 | 65 | Green | On target to reach this measure year end | |
| Proportion of adults in contact with secondary mental health services in employment ASCOF 1F (all) (KBM) | 23 | 23 | Green | Information supplied by CWPT - expected during August 2015 Year end forecast based on year to date end Q4 | |
| Proportion of adults in contact with secondary mental health services living independently, with or without support ASCOF 1H (All) (KBM) | 86 | 86 | Green | Data supplied to us by CWPT - Q1 data expected during August 2015. Year end forecast based on year to date end Q4 | |
| Proportion of adults with a learning disability in paid employment ASCOF 1E (KBM) | 11.5 | 11.5 | Green | The year end forecast is based on an estimate by BCI based on trends, but not based on any operational plans which may affect the measure | |
| Proportion of older people (65+) who are still at home 91 days following discharge from hospital into rehabilitation services ASCOF 2B Part 1 (percentage success rate) (KBM) | 92.7 | 92.7 | Green | Work is underway around fall prevention and working with Health to highlight if a fall is the reason for hospital admission. An actual is not currently available for this measure as the total number of discharges for 2014/15 has yet to be published by the HSCIC. Once this data is available (anticipated by November 2015) the actual can be calculated | |
| Proportion of people who have had a previous reablement referral in the previous 6 months (KBM) | 15 | 15 | Green | Q1 shows an increase in repeat customers, reablement will undertake an analysis to identify reasons. | |
| Overall satisfaction of people who use services with their care and support ASCOF 3A (KBM) | 65.5 | | N/A | This measure is part of the Adult Social Care and Carers Annual Survey and new data will not be available until June 2016 | |
| Delayed transfers of care (delayed days) from hospital per 100,000 population (average per month) BCF (KBM) | 430 | 517.4 | Red | Target under discussion currently. Together with colleagues from Strategic Commissioning (StC), Business Intelligence and Social Care & Support (SCS), a Delayed Transfer of Care (DTOC) improvement plan is being presented to Customer Journey Board and SCS and StC leadership teams. | The improvement plan will be implemented once it is signed off at the appropriate forums. |
| Delayed transfers of care ASCOF 2Ci (All Delays) per 100,000 population (KBM) | 14.5 | 17.83 | Red | Together with colleagues from Strategic Commissioning (StC), Business Intelligence and Social Care & Support (SCS), a Delayed Transfer of Care (DTOC) improvement plan is being presented to Customer Journey Board and SCS and StC leadership teams. | The improvement plan will be implemented once it is signed off at the appropriate forums. |
| Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population - ASCOF 2A Part 2 / Better Care Fund (KBM) | 490 | 491.8 | Amber | This is slightly raised at present, however, natural variation means this is anticipated to balance out by year end. | |
| The proportion of people who use services & carers who find it easy to find information about support ASCOF 3D (KBM) | 73 | | N/A | This measure is part of the Adult Social Care and Carers Annual Survey and new data will not be available until June 2016 | |
| Carer reported quality of life ASCOF 1D BCF (KBM) | 7.9 | | N/A | This measure is part of the Adult Social Care and Carers Annual Survey and new data will not be available until June 2016 | |
| Proportion of customers who have received support for 12 months or more who have had a review in the last 12 months (KBM) | 90 | | N/A | Inis is a new, locar measure and action is underway to check data quality and improve performance. It is now realised a 'snapshot' measure may not be the best option and a reviews measure is under development. | |
| Social Care related quality of life ASCOF 1A (KBM) | 19.1 | | N/A | This measure is part of the Adult Social Care Annual Survey and data will not be available until June 2016 | |
| Number of carers receiving a service in their own right (KBM) | 520 | 579 | Green | Anticipated to be on target at year end. | |

Strategic Commissioning - Chris Lewington

Strategic Director - John Dixon (Interim)

Portfolio Holders - Councillor Compton (Adult Social Care), Councillor Hayfield (Education and Learning) and Councillor Caborn (Health)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Latest Budget £'000 | Forecast Outturn £'000 | Over/ (Under) | Reason for Variation and Management Action |
|---|---------------------------|----------------------------|---------------------------|------------------------------|------------------|--|
| Strategic Commissioning - Head of Service | 1,915 | 1 | 1,916 | 1,729 | (187) | Additional resources are held to mitigate the delays in recruiting to commissioning posts due to national and local skills shortage. These posts are beginning to be recruited to, resulting in a forecast under spend for agency staff. Further under spend of £401k has been forecast against Care Act funding. These underspends have been partially offset by increased adult transport costs. |
| All Age Disabilities | 2,253 | 136 | 2,389 | 2,323 | (66) | |
| Commissioning and Business Intelligence | 762 | 0 | 762 | 682 | (80) | |
| Integrated Elderly Care | 9,416 | 0 | 9,416 | 9,655 | 239 | The overspend represents a full years activity for the Supporting People programme. As contracts/services are de-commissioned it is expected that the overspend will reduce and align with the budget. |
| Market Management and Quality | 741 | (137) | 604 | 623 | 19 | |
| Children's Commissioning | 921 | (20) | 901 | 836 | (65) | |
| Net Service Spending | 16,008 | (20) | 15,988 | 15,848 | (140) | |
| | | | | Non DSG | (69) | |
| | | | | DSG | (71) | |

| | P | Balance | | | Balance | Request To | |
|--------|---------|-------------------|-------|-------|-------------------|------------|---|
| | Reserve | 01.04.15 £'000 | £'000 | £'000 | 31.03.16 £'000 | Reserves | · |
| Saving | igs | 4,550 | 0 | 69 | 4,619 | | |
| | Total | 4,550 | 0 | 69 | 4,619 | 0 | |

| | | | 2015/16 | | 201 | 6/17 | 2017 | 7/18 | |
|---------------------------------|--|--------|---------|----------|--------|---------|--------|----------|--|
| OOP Reference as per Service | Savings Proposal Title | Target | | Forecast | Target | | Target | Forecast | Reason for financial variation and any associated management action |
| Estimate Report | Garings reposal rills | | Date | Outturn | | Outturn | | Outturn | , , |
| • | | £'000 | | £'000 | £'000 | | £'000 | £'000 | |
| | Budget Reduction for savings in 2014/15 | 156 | 156 | 156 | 156 | 156 | 156 | 156 | |
| OOP/STC-J | Review, redesign and reduce a series of community based contracts | 240 | 31 | 240 | 240 | 240 | 240 | 240 | The project is on track to deliver the 4 year savings plan. |
| OOP/STC-K | Supporting People Programme Review of contracts with a view to reducing costs/services. This will include decommissioning some specialist services and remodelling and recommissioning generic housing related support services to incorporate critical elements of decommissioned services. | 300 | 0 | 300 | 1,828 | 1,828 | 3,725 | 3,725 | The project is on track to achieve the new savings target. |
| OOP-STC-L | Review of the necessary staffing levels to support the market management functions across the business unit with a view to reducing posts | 0 | 0 | 0 | 85 | 85 | 85 | 85 | |
| OOP-STC-M | To review the future viability of the brokerage role | 0 | 0 | 0 | 58 | 58 | 58 | 58 | |
| OOP-STC-N | Review of the necessary staffing levels to support the market facilitation functions across the business unit with a view to reducing posts | 0 | 0 | 0 | 80 | 80 | 80 | 80 | There are no savings for 2015/16. The plan to achieve the savings for 2016/17 is currently being achieved. |
| OOP-STC-O | Review of the necessary staffing levels to support the inspection / improvement activity across People Group with a view to reducing posts | 0 | 0 | 0 | 0 | 0 | 120 | 120 | |
| OOP-STC-P | Review of the necessary staffing levels to support quality assurance and contract management functions across the business unit with a view to reducing posts | 0 | 0 | 0 | 0 | 0 | 37 | 37 | |
| | Total | 696 | 187 | 696 | 2,447 | 2,447 | 4,501 | 4,501 | |
| | Target | | 696 | 696 | | 2,447 | | 4,501 | |
| | Remaining Shortfall/(Over Achievement) | | 509 | 0 | | 0 | | 0 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Budg | get | | | | Forecast | | | Varia | ation | |
|-----------------|---|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|---|
| Code | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | Reasons for Variation and Management Action |
| 10608000 | Mental Health Grant 2010/11 | 130 | 68 | 0 | 0 | 198 | 130 | 68 | 0 | 0 | 198 | 0 | (0) | |
| 11021000 | Adult Social Care Modernisation & Capacity 2012-13 | 0 | 971 | 0 | 0 | 971 | 0 | 971 | 0 | 0 | 971 | 0 | 0 | |
| 11314000 | Community Access for Disabled People | 34 | 176 | 0 | 0 | 210 | 34 | 176 | 0 | 0 | 210 | 0 | 0 | |
| 11316000 | Complex Needs Service Building Adaptations and Equipme | 72 | 29 | 0 | 0 | 101 | 72 | 29 | 0 | 0 | 101 | 0 | 0 | |
| 11420000 | Disabled Facilities Capital Grant | 0 | 0 | 0 | 0 | 0 | 0 | 1,925 | 0 | 0 | 1,925 | 1,925 | 1 025 | distributed out to the districts by WCC. Approved by John Betts on the 5th August and fully funded from |
| 11365000 | Autism Capital Grant - Brain in Hand Assistive Technology | 18 | 19 | 0 | 0 | 37 | 18 | 19 | 0 | 0 | 37 | 0 | 0 | |
| | | 254 | 1,262 | 0 | 0 | 1,516 | 254 | 3,187 | 0 | 0 | 3,441 | 1,925 | 1,925 | |

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | |
|---|-------------------|---------------------------------|--------|---|---|
| Proportion of people who use services who feel safe ASCOF 4A (KBM) | 72 | | N/A | This measure is part of the Adult Social Care and carers annual survey and new data will not be available until June 2016 | |
| Proportion of adults with a learning disability who live in their own home or with their family ASCOF 1G (KBM) | 76 | 71 | Red | The year end forecast is based on an estimate by BCI based on trends, but not based on any operational plans which may affect the measure | Supported Living options are continuing to develop and some of the delay in improving this target is due to a dependence on new developments / services coming on line, to provide good quality alternatives to residential care. This should be addressed in the long term, but is a short term issue. |
| Percentage of those that received a short term service during the year where the outcome was either no ongoing support or support of a lower level ASCOF 2D (KBM) | 65 | 65 | Green | On target to reach this measure year end | |
| Proportion of adults in contact with secondary mental health services in employment ASCOF 1F (all) (KBM) | 23 | 23 | Green | Information supplied by CWPT - Q1 data expected by first week of August 2015 Year end forecast based on year to date end Q4 | |
| Proportion of adults in contact with secondary mental health services living independently, with or without support ASCOF 1H (All) (KBM) | 86 | 86 | Green | Data supplied to us by CWPT - Q1 data expected by first week of August 2015. Year end forecast based on year to date end Q4 | |
| Proportion of adults with a learning disability in paid employment ASCOF 1E (KBM) | 11.5 | 11.5 | Green | The year end forecast is based on an estimate by BCI based on trends, but not based on any operational plans which may affect the measure | |
| Proportion of older people (65+) who are still at home 91 days following discharge from hospital into rehabilitation services ASCOF 2B Part 1 (percentage success rate) (KBM) | 92.7 | 92.7 | Green | Work is underway around fall prevention and working with Health to highlight if a fall is the reason for hospital admission. An actual is not currently available for this measure as the total number of discharges for 2014/15 has yet to be published by the HSCIC. Once this data is available (anticipated by November 2015) the actual can be calculated | |
| Children attending children's centres as a percentage of all those 0-5 year olds in Warwickshire (KBM) | 75 | 75 | Green | The engagement of all under 5s is 51.9%. However, it would be more relevant to give the percentage of Priority Target Group families attending Children's Centres (72.4%) rather than the percentage of all under 5s. The majority of 3 & 4 year olds (and eligible 2 year olds) take up their free Nursery Education hours at local childcare settings/nurseries therefore their attendance at Children's Centres decreases. | |
| Overall satisfaction of people who use services with their care and support ASCOF 3A (KBM) | 65.5 | | N/A | This measure is part of the Adult Social Care and Carers Annual Survey and new data will not be available until June 2016 | |
| Delayed transfers of care (delayed days) from hospital per 100,000 population (average per month) BCF (KBM) | 430 | 517.4 | Red | Target under discussion currently. Together with colleagues from Strategic Commissioning (StC), Business Intelligence and Social Care & Support (SCS), a Delayed Transfer of Care (DTOC) improvement plan is being presented to Customer Journey Board and SCS and StC leadership teams. | The improvement plan will be implemented once it is signed off at the appropriate forums. |
| Delayed transfers of care ASCOF 2Ci (All Delays) per 100,000 population (KBM) | 14.5 | 17.83 | Red | Together with colleagues from Strategic Commissioning (StC), Business Intelligence and Social Care & Support (SCS), a Delayed Transfer of Care (DTOC) improvement plan is being presented to Customer Journey Board and SCS and StC leadership teams. | The improvement plan will be implemented once it is signed off at the appropriate forums. |
| Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population - ASCOF 2A Part 2 / Better Care Fund (KBM) | 490 | 491.8 | Amber | This is slightly raised at present, however, natural variation means this is anticipated to balance out by year end. | |
| Percentage of children's centres judged by Ofsted to be good or outstanding (KBM) | 75 | 75 | Green | There have been no Children's Centre Group Ofsted inspections this quarter | |
| The proportion of people who use services & carers who find it easy to find information about support ASCOF 3D (KBM) | 73 | | N/A | This measure is part of the Adult Social Care and Carers Annual Survey and new data will not be available until June 2016 | |
| Carer reported quality of life ASCOF 1D BCF (KBM) | 7.9 | | N/A | This measure is part of the Adult Social Care and Carers Annual Survey and new data will not be available until June 2016 | |
| Social Care related quality of life ASCOF 1A (KBM) | 19.1 | | N/A | This measure is part of the Adult Social Care Annual Survey and data will not be available until June 2016 | |
| Percentage of mental health in schools cases (MHISC) where the Strengths & Difficulties Questionnaire (SDQ) score has improved (KBM) | 73 | 70 | Amber | Not known why quarter performance lower than expected. Q2 data will confirm whether this is a blip or a trend, and therefore a more realistic forecast can be set in Q2. | |

Customer Services - Kushal Birla Strategic Director - David Carter Portfolio Holder - Councillor Kaur (Customers)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Latest Budget £'000 | Forecast Outturn £'000 | Variation Over/ (Under) £'000 | Reason for Variation and Management Action |
|---|---------------------------|----------------------------|---------------------------|------------------------------|--|--|
| Marketing and Communications | 381 | 0 | 381 | 400 | 19 | |
| Customer Service Centre | 2,091 | (43) | 2,048 | 2,045 | (3) | |
| Customer Relations | 382 | 0 | 382 | 382 | 0 | |
| Face to Face (including Libraries and Registration Service) | 3,884 | 0 | 3,884 | 3,883 | (1) | |
| Head of Service and Business Unit Projects | 1,038 | 100 | 1,138 | 1,118 | (20) | |
| E Services and Business Development | 774 | 43 | 817 | 829 | 12 | |
| Traded Services - Educational | (37) | 0 | (37) | (37) | 0 | |
| Traded Services - Non Educational | (55) | 27 | (28) | (37) | (9) | |
| Net Service Spending | 8,458 | 127 | 8,585 | 8,583 | (2) | |

| Reserve | Opening Balance 01.04.15 £'000 | Movement in Year £'000 | Outturn | Closing Balance 31.03.16 £'000 | Request To / (From) Reserves | Reason for Request |
|-----------------------------------|---|------------------------------|---------|---|------------------------------------|--|
| Savings | 0 | 0 | 0 | 0 | 0 | |
| Traded Reserve | 0 | 0 | 4 | 0 | 4 | Transfer to a Resources Group Traded Reserve |
| Warwickshire Local Welfare Scheme | 742 | 0 | (2) | 740 | 0 | |
| Total | 742 | 0 | 2 | 740 | 4 | |

| OOP Reference | | : | 2015/16 | | 2016 | 6/17 | 201 | 7/18 | |
|-----------------------------------|--|-----------------|----------------------------|------------------------------|-----------------|------------------------------|-----------------|---------|---|
| as per Service Estimate Report | Savings Proposal Title | Target £'000 | Actual to Date £'000 | Forecast Outturn £'000 | Target £'000 | Forecast Outturn £'000 | Target £'000 | Outturn | Reason for financial variation and any associated management action |
| | Savings delivered in 2014/15 | 420 | 420 | 420 | 420 | | 420 | | |
| OOP/CS-B | Applying additional income targets to the Registration Service. | 55 | 55 | 55 | 55 | | 155 | | |
| OOP/CS-C | Reduction in the Customer Service Improvement & Development programme. | 40 | 40 | 40 | 80 | | 80 | | |
| OOP/CS-D | Reduction in the Customer Services Projects. | 50 | 50 | 50 | 50 | | 80 | | |
| OOP-CS-F | Redesigning the Customer Relations Service which may include a reduction in staffing numbers | 25 | 25 | 25 | 25 | | 25 | | |
| OOP-CS-E | Exploring the potential for income generation through a more targeted communications approach and also include a reduction in staffing | 60 | 60 | 60 | 60 | | 60 | | |
| OOP-CS-H | Implementation of the Digital by Default programme by reducing opening hours and reducing the demand placed on the Customer Service Centre and face to face outlets. | 0 | 0 | 0 | 150 | | 346 | | |
| OOP-CS-I | Improve the effectiveness of the whole library network | 0 | 0 | 0 | 100 | | 100 | | |
| OOP-CS-J | Management restructure to reflect the changes and realignments of responsibilities across the Business Unit | 0 | 0 | 0 | 112 | | 112 | | |
| | Total | 650 | 650 | 650 | 1,052 | 0 | 1,378 | 0 | |
| | Target | | 650 | 650 | | 1,052 | | 1,378 | |
| | Remaining Shortfall/(Over Achievement) | | 0 | 0 | | 1,052 | | 1,378 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Budg | jet | | | | Forecast | | | Varia | | |
|-----------------|--|------------------|--------------------|--------------------|-------------------------|------------------|------------------|--------------------|--------------------|-------------------------|------------------|--------------------------------|------------------------------|---|
| Code | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | Reasons for Variation and Management Action |
| | Improve Customer Experience in Council Buildings and DDA Works 2009/10 | 48 | 0 | 453 | 0 | 501 | 48 | 0 | 453 | 0 | 501 | 0 | (0) | |
| 10645000 | One-Stop Shops Expansion Programme 2009/10 | 0 | 205 | 65 | 0 | 270 | 0 | 205 | 65 | 0 | 270 | 0 | 0 | |
| 11040000 | Improving the Customer Experience/One Front Door Improvements | 182 | 400 | 2,467 | 0 | 3,049 | 182 | 413 | 2,454 | 0 | 3,050 | 13 | 0 | |
| 11293000 | Community Information Hubs | 47 | 64 | 0 | 0 | 111 | 47 | 64 | 0 | 0 | 111 | 0 | 0 | |
| | | 277 | 669 | 2,985 | 0 | 3,931 | 277 | 682 | 2,972 | 0 | 3,931 | 13 | (0) | |

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary | |
|--|-------------------|----------------------|---------------------------------|--------|--|--|
| No. of decisions deferred by decision making committee (KBM) | 3 | 0 | 3 | Green | | |
| Proportion of all change activity benefits identified are delivered (KBM) | | | | N/A | We are not yet in a position to report against this indicator. Benefits to be realised as a result of change will be identified and actively monitored following implementation | |
| Resources Group demonstrates value for money (KBM) | | | | N/A | This Measure is still currently underdevelopment for the whole of Resources Group. Once the final methodology has been agreed by Resources GLT we will be able to identify a suitable reporting process and update the Dashboard accordingly | |
| Net variation to budget - Percentage (KBM) | -2 | - 0.01% | -0.01 | Green | £ variance: £1,084 | |
| Standards for complaint handling are met (KBM) | 1 | 0 | 0 | Red | We are working with all Groups to address this | Known problem with timeliness - Customer Services and Transformation Board are co-ordinating actions to resolve |
| Average number of days lost due to sickness per FTE | 8.2 | 2.24 | 8.86 | Red | We are working with HR colleagues to reduce sickness levels in the Service | |
| % Delivery of Corporate Learning and Development Plans (KBM) | 100 | 100 | 100 | Green | | |
| % Resources Group staff who have accessed appropriate learning and development training identified in appraisal process (KBM) | 80 | | 80 | Green | | |
| % customer satisfaction with access to services and advice (KBM) | 65 | | 65 | Green | | |
| % increase in staff engagement (KBM) | 70.1 | | 70.1 | Green | | |
| % of services that are commissioned to deliver against clearly defined set of outcomes (KBM) | 100 | | | N/A | Organisational Health Measure. Once this has been completed it will be shared and agreed with GLT as part of the broader work to define all key business measures for Resources | |
| % of telephone abandonments (KBM) | 5 | 8.9 | 5 | Green | 13(00) | |
| % reduction in face to face and CSC transactions for services which have been digitised and available through self service (KBM) | 30 | 0 | 30 | Green | We have not yet put any services live in 'self' that are currently delivered through Face-to- Face or CSC. During the course of the year this will be happening and we will be measuring take-up at this stage. | |
| % staff expressing satisfaction with their manager as a leader (KBM) | 34.7 | | 34.7 | Green | · | |
| % staff expressing satisfaction with their manager | | | | N/A | Awaiting staff survey results. | |
| All Resources Group Business Unit key activities are delivered on time and within budget (KBM) | | | 100 | N/A | Data not currently available | |
| % staff satisfaction with access to the resources and information which allow them to do their job(KBM) | 68.9 | | 68.9 | Green | | |
| % staff satisfied with the council as an employer (KBM) | 71 | | 71 | Green | | |
| Adverse decisions about Council complaint handling by Local Government Ombudsman (KBM) | 10 | 0 | 10 | Green | We have had 5 complaints not upheld by the LGO in this quarter and 2 which have not been counted as a complaint decision either because they were premature or were closed after initial enquiries | |
| Average time taken by Members to make formal decisions(KBM) | 30 | 30 | 30 | Green | | |
| Information required by decision makers is dispatched in a timely manner and to timescales set (KBM) | 1 | 1 | 1 | Green | | |
| Maintain Customer Excellence Accreditation to ensure effective management of customer expectations (KBM) | Yes | N/A | Yes | Green | The accreditation is due for renewal in March 2016 with results available at the end of 2016 | |
| Proportion of Service Standards met (KBM) | 100 | 100 | 100 | Green | | |
| Service standards published for all services (KBM) | 100 | 100 | 100 | Green | | |
| The Customer Journey programme is delivered on time and to budget (KBM) | 100 | 100 | 100 | Green | | |
| Average competency score for Leadership Team (KBM) | 3 | 3.2 | 3.2 | Green | This is a new key business measure and the baseline will be determined from the current round of appraisals. | |
| Savings are delivered to plan (Org Health) | 1 | | 1 | Green | | |

Annex K Customer Service

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary | |
|--|-------------------|----------------------|---------------------------------|--------|---|--|
| % of customer satisfaction with the quality of services provided (Organisational Health Measure) | 64 | | 64 | Green | | |
| Capital Programme delivered on time & to budget | 100 | | 95 | Amber | | |
| All business unit key activities are delivered on time and within budget | Yes | Yes | Yes | Green | | |
| % staff who consider Council's rules to be clear and understandable | | | | N/A | Awaiting staff survey results. Baseline and targets to be determined. | |
| All Resources Group change activity is delivered on time & within budget | Yes | | Yes | Green | | |
| Risks identified are managed & reviewed monthly | Yes | Yes | Yes | Green | | |
| Number of risks identified in the risk register which materialise | 0 | | 0 | Green | | |

Finance - John Betts Strategic Director - David Carter Portfolio Holders - Councillor Cockburn (Deputy Leader and Finance)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Budget | Forecast Outturn £'000 | Variation Over/ (Under) £'000 | Reason for Variation and Management Action |
|---|---------------------------|----------------------------|--------|------------------------------|--|--|
| Head of Service | 315 | 0 | 315 | 279 | (36) | |
| Corporate Finance and Advice | 678 | 0 | 678 | 675 | (3) | |
| Treasury, Exchequer, Finance Systems, Pensions | 190 | 0 | 190 | 197 | | The underspend in Communities Finance relates primarily to vacancies in Procurement (which are required next year) and a |
| Communities Group Local Finance, Fire and Rescue Local Finance, Procurement | 827 | 0 | 827 | 740 | | restructure of support for Fire. The underspend in People Group finance relates to delays in recruitment and slippage in planned work for the replacement Social Care system. The overspend in Resources Finance relates to some unanticipated expenditure on software |
| People Group Local Finance, Financial Benefits and Advice | 1,917 | 0 | 1,917 | 1,858 | (59) | systems to support changes in Payroll. The overspend on traded services relates to an under recovery of income from schools, where |
| Resources Local Finance, Schools Strategy and Support, Payroll | 639 | 0 | 639 | 676 | 37 | we had anticipated generating more custom. |
| Traded Services - Education | (238) | 0 | (238) | (209) | 29 | |
| Traded Services - Non Education | (189) | 0 | (189) | (191) | (2) | |
| Net Service Spending | 4,139 | 0 | 4,139 | 4,025 | (114) | |

2015/16 Reserves Position

| Reserve | | Opening Balance 01.04.15 | | | | | Reason for Request |
|--------------------------|-------|--------------------------------|-------|-------|-------|-------------------|--|
| | | £'000 | £'000 | £'000 | £'000 | Reserves £'000 | |
| Savings | | 0 | 0 | 110 | 110 | 0 | |
| Traded Reserve | | 0 | 0 | 4 | 0 | 4 | Transfer to a Resources Group Traded Reserve |
| Finance Training Reserve | | 95 | 0 | 0 | 95 | 0 | |
| | Total | 95 | 0 | 114 | 205 | 4 | |

| OOP Reference | | | 2015/16 | | 2016 | /17 | 2017 | 7/18 | |
|-----------------------------------|---|-----------------|----------------------------|------------------------------|-----------------|------------------------------|-------|------------------------------|---|
| as per Service Estimate Report | Savings Proposal Title | Target £'000 | Actual to Date £'000 | Forecast Outturn £'000 | Target £'000 | Forecast Outturn £'000 | _ | Forecast Outturn £'000 | Reason for financial variation and any associated management action |
| | Savings delivered in 2014/15 | 251 | 251 | 251 | 251 | | 251 | | |
| | Better use of financial systems to generate efficiencies, maximise income and minimise transaction costs. | 0 | | | 250 | | 327 | | |
| OOP/FIN-D | Improvements in procurement, treasury management, debt management and redemption and cash flow / reserves to reduce cost. | 250 | 250 | 250 | 250 | | 422 | | |
| | Total | 501 | 501 | 501 | 751 | 0 | 1,000 | 0 | |
| | Target | | 501 | 501 | | 751 | | 1,000 | |
| | Remaining Shortfall/(Over Achievement) | | 0 | 0 | | 751 | | 1,000 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | Approved Budget | | | | | | | Forecast | | | Varia | ation | |
|-----------------|---|------------------|--------------------|--------------------|-------------------------|------------------|------------------|--------------------|--------------------|----------------------------|------------------|--------------------------------|------------------------------|---|
| Code | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | Reasons for Variation and Management Action |
| 11334000 | Share purchase in Local Capital Finance Company | 200 | 0 | 0 | 0 | 200 | 200 | 0 | 0 | 0 | 200 | 0 | 0 | |
| | | 200 | 0 | 0 | 0 | 200 | 200 | 0 | 0 | 0 | 200 | 0 | 0 | |

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary |
|---|-------------------|----------------------|---------------------------------|--------|---|
| % of services that are commissioned to deliver against clearly defined set of outcomes (KBM) | | 100 | 100 | N/A | This is currently being defined for the whole Group and will be based on the definition of the Organisational Health Measure. Once this has been completed it will be shared and agreed with GLT as part of the broader work to define all key business measures for Resources Group. |
| % staff who consider Council's rules to be clear and understandable(KBM) | | 0 | 0 | N/A | To be determined |
| No. of decisions deferred by decision making committee (KBM) | 3 | 0 | 3 | Green | |
| Proportion of all change activity benefits identified are delivered (KBM) | | | | N/A | We are not yet in a position to report against this indicator. Benefits to be realised as a result of change will be identified and actively monitored following implementation |
| Resources Group demonstrates value for money (KBM) | | 0 | 100 | N/A | This Measure is still currently under development for the whole of Resources Group. Once the final methodology has been agreed by Resources GLT we will be able to identify a suitable reporting process and update the Dashboard accordingly |
| The Capital Programme is delivered on time and to budget (Educational & Corporate Programmes) (KBM) | 100 | 25 | 75 | Red | This is the responsibility of individual capital project service managers - the responsibility of the Finance BU is to highlight major variations and suggest where remedial action needs to be taken. |
| Net variation to budget - Percentage (KBM) | 0 | -2.74 | -2.74 | Red | £ variance: £113,420 - see detailed comments above relating to reasons. |
| % increase in staff engagement (KBM) | 75.8 | 0 | 72.8 | Amber | Awaiting advice from SICM / HR on the definition and how to collect this data. |
| % of customer satisfaction with the quality of services provided (KBM) | 68 | | 66 | Amber | |
| % Delivery of Corporate Learning and Development Plans (KBM) | 100 | 100 | 100 | Green | |
| % Resources Group staff who have accessed appropriate learning and development training identified in appraisal process (KBM) | 90 | 90 | 90 | Green | To be defined. Definition to be agreed by Resources Group GLT |
| % customer satisfaction with access to services and advice (KBM) | 72 | 72 | 72 | Green | |
| % staff expressing satisfaction with their manager as a leader (KBM) | 69 | 69 | 69 | Green | Assumes staff survey will be run this year. In 2014 the score for Q21 was 68.5% |
| % staff satisfaction with access to the resources and information which allow them to do their job(KBM) | 82 | 82 | 82 | Green | Assumes staff survey will be run this year. In 2014 the score for Q21 was 82.5% |
| % staff satisfied with the council as an employer (KBM) | 80 | 80 | 80 | Green | Based on 2014 staff survey (Q38) |
| All Resources Group Business Unit key activities are delivered on time and within budget (KBM) | 100 | 100 | 100 | Green | The status assumes that this only relates to Finance Business Unit key activities. |
| All Resources Group change activity is delivered on time & within budget (KBM) | 100 | 100 | 100 | Green | |
| Average time taken by Members to make formal decisions(KBM) | 30 | 30 | 30 | Green | |
| Information required by decision makers is dispatched in a timely manner and to timescales set (KBM) | 1 | 1 | 1 | Green | |
| Number of risks identified in the risk register which materialise (KBM) | 0 | 0 | 0 | Green | |
| Proportion of Service Standards met (KBM) | 100 | 100 | 100 | Green | |
| Risks identified are managed and reviewed monthly (KBM) | 1 | 1 | 1 | Green | |
| Savings delivered (KBM) | 100 | 100 | 100 | Green | |
| Service standards published for all services (KBM) | 100 | 100 | 100 | Green | Completed relating only to the Finance Business Unit |
| Average competency score for Leadership Team (KBM) | 3 | 3 | 3.2 | Green | This is a new key business measure and the baseline will be determined from the current round of appraisals. |
| Average number of days sick per year (FTE working days lost per FTE) (KBM) | 6.3 | 1.4 | 5.6 | Green | |
| % staff expressing satisfaction with their manager | | | | N/A | Awaiting staff survey results. |

Human Resources and Organisational Development - Sue Evans Strategic Director - David Carter Portfolio Holder - Councillor Kaur (Customers)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Changes | Budget | Outturn | (Under) | Reason for Variation and Management Action |
|---|---------------------------|---------|--------|---------|---------|--|
| Employee Relationships | 1,514 | 0 | 1,514 | 1,412 | (102) | Long term sickness and vacancies. |
| Human Resources Service Centre | 1,143 | 9 | 1,152 | 1,161 | 9 | |
| Business Partners and Learning and Organisational Development | 1,803 | 0 | 1,803 | 1,754 | (49) | Delay in recruitment |
| Human Resources Head of Service and Internal Apprenticeship Programme | 742 | (9) | 733 | 699 | (34) | Recruitment timing |
| Traded Services - Education | (87) | 0 | (87) | (105) | (18) | |
| Traded Services - Non Education | 14 | 0 | 14 | 8 | (6) | |
| Net Service Spending | 5,129 | 0 | 5,129 | 4,929 | (200) | |

| Reserve | Balance 01.04.15 | | Outturn | Balance 31.03.16 | Request To / (From) Reserves | Reason for Request |
|--|---------------------|--------------|--------------|---------------------|------------------------------------|--|
| Savings | £'000 | £'000 | £'000 174 | £'000 174 | 000'£ | |
| Traded Reserve | 0 | 0 | 15 | 0 | 15 | Transfer to a Resources Group Traded Reserve |
| Growing for Growth Apprenticeship Scheme | 658 | 0 | 11 | 669 | 0 | |
| Total | 658 | 0 | 200 | 843 | 15 | |

| OOP Reference | | | 2015/16 | | 2010 | 6/17 | 2017 | 7/18 | |
|-----------------------------------|---|-----------------|----------------------------|------------------------------|------|---------|-----------------|------------------------------|---|
| as per Service Estimate Report | Savings Proposal Title | Target £'000 | Actual to Date £'000 | Forecast Outturn £'000 | | Outturn | Target £'000 | Forecast Outturn £'000 | Reason for financial variation and any associated management action |
| | Savings delivered in 2014/15 | 296 | | 296 | 296 | 0 | 296 | 0 | |
| OOP/HR-A | Business redesign of the HR Service Centre to review processes across pay and pensions for WCC (including schools), employment records and HR data management | 86 | 86 | 86 | 129 | 0 | 129 | 0 | |
| OOP/HR-B | Redesign corporate learning and development with a reduction in demand and increased self-service and elearning | 57 | 57 | 57 | 80 | 0 | 172 | 0 | |
| OOP/HR-C | Redesign employee relations (including HR and equalities and diversity advisory services), policy development and manage demand by increasing self-service | 61 | 0 | 61 | 190 | 0 | 230 | 0 | |
| | Redesign HR business partnership, realigning support for services | 61 | 61 | 61 | 98 | 0 | 98 | 0 | |
| | Redesign health and safety services, increase self service and consider alternative delivery models | 0 | 0 | 0 | 75 | 0 | 75 | 0 | |
| OOP/HR-F | Additional savings to be identified | 0 | 0 | 0 | 40 | 0 | 50 | | |
| | Total | 561 | 204 | 561 | 908 | 0 | 1,050 | 0 | |
| - | Target | | 561 | 561 | | 908 | | 1,050 | |
| | Remaining Shortfall/(Over Achievement) | | 357 | 0 | | 908 | | 1,050 | |

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|----------------------|---------------------------------|--------|--|--------------------|
| % of customer satisfaction with the quality of services provided (KBM) | 62 | | 62 | Green | | |
| % of services that are commissioned to deliver against clearly defined set of outcomes (KBM) | | | | N/A | This is currently being defined for the whole Group and will be based on the definition of the Organisational Health Measure. Once this has been completed it will be shared and agreed with GLT as part of the broader work to define all key business measures for Resources Group. | |
| All Resources Group change activity is delivered on time & within budget (KBM) | 100 | | | N/A | | |
| No. of decisions deferred by decision making committee (KBM) | 3 | 0 | 3 | Green | | |
| Proportion of all change activity benefits identified are delivered (KBM) | | | | N/A | We are not yet in a position to report against this indicator. Benefits to be realised as a result of change will be identified and actively monitored following implementation | |
| Resources Group demonstrates value for money (KBM) | | | | N/A | This Measure is still currently underdevelopment for the whole of Resources Group. Once the final methodology has been agreed by Resources GLT we will be able to identify a suitable reporting process and update the Dashboard accordingly | |
| Net variation to budget - Percentage (KBM) | -2 | -3.9 | -3.9 | Red | £ variance: £199,785. Holding vacancies and long term sickness | |
| % Delivery of Corporate Learning and Development Plans (KBM) | 100 | 100 | 100 | Green | | |
| % Resources Group staff who have accessed appropriate learning and development training identified in appraisal process (KBM) | 68 | 68 | 68 | Green | | |
| % customer satisfaction with access to services and advice (KBM) | 62 | 62 | 62 | Green | | |
| % increase in staff engagement (KBM) | 84.3 | 84.3 | 84.3 | Green | | |
| % staff expressing satisfaction with their manager as a leader (KBM) | 45.7 | | 45.7 | Green | | |
| % staff satisfaction with access to the resources and information which allow them to do their job(KBM) | 74.6 | | 74.6 | Green | | |
| % staff satisfied with the council as an employer (KBM) | 72 | | 72 | Green | | |
| % staff who consider Council's rules to be clear and understandable(KBM) | 100 | | 100 | Green | Indictor and target to be defined | |
| All business unit key activities are delivered on time and within budget (KBM) | 1 | 1 | 1 | Green | | |
| Average time taken by Members to make formal decisions(KBM) | 30 | 30 | 30 | Green | | |
| Information required by decision makers is dispatched in a timely manner and to timescales set (KBM) | 1 | 1 | 1 | Green | | |
| Number of risks identified in the risk register which materialise (KBM) | 0 | 0 | 0 | Green | | |
| Proportion of Service Standards met (KBM) | 1 | 1 | 1 | Green | | |
| Risks identified are managed and reviewed monthly (KBM) | 1 | 1 | 1 | Green | | |
| Savings delivered (KBM) | 1 | 1 | 1 | Green | | |
| Service standards published for all services (KBM) | 1 | 1 | 1 | Green | | |
| Average competency score for Leadership Team (KBM) | 3 | 3.2 | 3.2 | Green | This is a new key business measure and the baseline will be determined from the current round of appraisals. | |
| Average number of days sick per year (FTE working days lost per FTE) (KBM) | 8.5 | 1.62 | 6.48 | Green | | |
| % staff expressing satisfaction with their manager | | | | N/A | Awaiting staff survey results. | |

Information Assets - Tonino Ciuffini Strategic Director - David Carter Portfolio Holder - Councillor Kaur (Customers)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Budget | Forecast Outturn £'000 | (Under) | Reason for Variation and Management Action |
|---------------------------------------|---------------------------|----------------------------|--------|------------------------------|---------|---|
| Head of Service | 780 | 0 | 780 | 393 | (387) | The underspend relates to the traded services surplus H57in 2015/16. It is proposed to transfer this to a traded services reserve. |
| Members Support | 35 | 0 | 35 | 33 | (2) | |
| Strategy and Programme and Innovation | 846 | 0 | 846 | 808 | (38) | Currently forecasting an underspend due to a vacancy however reviewing resourcing options |
| Corporate ICT Development | 1,415 | 0 | 1,415 | 1,415 | 0 | |
| Customer and Supplier Services | 1,740 | 1 | 1,741 | 1,741 | 0 | |
| Production Services | 2,636 | 0 | 2,636 | 2,636 | 0 | |
| Systems Design and Architecture | 1,188 | 0 | 1,188 | 1,153 | (35) | Currently forecasting an underspend due to a vacancy however reviewing resourcing options |
| Network Services | 1,155 | 0 | 1,155 | 1,155 | 0 | |
| Information Management | 357 | 0 | 357 | 357 | 0 | |
| Traded Services - Education | (398) | 0 | (398) | (197) | 201 | £140,000 of over spend is due to expenditure incurred that should be funded from the PFI for School reserve and is requested to be drawn down at Q1. £60,000 is currently forecast as the shortfall against the WES Traded Service Target |
| Net Service Spending | 9,754 | 1 | 9,755 | 9,494 | (261) | |

| Reserve | Opening Balance 01.04.15 £'000 | | Outturn | Balance 31.03.16 | Request To / (From) Reserves | Reason for Request |
|------------------------------|---|---|---------|---------------------|------------------------------------|--|
| WAN Investment | 325 | 0 | 0 | 325 | | |
| Information Assets - Savings | 0 | 0 | 14 | 14 | | |
| Going for Growth - IA | 1,031 | 0 | 0 | 1,031 | | |
| PFI for School | 200 | 0 | (140) | 60 | (140) | To cover expenditure planned for this reserve that will be incurred in 2015/16 |
| Traded Reserve | 0 | 0 | 387 | 387 | 387 | Transfer to a Resources Group Traded Service Reserve |
| Total | 1,556 | 0 | 261 | 1,817 | 247 | |

| OOP Reference | | | 2015/16 | | 201 | 6/17 | 201 | 7/18 | |
|-----------------|--|--------|-------------------|---------------------|--------|---------------------|--------|---------------------|--|
| as per Service | Savings Proposal Title | Target | Actual to Date | Forecast Outturn | Target | Forecast Outturn | Target | Forecast Outturn | |
| Estimate Report | | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| | Savings delivered in 2014/15 | 559 | 559 | 559 | 559 | 0 | 559 | 0 | |
| OOP/IA-A | Reduction in the expenditure on specification, building or procurement, implementation, support and enhancement of information systems for WCC and partners. | 117 | 117 | 117 | 234 | 0 | 351 | 0 | |
| OOP/IA-B | A reduction in the costs associated with the maintenance of the availability of the core ICT infrastructure equipment and services that deliver our ICT systems and access to systems, including some 24x7 availability, when required by services. | 79 | 79 | 79 | 79 | 0 | 129 | 0 | |
| OOP/IA-C | Reduction in the scale and approach of the service that provides a single point of contact for IT support queries to assist staff and Elected Members with ICT problems | 70 | 70 | 70 | 174 | 0 | 279 | 0 | All 2015/16 savings were taken from the budgets at the start of the year and all OOP Cost Centres on target to deliver |
| OOP/IA-D | Reduction in the expenditure on designing, managing and implementing ICT programmes and projects that improve service delivery through the effective use of ICT and process redesign | 107 | 107 | 107 | 215 | 0 | 273 | 0 | within budget |
| OOP/IA-F | A reduction in the costs associated with the provision, support, maintenance and management of ICT communications links in the form of both Local Area Network (LAN) internal connections, Wide Area Network (WAN) and telephony for WCC between our buildings, and other organisations, including wider Internet access | 100 | 100 | 100 | 252 | 0 | 252 | 0 | |
| OOP/IA-G | Reducing the cost of the management, the technical development/build and deployment of personal computing devices that staff use | 35 | 35 | 35 | 107 | 0 | 142 | 0 | |
| OOP/IA-H | Scale back the central purchasing function for all ICT equipment, desktop application software, mobile devices, network points, internal telephone extensions, and various other goods and services. | 0 | 0 | 0 | 14 | 0 | 14 | 0 | |
| OOP/IA-I | Savings associated with the provision of ICT training to ensure that staff have the appropriate skills and knowledge to allow them to make best use of the Authority's ICT facilities. | 0 | 0 | 0 | 0 | 0 | 43 | 0 | |
| OOP/IA-J | Reductions in the service management and business liaison service that leads on the development and maintenance of relationships between ICT and other Services, increasing the alignment of ICT to WCC front line services and the return on our overall ICT investment. | 0 | 0 | 0 | 0 | 0 | 41 | 0 | |
| OOP/IA-K | Scale back the records management service that provides advise to seek to ensure that corporate documents and records (paper and electronic) are correctly classified, tagged, stored and disposed of in line with legislation and best practice | 0 | 0 | 0 | 0 | 0 | 17 | 0 | |
| | Total | 1,067 | 1,067 | 1,067 | 1,634 | 0 | 2,100 | 0 | |
| | Target | | 1,067 | 1,067 | | 1,634 | | 2,100 | |
| | Remaining Shortfall/(Over Achievement) | | 0 | 0 | | 1,634 | | 2,100 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Budg | get | | | | Forecast | | | Varia | ation | Reasons for Variation and Management Action |
|-----------------|--------------------------------|---------|---------|-------------|-----------|---------|---------|---------|----------|-----------|---------|----------|----------|---|
| Code | | | | | 2017/18 | | | | | 2017/18 | | Variance | Total | • |
| | | Earlier | 2015/16 | 2016/17 | and later | Total | Earlier | 2015/16 | 2016/17 | and later | Total | in Year | Variance | |
| | | Years | £ 000's | £ 000's | £'000 | £ 000's | Years | £ 000's | £ 000's | £'000 | £ 000's | £ 000's | £ 000's | |
| 10363000 | Property Systems Development | 201 | 70 | 0 | 0 | 271 | 201 | 70 | 0 | 0 | 271 | 0 | 0 | |
| 11121000 | Development of Rural Broadband | 5,177 | 7,278 | 4,276 | 5,518 | 22,249 | 5,177 | 4,687 | 4,276 | 8,109 | 22,250 | (2,591) | 0 | BDUK and BT have negotiated an acceleration of Contract 2 deployment. However, the knock effect of this is to merge parts of Contract 1 into Contract 2 and parts of Contract 2 into Contract 1. This will require a significant re-profile of the payment schedule and a reallocation of funding throughout the next few years of the project. |
| 11238000 | Infrastructure e - government | 413 | 0 | 0 | 0 | 413 | 413 | 0 | 0 | 0 | 413 | 0 | 0 | |
| | | 5,792 | 7,348 | 4,276 | 5,518 | 22,934 | 5,792 | 4,757 | 4,276 | 8,109 | 22,934 | (2,591) | 0 | |

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|----------------------|---------------------------------|--------|--|---|
| % of customer satisfaction with the quality of services provided (KBM) | 58 | | 58 | Green | | |
| Major IT development projects are delivered on time and to budget (KBM) | | | | N/A | To be measured against those projects which are clearly defined, both in terms of time and budget. | Work underway to identify relevant projects |
| No. of decisions deferred by decision making committee (KBM) | 3 | 0 | 3 | Green | | |
| Proportion of all change activity benefits identified are delivered (KBM) | | | | N/A | We are not yet in a position to report against this indicator. Benefits to be realised as a result of change will be identified and actively monitored following implementation | |
| Resources Group demonstrates value for money (KBM) | 1 | | | N/A | This Measure is still currently underdevelopment for the whole of Resources Group. Once the final methodology has been agreed by Resources GLT we will be able to identify a suitable reporting process and update the Dashboard accordingly | |
| All Resources Group change activity is delivered on time & within budget (KBM) | 100 | | 90 | Red | More realistic estimate of year end outturn | |
| Average number of days sick per year (FTE working days lost per FTE) (KBM) | 4.4 | 1.64 | 6.56 | Red | Although we are exceeding this years target. We have set a very challenging target to improve on last years excellent figures. We are still well below the WCC average for 2014/15 | |
| Net variation to budget - Percentage (KBM) | -2 | 2.67 | 2.67 | Red | £ variance: -260,751 but this include reserve transfers | |
| All business unit key activities are delivered on time and within budget (KBM) | 1 | | 0.9 | Red | More realistic estimate of year end outturn | |
| Service standards published for all services (KBM) | 100 | 100 | 100 | Green | | |
| % Delivery of Corporate Learning and Development Plans (KBM) | 100 | 100 | 100 | Green | | |
| % Resources Group staff who have accessed appropriate learning and development training identified in appraisal process (KBM) | 60.8 | | 60.8 | Green | | |
| % customer satisfaction with access to services and advice (KBM) | 100 | | 100 | Green | This measure will be picked up via the Resources Customer Survey. We will explore if this can be used alongside the SOCITM Survey. | |
| % increase in staff engagement (KBM) | 70.1 | | 70.1 | Green | We are looking to increase this by 5% to 70.1 in the Pulse survey | |
| % of services that are commissioned to deliver against clearly defined set of outcomes (KBM) | 100 | | | N/A | This is currently being defined for the whole Group and will be based on the definition of the Organisational Health Measure. Once this has been completed it will be shared and agreed with GLT as part of the broader work to define all key business measures for Resources Group. | |
| % staff expressing satisfaction with their manager as a leader (KBM) | 69.8 | | 69.8 | Green | | |
| % staff satisfaction with access to the resources and information which allow them to do their job(KBM) | 100 | | 100 | Green | Assuming it is wider staff and will be assessed by wider Resources Survey else we will use a SOCITM style measure | |

Annex N Information Assets

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|--|-------------------|----------------------|---------------------------------|--------|--|--------------------|
| % staff who consider Council's rules to be clear and understandable(KBM) | 100 | | 100 | Green | Looking at how we can formally measure this. | |
| Average time taken by Members to make formal decisions(KBM) | 30 | 30 | 30 | Green | | |
| Capital Programme delivered on time & to budget (KBM) | 1 | | 1 | Green | Relates to the BDUK Project | |
| Information required by decision makers is dispatched in a timely manner and to timescales set (KBM) | 1 | 1 | 1 | Green | | |
| Number of risks identified in the risk register which materialise (KBM) | 0 | | 0 | Green | | |
| Proportion of Service Standards met (KBM) | 100 | | 100 | Green | Need to formalise standards as part of CI review before measuring meeting them | |
| Risks identified are managed and reviewed monthly (KBM) | 1 | | 1 | Green | | |
| Savings delivered (KBM) | 100 | 100 | 100 | Green | All 2015/16 have already been removed from Budgets and we are working to delivering against the revised Budgets | |
| % staff satisfied with the council as an employer (KBM) | 69.3 | | 71.3 | Green | Will look to increase this by 6 2% as part of increased engagement score | |
| Average competency score for Leadership Team (KBM) | 3 | 3.2 | 3.2 | Green | This is a new key business measure and the baseline will be determined from the current round of appraisals. | |
| Overall availability of ICT network (Hours unavailable) (KBM) | 14 | 0 | 12 | Green | | |
| % staff expressing satisfaction with their manager | | | | N/A | Awaiting staff survey results. | |

Law and Governance - Sarah Duxbury Strategic Director - David Carter Portfolio Holder - Councillor Kaur (Customers)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Changes | Budget | Outturn | Over/ (Under) | Reason for Variation and Management Action |
|---|---------------------------|---------|--------|---------|------------------|---|
| Democratic Services | 468 | 0 | 468 | 439 | (29) | Staffing levels not to budget due to staffing vacancies |
| School Governor Services | 82 | (82) | 0 | 0 | 0 | |
| Insurance, Internal Audit and Risk Management | 470 | 47 | 517 | 517 | 0 | |
| Legal Core | 459 | 0 | 459 | 405 | (54) | This underspent budget is being transferred to a Traded Service Reserve |
| Traded Services - Educational | (121) | 52 | (69) | (78) | (9) | |
| Traded Services - Non Educational | (542) | 1 | (541) | (611) | (70) | Increased demand for legal services |
| Net Service Spending | 816 | 18 | 834 | 672 | (162) | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 £'000 | | Outturn | Balance 31.03.16 | Request To / (From) Reserves | Reason for Request |
|--|---|---|---------|---------------------|------------------------------------|---|
| Savings | 0 | 0 | 108 | 108 | 0 | |
| Traded Reserve | 0 | 0 | 54 | 0 | 54 | Transfer to a Resources Group Traded Service G69Reserve |
| Warwickshire Counter Fraud Partnership | 48 | 0 | 0 | 48 | 0 | |
| Total | 48 | 0 | 162 | 156 | 54 | |

| OOP Reference | | | 2015/16 | | 201 | 6/17 | 2017 | 7/18 | |
|-----------------------------------|---|-----------------|----------------------------|------------------------------|-----|------------------------------|------|------------------------------|---|
| as per Service Estimate Report | Savings Proposal Title | Target £'000 | Actual to Date £'000 | Forecast Outturn £'000 | | Forecast Outturn £'000 | | Forecast Outturn £'000 | Reason for financial variation and any associated management action |
| | Savings delivered in 2014/15 | 19 | 19 | 19 | 19 | 0 | 19 | 0 | |
| OOP/LG-B | Reduce cost of the Civic Office (Chair of the Council) | 20 | 20 | 20 | 20 | 0 | 20 | 0 | |
| | Scale back the level of Corporate Risk Management support to the Council. | 12 | 12 | 12 | 12 | 0 | 12 | 0 | |
| OOP/LG-D | Increase External Income Potential through Legal Services | 6 | 6 | 6 | 12 | 0 | 20 | 0 | |
| OOP/LG-F | Reduce Elected Member Support and Development | 0 | 0 | 0 | 24 | 0 | 24 | 0 | |
| | Increase income generation target for School Governor Development and Training | 0 | 0 | 0 | 3 | 0 | 3 | 0 | |
| | Total | 57 | 57 | 57 | 90 | 0 | 98 | 0 | |
| | Target | | 57 | 57 | | 90 | | 98 | |
| | Remaining Shortfall/(Over Achievement) | | 0 | 0 | | 90 | | 98 | |

| Measure Short Name | Actual | YE Forecast | YE Target | Rag | COMMENTS | ACTIONSTOBETAKEN |
|---|---------|-------------|-----------|-------|---|---|
| % residents able to influence local decision making (KBM) | 50 | 50 | 45 | Green | | |
| % of services that are commissioned to deliver against clearly defined set of outcomes (KBM) | | | | N/A | This is currently being defined for the whole Group and will be based on the definition of the Organisational Health Measure. Once this has been completed it will be shared and agreed with GLT as part of the broader work to define all key business measures for Resources Group. | |
| % staff who consider Council's rules to be clear and understandable(KBM) | | | | N/A | Awaiting staff survey results. Baseline and targets to be determined. | |
| All Resources Group change activity is delivered on time & within budget (KBM) | | 1 | 1 | Green | | |
| Proportion of all change activity benefits identified are delivered (KBM) | | 1 | | N/A | Reporting against this indicator is being considered further. | |
| Resources Group demonstrates value for money (KBM) | | | | N/A | This Measure is still currently underdevelopment for the whole of Resources Group. Once the final methodology has been agreed by Resources GLT we will be able to identify a suitable reporting process and update the Dashboard accordingly | |
| Average sick days per FTE (KBM) | 2.03 | 8.12 | 6.7 | Red | Managers in service engaging in active sickness absence management | |
| Net variation to budget - Percentage (KBM) | -19.48% | -19.48 | -2 | Red | £ variance -£162,000 • £29k underspend is due to staffing vacancies within Democratic Services. • £54k underspend relates to the additional WES Traded Income target which is to be transferred to the Resources Group WES Traded Service Reserve • £79k traded forecast surplus is due to additional work being undertaken. | |
| Number of adverse decisions from legal challenges is low (KBM) | 1 | 1 | 0 | Red | Decision from the First Tier Tribunal in respect of the requestor's appeal of the ICO's decision to uphold the Council's view that his request for information was vexatious under Section 14(1) of the Act. The Tribunal decided that the request was not vexatious and therefore ordered the Council to respond to the request within 28 days of the Decision | Response to be sent to the requestor within 28 days of the FTT decision - this has been done. |
| % Delivery of Corporate Learning and Development Plans (KBM) | 100 | 100 | 100 | Green | | |
| % Resources Group staff who have accessed appropriate learning and development training identified in appraisal process (KBM) | | 79 | 79 | Green | Awaiting staff survey results. | |
| % increase in staff engagement (KBM) | | 70.4 | 70.4 | Green | Awaiting staff survey results. | |
| % of customer satisfaction with the quality of services provided (KBM) | 97 | 95 | 95 | Green | | |
| % residents able to influence local decision making (KBM) | 50 | 50 | 45 | Green | | |
| % residents able to influence local decision making (KBM) | 50 | 50 | 50 | Green | | |
| % staff expressing satisfaction with their manager as a leader (KBM) | | 88 | 88 | Green | Awaiting staff survey results. | |
| % staff satisfaction with access to the resources and information which allow them to do their job(KBM) | | 79 | 79 | Green | Awaiting staff survey results | |
| % staff satisfied with the council as an employer (KBM) | | 71 | 71 | Green | Awaiting staff survey results. | |
| Adverse decisions about Council complaint handling by Local Government Ombudsman (KBM) | 0 | 10 | 10 | Green | We have had 5 complaints not upheld by the LGO in this quarter and 2 which have not been counted as a complaint decision either because they were premature or were closed after initial enquiries | |
| All Resources Group Business Unit key activities are delivered on time and within budget (KBM) | | 1 | 1 | Green | | |
| Average time taken by Members to make formal decisions(KBM) | 30 | 30 | 30 | Green | | |
| Information required by decision makers is dispatched in a timely manner and to timescales set (KBM) | 1 | 1 | 1 | Green | | |
| No. of decisions deferred by decision making committee (KBM) | 3 | 0 | 3 | Green | | |
| Number of risks identified in BU risk register which materialise (KBM) | 0 | 0 | 0 | Green | | |
| Proportion of Service Standards met (KBM) | | 100 | 100 | Green | | |
| Risks identified are managed and reviewed monthly (KBM) | 1 | 1 | 1 | Green | Process has been put in place to review BU register | |

Annex O Law and Governance

| Measure Short Name | Actual | YE Forecast | YE Target | Rag | COMMENTS | ACTIONSTOBETAKEN |
|--|--------|-------------|-----------|-------|--|------------------|
| Service standards published for all services (KBM) | | 100 | 100 | Green | Standards need to be finalised and published | |
| Average competency score for Leadership Team (KBM) | 3.2 | 3.2 | 3 | Green | This is a new key business measure and the baseline will be determined from the current round of appraisals. | |
| Savings delivered (KBM) | 19000 | 57000 | 1 | Green | | |
| % staff expressing satisfaction with their manager | | | | N/A | Awaiting staff survey results. | |

Physical Assets - Steve Smith Strategic Director - David Carter Portfolio Holders - Councillor Cockburn (Deputy Leader and Property)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Agreed Changes £'000 | Budget | Forecast Outturn £'000 | Variation Over/ (Under) £'000 | Reason for Variation and Management Action |
|------------------------------------|---------------------------|----------------------------|---------|------------------------------|--|---|
| Physical Assets General | 1,176 | 121 | 1,297 | 1,103 | (194) | The surplus is to be transferred to a Traded Reserve |
| Construction Services | 1,822 | 53 | 1,875 | 1,898 | 23 | Overspend shown against Maintenance & Minor works |
| Facilities Management | 9,948 | (1,263) | 8,685 | 8,695 | 10 | |
| Estates and Smallholdings | (265) | 140 | (125) | 194 | 319 | Overspend reflects request to draw down remaining balance from Planning Application reserve (£320k) |
| Asset Strategy | 232 | 0 | 232 | 229 | (3) | |
| Property Rationalisation Savings * | (853) | 857 | 4 | 4 | 0 | |
| Traded Services - Education | (1,139) | 0 | (1,139) | (1,123) | 16 | £49k surplus on Construction Services, £113k deficit on Catering (to be covered by Catering Equalisation Fund), £32k surplus on Cleaning, £16k surplus on Property Risk / Safety & Premises |
| Traded Services - Non Education | (296) | 0 | (296) | (259) | 37 | £10k deficit on Construction Services, £23k deficit on Catering, £4k deficit on Cleaning |
| Net Service Spending | 10,625 | (92) | 10,533 | 10,741 | 208 | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 £'000 | | Outturn | Balance 31.03.16 | Request To /(From) Reserves | Reason for Request |
|-------------------------------|---|---|---------|---------------------|-----------------------------------|---|
| Planning Reserve | 320 | 0 | (320) | 0 | (320) | All funds required for 2015/16 |
| Catering Equalisation Account | 401 | 0 | (113) | 288 | | Forecast income lower than usual for 2015/16 due to reduced number of trading days (2 Easter breaks during 2015/16), actual figure to be drawn down will be confirmed later in the year |
| Traded Reserve | 0 | 0 | 194 | 0 | 194 | Transfer to a Resources Group Traded Services Reserve |
| Savings | 0 | 0 | 31 | 31 | 0 | |
| Total | 721 | 0 | (208) | 319 | (126) | |

| OOP Reference | | | 2015/16 | | 2016 | 6/17 | 2017 | 7/18 | |
|-----------------|---|--------|---------------|------------------|--------|------------------|--------|------------------|--|
| as per Service | Savings Proposal Title | Target | Actual to | Forecast | Target | Forecast | Target | | |
| Estimate Report | | £'000 | Date £'000 | Outturn £'000 | £'000 | Outturn £'000 | £'000 | Outturn £'000 | |
| | Savings delivered in 2014/15 | 406 | 406 | 406 | 406 | 0 | 406 | 0 | |
| OOP/PA-B | Disposal of surplus properties (both urban sites and smallholdings) to accrue capital receipts that will be earmarked for the purposes of reducing the council's debt charges. | 40 | 0 | 40 | 40 | 0 | 790 | 0 | |
| OOP/PA-C | Introduce a charge to staff for the use of WCC owned car parking facilities in the central Warwick area covering Barrack Street Car park, Cape Road Car Park and Saltisford Car Park. | 40 | 40 | 40 | 70 | 0 | 90 | 0 | |
| OOP/PA-D | Reduce the cost of Corporate Contracts and Specifications for Cleaning Contracts | 6 | 6 | 6 | 10 | 0 | 12 | 0 | |
| OOP/PA-E | Develop a new 'Catering Traded Service to Schools' offer potentially combining services with Solihull and Coventry to reduce management overheads within the service. | 32 | 32 | 32 | 72 | 0 | 112 | 0 | |
| OOP/PA-F | Develop an increased take up of school meals within existing and new customer base, targeting increasing turnover in already established schools. | 6 | 6 | 6 | 13 | 0 | 18 | 0 | |
| OOP/PA-H | Reduce the level of administrative support necessary to support construction and maintenance services with a view to reducing posts | 20 | 20 | 20 | 20 | 0 | 20 | 0 | |
| OOP/PA-I | Return responsibility for cleaning contracts back to schools and design services to help them manage their arrangements | 30 | 30 | 30 | 35 | 0 | 35 | 0 | |
| OOP/PA-J | Reduce staff numbers in the Asset Strategy team commensurate with the reduction in the portfolio. | 37 | 0 | 37 | 37 | 0 | 37 | 0 | |
| OOP/PA-K | Reduce staff numbers in the Estates and Smallholdings team commensurate with a reduction in the portfolio. | 75 | 0 | 75 | 100 | 0 | 100 | 0 | |
| OOP/PA-L | Deliver a 2nd phase of Property Rationalisation known as PRP2 which will see a reduction in the number of Council buildings and their associated running costs | 350 | 190 | 350 | 1,050 | 0 | 1,600 | 0 | |
| OOP/PA-M | Reductions in WCC's landlord maintenance budget commensurate with the reduction in property holdings as part of a further phase of Property Rationalisation. | 0 | 0 | 0 | 200 | 0 | 400 | 0 | |
| OOP/PA-N | To market test the corporate cleaning service with a view of achieving a reduction in costs for an agreed service delivery level. | 0 | 0 | 0 | 50 | 0 | 80 | 0 | |
| OOP/PA-O | Additional building maintenance for three years | 50 | 50 | 50 | 50 | 0 | 50 | 0 | |
| | Total | 1,092 | 780 | 1,092 | 2,153 | 0 | 3,750 | 0 | |
| | Target | | 1,092 | 1,092 | | 2,153 | | 3,750 | |
| | Remaining Shortfall/(Over Achievement) | | 312 | 0 | | 2,153 | | 3,750 | |

2015/16 to 2018/19 Capital Programme

| Agresso Project | Description | | Ap | proved Budg | jet | | | | Forecast | | | Varia | ation | |
|-----------------------------|--|------------------|--------------------|--------------------|-------------------------------|------------------|------------------|--------------------|--------------------|-------------------------------|------------------|--------------------------------|------------------------------|---|
| Code | | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Earlier Years | 2015/16 £ 000's | 2016/17 £ 000's | 2017/18 and later £'000 | Total £ 000's | Variance in Year £ 000's | Total Variance £ 000's | Reasons for Variation and Management Action |
| Building & Const | truction | | | | | | | | | | | | | |
| 10972000 | Planning Consent For Europa Way | 445 | 0 | 0 | 0 | 445 | 445 | 60 | 0 | 0 | 505 | 60 | 60 | Submission of planning application deferred at the request of Warwick District Council. Planning consent now achieved on 31st March 2015 |
| 11134000 | Wark Shire Hall - Refurb Of Old Shire Hall | 30 | 500 | 220 | 0 | 750 | 30 | 500 | 220 | 0 | 750 | 0 | 0 | |
| Property Rationa | alisation Programme | | | | | | | | | | | | | |
| 11041000 | Rationalisation Of The Council's Property | 719 | 49 | 0 | 0 | 768 | 719 | 49 | 0 | 0 | 768 | 0 | 0 | |
| 11335000 | Rationalisation of County Storage | 2,695 | 1,305 | 400 | 0 | 4,400 | 2,695 | 1,305 | 400 | 0 | 4,400 | (0) | (0) | |
| 11338000 | Re-wire & refurbishment of Pound Lane | 479 | 20 | 0 | 0 | 499 | 479 | 19 | 0 | 0 | 499 | (1) | (1) | |
| 11400000 | Globe House Alcester - Remodelling of Globe House | 0 | 0 | 0 | 0 | 0 | 0 | 240 | 0 | 0 | 240 | 240 | 240 | New Scheme approved by Cabinet 16 April 2015 |
| 11416000 | Bedworth King's House - Purchase of Long Lease | 0 | 0 | 0 | 0 | 0 | 0 | 2,000 | 0 | 0 | 2,000 | 2,000 | 2,000 | On 16 April 2015 Cabinet approved the acquisition of the remaining 247 years of the lease on Kings House, Bedworth. It further approved that £2m should be added to the Physical Assets capital programme for 2015/16 to meet the cost of acquiring the property. |
| Structural Mainte | enance | | | | | | | | | | | | | |
| 11142000 | Non Schools Asb & Safe Water Remedials 2014/15 | 253 | 13 | 0 | 0 | 266 | 253 | 13 | 0 | 0 | 266 | 0 | 0 | |
| Agresso Project | Description | | Ap | proved Budg | jet | | | | Forecast | | | Variance | ation Total | |
| Code | | Faulian | 2015/16 | 2016/17 | 2017/18 | Total | Faulian | 2015/16 | 2016/17 | 2017/18 | Total | in Year | Variance | Reasons for Variation and Management Action |
| | | Earlier Years | £ 000's | £ 000's | and later £'000 | £ 000's | Earlier Years | £ 000's | £ 000's | and later £'000 | £ 000's | £ 000's | £ 000's | |
| 11143000 | Schools Asbestos & Safe Water Remedials 2014/15 | 1,129 | 106 | 0 | 0 | 1,235 | 1,129 | 141 | 0 | 0 | 1,270 | 35 | 35 | £35000 moved from 11225000 due to increase forecasted spend on final accounts |
| 11144000 | Non Sch - Planned Bldg, Mech & Elect Backlog 2014/15 | 2,205 | 376 | 0 | 0 | 2,581 | 2,205 | 376 | 0 | 0 | 2,581 | 0 | 0 | |
| 11145000 | Schools Planned Bldg, Mech & Elect Backlog 2014/15 | 5,763 | 22 | 0 | 0 | 5,785 | 5,763 | 22 | 0 | 0 | 5,785 | (0) | (0) | |
| 11224000 | Non-Schools Capital Asbestos And Safe Water Remedial Works 2015/16 | 0 | 353 | 0 | 0 | 353 | 0 | 353 | 0 | 0 | 353 | (0) | (0) | |
| 11225000 | Schools Asbestos & Safe Water Remedials 2015/16 | 0 | 1,329 | 0 | 0 | 1,329 | 0 | 1,294 | 0 | 0 | 1,294 | (35) | (35) | £35000 moved to 11143000 |
| 11226000 | Non Sch - Planned Bldg, Mech & Elect Backlog 2015/16 | 0 | 2,537 | 0 | 0 | 2,537 | 0 | 2,587 | 0 | 0 | 2,587 | 50 | 50 | £50000 increase from initial estimate of capitalisation of revenue spend |
| 11227000 | Schools Planned Bldg, Mech & Elect Backlog 2015/16 | 0 | 5,576 | 0 | 0 | 5,576 | 0 | 5,676 | 0 | 0 | 5,676 | 100 | 100 | £100000 increase from initial estimate of capitalisation of revenue spend |
| 11283000 | Non Schools Asb & Safe Water Remedials 2016/17 | 0 | 0 | 311 | 0 | 311 | 0 | 0 | 311 | 0 | 311 | 0 | 0 | |
| 11284000 | Non Schools Asb & Safe Water Remedials 2017/18 | 0 | 0 | 0 | 311 | 311 | 0 | 0 | 0 | 311 | 311 | 0 | 0 | |
| 11285000 | Non Sch - Planned Bldg, Mech & Elect Backlog 2016/17 | 0 | 0 | 2,524 | 0 | 2,524 | 0 | 0 | 2,524 | . 0 | 2,524 | 0 | 0 | |
| 11286000 | Non Sch - Planned Bldg, Mech & Elect Backlog 2017/18 | 0 | 0 | 0 | 2,524 | 2,524 | 0 | 0 | 0 | 2,524 | 2,524 | 0 | 0 | |
| 11287000 | Schools Asbestos & Safe Water Remedials 2016/17 | 0 | 0 | 1,292 | 0 | 1,292 | 0 | 0 | 1,292 | . 0 | 1,292 | 0 | 0 | |
| 11288000 | Schools Asbestos & Safe Water Remedials 2017/18 | 0 | 0 | 0 | 1,292 | 1,292 | 0 | 0 | 0 | 1,292 | 1,292 | 0 | 0 | |
| 11289000 | Schools Planned Bldg, Mech & Elect Backlog 2016/17 | 0 | 0 | 2,569 | 0 | 2,569 | 0 | 0 | 2,569 | 0 | 2,569 | 0 | 0 | |
| 11290000 | Schools Planned Bldg, Mech & Elect Backlog 2017/18 | 0 | 0 | 0 | 2,569 | 2,569 | 0 | 0 | 0 | 2,569 | 2,569 | 0 | 0 | |
| 11363000 | Capitalisation of Structural Maintenance Assets | 12 | 0 | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 12 | 0 | 0 | |
| Facilities | | | | | | | | | | | | | | |
| 10592000 | Small Scale Reactive / Minor Improvements County-Wide | 149 | 140 | 0 | 0 | 289 | 149 | 140 | 0 | 0 | 289 | (0) | (0) | |
| 11318000 | Universal Free School Meals Programme | 1,156 | 91 | 0 | 0 | 1,247 | 1,156 | 91 | 0 | 0 | 1,247 | 0 | 0 | |
| Energy | | | | | | | | | | | | | | |

| Agresso Project | Description | | Ap | proved Budg | jet | | | | Forecast | | | Vari | ation | |
|-----------------|---|---------|---------|-------------|----------------------|---------|---------|---------|----------|----------------------|---------|---------------------|-------------------|--|
| Code | | Earlier | 2015/16 | 2016/17 | 2017/18 and later | Total | Earlier | 2015/16 | 2016/17 | 2017/18 and later | Total | Variance in Year | Total Variance | Reasons for Variation and Management Action |
| | | Years | £ 000's | £ 000's | £'000 | £ 000's | Years | £ 000's | £ 000's | £'000 | £ 000's | £ 000's | £ 000's | |
| 10400000 | Climate Change 2009/10 | 291 | 63 | 0 | 0 | 354 | 291 | 63 | 0 | 0 | 355 | 0 | 0 | |
| 10410000 | Climate Change 2007/08 | 352 | 1 | 0 | 0 | 353 | 352 | 0 | 0 | 0 | 352 | (1) | (1) | Project closed and balance moved to 11136000 |
| 11135000 | Various Properties - Reducing Energy | 63 | 337 | 500 | 1,344 | 2,244 | 63 | 337 | 500 | 1,344 | 2,244 | (0) | (0) | |
| 11136000 | Various Properties - Renewable Energy | 145 | 255 | 500 | 4,500 | 5,400 | 145 | 257 | 500 | 4,500 | 5,401 | 2 | 2 | Balance from 10410000 moved over |
| Smallholdings | | | | | | | | | | | | | | |
| 11139009 | Lower Tysoe/Hopkins Farm, New Farm House - Pre Contract Consultants Costs / Enabling Works | 40 | 310 | 0 | 0 | 350 | 40 | 310 | 0 | 0 | 350 | 0 | 0 | |
| 11141000 | Rural Services Capital Maintenance 2014/15 | 582 | 156 | 0 | 0 | 738 | 582 | 148 | 0 | 0 | 730 | (8) | (8) | £8429 transferred out to project 11141000 |
| 11228000 | Rural Services Capital Maintenance 2015/16 | 0 | 805 | 0 | 0 | 805 | 0 | 813 | 0 | 0 | 813 | 8 | 8 | £8429 transferred in from project 11141000 |
| 11291000 | Rural Services Capital Maintenance 2016/17 | 0 | 0 | 789 | 0 | 789 | 0 | 0 | 789 | 0 | 789 | 0 | 0 | |
| 11292000 | Rural Services Capital Maintenance 2017/18 | 0 | 0 | 0 | 789 | 789 | 0 | 0 | 0 | 789 | 789 | 0 | 0 | |
| | | 16,507 | 14,344 | 9,105 | 13,329 | 53,285 | 16,507 | 16,793 | 9,105 | 13,329 | 55,735 | 2,450 | 2,450 | |

Results for Key Business Performance Measures April 2015 to June 2015

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|----------------------|---------------------------------|--------|---|---|
| % of services that are commissioned to deliver against clearly defined set of outcomes (KBM) | | | | N/A | This is currently being defined for the whole Group and will be based on the definition of the Organisational Health Measure. Once this has been completed it will be shared and agreed with GLT as part of the broader work to define all key business measures for Resources Group. | |
| % staff who consider Council's rules to be clear and understandable(KBM) | | tbd | 90 | N/A | Awaiting outcome 2015/16 Staff Survey | |
| Average competency score for Leadership Team (KBM) | | | | N/A | This is a new key business measure and the baseline will be determined from the current round of appraisals | |
| No. of decisions deferred by decision making committee (KBM) | 0 | 3 | 3 | Green | | |
| Proportion of all change activity benefits identified are delivered (KBM) | | | | N/A | We are not yet in a position to report against this indicator. Benefits to be realised as a result of change will be identified and actively monitored following implementation | |
| Resources Group demonstrates value for money (KBM) | | | | N/A | This Measure is still currently underdevelopment for the whole of Resources Group. Once the final methodology has been agreed by Resources GLT we will be able to identify a suitable reporting process and update the Dashboard accordingly | |
| % staff satisfied with the council as an employer (KBM) | 75.3 | tbd | 75.3 | Green | Awaiting outcome of 2015/16 staff survey | |
| Net variation to budget - Percentage (KBM) | 0 | 1.98% | 0 | Green | £ variance: £208,038 | |
| Capital Programme delivered on time & to budget (KBM) | 100 | 40% | 95 | Amber | MMW / Eng Capital Programme 40% committed as per 01/07/15 work programme download output | |
| % Delivery of Corporate Learning and Development Plans (KBM) | 100 | 100 | 100 | Green | | |
| % Resources Group staff who have accessed appropriate learning and development training identified in appraisal process (KBM) | 73.2 | tbd | 73.2 | Green | Information is not currently available | |
| % customer satisfaction with access to services and advice (KBM) | 75 | To plan | 75 | Green | Linked to the Resources Customer Survey, overall satisfaction rating in Facilities Service. | Awaiting outcome of 2015/16 Resources Customer Satisfaction Survey |
| % staff satisfied with the council as an employer (KBM) | 75.3 | tbd | 75.3 | Green | Awaiting outcome of 2015/16 staff survey | |
| %age of urgent maintenance (category D1) outstanding and held within Condition Reports requirements | 0 | 0 | 0 | Green | | |
| All business unit key activities are delivered on time and within budget (KBM) | 100 | To plan | 100 | Green | Currently on target | |
| Average time taken by Members to make formal decisions(KBM) | 30 | 30 | 30 | Green | | |
| Information required by decision makers is dispatched in a timely manner and to timescales set (KBM) | 1 | 1 | 1 | Green | | |
| Number of risks identified in the risk register which materialise (KBM) | 0 | 0 | 0 | Green | | |

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|----------------------|---------------------------------|--------|---|--|
| Proportion of Service Standards met (KBM) | 100 | 100 | 100 | Green | Service Standards are as published in 2014/15 | Service Standards/Offers and measures to be reviewed and aligned to revised Structure. |
| Risks identified are managed and reviewed monthly (KBM) | 100 | 100 | 100 | Green | | |
| Savings delivered (KBM) | 686000 | To plan | 686000 | Green | Savings accounted for via reduction in Budgets at the start of year. Currently on target to meet other savings targets at year end. | Aligned to OOP's Quarterly reporting process. |
| Service standards published for all services (KBM) | 100 | 100 | 100 | Green | Service Standards are as published in 2014/15 | Service Standards/Offers and measures to be reviewed and aligned to revised Structure. |
| The Property Rationalisation Programme is delivered on time and to budget (KBM) | 349999.99 | 305738 | 350000 | Green | | |
| % increase in staff engagement (KBM) | 72.8 | tbd | 73 | Green | Awaiting outcome of 2015/16 staff survey | |
| % staff satisfaction with access to the resources and information which allow them to do their job(KBM) | 55.7 | tbd | 56 | Green | Awaiting outcome 2015/16 Staff Survey | |
| % staff expressing satisfaction with their manager as a leader (KBM) | 72 | | 75 | Green | Awaiting outcome 2015/16 Staff Survey | |
| Average number of days sick per year (FTE working days lost per FTE) (KBM) | 8.2 | 1.70 | 6.8 | Green | | |
| % staff expressing satisfaction with their manager | | | | N/A | Awaiting staff survey results. | |
| % of customer satisfaction with the quality of services provided (KBM) | 61 | | 61 | Green | | |

Service Improvement and Change Management - Tricia Morrison (Acting) Strategic Director - David Carter Portfolio Holder - Councillor Kaur (Customers)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Changes | Budget | Outturn | (Under) | Reason for Variation and Management Action |
|---|---------------------------|---------|--------|---------|---------|---|
| Performance and Planning | 780 | 0 | 780 | 737 | (43) | Underspends relates to staff vacancies |
| Observatory | 316 | 20 | 336 | 341 | 5 | |
| Service Improvement and Change Management Admin | 172 | 0 | 172 | 157 | (15) | Lower than budgeted staffing costs primarily due to part time coverage of full time PA post |
| Development and Support | 560 | 0 | 560 | 555 | (5) | |
| Commercial Enterprise | 208 | 0 | 208 | 216 | 8 | |
| Resources Transformation | 0 | 0 | 0 | 198 | 198 | Transformation fund projects to be funded from Resources Group Reserves |
| Net Service Spending | 2,036 | 20 | 2,056 | 2,204 | 148 | |

2015/16 Reserves Position

| | Opening Balance | Movement in Year | | | Transfer Request To | |
|---------------|--------------------|------------------|-------|----------|------------------------|--------------------|
| Reserve | 01.04.15 | | | 31.03.16 | | Reason for Request |
| | £'000 | £'000 | £'000 | £'000 | | |
| Savings | 0 | 0 | (148) | (148) | | |
| SICM Reserves | 190 | 0 | 0 | 190 | | |
| Total | 190 | 0 | (148) | 42 | 0 | |

| OOP Reference | 2015/16 | | 2010 | 6/17 | 2017 | 7/18 | | | |
|-----------------------------------|---|-----------------|----------------------------|------------------------------|------|------------------------------|-----------------|------------------------------|---|
| as per Service Estimate Report | Savings Proposal Title | Target £'000 | Actual to Date £'000 | Forecast Outturn £'000 | | Forecast Outturn £'000 | Target £'000 | Forecast Outturn £'000 | Reason for financial variation and any associated management action |
| | Savings delivered in 2014/15 | 247 | 247 | 247 | 247 | 0 | 247 | 0 | |
| OOP/SICM-B | Cessation of the WCC support to the Sub-regional Programme Office with the potential closure of the Programme Office which will include a reduction in posts. There will be a need for a dialogue with Sub-regional partners regarding the impact of this decision. | 68 | 68 | 68 | 68 | 0 | 68 | 0 | |
| OOP/SICM-C | The business support function for Resources will be remodelled. This proposal will deliver savings in consumables as well as reduction in posts. | 50 | 50 | 50 | 50 | 0 | 50 | 0 | |
| | The Corporate Consultation function is ceased. The Consultation framework and co-ordinating infrastructure will be maintained and 'mainstreamed' within the Observatory. | 25 | 25 | 25 | 25 | 0 | 25 | 0 | |
| | Further savings from expenditure budgets across the service commensurate with changes across the Business Unit. | 40 | 40 | 40 | 40 | 0 | 40 | 0 | |
| OOP/SICM-F | Review of SICM Management Structure with a view to reduction in posts commensurate to the changes across the Business Unit. | 60 | 60 | 60 | 60 | 0 | 60 | 0 | |
| OOP/SICM-G | Increase income generation activities | 40 | 40 | 40 | 40 | 0 | 40 | 0 | |
| OOP/SICM-H | The GIS function will be remodelled and re-focussed on a smaller core offering which may include a reduction in posts. | 0 | 0 | 0 | 50 | 0 | 50 | 0 | |
| OOP/SICM-I | The Project and Performance Management Arrangements (both central and localised arrangements) will be remodelled. Savings will be delivered by both expenditure savings and reduction in posts. | 0 | 0 | 0 | 100 | 0 | 100 | 0 | |
| OOP/SICM-J | Reduction in inflation budget commensurate with changes across the Business Unit. | 0 | 0 | 0 | 20 | 0 | 20 | 0 | |
| OOP/SICM-K | Rationalisation of performance management and business support | 10 | 10 | 10 | 40 | 0 | 40 | 0 | |
| | Total | 540 | 540 | 540 | 740 | 0 | 740 | 0 | |
| | Target | | 540 | 540 | | 740 | | 740 | |
| | Remaining Shortfall/(Over Achievement) | | 0 | 0 | | 740 | | 740 | |

Results for Key Business Performance Measures April 2015 to June 2015

| Measure | 2015/16 Target | 2015/16 Q1 Actual | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|---|-------------------|----------------------|---------------------------------|--------|---|--------------------|
| No. of decisions deferred by decision making committee (KBM) | 3 | 0 | 3 | Green | | |
| Proportion of Service Standards met (KBM) | | | | N/A | We are currently developing appropriate collection arrangements to report against this measure for Quarter 2 | |
| Proportion of all change activity benefits identified are delivered (KBM) | | | | N/A | As part of the wider work on projects and programmes, a more robust approach to the identification of benefits to be realised is being developed to ensure we can actively monitor change following implementation | |
| Resources Group demonstrates value for money (KBM) | | | | N/A | This measure is currently under development for the whole of Resources Group, the final methodology will be considered by Resources GLT in September and the identification of a suitable reporting process and update to the Dashboard will be developed accordingly | |
| Net variation to budget - Percentage (KBM) | 0 | 7.2 | 7.2 | Red | SI&CM forecast outturn includes £198k of transformation project expenditure which is expected to be funded through the Resources Group Reserves. | |
| % Delivery of Corporate Learning and Development Plans (KBM) | 100 | | 100 | Green | | |
| % Resources Group staff who have accessed appropriate learning and development training identified in appraisal process (KBM) | 100 | | 100 | Green | Learning & Development Plans are in place. Staff have attended appropriate training and development as required to deliver SICM services | |
| % customer satisfaction with access to services and advice (KBM) | 32 | | 32 | Green | This data will be collected as part of the Staff Pulse Survey. | |
| % increase in staff engagement (KBM) | 81.8 | | 81.8 | Green | | |
| % of customer satisfaction with the quality of services provided (KBM) | 57 | | 68 | Green | | |
| % of services that are commissioned to deliver against clearly defined set of outcomes (KBM) | 100 | | 100 | Green | | |
| % staff expressing satisfaction with their manager as a leader (KBM) | 62 | | 72.9 | Green | | |
| % staff satisfaction with access to the resources and information which allow them to do their job(KBM) | 65 | | 65 | Green | | |
| % staff satisfied with the council as an employer (KBM) | 72 | | 72 | Green | This information will be gathered from the Staff Pulse Survey and will be available in time for Quarter 2 reporting | |
| % staff who consider Council's rules to be clear and understandable(KBM) | 90 | | 90 | Green | | |
| All Resources Group change activity is delivered on time & within budget (KBM) | 100 | | 100 | Green | | |
| All business unit key activities are delivered on time and within budget (KBM) | 100 | | 100 | Green | | |
| Average time taken by Members to make formal decisions(KBM) | 30 | 30 | 30 | Green | | |
| Information required by decision makers is dispatched in a timely manner and to timescales set (KBM) | 1 | | 1 | Green | | |
| Number of risks identified in the risk register which materialise (KBM) | 0 | | 0 | Green | | |
| Risks identified are managed and reviewed monthly (KBM) | 100 | | 100 | Green | | |
| Savings delivered (KBM) | 1 | 1 | 1 | Green | OOP Savings for 15-16 identified and implemented from 1st April. | |
| Service standards published for all services (KBM) | 100 | | 100 | Green | | |
| Average competency score for Leadership Team (KBM) | 3 | 3.2 | 3.2 | Green | This is a new key business measure and the baseline will be determined from the current round of appraisals. | |
| Average number of days sick per year (FTE working days lost per FTE) (KBM) | 8.2 | 0.71 | 2.84 | Green | | |
| % staff expressing satisfaction with their manager | | | | N/A | Awaiting staff survey results. | |

Fire and Rescue - Gary Phillips Chief Fire Officer - Andy Hickmott Portfolio Holder - Councillor Horner (Community Safety)

2015/16 Revenue Budget

| Service | Agreed Budget £'000 | Changes | Budget | Outturn | Over/ (Under) | Reason for Variation and Management Action |
|-----------------------------------|---------------------------|---------|--------|---------|------------------|--|
| Operational Response | 10,677 | 200 | 10,877 | 10,819 | (58) | |
| Prevention, Protection & Planning | 1,849 | (1) | 1,848 | 1,866 | 18 | |
| Operational Support | 5,249 | 327 | 5,576 | 5,640 | 64 | |
| Service Support | 1,313 | | 1,313 | 1,316 | 3 | |
| Net Service Spending | 19,088 | 526 | 19,614 | 19,641 | 27 | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 £'000 | | Outturn | Balance 31.03.16 | Request To / (From) Reserves | Reason for Request |
|-------------------------|---|---|---------|---------------------|------------------------------------|--------------------|
| Pensions Reserve | 79 | | | 79 | | |
| Fire Control Project | 509 | | (90) | 419 | | |
| Service Savings Reserve | 426 | | 63 | 489 | | |
| Total | 1,014 | 0 | (27) | 987 | 0 | |

| | | | 2015/16 | | 201 | 6/17 | 201 | 7/18 | |
|-----------------------------------|---|--------|-----------|----------|--------|----------|--------|----------|--|
| OOP Reference | Savings Proposal Title | Target | Actual to | Forecast | Target | Forecast | Target | Forecast | Descen for financial variation and any associated management setten |
| as per Service Estimate Report | | | Date | Outturn | | Outturn | | Outturn | |
| Loumate Report | | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| | Savings delivered in 2014/15 | 505 | 505 | 505 | 505 | 505 | 505 | 505 | |
| OOP/FRS-A | Implement a new response model | 471 | 121 | 471 | 1,159 | 1,159 | 1,512 | 1,512 | |
| | Reduction of fire control staff as part of a joined control arrangement with Northamptonshire Fire and Rescue Service | 52 | 0 | 0 | 101 | 101 | 101 | 101 | Control programme implementation now scheduled for early 2016/17. Shortfall in 2015/16 will be mitigated by one-off funding and underspends elsewhere. |
| | A reduction in fire engines, clothing, protective equipment, operational equipment and training in line with the reduction in staff numbers | 66 | 66 | 66 | 82 | 82 | 97 | 97 | |
| OOP/FRS-G | Reduction in staffing in Fire Prevention Team | 0 | 0 | 0 | 42 | 42 | 42 | 42 | |
| OOP/FRS-H | Removal of one senior management post within the Service | 35 | 35 | 35 | 100 | 100 | 100 | 100 | Area Commander position has been removed. |
| | Total | 1,129 | 727 | 1,077 | 1,989 | 1,989 | 2,357 | 2,357 | |
| | Target | | 1,129 | 1,129 | | 1,989 | | 2,357 | |
| | Remaining Shortfall/(Over Achievement) | | 402 | 52 | | 0 | | 0 | |

2015/16 to 2018/19 Capital Programme

| Agresso | Description | | Ap | | | | Forecast | | | Varia | ation | | | |
|-------------------|---|------------------|---------|---------|-----------|--------|------------------|---------|---------|-----------|--------|----------|-------|---|
| Project | | | | | 2017/18 | | | | | 2017/18 | | Variance | | |
| Code | | Earlier Years | 2015/16 | 2016/17 | and later | Total | Earlier Years | 2015/16 | 2016/17 | and later | Total | in Year | Total | Reasons for Variation and Management Action |
| Code | | £'000 | £'000 | £'000 | £'000 | £'000 | | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| 11151000 | Fire Capital Grant - Equipment for Fire Appliances | 97 | 167 | 0 | 0 | 264 | 97 | 67 | 0 | 0 | 164 | (100) | (100) | £100k of this grant is being used to support the "Fire Future Estate Programme" Expenditure and forecasts have been completed on the relevant programmes 1137500 & 1137600. |
| Sub Total - Proje | ects Funded From Fire Capital Grant | 97 | 167 | 0 | 0 | 264 | 97 | 67 | 0 | 0 | 164 | (100) | (100) | |
| 11223000 | Vehicle Replacement Programme 2015/16 | 0 | 881 | 0 | 0 | 881 | 0 | 881 | 0 | 0 | 881 | 0 | 0 | |
| Sub Total - F&R | Self Financing Projects | 0 | 881 | 0 | 0 | 881 | 0 | 881 | 0 | 0 | 881 | 0 | 0 | |
| 11153000 | Equipment for new Fire Appliances 2014/15 | 97 | 23 | 0 | 0 | 120 | 97 | 23 | 0 | 0 | 120 | (0) | (0) | |
| 11298000 | Equipment for new Fire Appliances 2015/16 | 0 | 120 | 0 | - | 120 | 0 | 120 | 0 | 0 | 120 | 0 | 0 | |
| 11299000 | Equipment for new Fire Appliances 2016/17 | 0 | 0 | 120 | - | 120 | 0 | 0 | 120 | 0 | 120 | 0 | 0 | |
| 11300000 | Equipment for new Fire Appliances 2017/18 | 0 | 0 | 0 | 120 | 120 | 0 | 0 | 0 | 120 | 120 | 0 | 0 | |
| Sub Total - Proj | ects Funded from Corporate Resources | 97 | 143 | 120 | 120 | 480 | 97 | 143 | 120 | 120 | 480 | (0) | (0) | |
| 11229000 | Refurbishment of Fire Service HQ and Learnington Fire Station | 181 | 500 | 2,350 | - | 3,031 | 109 | 100 | 750 | 1,891 | 2,850 | (400) | (181) | The phasing of this programme has been reviewed with major works now commencing in 2016/17. The scheme was overstated at outturn by prior years abortive cost adjustments and this has now been adjusted. |
| 11372000 | Fire & Rescue Service Future Estate | 0 | 0 | 1,446 | - | 1,446 | 0 | 0 | 1,446 | 0 | 1,446 | 0 | 0 | |
| 11373000 | Response Location - Gaydon | 0 | 700 | | | 700 | 0 | 700 | 0 | 0 | 700 | 0 | 0 | |
| 11374000 | Training Centre - New Build | 0 | 2,700 | 2,600 | - | 5,300 | 0 | 700 | 3,000 | 1,600 | 5,300 | (2,000) | 0 | This project has been re-phased as major works are unlikely to commence until 2016/17 |
| 11375000 | Alcester Fire Station Reconfiguration | 5 | 295 | | | 300 | 5 | 390 | 0 | 0 | 395 | 95 | 95 | Increase funded from underspend on 11151000 |
| 11376000 | Stratford Fire Station Reconfiguration | 20 | 280 | | | 300 | 20 | 285 | 0 | 0 | 305 | 5 | 5 | Increase funded from underspend on 11151001 |
| Sub Total - F&R | Future Estate Project | 206 | 4,475 | 6,396 | 0 | 11,077 | 134 | 2,175 | 5,196 | 3,491 | 10,996 | (2,300) | (81) | |
| 11154000 | Warwickshire Fire Control Provision - Funded from CLG Fire Control Grant | 696 | 137 | 0 | 0 | 833 | 696 | 103 | 0 | 0 | 799 | (34) | (34) | Original budget was based on estimated costs of new network infrastructure, these costs have since been finalised. |
| Sub Total - Fire | Control Project | 696 | 137 | 0 | 0 | 833 | 696 | 103 | 0 | 0 | 799 | (34) | (34) | |
| Grand Total | | 1,097 | 5,803 | 6,516 | 120 | 13,536 | 1,025 | 3,368 | 5,316 | 3,611 | 13,321 | (2,435) | (215) | |

Results for Key Business Performance Measures April 2015 to June 2015

| Measure | 2015/16 Target | 2015/16 Year-End Forecast | Status | Commentary | Action to be taken |
|--|-------------------|---------------------------------|--------|--|--|
| % RDS appliance availability (KBM) | 85 | 75 | Red | Recruiting and retaining RDS personnel is a challenge not only to Warwickshire but also nationally. WFRS has a number of initiatives in place that will improve RDS availability in the future but it is anticipated that the target will be missed. | A more focussed, localised RDS recruitment campaign. Flexible working by Officers to improve fire appliance availability. Innovative crewing arrangements to ensure that wholetime firefighters can support RDS. |
| % of Home Fire Safety Checks delivered to vulnerable and targeted persons (KBM) | 85 | 75 | Red | WFRS are working hard to target those most vulnerable to suffering a fire in the home for home fire safety check's (HFSC). The greater majority of HFSC's are delivered to those individuals and families who fit within those targeted groups. Fire officers are given discretion to carry out HFSC's to any family they think would benefit from the education. The Service will continue to target those at risk of suffering a house fire and will provide fire safety education to benefit all members of our community. | Target groups for delivery of HFSC's have been redefined which will enable personnel delivering the service greater discretion. |
| No. of deliberate fires attended | 535 | 650 | Red | The Service has experienced an increase in deliberate fires over the previous few months. The largest proportion of deliberate fires are secondary and involve grass or refuse, there is no property or vehicle involved. Historically increases in such fires usually occur during periods of hot, dry weather which has been the case during this 3 month period. | The dedicated Arson Reduction Team closely monitor arson activity on a daily basis and work with partners to deliver initiatives to tackle the issues, including the B.I.K.E and ASBIT schemes. |
| No. of incidents attended (KBM) | 2789 | 3200 | Red | It is currently estimated that the total number of incidents will miss the year end target. This is entirely due to the increase in deliberate secondary fires which have been experienced. All other key categories of fire which have life risk attached, including Accidental Dwelling Fires and Fires in Non Domestic property remain under target. | Close monitoring of levels of activity across all levels of the organisation. Prevention initiatives at local levels where there is an emerging issue identified. |
| No. of fire related injuries (KBM) | 18 | 18 | Green | | |
| No. of preventable fire related deaths (KBM) | 0 | 0 | Green | | |
| No. of site specific risk inspections delivered | 600 | 600 | Green | | |
| Total no of accidental dwelling fires (KBM) | 159 | 159 | Green | | |
| % times an appliance arrives at life risk or property incidents within 10 mins (KBM) | 75 | 76 | Green | | |
| No. of people extricated from RTCs (KBM) | 145 | 105 | Green | | |
| Total no of fires in non domestic premises (KBM) | 83 | 78 | Green | | |
| Revenue outturn -% Forecast variance to budget | 0 | 0.1 | Red | The small variance of £63k primarily relates to the Fire Control Project. The Service still has £509k in reserve to support this project so when all contractual obligations have been finalised the reserve position will be reviewed in time for Q2. | |
| £K Forecast Savings at Year End | 624 | 572 | Red | Control Programme implementation now scheduled for early 2016/17. shortfall in 2015/16 will be mitigated by one-off funding and underspends elsewhere. | |
| % Customer satisfaction levels (KBM) | 95 | 95 | Green | | |
| Average sick days per FTE (KBM) | 6 | 6 | Green | | |
| Capital Programme - % Variance to Budget (KBM) | 0 | 0 | Green | | |
| No. of whole-time firefighter vacancies (Full Time Equivalents) | 0 | | N/A | This is the operational firefighters vacancies across the Service. It includes the secondments which have been off set by H&WFRS personnel and also RDS on WDS fixed term contracts. | |
| % competency checks completed by Managers | 100 | 100 | Green | | |
| % risk critical equipment replaced within 24 hours | 100 | 100 | Green | | |
| No of RIDDOR adverse events (KBM) | 9 | 8 | Green | | |
| No. of Level 3 and Major Risks exercises and training events undertaken | 12 | 30 | Green | | |

Other Services - Virginia Rennie Strategic Director - David Carter

2015/16 Revenue Budget

| Service | Agreed Budget | Agreed Changes | | Forecast Outturn | Variation Over/ | Reason for Variation and Management Action |
|---|------------------|-------------------|-----------|---------------------|--------------------|---|
| | £'000 | £'000 | £'000 | £'000 | (Under) £'000 | |
| Core Grants | (157,293) | | (157,293) | (158,394) | | The additional grant income being forecast is as a result of the receipt of grants which had not been announced when the budget was set in February. This includes £213,000 Extended Rights to Free Transport funding from the DfE and £827,000 additional Section 31 grant to compensate the authority for the loss of income from capping the business rate multiplier in 2014/15 and 2015/16. |
| Dedicated Schools Grant (DSG), other grants to schools and the use of school reserves | (270,929) | (27,932) | (242,997) | (242,845) | 152 | The variation reflects the schools balances that will transfer with the in year academy converters this year to date |
| Individual Schools Budget (ISB) | 208,725 | 32,649 | 176,076 | 176,076 | 0 | |
| Capital Financing | 39,790 | 1,268 | 41,058 | 40,423 | (635) | The underspend is the result of slippage in the delivery of the capital programme reducing the underlying need to borrow in previous years. Whilst this is an in-year saving the funding will be required in future years when the spending takes place. |
| Interest on Revenue Balances | (1,082) | | (1,082) | (2,050) | (968) | The additional income has been generated because our investments are currently yielding higher returns than was forecast when the budget was agreed. |
| 0-5 Strategy for Children | 800 | | 800 | 800 | 0 | |
| Living Wage in Warwickshire - Feasibility | 50 | | 50 | 50 | 0 | |
| Strategic Management Team | 1,404 | | 1,404 | 1,285 | | The forecast underspend of £119,000 is made up of a net £79,000 overspend on the cost of Corporate Board plus a £198,000 time-limited allocation to the Resources Group as a result of the early repayment of self financing debt. It is proposed to allocate the £198,000 to Resources Group Transformation Fund Reserve. The funding will then be drawn down to support the activity of the Group in future, as needed. |
| County Coroner | 402 | | 402 | 401 | (1) | |
| Environment Agency (Flood Defence Levy) | 224 | | 224 | 224 | 0 | |
| External Audit Fees | 171 | | 171 | 171 | 0 | |
| Provision for redundancy costs | 2,297 | | 2,297 | 2,297 | 0 | |
| Pensions deficit under-recovery | 420 | | 420 | 397 | (23) | |
| County Council Elections | 251 | | 251 | 15 | (236) | Apart from the by-election no spending is forecast for the remainder of 2015/16. It is proposed that the balance of the budget (£236,000) is transferred to the specific Quadrennial Elections Reserve that is used to accumulate the funding needed to meet the costs of the 2017 local elections. |
| Members Allowances and Expenses | 1,032 | | 1,032 | 925 | (107) | |
| Other Administrative Expenses and Income | 420 | | 420 | 420 | 0 | |
| Reorganisation Pensions | 58 | | 58 | 29 | (29) | |
| Subscriptions | 104 | | 104 | 101 | (3) | |
| Net Service Spending | (173,156) | 5,984 | (176,604) | (179,675) | (3,071) | |
| | | | | Non DSG | (3,223) | |
| | | | | DSG | 152 | |

2015/16 Reserves Position

| Reserve | Opening Balance 01.04.15 | Movement in Year £'000 | Effect of Outturn £'000 | Closing Balance 31.03.16 | Transfer Request To / (From) Reserves £'000 | Reason for Request |
|-------------------------------------|--------------------------------|------------------------------|-------------------------------|--------------------------------|---|---|
| Corporate | | | | 0 | | |
| General Reserves | 18,797 | | 1,821 | 20,618 | | |
| Medium Term Contingency | 17,332 | | | 17,332 | | |
| Service Realignment Fund | 11,877 | | | 11,877 | | |
| Total Corporate Reserves | 48,006 | 0 | 1,821 | 49,827 | 0 | |
| Other Services | | | | 0 | | |
| Audit Fee Reserve | 563 | | | 563 | | |
| Capacity Building Fund | 1,454 | | | 1,454 | | |
| Carbon Reduction Commitment Scheme | 527 | | | 527 | | |
| Community Infrastructure Levy | 301 | | | 301 | | |
| Capital Fund | 1,040 | | | 1,040 | | |
| Insurance Fund | 8,460 | | | 8,460 | | |
| Schools | 14,459 | | (152) | 14,307 | | |
| Interest Rate Volatility Reserve | 4,320 | | 968 | 5,288 | | |
| National Non-Domestic Rates Appeals | 922 | | | 922 | | |
| Quadrennial Elections | 239 | | 236 | 475 | 236 | This transfer of £236,000 underspend to the specific Quadrennial Elections Reserve will help to fund the 2017 Local Elections. |
| Total Other Services Reserves | 32,285 | 0 | 1,052 | 33,337 | 236 | |
| Group Reserves | | | | 0 | | |
| Resources Group | 766 | | | 766 | | |
| Resources Transformation Fund | 1,704 | | 198 | 1,902 | | Relates to a time-limited allocation to the Resources Group as a result of the early repayment of self financing debt. It is proposed to allocate the £198,000 to Resources Group Transformation Fund Reserve. The funding will then be drawn down to support the activity of the Group in future, as needed. |
| Resources Group Traded Reserve | 0 | | | 0 | 658 | Transfer of additional trading income from the Resources Group Business Units, as reported in their individual annexes. |
| Resources Systems Replacement Fund | 1,413 | | | 1,413 | | |
| Total Group Reserves | 3,883 | 0 | 198 | 4,081 | 856 | |
| Total | 84,174 | 0 | 3,071 | 87,245 | 1,092 | |

| OOP Reference | COR Deference | | 2015/16 | | | 2016/17 | | /18 | |
|-----------------------------------|---|--------|-------------------|---------------------|-------|---------------------|-------|---------------------|---|
| as per Service Estimate Report | Savings Proposal Title | Target | Actual to Date | Forecast Outturn | | Forecast Outturn | | Forecast Outturn | Reason for financial variation and any associated management action |
| Lotinate Report | | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | |
| | Budget reduction for savings in 2014/15 | 1,050 | 1,050 | 1,050 | 1,050 | 1,050 | 1,050 | 1,050 | |
| OOP/OS-A | Reduction in the provision for borrowing costs. | 500 | 500 | 500 | 1,000 | 500 | 1,500 | 500 | |
| OOP/OS-D | Management Restructure | 0 | 0 | 0 | 100 | 0 | 250 | 0 | |
| OOP/OS-E | Removal of the provision for funding redundancy costs. | 0 | 0 | 0 | 0 | 0 | 2,000 | 0 | |
| OOP/OS-F | Savings from efficiencies through working with other local authorities (including Warwickshire districts and the wider sub region) as well as other public sector agencies by 2018. | 0 | 0 | 0 | 0 | 0 | 2,800 | 0 | |
| | | 1,550 | 1,550 | 1,550 | 2,150 | 1,550 | 7,600 | 1,550 | |
| | Target | | 1,550 | 1,550 | | 2,150 | | 7,600 | |
| | Remaining Shortfall/(Over Achievement) | | 0 | 0 | | 600 | | 6,050 | |