

Home to School
Transport Policy (Including transport
for students aged 16-19, 16-25, and
arrangements for those students not
entitled to free transport).

HOME TO SCHOOL / COLLEGE TRANSPORT POLICY

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1 INTRODUCTION.

- 1.1 Local Authorities have an obligation to provide free home to school transport as set out in the Education Act 1996 (as amended). The policy adopted by Warwickshire County Council has been approved by its Elected Members, and complies with, and exceeds the legislative minimum.
- 1.2 This document summarises the key aspects of Warwickshire's home to school transport policy.
- 1.3 This document was originally approved by elected Members in 2008. Changes to the Council's policies were made by Elected Members following full consultation exercises as set out below:
 - (a) Denominational Transport – January 2011
 - (b) Post 16 Transport – April 2011
 - (c) Low-income family definitions and the Vacant Seats Scheme – April 2011.

The relevant changes have been incorporated into this document.

2 DEFINITIONS.

- 2.1 A **qualifying school** falls within one of the categories set out below:
 - (a) a community, controlled, foundation or voluntary aided school
 - (b) a community or foundation special school
 - (c) a non-maintained special school
 - (d) a pupil referral unit
 - (e) a maintained nursery school
 - (f) a CTC, CCTA or Academy
 - (g) an independent school if named in a child's Statement of Special Educational Needs

- 2.2 The **nearest qualifying school** is a qualifying school that provides education appropriate to the age, ability, and aptitude of the child, and taking into account any special educational needs that child may have.

It will normally be the school in whose priority area the student resides, or another school if closer to home by the nearest available walking route.

For students resident in East or South Warwickshire the nearest qualifying school may also be a grammar (selective) school.

- 2.3 **Walking Distance** is:

- (a) two miles for children under eight.
- (b) two miles for children aged 8-16 from a low-income family.
- (c) three miles for other children aged eight and over.

The measurement of the Walking Distance is not necessarily the shortest distance by road. It is measured by the shortest route along which a child, accompanied as necessary, may walk in reasonable safety. As such, the route measured may include footpaths, bridleways, and other pathways, as well as recognised roads.

Walking Distance will be measured from the home boundary gate to the nearest school gate.

- 2.4 **Motorised Routes** are those passable by using a suitable motorised vehicle. Paths and roads not passable by motorised transport will not therefore be considered. Measurements will be made by the Authority's Education Transport Office using the Travel Manager Software package, or other appropriate measurement system used by the Authority at that time.
- 2.5 **Low-income families;** students shall be considered to be from a low-income family if they are entitled to free school meals, or if their parents are in receipt of their maximum level of Working Tax Credit. Proof will be required.

For students granted free transport on the grounds of entitlement to free school meals, or their parent's receipt of the maximum level of Working Tax Credit, eligibility will need to be confirmed during each academic year.

Where students are granted free school meals on a temporary basis, or if parents are unable to prove they are in receipt of their maximum level of Working Tax Credit, the students shall not be considered to be from a low-income family for transport purposes.

Should evidence then be produced which confirms that the student is from a low-income family, and is therefore eligible for assistance as outlined in this policy, a travel allowance will be paid (see 5.2), backdated to the time of the original application for transport. Education Transport / Transport Operations will then make appropriate travel arrangements.

3 **ELIGIBLE CHILDREN.**

3.1 **Background.**

Under Section 508B Education Act 1996, the Authority must provide certain categories of children with free home school transport. The following groups of children are currently considered eligible for free transport.

Unless eligible under another section of this policy, students should be attending the nearest qualifying school to qualify for free transport.

3.2 Children living outside Walking Distance.

Free Home to School Transport will normally be provided to students attending their nearest qualifying school, where the distance from home to school by the shortest available walking route exceeds:

- (i) Two miles for children under the age of 8 years
- (ii) Three miles for children aged 8 –16

3.3 Students from low-income families:

Where a student is considered to be from a low-income family free Home to School Transport will normally be provided:

- (a) To children aged 8-11, attending the nearest qualifying school, if more than two miles from their home by the shortest available walking route.
- (b) To children aged 11-16, attending one of their three nearest qualifying schools, provided it is more than two miles (by the shortest available walking route), but not more than six miles (by motorised route) from their home.
- (c) To children aged 11-16, attending the nearest qualifying school which accords with the parents' religion or belief, provided it is more than two miles (by the shortest available walking route), but not more than fifteen miles (by motorised route) from their home.

Where a parent requests transport on grounds of religion or belief, the Authority will require written evidence to support that application. It is the applicant's responsibility to provide this information. This may include written confirmation from third parties supporting the religion or belief claimed.

3.4 Children unable to walk to school by reason of their special educational needs, disability, or mobility problems (including temporary medical conditions).

A student will be eligible for free home to school transport, if they attend their nearest qualifying school, but cannot reasonably be expected to walk to that school because of their special educational needs, disability or mobility problems, and the Authority has not made suitable arrangements for them to become a registered student at a 'qualifying school' nearer to their home.

Evidence of any conditions or difficulties will be required from relevant professional agencies.

If the student has a Statement of Special Educational Needs, the Assessment Statementing and Review Service will determine transport

arrangements. For more information, please contact Education Transport. Contact details can be found in Section 12.

3.5 Children unable to walk in safety to school because of the nature of the route.

Where children live within the statutory walking distance of the nearest qualifying school, and the student attends that school, the local authority may, in certain circumstances, be under a duty to make travel arrangements.

These include where the nature of the route is such that a child cannot reasonably be expected to walk accompanied as necessary in reasonable safety.

In such circumstances, the authority, through its Health and Safety Officer, will assess the comparative safety of the route, and such an assessment will take place at the times of day that students will be expected to use that route. Where there is a dispute, parents will be invited to accompany officers on the route.

3.6 Disabled parents.

The Authority will take account of any disability which the child's parent / carer may have and which may affect their ability to accompany the child along a walking route to school.

Parents / carers will be responsible for providing supporting evidence and it may be necessary to seek guidance from relevant professional agencies.

3.7 Denominational Transport.

From September 2012 new applicants will only receive free transport if they are attending the nearest qualifying school to their home address, or if they qualify for free transport as a low-income family (see Section 3.3). The distance from home to school will also need to exceed the relevant walking distance, or the child will need to fall under one of the other 'eligible' categories. For children receiving free transport on denominational grounds in July 2012, this will continue until they leave their current school, or transfer into the school's sixth form (subject to there being no change in their circumstances such as a house move).

3.8 Selective Schools.

For students resident in the Eastern and Southern areas of Warwickshire, successful in obtaining a place in a selective school, this may be considered the nearest qualifying school.

Parents should consult the Admissions Service to find out if they are resident in the Eastern or Southern areas of Warwickshire. Contact details can be found in Section 12.

For transport purposes, selective schools will not be considered the nearest qualifying school for those students who live outside of the Eastern and Southern areas of Warwickshire.

4 GENERAL PRINCIPLES APPLYING TO TRANSPORT PROVISION UNDER THIS POLICY.

4.1 Eligibility.

The Education Transport section will establish eligibility for free transport. This will take place on application once places at schools have been allocated, and accepted by the parents.

Warwickshire County Council only provides free home to school transport to Warwickshire residents. However, non-Warwickshire residents may apply for transport assistance under the Council's Vacant Seats Scheme. (See Section 8).

By law, a child is not entitled to free transport until he / she reaches statutory school age (the term after their fifth birthday). Since Warwickshire's policy is to admit students from the start of the academic year in which they become five, transport provision will normally be made from the time of their admission.

Parents have the opportunity to express a preference for the child to attend any school. However, when children do not attend the nearest qualifying school, there is no requirement to provide transport, unless eligible under a relevant section of this policy.

If parents have been unable to secure a place for their child at the nearest qualifying school, free transport will normally be provided to the next nearest qualifying school.

However, where a child initially attends the nearest qualifying school, and then transfers to another school, free transport will only be provided if the new school is considered the nearest qualifying at the time of application.

The route used for determining eligibility for free transport will be that which is the nearest available to a child, accompanied as necessary, to walk along with reasonable safety to school. (See 2.3 / 3.5)

4.2 Exam Year Moves.

Where a student has already commenced a public examination (Year 10 or 11) and the family then move address, transport may be provided to enable the student to continue at the school, even though this may no longer be the nearest qualifying school. Provision will be subject to the distance between home and school exceeding the relevant walking

distance, and the school being that which was appropriate for the previous address. Beyond Year 11, students may apply for assistance under the 16 to 19 Transport Policy.

When a family moves address, transport applications for siblings not covered by the Exam Year Move rule will be assessed using the normal eligibility criteria.

4.3 Students in Temporary Accommodation.

Children of families who move into temporary accommodation for reasons outside of their control, will be eligible for free travel to the original nearest qualifying school for a maximum of six months. (Subject to the appropriate walking distance or other eligibility criteria). Supporting evidence will be required.

4.4 Divorced / Separated Parents

Where parents are divorced or separated, and the student spends time living with each parent, at different addresses, eligibility for free transport will depend on the priority area schools for the parent's addresses, and the amount of time spent at each address.

If the student spends time living with both parents during term-time, and both addresses are in the Priority Area of the same school, then free transport will normally be provided from each address (dependent on the usual eligibility criteria).

If as a result of a separation / divorce, the addresses of the parents are in the Priority Areas of different schools, free transport will only be available from the address in the priority area of the school which the child attends (subject to the usual eligibility criteria).

4.5 Withdrawal of Transport.

The Authority reserves the right to withdraw free transport if a child ceases to be eligible, or if it is discovered that transport has been granted in error. One term's notice will be given. Where it is established that parents have fraudulently applied for transport the Local Authority reserves the right to withdraw free transport immediately and to recoup the costs of transport provided to date.

4.6 Behaviour.

Warwickshire County Council expects all students to behave in a considerate way when travelling on transport either provided, or arranged by the County Council.

Further details on the standard of behaviour expected can be found on the application form for transport assistance. Parents / Carers, and

students of secondary school age will be required to accept the relevant Terms and Conditions of Travel.

The Authority reserves the right to withdraw a student's entitlement to free home school transport without notice if a child misbehaves whilst on transport provided under this policy.

For serious breaches of the Terms and Conditions of Travel, the Authority reserves the right to permanently withdraw transport. Parents will then be responsible for transporting children to school, and a travel allowance may be paid. (See 5.2).

4.7 Parent's Responsibilities

Parents are responsible for ensuring their child reaches the pick-up point and that they board the vehicle safely. They should also ensure that their child is aware of the need to fasten their safety belt (where provided) and to not move around the vehicle during the journey.

Parents should also ensure that a responsible adult is there to meet their child at the drop-off point at the end of the school day, or that the child is able to make their way home by other means.

If a child's parents are not at home when the child is brought home / to a drop-off point, any additional costs, e.g. waiting time, extra mileage, will be met by the parents. In such circumstances, it may be necessary to take the child to the local police station, and / or seek guidance from social services. In the case of repeat incidents, the local Authority reserves the right to withdraw / amend the transport provision. A travel allowance may be offered in lieu of free transport (See 5.2).

5 PROVISION OF TRANSPORT.

5.1 Transport Arrangements.

Transport arrangements will be made by the Transport Operations department within the Council's Communities Group to ensure the most effective and efficient use of resources.

Free transport will be provided for one return journey per day between home and school provided that the student is considered eligible for free transport.

Costs incurred by parents will not be reimbursed unless an application has been rejected in error.

Transport provided may include dedicated school services, public buses, travel allowances, taxis, or an appropriate combination.

On occasions, it may be necessary to transfer students to an alternative service. While as much notice as possible will be given, the safety of passengers may necessitate changes at short-notice.

Students may be expected to make their own way to a pick up point which is within one mile of the home address.

As a general rule, no students should be on a vehicle for longer than 75 minutes one way, if aged 11 or over, or 45 minutes if under the age of 11.

Passenger Assistants will normally be provided on vehicles transporting children to primary schools. Where it is necessary for a passenger assistant to be provided for a particular contract, the operator will ensure the presence of an assistant who is familiar with the operation of any equipment e.g. safety belts and harnesses, and will ensure its proper use.

The Council's policy is that all vehicles transporting children to primary school should be fitted with seatbelts.

Provided that the additional cost is not excessive, when letting contracts to transport students to secondary school, preference will be given to tenders that will provide transport fitted with seat belts.

Transport will not be provided for students attending extracurricular activities, work experience placements, or for other activities requiring other journeys, which would incur additional costs.

If parents make any changes to transport arrangements, e.g. by contacting an operator directly, no additional costs will be met, unless by prior agreement with Education Transport.

5.2 Travel Allowances.

Where transport does not currently operate, in the first instance, parents may be given the opportunity to convey the child themselves and to receive a travel allowance.

Travel allowances will be calculated based on two return journeys from home to school per day. The amount paid per mile is reviewed annually. Parents will be informed of the current rate at the time of application.

Should a more cost effective method of transport become available, the Local Authority reserves the right to withdraw the travel allowance.

6 HOW TO APPLY.

6.1 The Application Process.

Parents / Carers should complete the 'Application for Transport Assistance for Pupils of Statutory School Age (Up to 16 years)' form.

Parents / Carers must sign the form, and if applying for transport to a secondary school, students must also sign the form.

If the form is not fully completed, it will not be possible to process the application, and the form will be returned.

If the application is based on the grounds of religion or belief, or to a school which is not the nearest qualifying establishment, parents should supply as much information as possible.

Further information may be requested by the Education Transport Department if considered necessary to correctly assess the application.

All applications will be processed as quickly as possible. However, no travel costs incurred whilst waiting for a decision on Home to School Transport will be reimbursed.

Completed Application Forms should be sent to the Education Transport Department. Contact Details can be found in Section 12.

6.2 Replacement Passes.

If a pass has been lost, stolen, damaged or confiscated, it needs to be replaced. Students who attempt to board a service without a valid bus pass may not be able to travel, or may be required to pay a daily fare.

Any costs incurred whilst waiting for a replacement pass are non-refundable.

A new pass will be issued upon payment of the appropriate administration fee. Passes are issued as quickly as possible, after payment has been received.

Payment, along with a Replacement Pass Application Form, should be sent to the Education Transport Office at the address shown in Section 12.

For replacement commercial passes, parents will normally need to apply to the operator directly. A higher administration fee will normally be charged.

6.3 Temporary Passes.

When a student loses a pass during the school day, some schools operate a temporary pass scheme. These passes allow the student to

travel home from school, and from home to school the following day. Along with the temporary pass, students will be issued with a replacement pass form. This needs to be returned to the school the following day along with the appropriate payment. The school will then issue students with a further temporary pass, valid for a fixed period, and will send the replacement pass form to the Education Transport section. A new pass will then be issued.

Not all schools operate a temporary pass scheme and students / parents should contact schools directly for further details.

7 APPEALS.

7.1 Introduction.

A parent who applies for free home to school transport under this policy, and who is refused any such assistance, has the right of appeal.

7.2 How to Appeal.

In the first instance, the parent should submit their appeal in writing to the Education Transport Manager. Parents should include as much supporting information as possible. Consideration will be given to the views of the parents / carer, the student, and those of Headteachers and other professionals / agencies as appropriate. Parents will then be notified of the decision including the information considered and the rationale behind the decision.

If the initial appeal is unsuccessful, parents have the right to make a final appeal to the Lead Officer for Pupil and Student Services who will along with the relevant Head of Service and / or Portfolio Holder consider the original decision. Parents will then be notified of the decision including the information considered and the rationale behind the decision.

If an appeal for transport is successful, and a decision is taken to provide transport as an exception to the home to school transport policy, the decision will only apply to the student in question. Transport applications for siblings, or any existing transport arrangements for siblings will be assessed in line with the relevant sections of this policy.

If an appeal for transport is unsuccessful parents have the right to complain to the Local Government Ombudsman if they consider there was a failure to comply with the procedural rules or if there are any other irregularities in the way the appeal was handled.

8 TRAVEL ARRANGEMENTS FOR NON-ELIGIBLE CHILDREN

8.1 Introduction.

The Authority has discretion to make travel arrangements for students who do not meet the criteria for free transport outlined above.

Where such arrangements are made, it may include the re-imbursement, in whole or in part, of a person's reasonable travelling expenses. Charges may also be levied as a condition of accessing the arrangements.

8.2 Vacant Seats.

For those students not entitled to free home to school transport Warwickshire County Council operates a Vacant Seats Scheme.

If, after entitled students have been accommodated, spare places still exist on contracted vehicles, these may be offered to students not eligible for free Home to School Transport.

Vehicles will not be re-routed to accommodate students under the Vacant Seats scheme, nor will extra/larger vehicles be provided to increase the availability of Vacant Seats.

Vacant Seats will be allocated to students based on the categories below. The categories are listed in order of priority (highest first):

- 1) Those students living in an area previously covered by the Contributory Transport Scheme, or students who have purchased a Vacant Seat in the previous academic year.
- 2) Warwickshire residents who have not previously travelled under the Vacant Seats Scheme.
- 3) Non-Warwickshire residents who have not previously travelled under the Vacant Seats Scheme.

Vacant Seats will be allocated subject to the following conditions:

- 1) Should the place be required for an entitled traveller, the service be withdrawn, or the route altered, the pass will be withdrawn. One terms notice will be given, except for students travelling by taxi, where a minimum of one weeks notice will be given.
- 2) Where a pass is withdrawn after payment has been made, a refund will be made based on the number of days travelled.
- 3) Vacant Seat passes are not available on public transport services.
- 4) Vacant Seats for students can only be allocated once all entitled travellers have been accommodated. Parents should therefore make alternative arrangements until they have received confirmation that a Vacant Seat is available.

5) The distance from home to school will be calculated based on the shortest available walking distance.

6) A parental contribution is required for the Vacant Seats Scheme. If the contribution is not received, students will not be able to travel.

7) Vacant seats are not available to students over the age of 16.

8) Passes can only be used at the start and end of a school day at normal school hours. Timetables are normally supplied with bus passes.

8.3 How to Apply.

Parents / Carers should complete the 'Application for a Vacant Seat' form, and return it to the Education Transport Office. Address details can be found in Section 12, and on the application form.

Full details of the terms and conditions of the Vacant Seats Scheme are included on the application form, including details of the cost for the current academic year.

As Vacant Seats can only be issued once all entitled travellers have been accommodated, it is often not possible to issue a Vacant Seat until October. Parents will be therefore responsible for arranging interim transport to and from school and for any costs incurred. These will not be reimbursed.

9 MEDICAL AND RESPITE TRANSPORT.

9.1 Medical Transport.

Where a student has either short or long-term medical needs, which prevent them from walking to school, transport assistance may be available. Parents should apply using the 'Transport Assistance for Pupils on Medical Grounds' form.

For an application to be successful, it is expected that students will normally be attending the nearest qualifying school.

Eligibility will be assessed using the information provided on the application form. Parents / carers will be responsible for providing supporting evidence and it may be necessary to seek guidance from relevant professional agencies.

Students over Statutory School Age attending an appropriate full-time course may also qualify for assistance due to short or long term medical conditions. For further details, please contact the Education Transport Office. Contact details can be found in Section 12.

9.2 Respite Transport.

Warwickshire County Council also provides assistance to some students accessing Respite Care. Applications should be made using the 'Application for Transport Assistance for Students Accessing Respite Care' form. For further details of the assistance available, please contact the Education Transport Office. Contact details can be found in Section 12.

10 TRANSPORT ASSISTANCE FOR STUDENTS AGED 16-19.

10.1 Introduction.

There is no requirement for Local Authorities to provide free transport to students beyond Year 11. However, Warwickshire County Council provides transport assistance to certain students aged 16-19, subject to the eligibility criteria below.

10.2 Eligibility.

For the 2014/15 academic year, support with transport is available to students who meet the following criteria.

- (a) Are aged under 19 on 31st August before the course starts;
- (b) Are attending a Local Authority maintained school, foundation school, academy or maintained college;
- (c) Are studying a full time course (at least 450 guided learning hours per year).

Students should apply for transport assistance during the summer term prior to the commencement of their course. Students will receive full reimbursement of payments made should their plans change prior to starting their course. Students applying after the end of July may not receive a pass before the start of term.

If a student wishes to attend a Further Education institution outside Warwickshire they should make an initial application to determine whether any Warwickshire County Council transport is available.

10.3 Costs

For the 2014/15 academic year, costs for post 16 transport are set out below.

A payment of £660 per year is required. Payment can be made by one payment of £660, or termly payments of £250 (Autumn and Spring) and £160 Summer.

Students or families in receipt of one of the qualifying benefits listed below are considered to be from a low income family and qualify for a reduced charge of;

Annual Charge - £330

Termly Charge - £125 Autumn Term, £125 Spring Term and £80 Summer Term

The qualifying benefits are as follows:

- Income Support
- Income-based Job Seekers Allowance
- The Guarantee Element of State Pension Credit
- The Maximum Level of Working Tax Credit
- Employment and Support Allowance
- *(Contribution-Based JSA and ESA only qualifies if receiving equal amount or lower of Income-Related JSA/ESA)*
- Child Tax Credit (below the relevant threshold of £16,190 as of May 2013)
- Support under Part VI of the Immigration and Asylum Act 1999

Payment can be made by cheque, postal order or credit/debit card. As of September 2011 payment by Standing Order is available for annual pass purchases.

Travel allowances are only offered to Warwickshire residents when there is no suitable Warwickshire County Council or commercial transport available between home and school/college. If this is the case you will receive a letter advising you of this. The distance from home to your nearest pick up point/bus stop must exceed 2 miles (by the shortest walking route). Students must also be attending the nearest school sixth form/college offering the chosen course(s).

Parents / students may use their own vehicle or public transport to get to school/college. Applicants entitled to a travel allowance will be sent three claims forms (one for each term) to claim back £110 per year (or £220 if in receipt of a qualifying benefit). Students who receive a Travel Allowance can then also apply to travel on a Warwickshire County Council service (normal terms and conditions then apply).

10.4 Transport Arrangements

Students will normally be provided with a bus pass. This is valid for one return journey per day, at the times shown on the timetable included with the pass.

Rail Passes can only be issued in certain areas, please contact the Education Transport Office for further details. (See Section 12).

10.5 How to Apply.

Parents / Carers should complete the relevant application form, and return it to the Education Transport Office. Address details can be found in Section 12, and on the application form.

Full details of the terms and conditions of Transport Assistance for Students Aged 16-19 are included on the application form, including details of the parental contribution for the current academic year.

10.6 Refunds.

Where a parental contribution is received and a student either leaves their course or no longer requires transport assistance, a refund may be issued once the pass has been returned. Any refund will be made on a pro-rata basis. No refunds will be available if the pass is not returned.

10.7 Replacement Passes

If a pass is lost or stolen a charge will be made for a replacement. Any costs incurred whilst waiting for a replacement pass will not be reimbursed. (See 6.2)

11 Transport for students aged 16-25 with Learning Difficulties And / Or Disabilities or Special Educational Needs.

11.1 Eligibility

For the 2014/15 academic year, support with transport is available to students who meet the following criteria.

- Is resident in Warwickshire on 1st September at the beginning of the course.
- Is aged over 16 and under 25 years on 31st August 2014.
- Is attending a full-time course (450 guided learning hours per year)
- Is not attending a school sixth form.
- Has a journey from home to school or college is more than three miles measured by the shortest available walking route to the place of study, or given consideration of the student's special needs, would be unable to get to the establishment unless transport was provided.
- Agrees to pay a flat rate charge as a contribution towards the cost of transport.

Please note the following:

From September 2010, students who start a course while under the age of 25 will only receive assistance up until the end of the academic year in which their 25th birthday falls. Students continuing on the same course who are over the age of 25 will continue to receive support.

Warwickshire County Council encourages young people to travel independently. Travel Allowances are available when no existing council transport is operating. For more information, please contact us using the details found in Section 12 of this document.

Transport is procured for the start/end of the school day although reasonable adjustments will be made to provide transport which accommodates student's individual timetables. However, when considered necessary and reasonable, students may be required to wait at college at the beginning or end of the day.

Warwickshire County Council will seek advice from relevant professionals if there is any dispute over the nature of transport requested / required.

11.2 Costs

For the 2014/15 academic year costs for 16-25 transport are set out below.

Annual Charge - £660

Termly Charges - £250 Autumn Term, £250 Spring Term and £160 Summer Term

Students or families in receipt of one of the qualifying benefits listed below are considered to be from a low income family and qualify for a reduced charge of;

Annual Charge - £330

Termly Charge - £125 Autumn Term, £125 Spring Term and £80 Summer Term

The qualifying benefits are as follows;

- Income Support
- Income-based Job Seekers Allowance
- The Guarantee Element of State Pension Credit
- The Maximum Level of Working Tax Credit
- Employment and Support Allowance
- (*Contribution-Based JSA and ESA only qualifies if receiving equal amount or lower of Income-Related JSA/ESA*)
- Child Tax Credit (below the relevant threshold of £16,190 as of May 2013)
- Support under Part VI of the Immigration and Asylum Act 1999

Payment can be made by cheque, postal order or credit/debit card. As of September 2011 payment by Standing Order is available for payment of the annual charge.

11.3 How to Apply

Parents / Carers should complete the relevant application form, and return it to the Education Transport Office Address details can be found in Section 12, and on the application form.

12 CONTACT DETAILS

12.1 Education Transport (For all questions about eligibility, policy refunds, replacement passes and the application process).

Post: Education Transport
People Group
Saltisford Office Park
Ansell Way
Warwick, CV34 4UL

Telephone: 01926 412 929 (*Option 1, Option 1*)
(*Mon – Thu 8.30 – 5.00, Fri 8.30 – 4.30*).

Email: educationtransport@warwickshire.gov.uk

12.2 Transport Operations (For all questions about routes, timetables and any service queries).

Post: Transport Operations Group
Communities Group
PO Box 43
Shire Hall
Warwick, CV34 4SX

Telephone: 01926 412929 (*Option 1, Option 2*)
(*Mon – Thu 8.30 – 5.30, Fri 8.30 – 5.00*).

Email: busservices@warwickshire.gov.uk

12.3 Assessment, Statementing and Review Service (For questions about transport for children with Statements of Special Educational Needs attending schools).

Post: Assessment, Statementing and Review Service
People Group
Saltisford Office Park
Ansell Way
Warwick, CV34 4UL

Telephone: 01926 742359
(*Mon – Thu 9.00 – 5.00, Fri 9.00 – 4.30*).

12.4 School Admissions (For all questions about admission to primary school, secondary school and questions on priority areas).

Post: School Admissions Department
People Group
Saltisford Office Park
Ansell Way
Warwick, CV34 4UL

Telephone: 01926 742037 or 01926 742047
(Mon – Thu 9.00 – 5.00, Fri 9.00 – 4.30).

Email: admissions@warwickshire.gov.uk