

Dementia support in Warwickshire



- available 24 hours a day, 7 days a week



NHS Mental Health Access Hub - available 24/7

If you need advice and / or support for an urgent issue such as if a person with dementia is at immediate risk or displaying behaviours that are hard to manage, please call:

Telephone: 0300 200 0011

However, if the person with dementia is already receiving services from Coventry and Warwickshire Partnership Trust and it is between 9am and 5pm Monday to Friday, please call the NHS Dementia Service Duty Worker for your local area instead of the Mental Health Access Hub:

- Rural North Warwickshire and Nuneaton and Bedworth: **0300 200 2008**
- Rugby: **01788 513700**
- Warwick and Stratford-on-Avon: **01926 450660**
- Coventry: **024 7670 7968**



Warwickshire County Council (WCC) – Adult Social Care - available 24/7

Please call WCC Customer Services between 8.30am and 5.00pm (4.30pm on Fridays)

Telephone: 01926 410410

An emergency duty social worker is available out of the office hours above. Please call: **01926 886922**

Mental Health Matters emotional and mental health helpline - available 24/7

The helpline can support you if you are a carer and your mental health is being affected by your caring responsibilities. If you are feeling low, anxious or stressed, socially isolated and/or finding it difficult to cope, support is available.

Telephone: 0800 616 171

Free phone number for mobiles to call: 0300 330 5487

Online web chat: www.mhm.org.uk/helpline-webchat

NHS 111 or 999 - available 24/7

You should call **NHS 111** if you need medical help quickly but it is not a life-threatening emergency.

You should call **999** if there is an immediate medical emergency.

