

Warwickshire Pension Fund

Administration Update 2024

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Pension Past

- ▶ Staffing Changes
- ▶ BAU - standing still while moving forward
- ▶ Annual Report Guidance - New key performance indicators
- ▶ Phone system
- ▶ Solidifying online engagement
- ▶ McCloud



Pension Present

- ▶ Member self-service system upgrade to Engage
- ▶ Valuation preparation
- ▶ Pensions Dashboards
- ▶ Data Quality



Pension Future

- ▶ Tax changes
- ▶ Digital Engagement
- ▶ Tracing and mortality
- ▶ Automation
- ▶ Changes to retirement ages
- ▶ The unknown, the next big change?



It's a partnership.....

- ▶ Training
 1. Bespoke
 2. New staff
 3. New Employer
 4. Specific Subjects
 5. Quarterly - you say and we train
- ▶ Early engagement
- ▶ Member workshops
- ▶ Mindful member movements

