

WARWICKSHIRE

pension fund

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Pensions Admin Delivery Lead

Pension Administration Service

To pay accurate pensions on time to members, and ensure they receive enough information to make informed choices

To support Employers in the Fund in the delivery of information, that is right first time and received within agreed deadlines. This will allow us to calculate benefits correctly

PROVIDE A FIRST CLASS SERVICE TO ALL
STAKEHOLDERS

CHALLENGES

RESOURCING

Struggle to recruit
staff more transient
spend more time training,
home working has pros and cons
growing number of employers

TECHNOLOGY

Drive to make everything digital
Cyber/online fraud
Need for software to keep up with legislation changes and
complexity

COMPLEXITY

Administration of the scheme is extremely complex due to the
constant changes in legislation
McCloud, GMP reconciliation, different retirement ages for
different periods of membership

GOVERNANCE

LGPS has to report to several regulatory bodies, who all have
different objectives, this creates multi layer of oversight and
additional work burden

SUCCESS

I-CONNECT

MSS

**REDUCTION IN tPR
BREACHES**

**INCREASE IN DATA
QUALITY SCORES**

What's next?

McCloud

Dashboards

**Change to normal
pension age**

GMP equalisation

How to get in touch

pensions@warwickshire.gov.uk

<https://warwickshirepensionfund.org.uk>

<https://warwickshirepensionfund.org.uk/scheme/members-self-service-portal>

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