



i-Connect

Warwickshire Pension Fund

Solving data flow for the pensions sector

Public service pension schemes

Public service pension schemes provide pensions for nearly 17 million civil servants, judiciary, local government workers, teachers, health service workers, members of fire and rescue services, members of police forces and members of the armed forces

- Good administration and record keeping is key
- Collecting data
 - Only half of Local Government schemes said that all their employers submitted data electronically and just two-fifths said that all their employers submitted their data monthly. **Monthly electronic data submission should be the default for all schemes and we recommend that schemes take steps to put this in place. Aligning data submission with payroll cycles makes it easier for employers to comply as information can be provided as part of the payroll process.** Current practices that allow data to be submitted by annual paper return increase the burden for both participating employers and the schemes processing that data. Paper schedules also increase the chances of

mistakes occurring that take longer to rectify *

*Public Service research summary 2019

<https://www.thepensionsregulator.gov.uk/-/media/thepensionsregulator/files/import/pdf/public-service-research-summary-2019.ashx>

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Why We Developed i-Connect

Hutton
Changed the
World!

More
complexity
More
engagement

Compliance

More
governance
More
transparency

CARE

More
data
More
frequently

Employers

More
employers
More
effort

The market needed it

More Effort for Employers



Supporting
multiple
interfaces

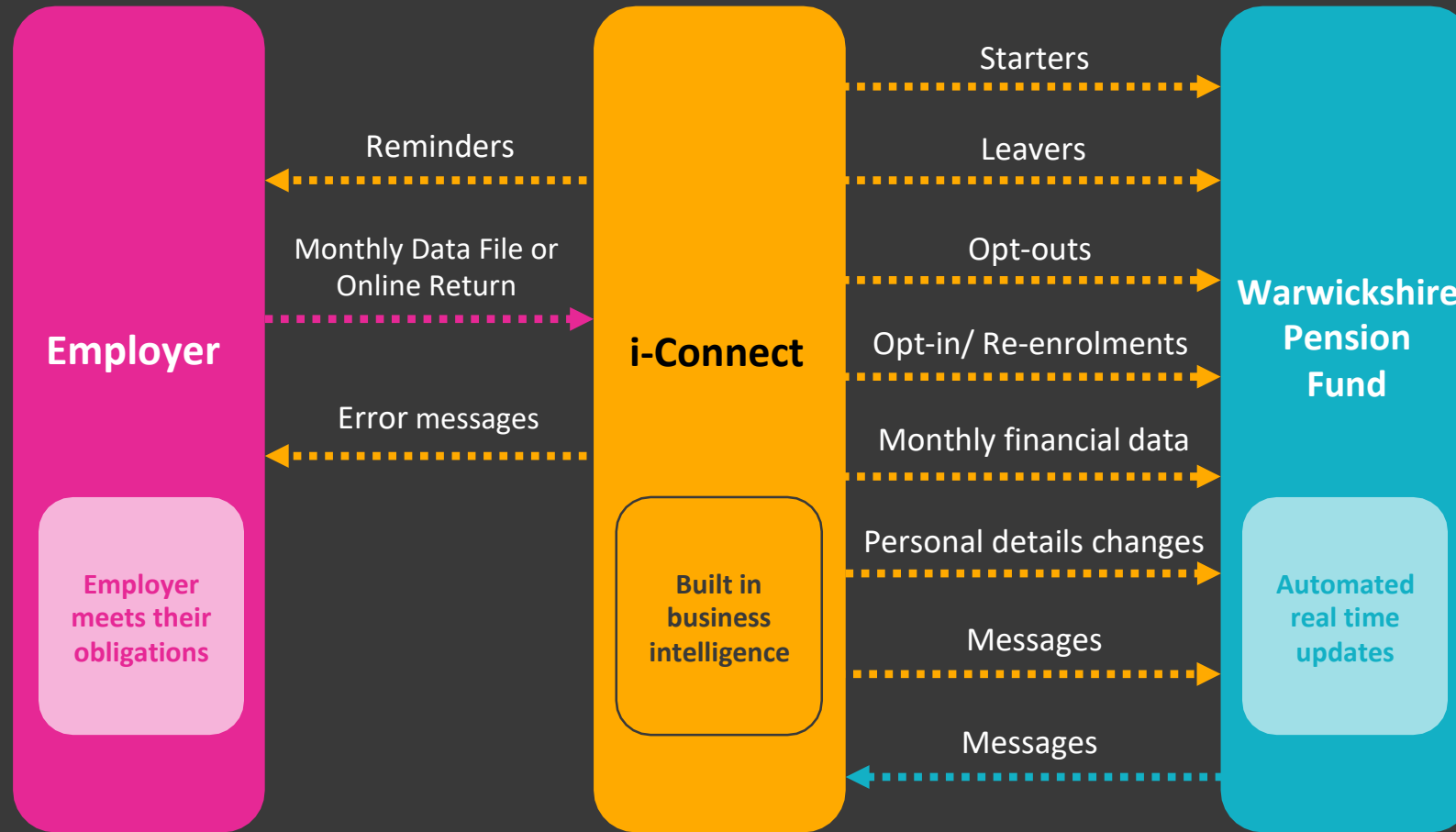
Lack of
technical
knowledge

Lack of
resource to
provide data

Manual
processes to
identify data to
send to
scheme

Technology needed to simplify

i-Connect Straight Through Processing



Simple by design

i-Connect Solves the Problem



Improved
process &
operational
efficiency



Eliminates
year-end



Reduces
risk




Reduces
effort on data
exchange



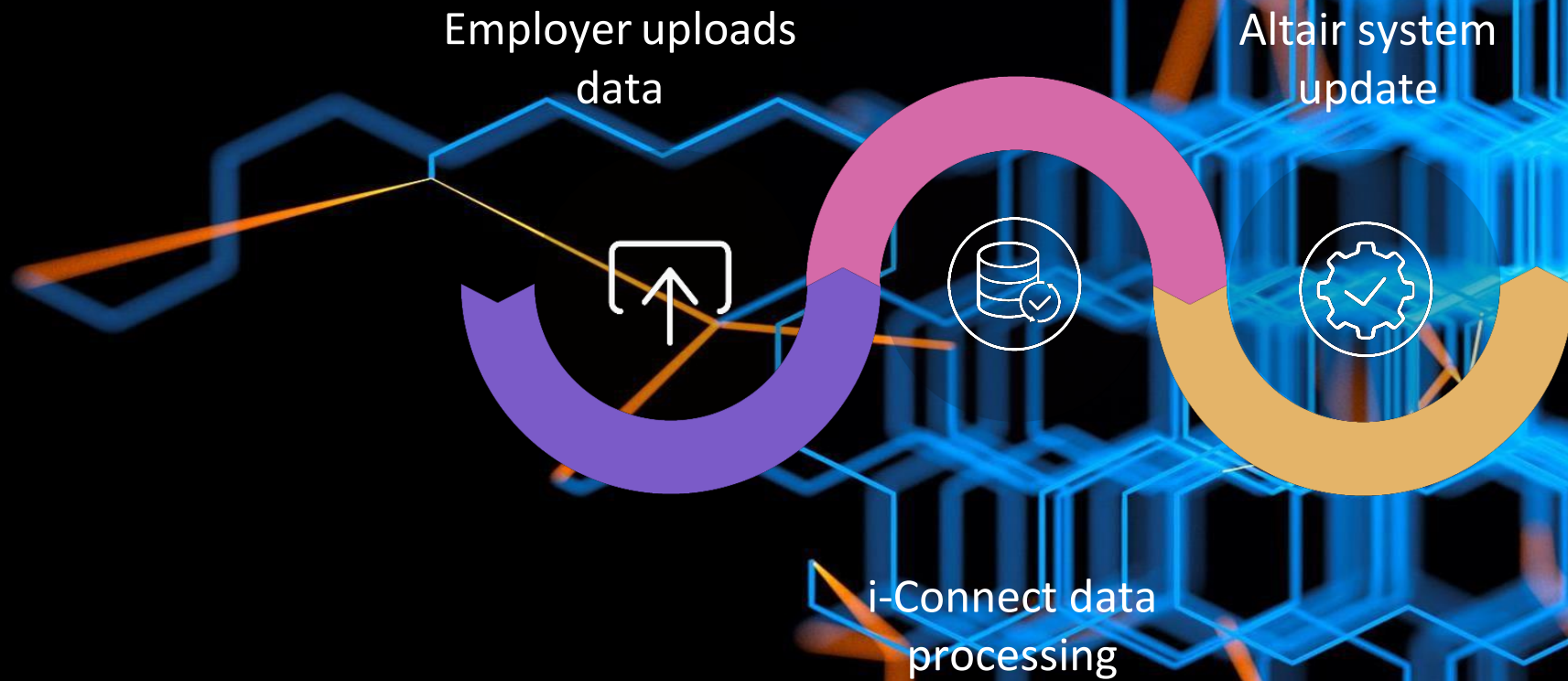
Cost
reductions

Transforms how you work

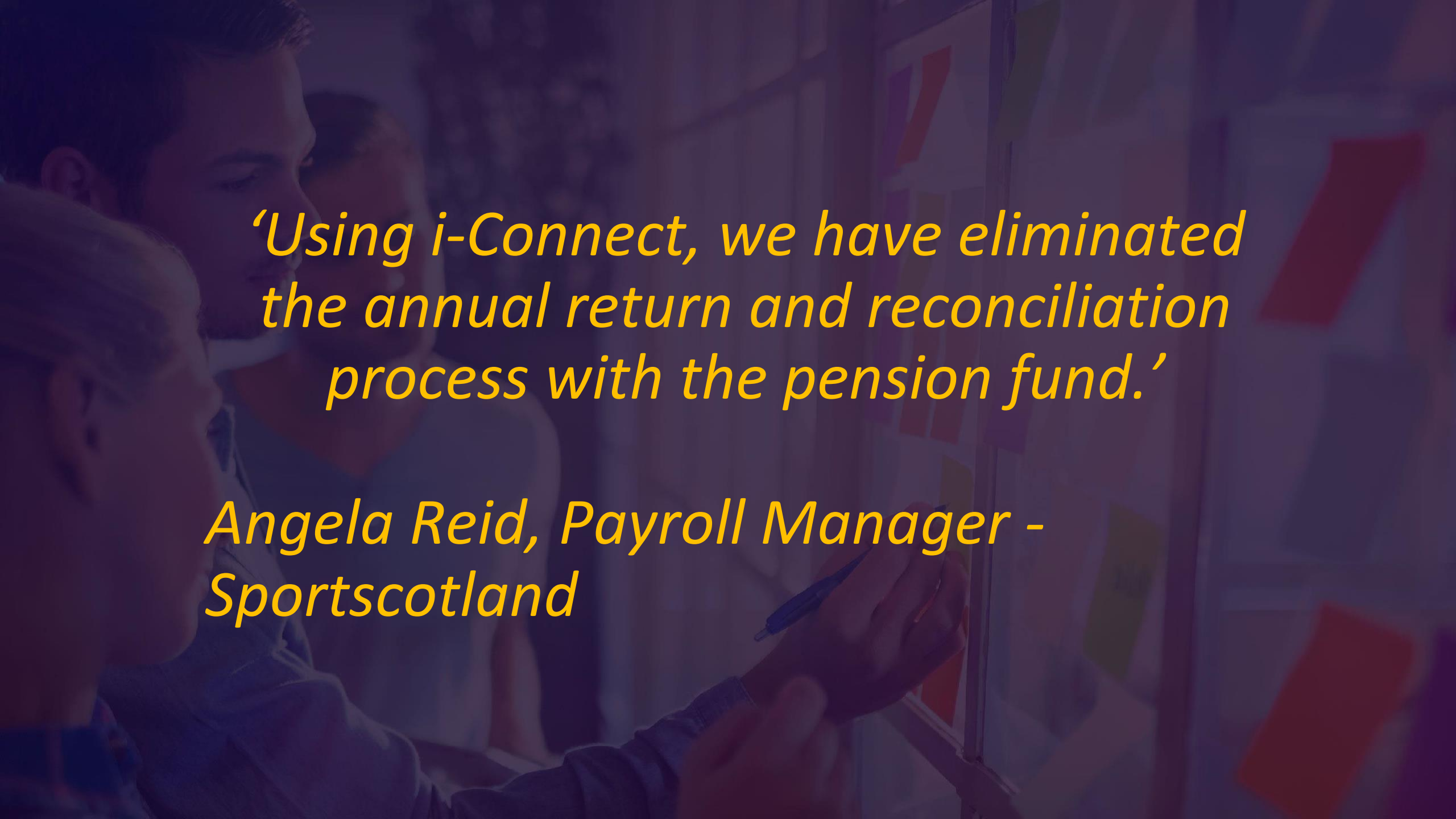


i-Connect Demonstration

i-Connect submission process



Complete automation

A group of people are gathered around a whiteboard in a meeting. One person is writing on the whiteboard with a blue marker. The whiteboard has several colorful sticky notes attached to it. The background is slightly blurred, showing other people in the room.

*‘Using i-Connect, we have eliminated
the annual return and reconciliation
process with the pension fund.’*

*Angela Reid, Payroll Manager -
Sportscotland*

It Works



i-Connect

65
schemes

9,500+
employers

1.3m plus
members

67% customer adoption already!



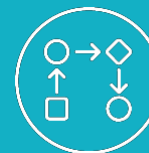
i-Connect



Secure cloud based data
exchange portal



Provides significant business
benefits to the whole LGPS
community



True 'straight through
processing' providing end to
end automation



Developed in
collaboration with
employers & pension
funds



Addresses the needs of
over 17,000 employers
& 99 pension funds



Complies with industry
legislation requirements

Solving data flow for the pensions sector



Next Steps?



i-Connect

Thank you

