

PLACE BASED NEEDS ASSESSMENT POLESWORTH, ATHERSTONE AND HARTSHILL APPENDICES

Warwickshire Joint Strategic Needs Assessment

February 2019

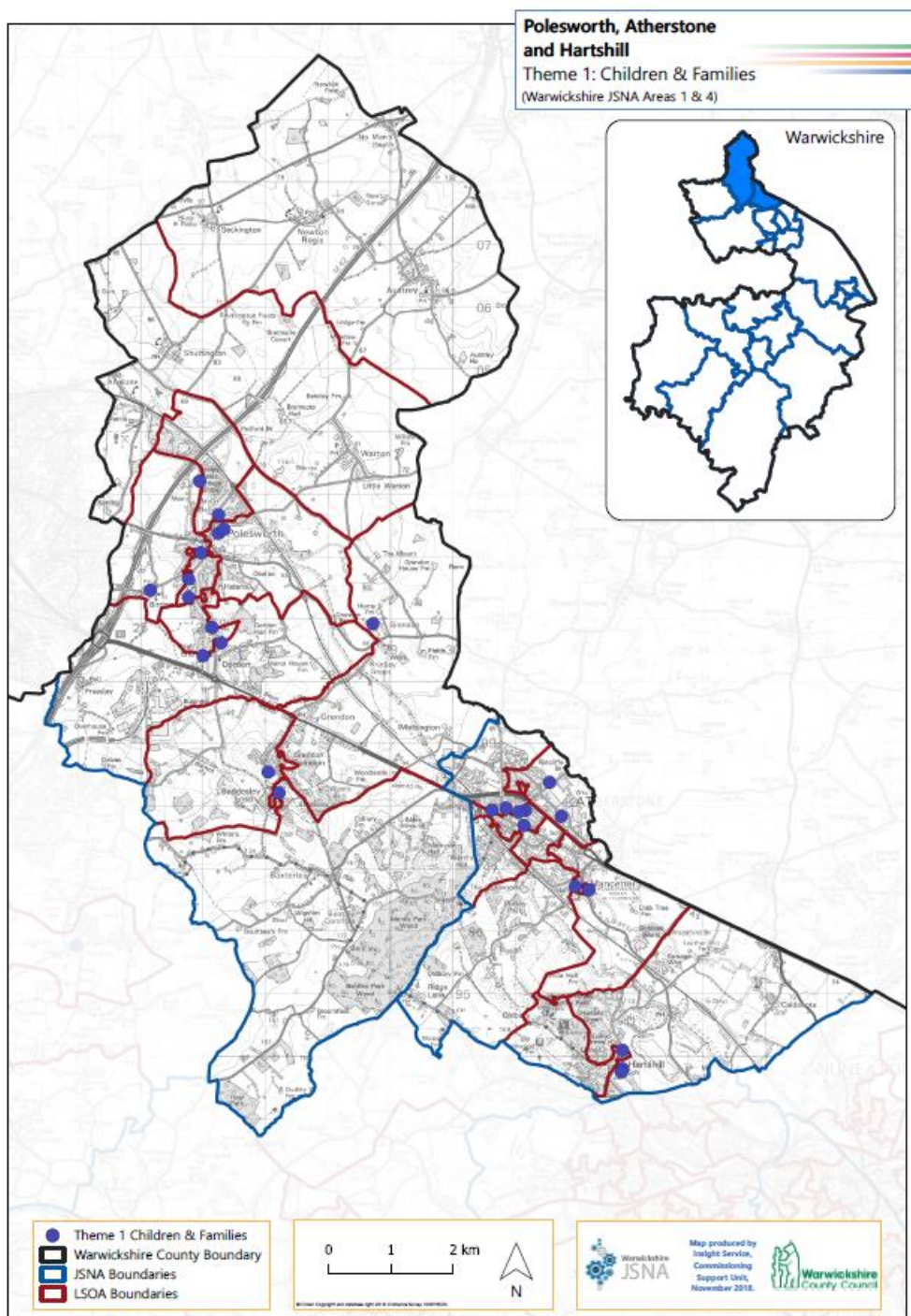


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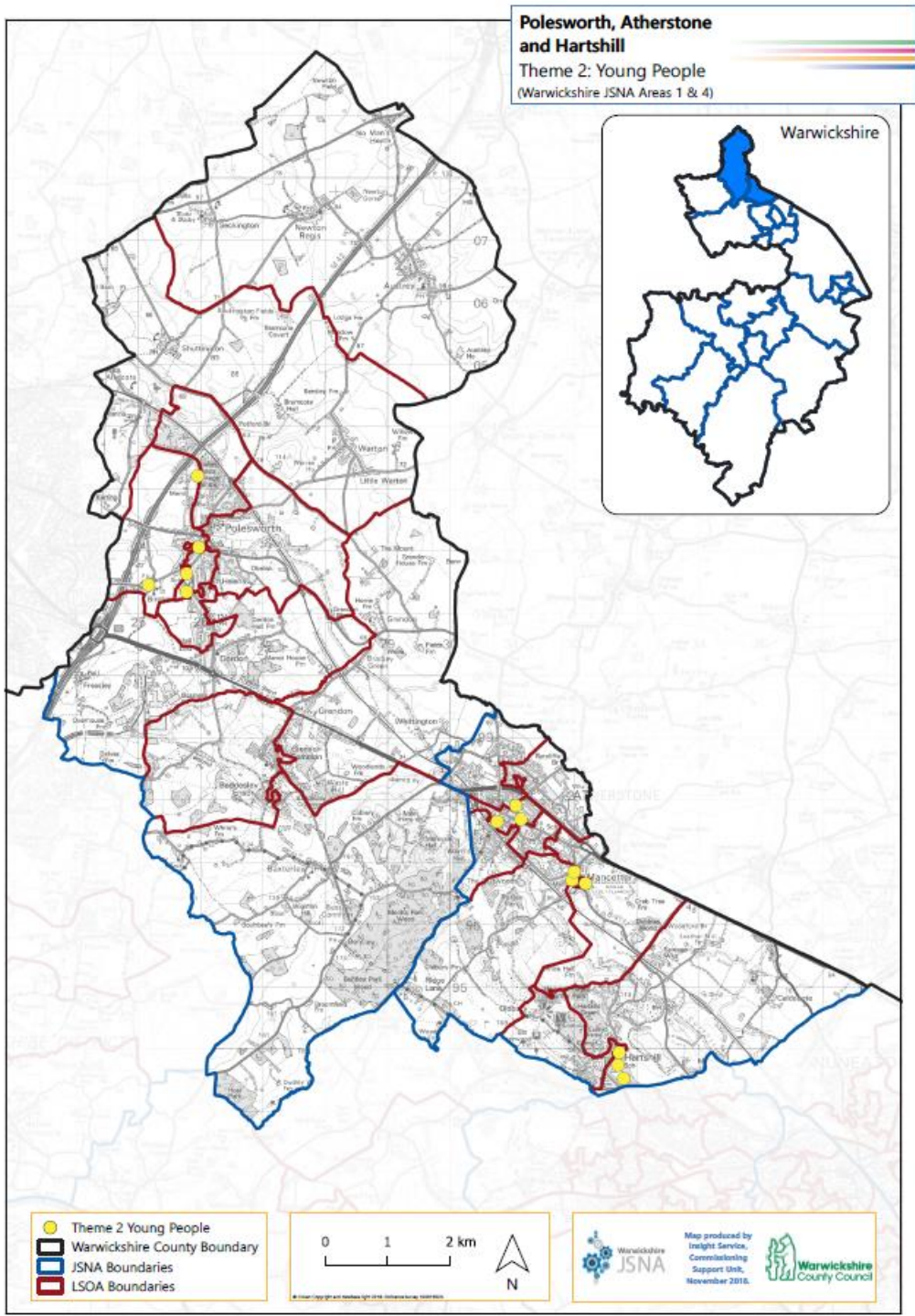
APPENDIX A – COMMUNITY ASSET MAPPING

Theme 1 – Children & Families



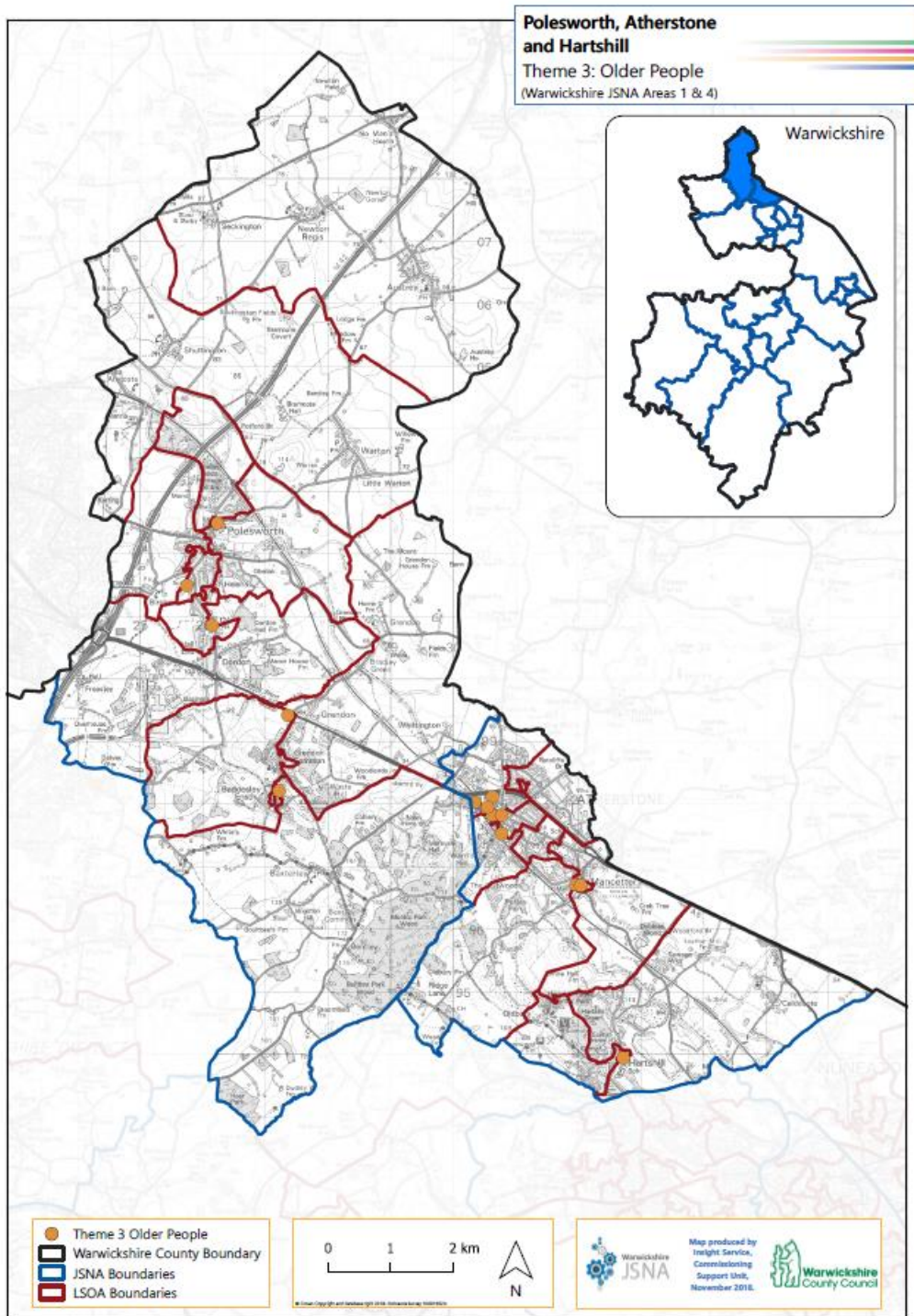
Organisation / location	Activities, classes, event
Mancetter Memorial Hall	Health visitor appointments, Brownies and Guides
Atherstone Library	Rhyme Time, Story Stomp, Lego Club
Baddesley Ensor Village Hall	Parent and Toddler Group,
Dordon Library	Toddler Group
Polesworth Leisure Centre	Junior activities and coaching
Hartshill Community Centre and Library	Toddler Group, Uniformed groups, Messy Church
St Marys Church	Parent and Toddler Group, Stay and Play group, Girls and Boys Brigade
Polesworth Memorial Hall	Parent and Toddler Group, Children's Dance Class
Polesworth (Abbey) Scout Group Activity Centre	Uniformed Groups
The Polesworth School	Girls Brigade
Hartshill School	Uniformed Groups
The Tithe Barn	Uniformed Groups
The Abbey Church of St. Edithas	Toddler Group
Polesworth Baptist Church	Boys and Girls Brigade
All Saints Church	Toddler Group
St Nicholas Church	Toddler Group, Uniformed groups, Messy Church
Scout Hut	Uniformed Groups
Atherstone Town Cricket Club	Summer Camp
Scout Hut, Mill Lane	Uniformed Groups
Holy Trinity Church	Rhyme Time
Dordon Village Hall	Children's dance class
The Mission	Toddler Group
Long Street Recreational Ground (Dordon)	Recreational area
Atherstone Early Year's Centre	Children's Centre
Fourways Play Centre	Indoor play
Ratcliffe Centre	Community Hub

Theme 2 – Young People



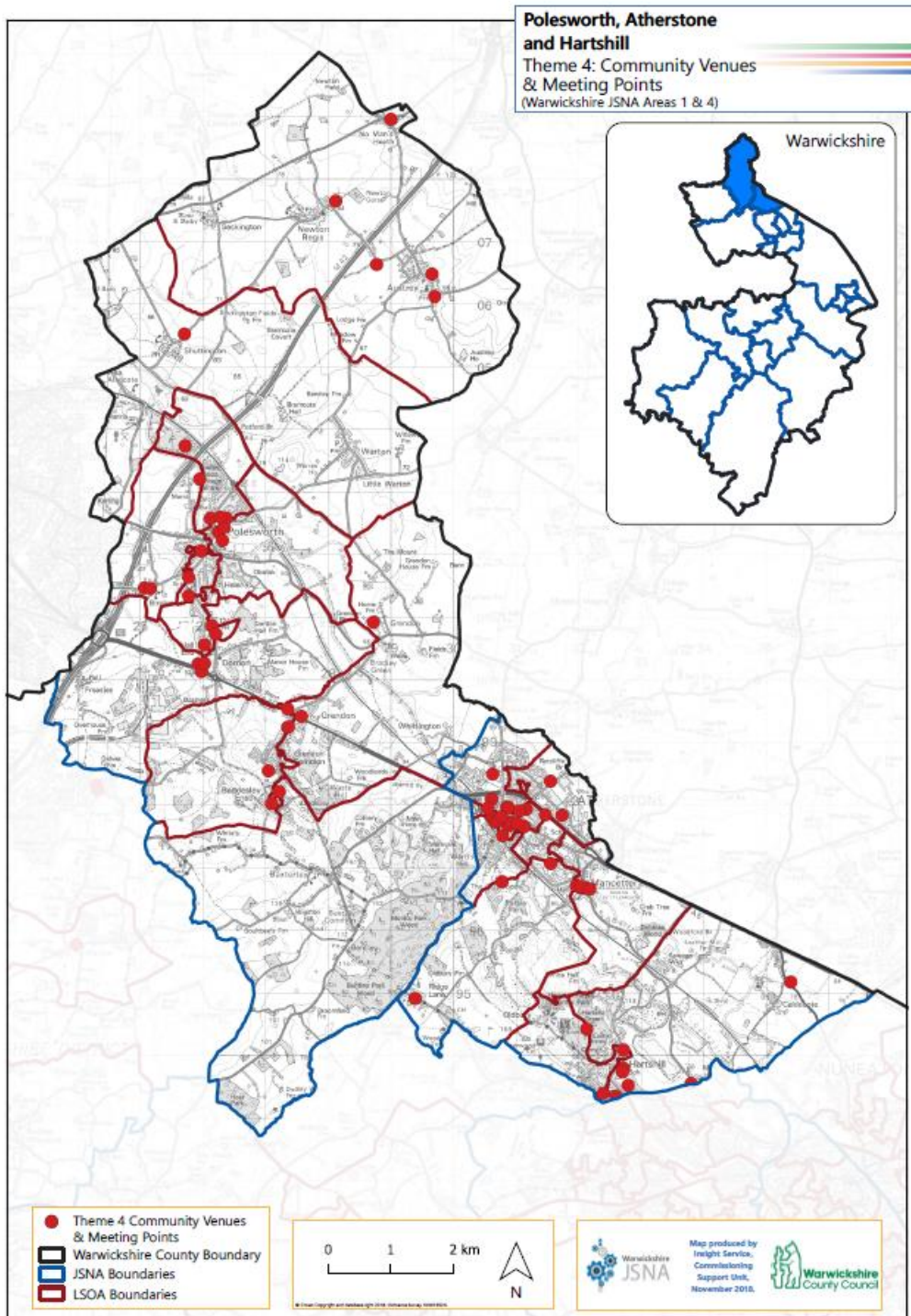
Organisation / location	Activities, classes, event
Mancetter Memorial Hall	Uniformed Groups
Community House	Youth Groups
Polesworth Leisure Centre	Junior Activities and Coaching
Hartshill Community Centre and Library	Uniformed Groups
Atherstone District Gateway Club	Leisure activities for young people with special needs
Polesworth (Abbey) Scout Group Activity Centre	Uniformed Groups
The Polesworth School	Air Cadets
Hartshill School	Uniformed Groups
Polesworth Baptist Church	Boys and Girls Brigade
Scout Hut	Uniformed Groups
Snowhill Recreation Ground	After School Youth Group
Scout Hut, Mill Lane	Uniformed Groups
The Mission	Youth Groups
Ratcliffe Centre	Youth Groups

Theme 3 – Older People



Organisation / location	Activities, classes, event
Mancetter Memorial Hall	Dementia friends, tea and chat, mature movers, bowling
Atherstone Library	Dementia café
White Hart Centre	Dementia café, befriending service
The Penmire Community Centre	Dementia support
Atherstone Leisure Complex	Dementia friendly centre, activities for older people
Baddesley Ensor Village Hall	Indoor bowling
Polesworth Library	Dementia support
Dordon Library	Dementia support, knitting club
Community House	Health buddy system
Polesworth Leisure Centre	Over 50s activities
Hartshill Community Centre and Library	Over 50s groups, North Warwickshire Older People's Forum
St Peters Church	Parkinson UK support group meeting
The Partnership Centre	Age UK information service, Beeline transport
Merevale House Residential Home	Dementia support

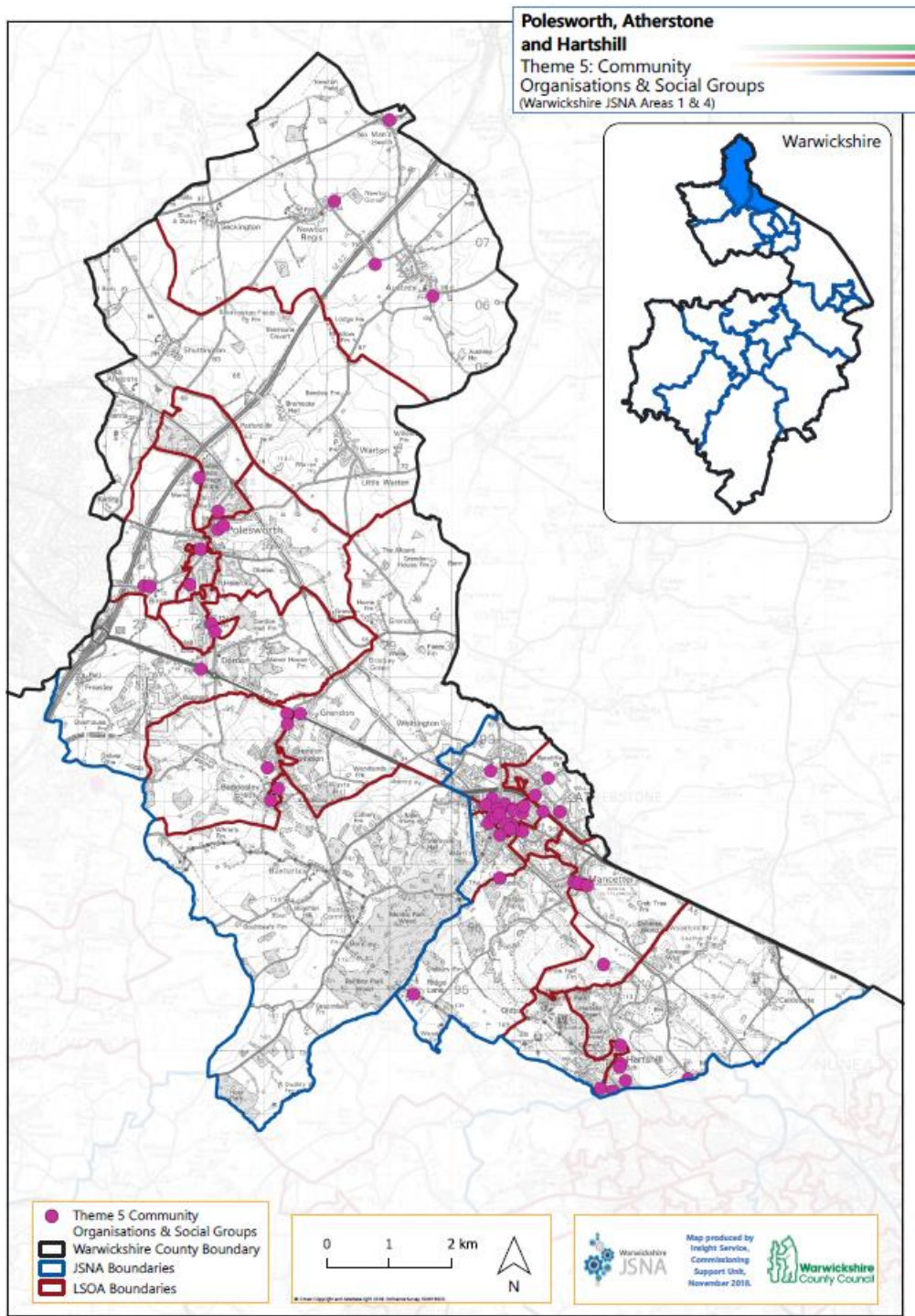
Theme 4 – Community Venues & Meeting Points



Organisation / location	Activities, classes, event
Mancetter Memorial Hall	Hall
Atherstone Library	Library
White Hart Tea Room	Tea room
The Penmire Community Centre	Community Centre
Baddesley Ensor Village Hall	Hall
Polesworth Library	Library
Dordon Library	Library
Polesworth Leisure Centre	Leisure Centre
Hartshill Community Centre and Library	Community Centre and Library
St Marys Church	Church
Austrey Baptist Church	Church
St Leonards C of E Church	Church
St Peters Church	Church
The Oscala Centre	Community Centre
Crafty Corner	Shop
Trinity Church	Church
Allotments, Atherstone	Allotments
Polesworth Memorial Hall	Hall
Polesworth (Abbey) Scout Group	Scout Hut
The Polesworth School	School
Hartshill School	School
The Tithe Barn	Barn
The Abbey Church of St. Edithas	Church
Polesworth Baptist Church	Church
Grendon Community Centre	Community Centre
All Saints Church	Church
St Nicholas Church	Church
Village Hall and Post Office	Hall
Polesworth Sports and Social	Hall
Austrey Village Hall	Hall
Shuttington Village Hall	Hall
Snowhill Recreation Ground	Recreation Ground
St Benedicts R C Church	Church
The Partnership Centre	Community Centre
Ridge Lane Methodist Church	Church
Baddesley Ensor Social Club	Social Club
Wendy Morton Dance	Dance Studio
Atherstone Golf Club	Golf Club
Memorial Hall	Hall
Atherstone Town Cricket Club	Sports Club
Austrey Playing Fields	Sports Club
Conservative Club	Social Club

Dordon Working Mens Club	Social Club
Grendon Working Mens Club	Social Club
Birchmoor Working Mens Club	Social Club
Chapel End Social Club	Social Club
Chapel End Liberal Club	Social Club
Windmill Sports & Social Club	Social Club
1st Mancetter (St.Peters) Scouts	Scout hut
Birch Coppice Miners Social Welfare Centre	Social Club
Dordon Institute Social Club	Social Club
Holy Trinity Church	Church
The Hub	Hall
Dordon Village Hall	Hall
No Mans Heath Village Hall	Hall
Caldecote Village Hall	Hall
Alexander Court	Hall
Atherstone Music Festival	Outdoor Festival
Polesworth Christian Fellowship, The Mission	Church
Atherstone Early Year's Centre	Children's Centre
Fourways Play Centre	Indoor play area
Hartshill Hayes Country Park	Park
Pooley Countrypark	Park
Boot Hill Recreation Ground	Park
Mancetter Recreation Ground	Park
Abbey Green Park	Park
Ratcliffe Centre	Community Centre

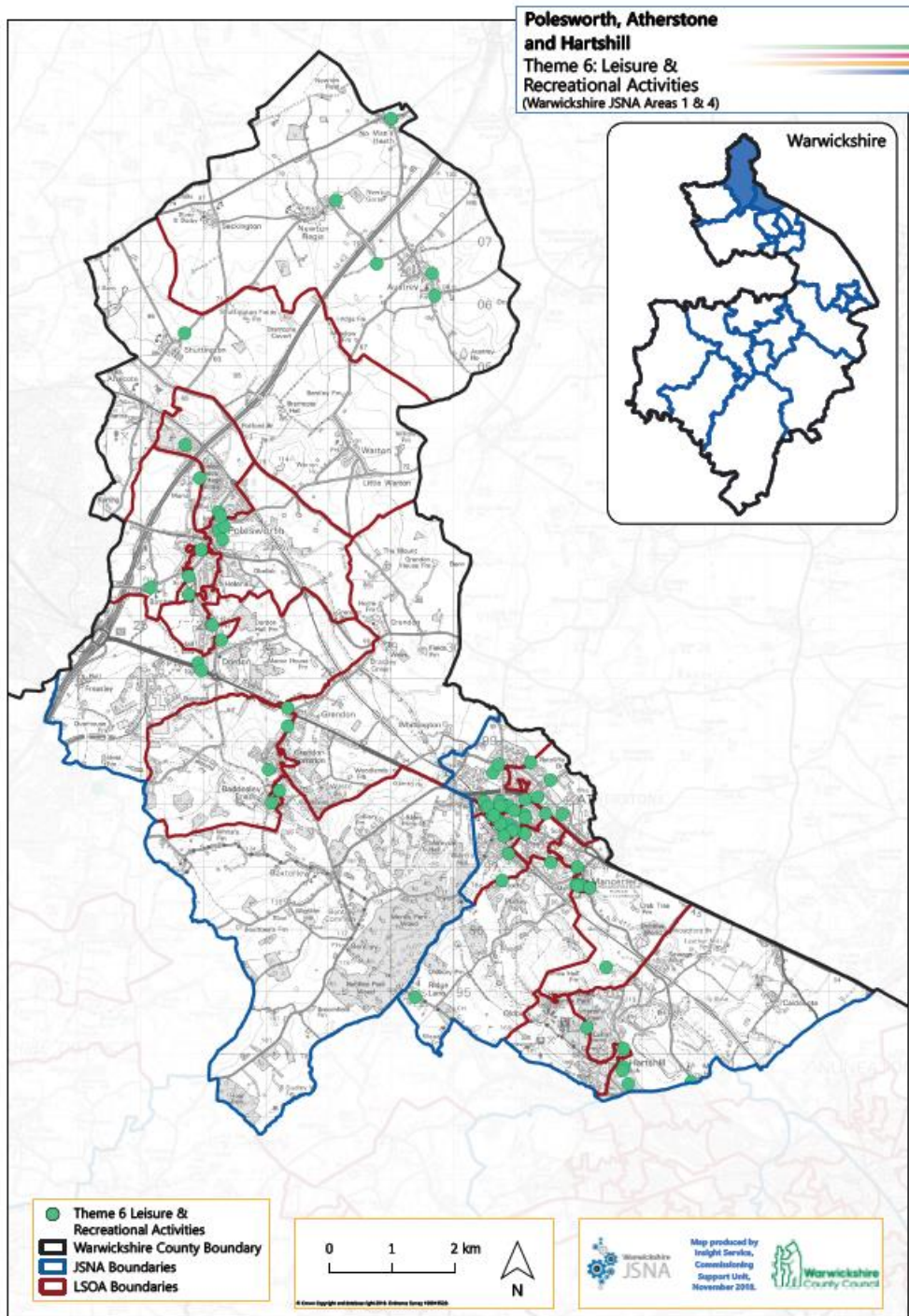
Theme 5 – Community Organisations & Social Groups



Organisation / location	Activities, classes, event
Mancetter Memorial Hall	North Warwickshire Wellbeing Hub
Atherstone Library	Wednesday club afternoon coffee with speaker
White Hart Tea Room	Volunteer bureau
Baddesley Ensor Village Hall	North Warwickshire Hub and information point
Dordon Library	Informal groups
Community House	Local community groups
Hartshill Community Centre and Library	Hartshill Ladies Group
St Marys Church	Church Group, Men's Group
St Peters Church	Social groups
Friends of Atherstone Heritage	Heritage interest group
The Oscala Centre	Community Groups
Crafty Corner	Craft group
Trinity Church	Civic society
Allotments	Allotment association
Polesworth Memorial Hall	Community groups
Polesworth (Abbey) Scout Group	Community events
The Polesworth School	Community events
Hartshill School	Community Activities
The Tithe Barn	Community Activities
The Abbey Church of St. Edithas	Community art group
The Gullet	Community Activities
Woolpack Way Car Park	Community Activities
Grendon Community Centre	Community Groups
St Nicholas Church	Community Activities including bingo
Village Hall and Post Office	Community groups
Austrey Village Hall	Residents association
Scout Hut	Community Groups
Stoneleigh Glebe Farm	Community Groups
Snowhill Recreation Ground	Community Activities
St Benedicts R C Church	Community Groups
The Partnership Centre	Community groups
Ridge Lane Methodist Church	Community Groups
Baddesley Ensor Social Club	Community Groups
Racemeadow Primary School	Community Groups
Wendy Morton Dance	Community Groups
Atherstone Golf Club	Community Groups
Atherstone Town Cricket Club	Community Groups
Grove Sports & Social Club	Community Groups
Austrey Playing Fields	Community Groups
Conservative Club	Community Groups
Dordon Working Mens Club	Community Groups
Grendon Working Mens Club	Community Groups

Birchmoor Working Mens Club	Community Groups
Chapel End Social Club	Community Groups
Chapel End Liberal Club	Community Groups
Windmill Sports & Social Club	Community Groups
1st Mancetter (St.Peters) Scouts	Community Groups
Birch Coppice Miners Social Welfare Centre	Community Groups
Holy Trinity Church	Community Groups
The Hub	Community Groups
No Mans Heath Village Hall	Community Groups
Alexander Court	Informal groups
Atherstone Music Festival	Community Activities
The Mission	Informal groups
Atherstone Early Year's Centre	Informal groups
Fourways Play Centre	Community Activities

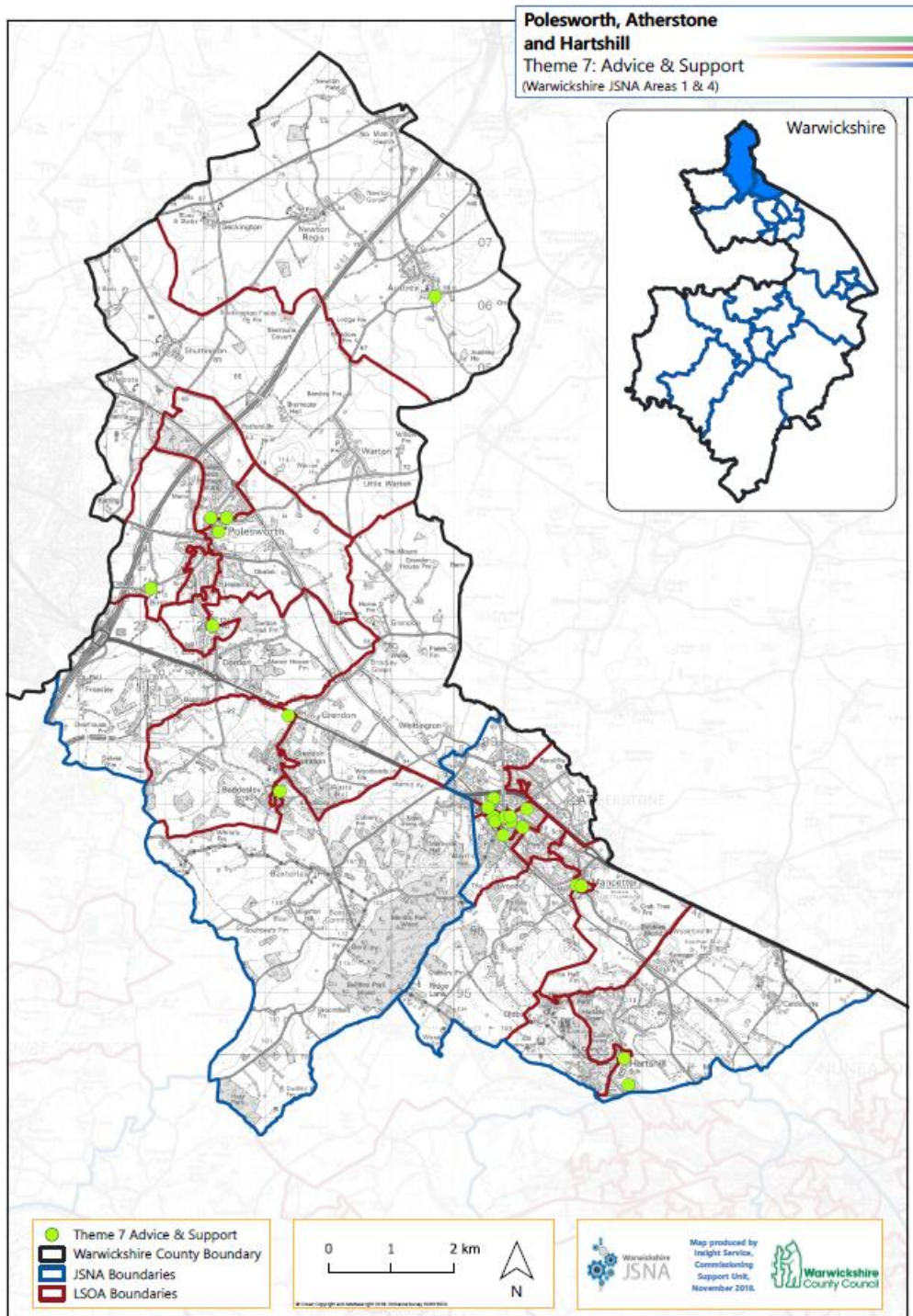
Theme 6 – Leisure & Recreational Activities



Organisation / location	Activities, classes, event
Mancetter Memorial Hall	Tai Chi, Karate, Bowls, Fitness Classes
Atherstone Library	Leisure activities
White Hart Tea Room	Leisure activities
The Penmire Community Centre	Leisure activities
Atherstone Leisure Complex	Leisure activities and classes
Baddesley Ensor Village Hall	Running club, leisure activities
Dordon Library	Leisure activities
Community House	Sport and leisure activities
Polesworth Leisure Centre	Leisure activities and classes
Hartshill Community Centre and Library	Diet and Fitness classes, Walking groups
St Marys Church	Walking group
Austrey Baptist Church	Walking group
St Leonards C of E Church	Walking group
St Peters Church	Walking group
The Oasca Centre	Tai Chi and Qigong
Atherstone District Gateway Club	Leisure activities
Crafty Corner	Leisure activities
Allotments	Leisure activities
Polesworth Memorial Hall	Fitness classes
Polesworth (Abbey) Scout Group	Leisure activities
The Polesworth School	Running club, leisure activities
Hartshill School	Leisure activities
The Tithe Barn	Leisure activities
The Abbey Church of St. Edithas	Leisure activities
Poles Worth Baptist Church, The Gullet	Leisure activities
Woolpack Way Car Park	Running club
St Nicholas Church	Karate and other leisure activities
Village Hall and Post Office	Yoga
Polesworth Sports and Social	Fitness classes
Austrey Village Hall	Leisure activities
Shuttington Village Hall	Leisure activities
Scout Hut	Leisure activities
Stoneleigh Glebe Farm	Leisure activities
Snowhill Recreation Ground	Leisure activities
Ridge Lane Methodist Church	Leisure activities
Baddesley Ensor Social Club	Fitness classes, Line Dancing
Racemeadow Primary School	Leisure activities
Wendy Morton Dance	Dance classes
Atherstone Golf Club	Golf

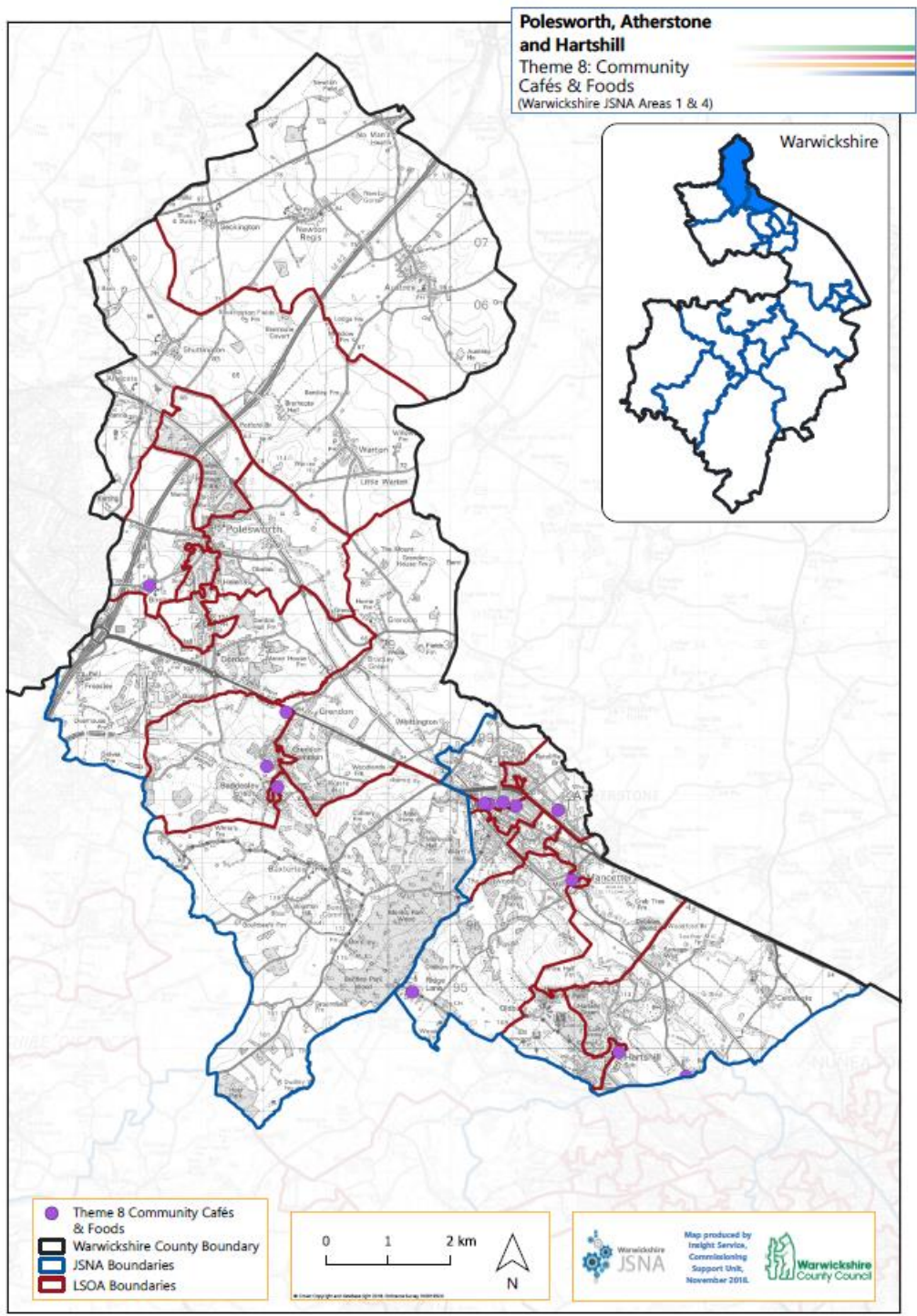
Memorial Hall	Fitness classes
Atherstone Town Sports Club (Cricket, Rugby, Hockey, Football)	Sports club
Grove Sports & Social Club (Tennis)	Sports club
Austrey Playing Fields	Sports club
Windmill Sports & Social Club	Sports club
1st Mancetter (St.Peters) Scouts	Leisure activities
Birch Coppice Miners Social Welfare Centre	Sports club
Holy Trinity Church	Leisure activities
The Hub	Leisure activities
No Mans Heath Village Hall	Fitness classes
Alexander Court	Leisure activities
Atherstone Music Festival	Leisure activities
The Mission	Leisure activities
Long Street Recreational Ground	Leisure activities
Atherstone Early Year's Centre	Leisure activities
Fourways Play Centre	Leisure activities
Hartshill Hayes Country Park	Leisure activities
Pooley Countrypark	Leisure activities
Boot Hill Recreation Ground	Leisure activities
Mancetter Recreation Ground	Sports activities
Abbey Green Park	Sports activities
Atherstone Town Football Club	Sports Club
Atherstone Amateur Boxing Club	Sports Club
Meadow Street Gardens	Gardens
Westwood Road Recreation Ground	Play area
Royal Meadow Drive Recreation Ground	Play area, Multi Use Games Area
St Mary's Road Recreation Ground	Play area
The Fitness Station	Gym
Kingdom Gym	Gym
De Ville's Studio	Fitness Studio

Theme 7 – Advice & Support



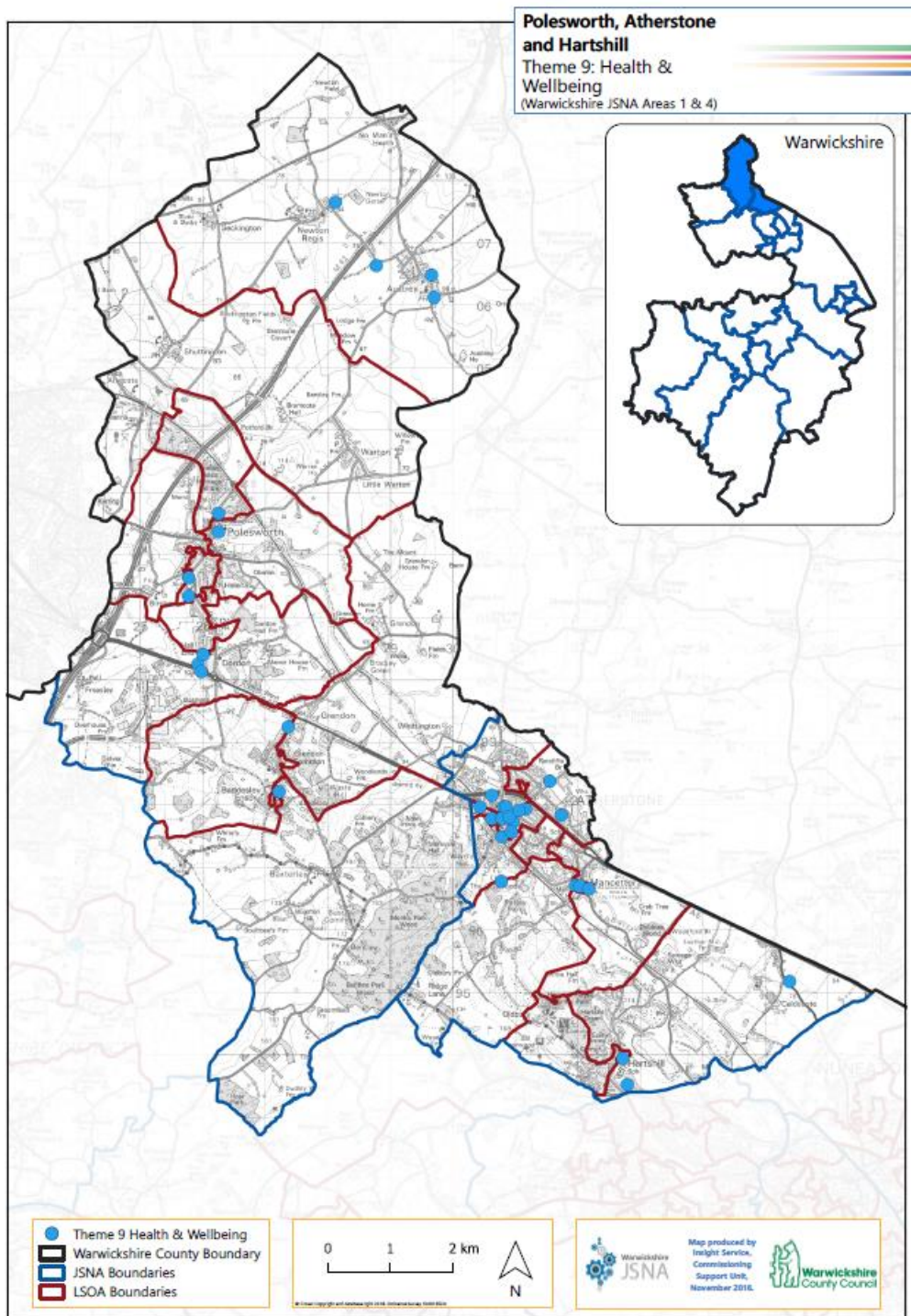
Organisation / location	Activities, classes, event
Mancetter Memorial Hall	Wellbeing hub
Atherstone Library	Advice
White Hart Tea Room	Dementia advice, volunteer bureau
The Penmire Community Centre	Dementia advice
Atherstone Health Clinic	Health Clinic
Baddesley Ensor Village Hall	Wellbeing hub
Polesworth Library	Advice
Dordon Library	Advice
Community House	Advice
Hartshill Community Centre and Library	Advice surgeries
St Peters Church	Parkinsons support group
The Parish Rooms	Citizens advice
The Atherstone Red Lion Hotel	Advice
Polesworth Memorial Hall	Advice for adults with a learning disability
The Tithe Barn	Advice
Austrey Village Hall	Advice
Snowhill Recreation Ground	Advice
St Benedicts R C Church	Advice for victims of Domestic Abuse
The Partnership Centre	Advice and support for elderly people
The Hub	Wellbeing hub
The Mission	Advice drop in
Atherstone Early Year's Centre	Advice for parents

Theme 8 – Community Cafés & Foods



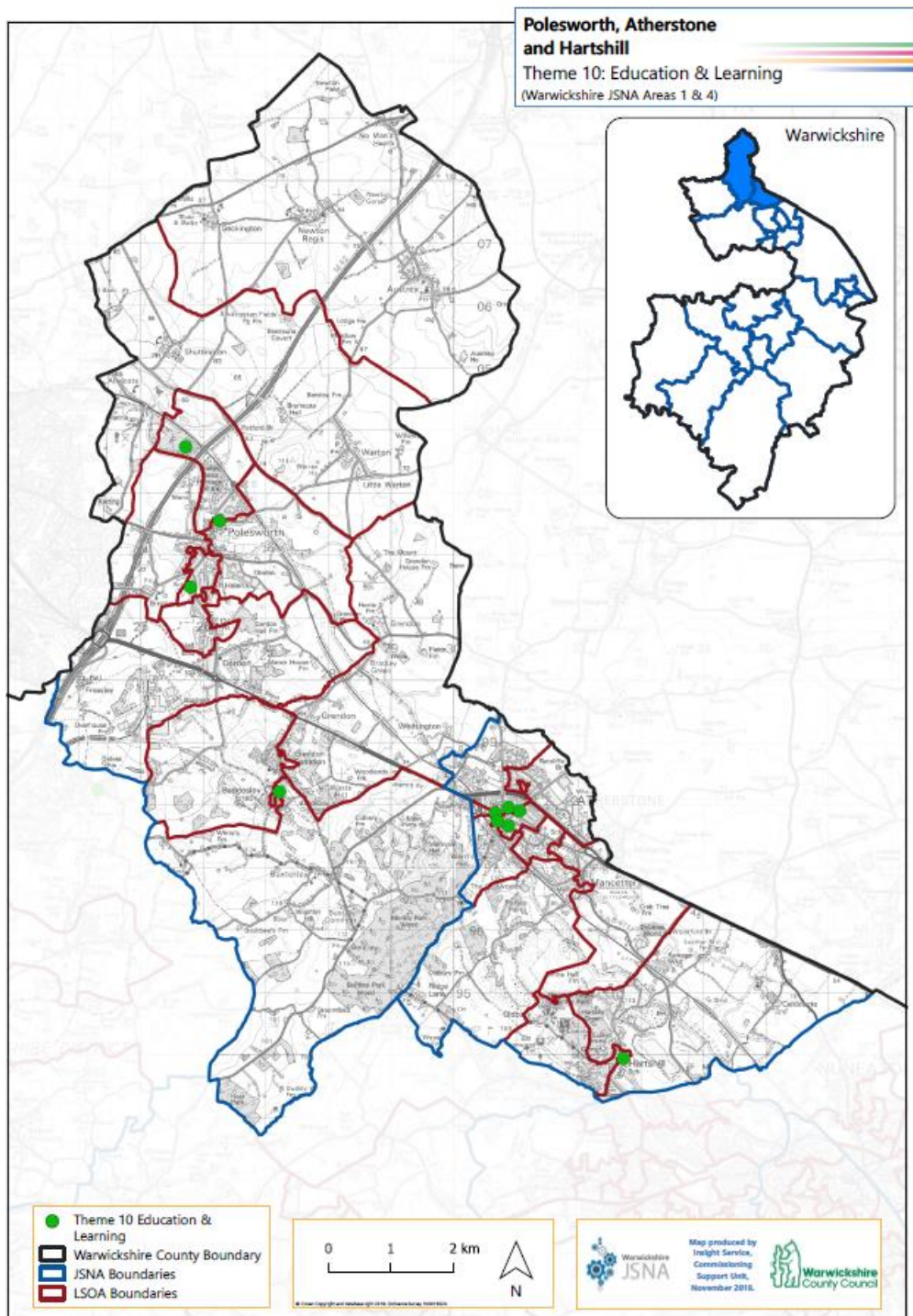
Organisation / location	Activities, classes, event
Mancetter Memorial Hall	Community café
Atherstone Library	Dementia café
White Hart Tea Room	Memory café, Meet and eat
The Penmire Community Centre	Dementia café
Baddesley Ensor Village Hall	Community café
Hartshill Community Centre and Library	Community café
St Marys Church	Community Breakfast
St Nicholas Church	Luncheon club
Ridge Lane Methodist Church	Monday tea and cake drop in
Windmill Sports & Social Club	Community venue
The Mission	Coffee morning, weekly fruit and vegetable scheme
Fourways Play Centre	Cheap meals
Ratcliffe Centre	Community kitchen

Theme 9 – Health & Wellbeing



Organisation / location	Activities, classes, event
Mancetter Memorial Hall	Wellbeing hub, Coventry and Warwickshire MIND, Health Visitor appointments
Atherstone Library	Wellbeing services
Atherstone Health Clinic	Health services
Atherstone Leisure Complex	Fitter Futures and health services
Baddesley Ensor Village Hall	Tai Chi, wellbeing services
Community House	Health buddy system, Health and wellbeing events
Polesworth Leisure Centre	Wellbeing services
Hartshill Community Centre and Library	Diet classes, walking group
St Marys Church	Walking group
Austrey Baptist Church	Walking group
St Leonards C Of E Church	Walking group
St Peters Church	Walking group
Polesworth Memorial Hall	Health and wellbeing services
The Polesworth School	Wellbeing services
The Tithe Barn	Wellbeing services
Woolpack Way Car Park	Running club
Grendon Community Centre	Diet classes
Village Hall and Post Office	Wellbeing services
Austrey Village Hall	Wellbeing services
Snowhill Recreation Ground	Wellbeing services
St Benedicts R C Church	Wellbeing services
Atherstone Golf Club	Golf club
Memorial Hall	Wellbeing services
Atherstone Town Cricket Club	Sports club
Grove Sports & Social Club	Sports club
Austrey Playing Fields	Sports club
1st Mancetter (St.Peters) Scouts	Wellbeing services
Birch Coppice Miners Social Welfare Centre	Wellbeing services
The Hub	Wellbeing hub
Dordon Village Hall	Diet classes
Caldecote Village Hall	Wellbeing services
Atherstone Early Year's Centre	Wellbeing services
Fourways Play Centre	Wellbeing services
Ratcliffe Centre	RISE community hub, positive thinking classes

Theme 10 – Education & Learning



Organisation / location	Activities, classes, event
Baddesley Ensor Village Hall	Computer Classes, Relaxation and stress relief classes
Hartshill Community Centre and Library	Adult community learning
Friends of Atherstone Heritage	Family history, history of Atherstone and surrounding villages
Crafty Corner	Craft workshops and sessions
The Polesworth School	First aid, leadership development, flying, gliding, shooting qualifications
The Tithe Barn	Adult learning classes
Wendy Morton Dance	Dance classes for exams and diploma
The Hub	Short courses for skills development
Pooley Countrypark	Environmental education
Ratcliffe Centre	Life skills courses e.g. Universal Credit, assertiveness, sleep problems, improving education, positive thinking.

APPENDIX B – FULL ANALYSIS OF JSNA CONSULTATION RESULTS

Background

A download of data was taken on the 2nd October 2018 as a snapshot to base this analysis. The survey is live and the data is still being collected for both the Professional and Residents' Surveys.

Professional Survey

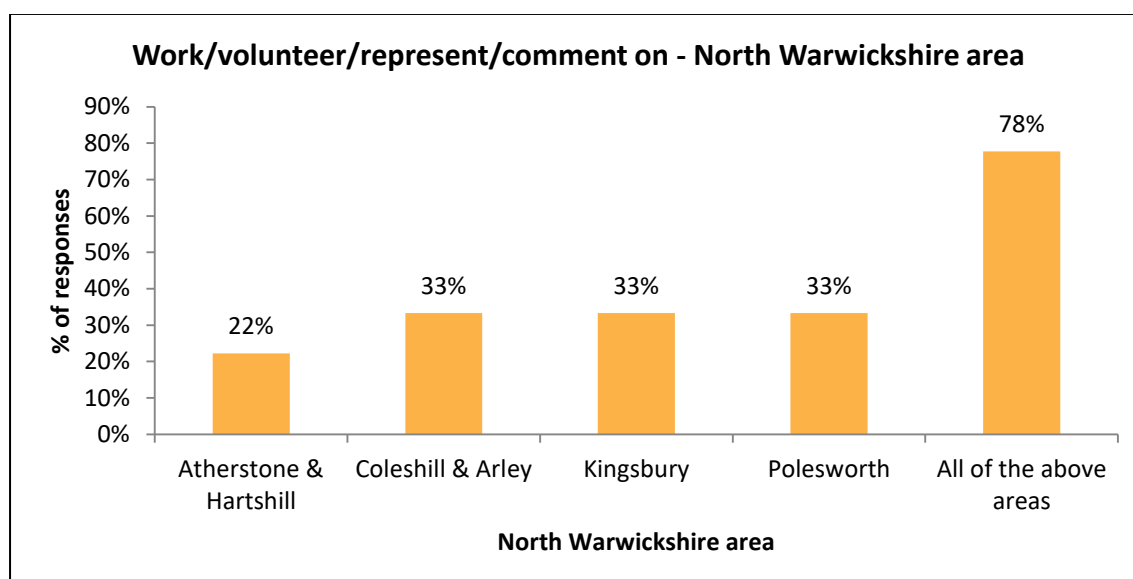
A total of 113 responses were received for the Professional Survey of which 8% (9) were for the North Warwickshire Borough area.

North Warwickshire Borough Area

Key Findings

- 1. The highest priority for improvement in North Warwickshire Borough area: Mental health and wellbeing.**
- 2. The highest potential barrier in North Warwickshire Borough area: Poor public transport links.**

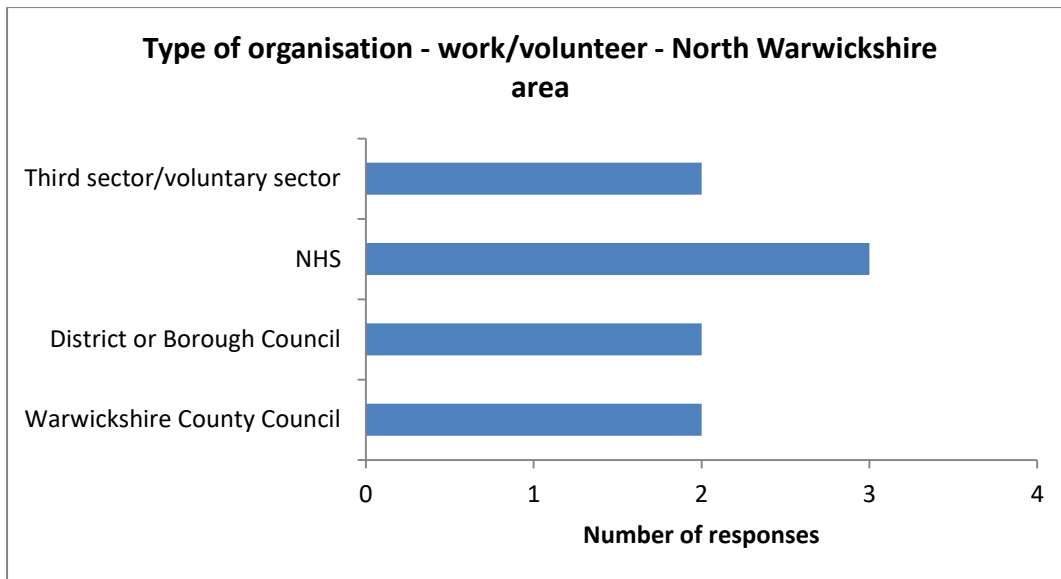
Profile



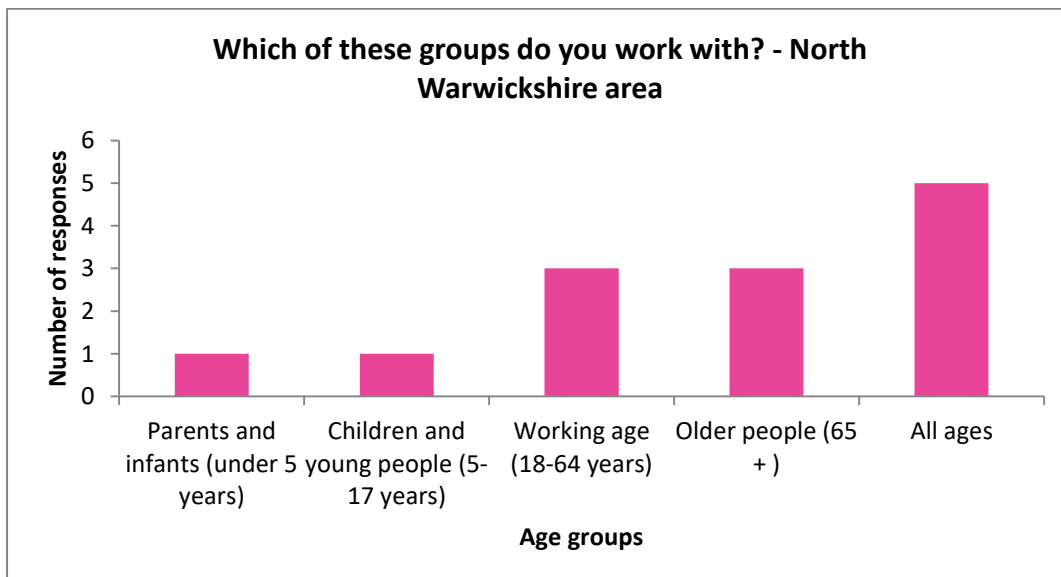
Of the responses for the North Warwickshire Borough area 78% selected 'All of the above areas'. This makes it difficult to identify which area within the borough a response relates to.

Type of organisation

Within the Professionals survey for North Warwickshire Borough the main type of organisation to respond was the NHS with a 33% response rate. The remaining organisations have an equal 22% response rate.



Which of these groups do you work with?

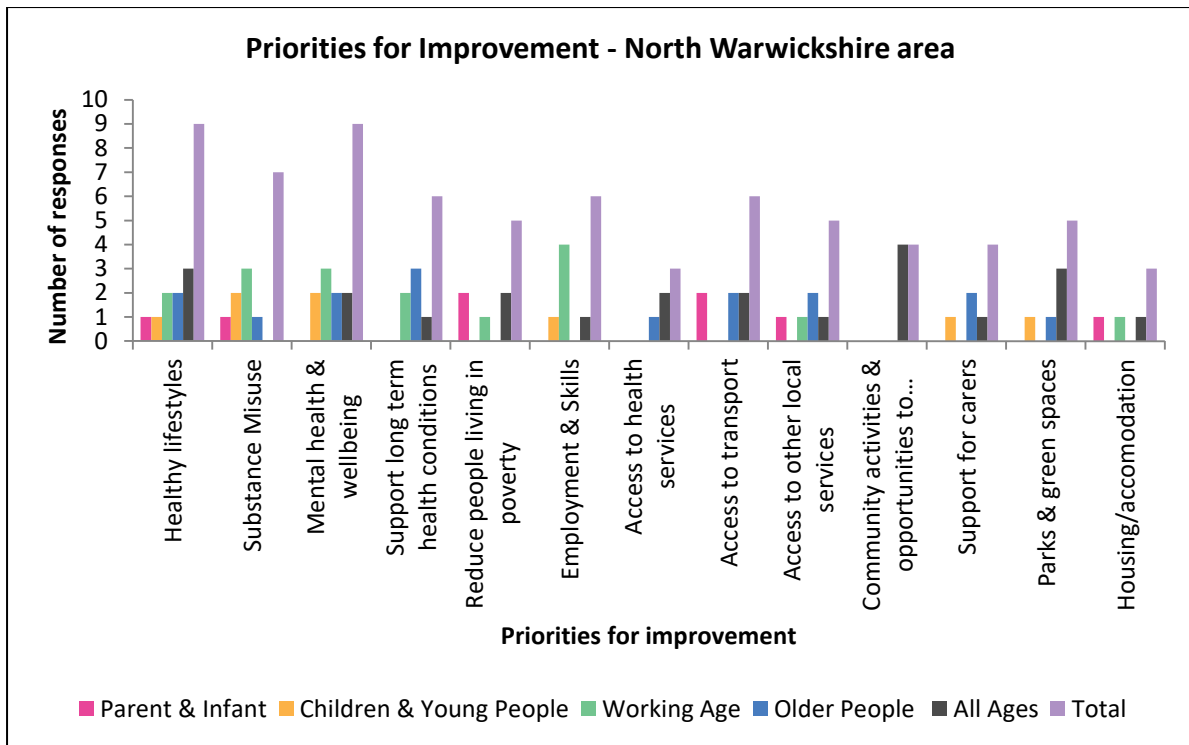


In some instances Professionals have selected more than one age group that they work with according to the services they provide. All ages represents the highest response in terms of groups worked with at 56% (5).

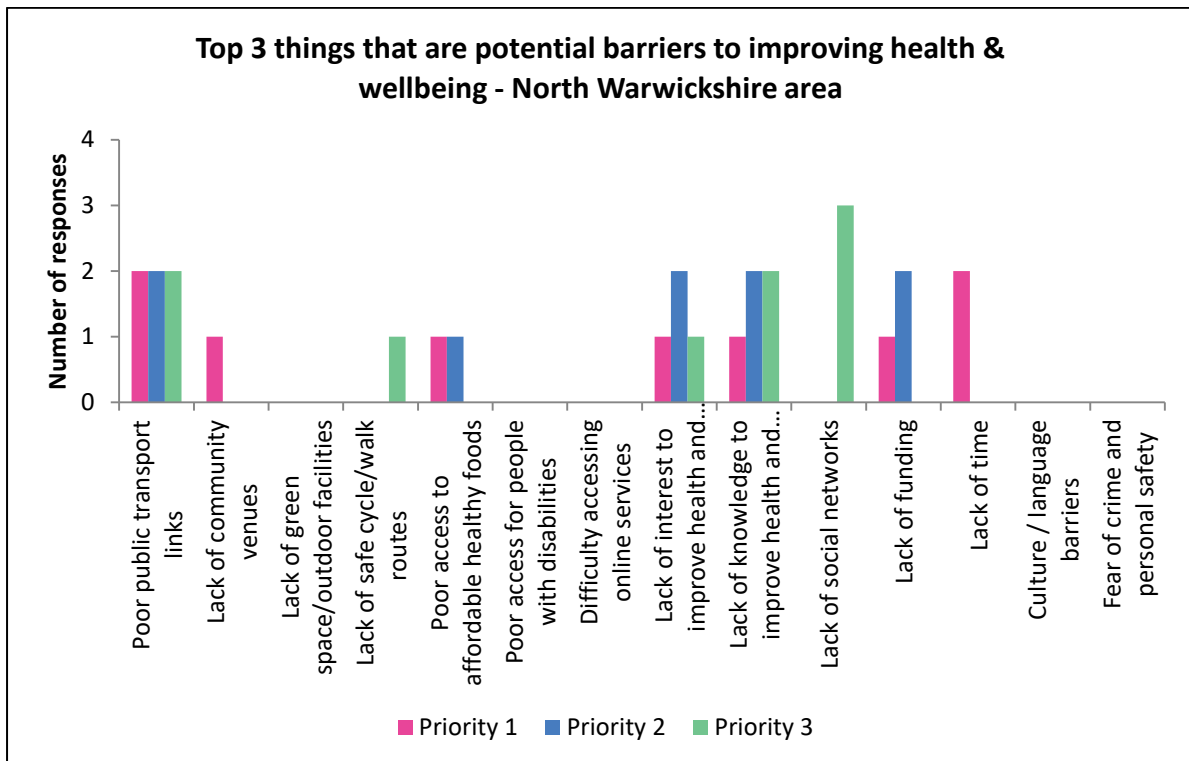
Priorities for Improvement

Top 3 priorities identified based on the age groups being worked with include:

- Mental health & wellbeing (*highest 'Working Age'*)
- Healthy lifestyles (*highest 'All Ages'*)
- Substance misuse (*highest 'Working Age'*)



Potential barriers to improving health & wellbeing



Priority 1 in order of potential barriers identified as below:

- Poor public transport links
- Lack of time

Priority 2:

- Poor public transport links
- Lack of interest to improve health and wellbeing
- Lack of knowledge to improve health and wellbeing
- Lack of funding

Priority 3:

- Lack of social networks
- Poor public transport links
- Lack of knowledge to improve health and wellbeing

Residents Survey - Polesworth, Atherstone & Hartshill JSNA area

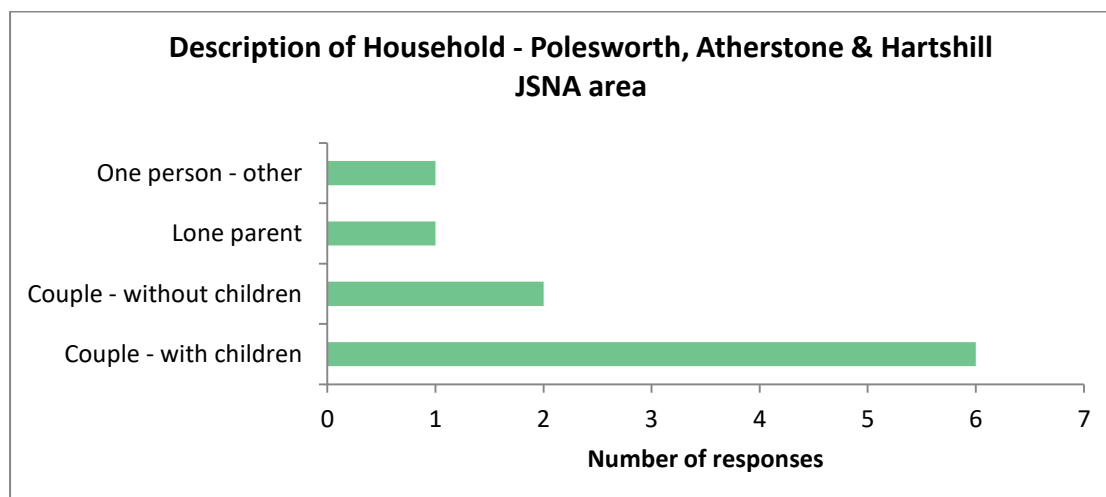
A total of 511 responses were received for the Residents Survey of which 5% (27) were for North Warwickshire Borough. Over one third (37%) - 10) of responses received were for the Polesworth, Athersone & Hartshill JSNA area.

Key Findings

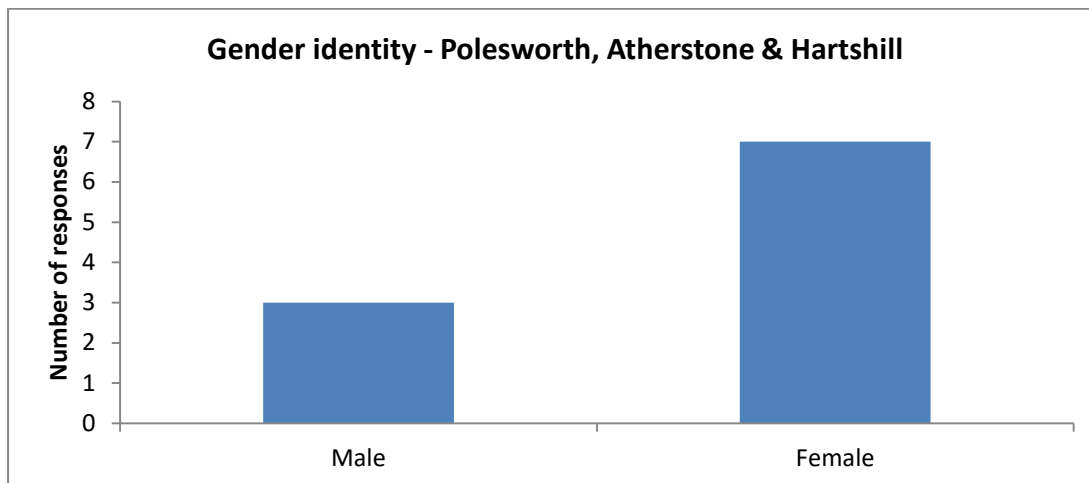
- 1. The highest priority area for health & wellbeing in Polesworth, Atherstone & Hartshill JSNA area: a) Promoting mental health and wellbeing b) Access to health services and c) Support for those with long-term health conditions.**
- 2. Top valued thing about the local area/community in Polesworth, Atherstone & Hartshill JSNA area: a) Green space/outdoor facilities and b) public transport links**

Profile

Of the 10 responses received, 60% were from Couples (Married/Civil Partnership/Cohabiting/Other).



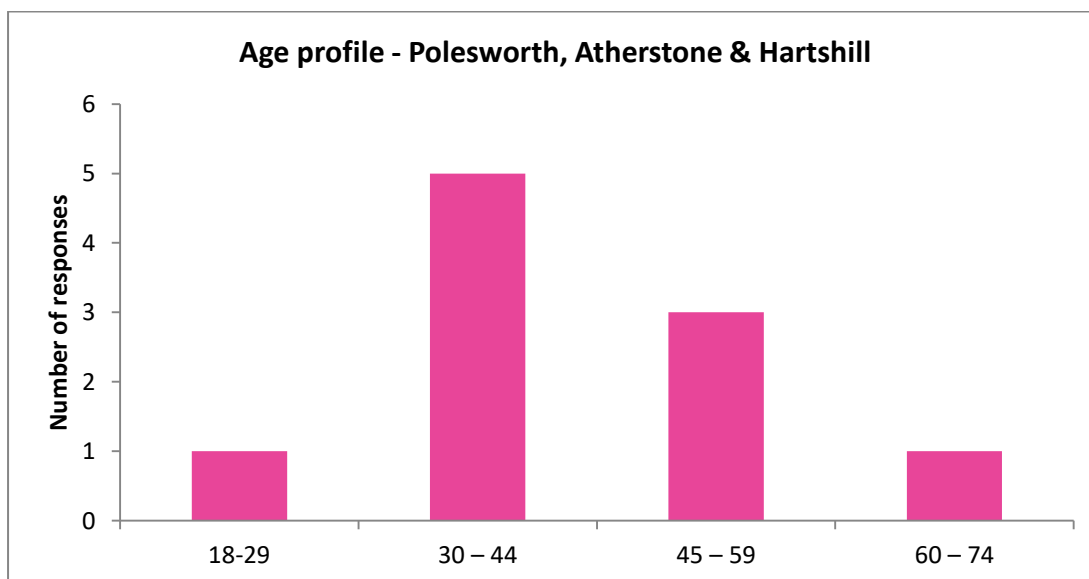
Gender



In terms of gender, 70% of respondents were female and 30% male for the Polesworth, Atherstone & Hartshill JSNA area.

Age

The age profile was quite mixed in terms of responses however the most responses (50%) were received from people aged 30-44.



Long standing illness

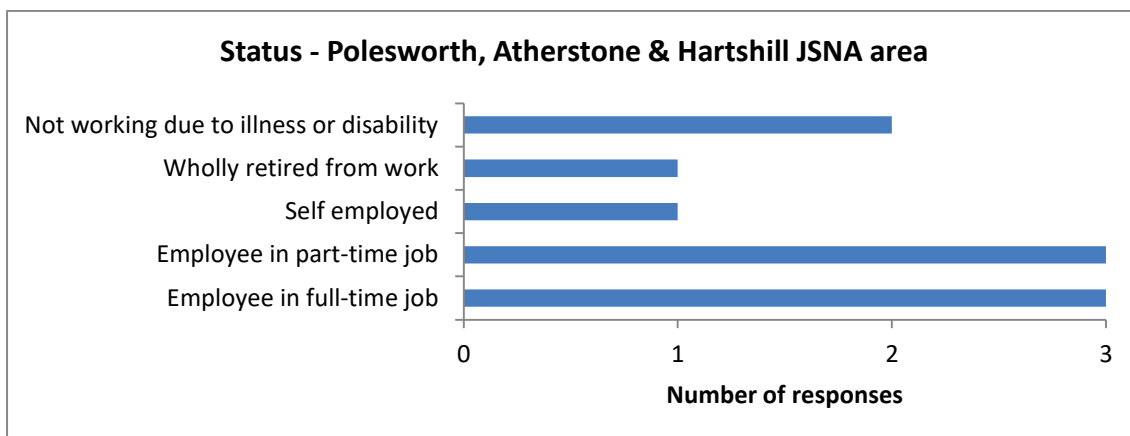
Respondents were asked if they had a long standing illness or disability of which half responded as yes and half of the responses were no.

Religion

In terms of religion, 60% of respondents were Christian and the remaining 40% did not state.

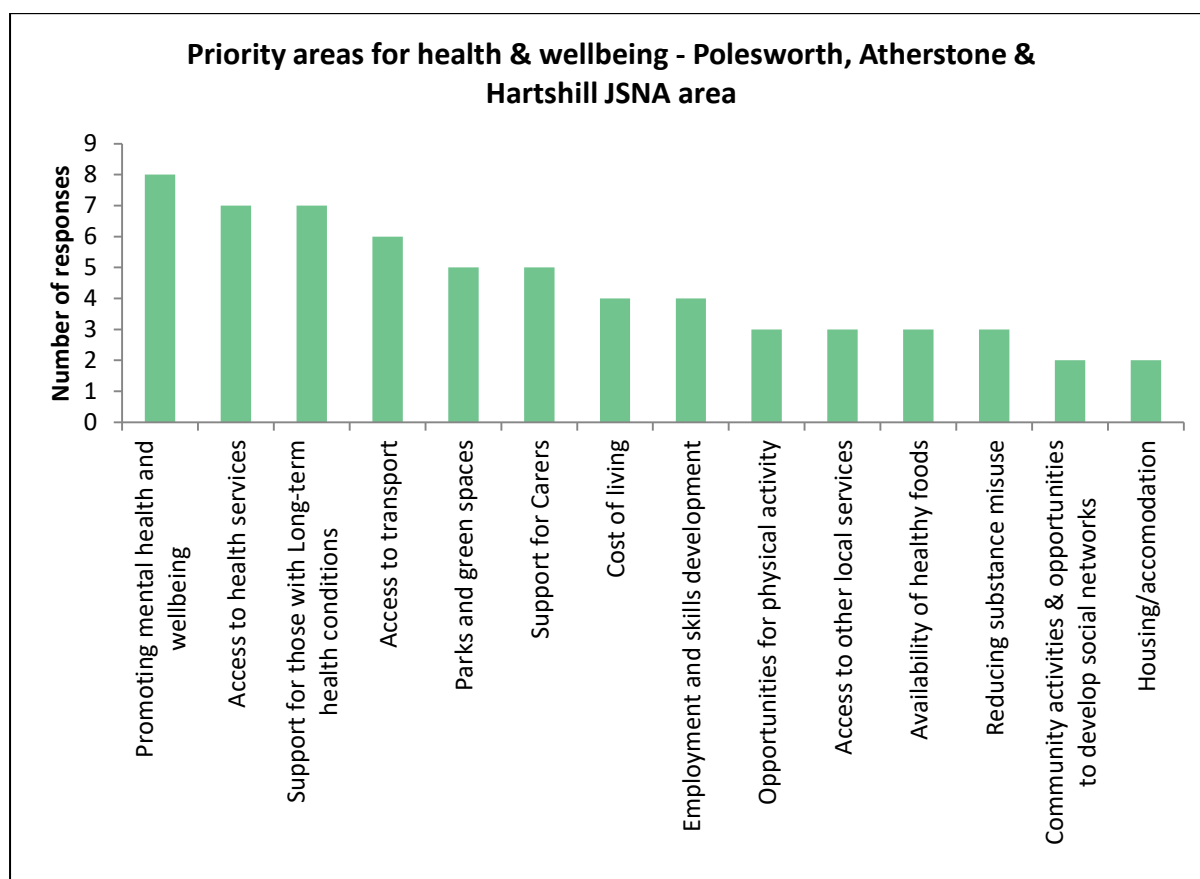
Employment/Status

In terms of employment, 60% of residents who completed the survey were either in part-time or full-time employment. The remaining were either not working due to illness or disability, wholly retired from work or self-employed.



Health & Wellbeing

Residents were asked which they felt are priority areas for health and wellbeing in their local area. They were given a variety of options and were able to select each that applied.



Highest priority included:

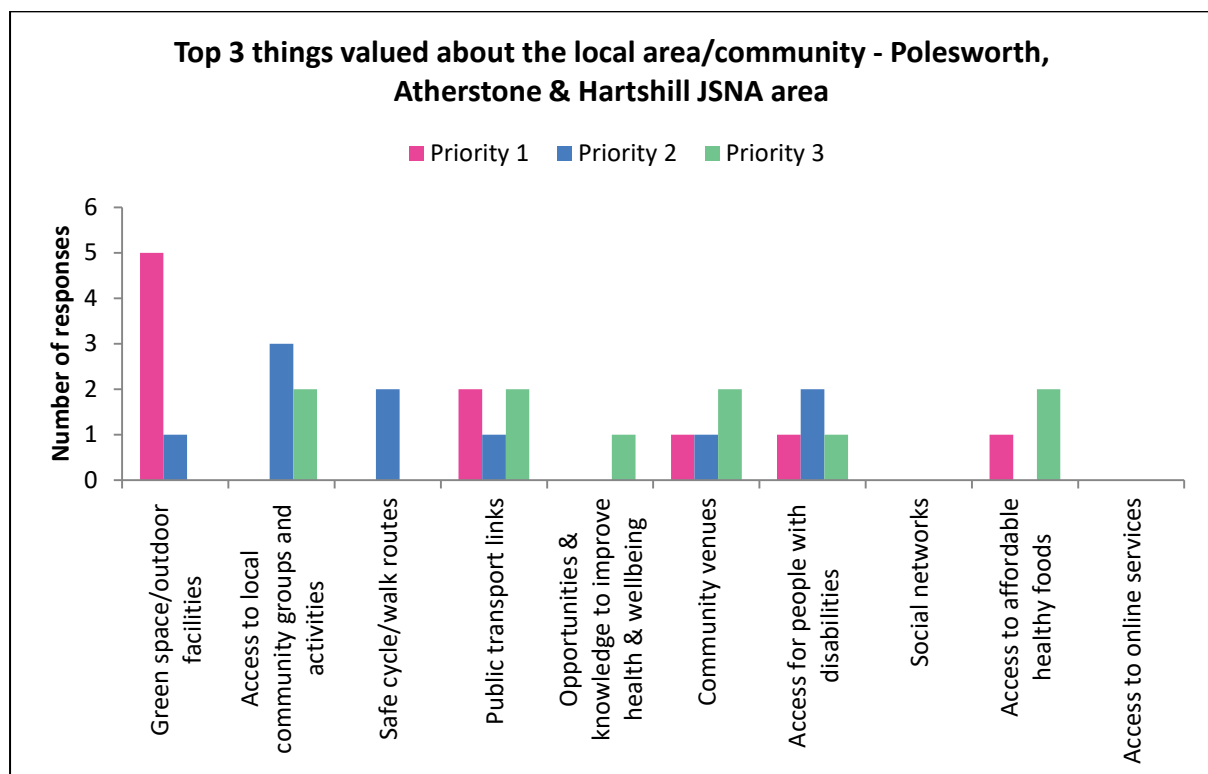
- Promoting health and wellbeing (80%)
- Access to health services (70%)
- Support for those with long term health conditions (70%)

Lower Priorities included:

- Community activities & opportunities to develop social networks (20%)
- Housing/accommodation (20%)

Local area/local community

Residents were asked to identify the top 3 things they valued about the local area/local community which supports positive health and wellbeing.



Priority 1 in order of priority identified is as below:

- Green space/outdoor facilities
- Public Transport links

Priority 2:

- Access to local community groups and activities
- Safe cycle/walk routes
- Access for people with disabilities

Priority 3:

- Access to local community groups and activities
- Public transport links
- Community venues
- Access to affordable healthy foods

Improving health & wellbeing in the local area

A further open text question was asked about what 3 things could be better in your local area to improve health and wellbeing. In summary the main comments included:

- More Police/Community safety
- Better GP/Health Services
- Family activities/opportunities for younger people

Coleshill

Poverty:

- High use of honesty shops - set up an honesty shop delivery service.
- Those from Water Orton and Arley are unable to access food banks in Atherstone and only hear about these by word of mouth. There is a volunteer at the food bank at the local church
- Children are using the breakfast clubs
- Community Café from Ocado uses fresh produce at between 30-40% of the normal retail price and do home deliveries.
- It was suggested that they could deliver to children in the school holidays.

What is driving it?

- Welfare reform - Universal credit and DLA
- People are unaware of what they may be eligible for, e.g. Age concern offer support at the memory café using the community hub. The café has a 'stroke' minibuss but need somebody to drive it.
- Smaller communities such as Arley don't have the same links and the bus links aren't so good.
- People are using the community café due to food poverty - healthy eating is taking a back seat especially as people are working such long hours. Target groups for healthy eating education. Fast food seems the only option for some single parents due to the lack of time to get to a supermarket. Need to take healthy eating education in to schools to teach healthy eating skills that can then be used at home.
- There is a stigma and pride issue around using the food hubs. Need to use the local community groups to raise awareness of the food banks.
- Rolling out Dementia Friends sessions with Lori Harvey.
- Derek Pickard is currently looking at Dementia services (e.g. Phoenix in Wood End). Has had support from CWPT previously but this has now stopped. Need to look at dementia rates (WNCCG)
- Lack of children and young people services - summer holiday club, family fun days (pick up wasn't good).
- **Kaleidoscope Plus** - links to suicide in young people.
- Because it's the older generation that are driving many of the services, these may not continue. Older volunteer drivers = higher risk of health conditions and risk of DNA. Need to encourage the younger generation to volunteer e.g. Transport and UHCW access for stroke services. Link people up who live in rural areas with available transport.
- Link the elderly up with younger people to help reduce and improve social isolation and cohesion (sewing club?). Befriending services and neighbourhoods can help with social isolation and ageing. 'Discovery' (targets deprived communities) is part of NWBC and helps connect people and signpost to services. This should be linked in to our Agenda
- **RELAX KIDS:**
 - Community classes for children teaching them about emotions and wellbeing.
 - Help raise self esteem and confidence - massive need for mental health and wellbeing due to things like social media. Children are suffering high stress levels.
 - It's proving difficult to get into the schools.
 - Lots of community services in Coleshill funded by the Town Council, but these need to be county wide.
 - Could do 'Train the trainer' sessions.
- **Mental Health Services:**
 - High rates of men committing suicide

- Difficult to be diagnosed. Longer processes for those with severe mental health. Support in Warwickshire is not as good as the support received in the cities e.g. Birmingham.
- There is a Mental Health Team based in Nuneaton. Crisis and young adults teams as well as beds for dementia. Transport again is an issue though to Manor Hospital
- Issues with Budgets across the public sector, so there is a need for a more coordinated approach to funding.
- **HS2** - Line running through Coleshill - transient population Kingsbury and Austrey. Reduction of green space as running through Kingsbury water park too.
 - Tap in to funding for community support and projects. Local councillors have the knowledge on the area so there should be more of a presence
- Divide between North and South - smaller villages not having a voice e.g. Alvecote. How do we reach these communities?
- **Final notes:**
 - Cricket club is an asset available for private hire
 - Dementia Home
 - Workforce issues at GP Practice
 - Issues with engagement and how we communicate events across to the residents (Ask the WCC)
 - Share Contact List
 - Contact the elderly service - happens once a month and is a pool of volunteers providing networking opportunities.

Wood End

- **Hartshill:**
 - Hartshill L.E. is currently lower but the new housing development will aim for a different demographic and could mask deprivation. It will also have a negative impact on air quality and there will be an increase in cars and traffic congestion. How will this impact buses? Will it make them more or less viable (Transport). The new infrastructure could reduce isolation and improve cohesion.
- 'Learn how to cook and grow your own' is important for those on low income and who struggle financially (food/poverty)
- Allotment (local asset) supports the community and helps to reduce isolation. Need to encourage the younger generation to be involved.
- Befriending service through Age UK
- Fragile network of volunteers due to age - most are elderly.
- There is a lack of apathy in the younger population; they don't support the community - complexities around LT unemployment. Young people need to be trained up. There needs to be a change in priorities.
- There are many young people that are not resilient and suffer from mental health issues.
- Accessibility and Opportunities - There is a difference between the elderly and the young in means of communication and accessing services. Efficiency vs Personability
- **Transport:**
 - Inequality in cost of public transport
 - Beeline - too expensive
 - Ring and Ride used to be a free service
- **Dordon diary** - local newsletter approach to raising awareness of services. Dordon library is picking this up as has key contacts within the community. Facebook is being used as a network to help raise awareness and find people.
- What is the cost of living in rural urban areas?
- **Dementia recommendations:**

- Strengthen medical offer
- Ensure all front line staff and community members are trained
- Ensure accessibility and equal access to services etc.

Hartshill

Overall impression:

- Not dissimilar to areas with a North/South divide
- How we tackle it - changing community/local government perspectives. Should start at O-5s
- Cutting services in O-5s has an effect later on in life
- Falls and frailty in the elderly is where the money goes.
- Data - would be good to get something developed. Has the data change?
- Join all services together
- Rapid response survey - fill in gaps in terms of Carers.
- Infrastructure issues with housing -
 - growth will make the problems worse.
 - Transport to schools issues will grow
 - Health visiting reducing by 20 full time members of staff.

Transport

- Existing buses need more promoting and don't always go where you want them to go.
- Hospitals are not always where people live or can get to from where they live.
- Community service for bloods - does it reach where it needs to.
- Work with Beeline - new driver pool. Look at what drivers exist and link to other groups.
- More granulated data on transport needed and what the reach of that transport is.
- Wider approach to transport is needed -
 - Times of bus services
 - Can buses be put on for clinics
- Befriending service needs looking at more closely and promoting.

Younger People

- Mental Health - provision has not increased i.e. beds or services, drugs & alcohol, mental health
- Focus on school but no capacity with demand
- O-5s - school readiness (e.g. soiling). Parent's aren't preparing children for school.
- Waiting list e.g. CAMHS - not addressing issues early
- Focus on pathology and not being well - monitoring of parenting (why are they unwell).
- Social media - need to keep up with trends and their impact. Are we targeting correctly with young people and social media.
- Activities need to be more affordable. Need access to facilities like skate parks.
- Voluntary sector e.g. park rangers - need to understand hot spots and individual's behaviour.
- Youth Club offer - not run by a statutory body but more focused on young people and community

Poverty

- Young people's aspirations
- Upskilling people and training development opportunities
- Courses available at colleges - match with businesses
- Upskilling builders
- Opportunities around HS2

Carers and volunteers

- GP education on carers - Whole of GP Practices
 - Population upskilling
 - Promote value of volunteering
 - Directory of businesses - link to accreditation in schools

- Young people's views on volunteering
 - Volunteering is part of enrichment in schools accredited
- Where are SWFT in terms of carers
- More to be done to support a wider age range to enable a wider carer's network
- How do we map the skills of volunteers?
- Curriculum to include volunteering etc.
- More work needed on respite opportunities.
- Look at hits on JSNA website