

Have you noticed a child or family in need of help?

Help for families to help themselves



Services for all

Children and Family Centres

School staff

Family Information Service (FIS)

Health Services e.g GPs, RISE

Citizens Advice Bureau

Midwives & Health Visitors

Services for specific needs:

Non safeguarding

Family Relationships	Behaviour Management
Grants/Charity Funding For Families	Finance
Special Educational Needs & Disabilities	Housing
Health And Wellbeing Services	Childcare
Parenting worries/concerns	Legal advice
	Sleep advice

Safeguarding – at risk of imminent harm

Physical Abuse	County Lines
Neglect	Modern slavery
Sexual Abuse	Child Sexual Exploitation
Domestic Abuse	Female Genital Mutilation
Child Trafficking	Profound and severe disabilities
Criminal exploitation	

Family Information Service

Family Support Worker Duty Line

Children & Family Centre

MASH

For further information visit www.warwickshire.gov.uk/childrenandfamilies

Contact the Family Information Service tel. **01926 742274** or email. fis@warwickshire.gov.uk

In an emergency contact the police on 999

Have you noticed a child or family in need of help?

What can you do to help?

Speak



To the family - have a conversation with them



To professionals in your network - e.g. a Duty Family Support Worker



Use available online resources and signpost to services



Complete the Pathway to change planning tool with the family



Signpost the family to the Family Information Service / local Family Support Worker / Children and Family Centre / Drop in service and duty phone line



Refer a family to MASH only if there is an immediate safeguarding concern



All of the information above is available on the website here:

www.warwickshire.gov.uk/childrenandfamilies

Review



The next steps with the family



The outcomes – Has the family made positive improvement?



Whether further action needs to be taken

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