

Working Together Charter for Warwickshire SEND

Working Together in Participation

Participation involves children, young people and their families, education, health and care services, decision makers, and partner organisations working together

Commitment

We are committed to the principles of effective participation – guiding the design, development and experience of services

This is underpinned in the legal framework of the Children and Families Act 2014, the SEND Code of Practice 2015, the United Nations Convention on the Rights of the Child 1989, The Care Act 2014, and NHS Act 2006, which all champion the participation of families in decision making

Welcome and Care

We will:

- create a welcoming and caring space
- introduce everyone, their role and why they are there
- provide clear purpose for involvement
- outline the commitment needed
- ensure everyone's well-being to nurture confidence and self-esteem
- consider when, where and how activities take place, thinking about the needs and availability of those involved
- always consider "who needs to be involved?" and make contact at the earliest opportunity



Communicate

We will:

- communicate clearly and honestly
- facilitate discussion and listen to understand, rather than listen to respond
- respond constructively and always with kindness and compassion
- maintain confidentiality as agreed and be clear about what can be shared
- provide information that is easy to understand in accessible formats
- be transparent about what we are doing and why



Developing and nurturing each of these commitments to build

TRUST



Value and Include

We will:

- keep children, young people and their families central to everything we do
- embrace differences and treat everyone with respect, acknowledging different perspectives
- support each other to enable participation
- ensure that everyone gets the information they need when they need it
- listen and value everyone's contributions and work towards shared solutions
- ensure that spaces feel safe for everyone
- ask "who have we missed?" and give them the opportunity to be heard



Work in Partnership

We will:

- co-produce how children, young people and families will be involved before we start
- give equal value to the contributions from both lived experience and professional training, evaluating evidence together
- have a 'can do' approach that focuses on understanding and finding solutions
- show willingness to engage with difficult conversations
- understand that the outcome may be a compromise reached through shared understanding and the decisions explained clearly
- acknowledge the contributions of partners including use of logos with consent



Warwickshire County Council and Coventry and Warwickshire Integrated Care Board recognise Warwickshire Parent Carer Voice and IMPACT (Young People's Forum for SEND) as the strategic partners for children, young people and family voice

Signatures:

Nigel Minns
Warwickshire County Council

Tracey Pilcher
Coventry & Warwickshire
Integrated Care Board

Elaine Lambe
Warwickshire Parent Carer Voice

Sam Craven on behalf of IMPACT
(Young People's Forum for SEND)



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Spectrum of Participation

Co-production

is where everyone works together, using their skills, knowledge and experience to create better outcomes through shared decision making



Co-design

is working together with children, young people and their families to share their experience and including their ideas in the outcomes



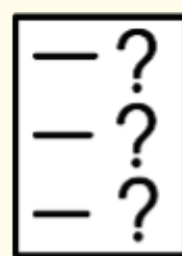
Engagement

is asking children, young people and their families about their experiences and discussing ideas



Consultation

is asking the opinions of children, young people and their families about changes being considered



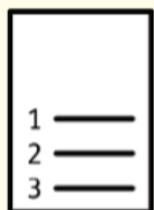
Information

is giving children, young people and their families the information they need about services and changes



Level of Involvement

Strategic Level



Policy (rules), Strategy (how) and Service Design (what)

Budgets and Policy decisions are the legal responsibility of the responsible Authority (ICB, WCC)

Directly involve WPCV and IMPACT as strategic partners, and invite other groups as and when agreed (who)

Service Level



Working with those who are using or have recent experience of a service(what)

Decisions informed by legislation, strategy and policy

Involve Service Users and Experts by Experience and link in with WPCV and IMPACT (who)

Individual Level



Individual children, young people & their families having an influence on their own plans (what)

Statutory Decisions remain the duty of the responsible Authority (ICB, WCC)

Informed by Individual children/young people & their families (who)

Working Together Agreement – Our Commitment

(Use this space to add any extra information relevant to you)

Make your commitment



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