

## SENDIASS

Warwickshire SENDIASS (Special Education Needs Information Advice and Support Services) supports parents and carers of all Warwickshire children with special educational needs and disabilities, from 0 - 25 years of age. It is a free, confidential and impartial service for parents and carers, children and young people up to 25 years. Warwickshire SENDIASS offers independent support for parents and families who have children and young people with a SEND. We also provide this independent advice directly to young people aged 16 to 25 years with a SEND.

Our experienced team of local advisors offers impartial, confidential advice and support on all matters relating to SEND. Our aim is to enable you to make informed decisions.

### How does the service work?

The type and range of support offered includes:

- Information regarding the local offer, local policy and SEN/disability law from independently trained staff;
  - Advice for parents/carers, children and young people on gathering, understanding and interpreting information and applying it to their own situation;
  - Personalisation of personal budgets;
  - Information on the county council's processes for resolving disagreements, its complaints procedures and means of redress;
  - Signposting children, young people and parents to alternative and additional sources of local and national information, advice and support;
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- **Contact us:**
  - To speak to a member of our team please call 024 7636 6054, alternatively you can e-mail [warwickshire@kids.org.uk](mailto:warwickshire@kids.org.uk) or contact us via post to KIDS, Exhall Grange Specialist School, Easter Way, Off Pro Logis Park, Coventry CV7 9JG.

<https://www.kids.org.uk/warwickshire-sendiass-front-page>