

(Tier 5)

Tier 5/ Integration Analyst, Scale J

Directorate: Service area:	Resources Directorate – Enabling Services – ICT & Digital
Accountable to:	Team Lead – Application Integration
Accountable for:	N/A
Politically restricted post	TBC
Delivery teams:	N/A

Context

You will play an active role as part of our Integration and Online Application Development teams, working in partnership with our commissioning teams to design and deliver customer focussed services that meet our delivery capabilities.

You will support the Service Manager and other Delivery Team Leaders in achieving our organisational vision and outcomes.

You will work collaboratively with your team to meet the outcomes of the service delivery plan. You will develop and maintain good working relationships with our range of key stakeholders including statutory partners, service providers, voluntary section and customers.

Specific role assignment

Delivery responsibilities	Core LOB Application implementation, integration, configuration, support and testing. Working with partners
Key business measures	TBC
Statutory responsibilities <i>(if applicable)</i>	Not applicable.
Specific experience	Knowledge and experience of the testing of systems, applications and development work. Experience of providing information and advice including the ability to communicate information with varied audiences regarding findings. The ability to organise own workload and decide priorities.

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	<p>Experience in system integration, support, implementation and configuration on core LOB applications.</p> <p>Experience of contributing to the development of policies and procedures.</p> <p>Understanding and transition of applications or its features into the application estate.</p> <p>Engage with business analysts, ICT colleagues, 3rd party vendors to plan and execute.</p> <p>Perform analysis, testing and effective diagnosis of issues.</p>
Specific qualifications/and registration	Not applicable
Budget responsibility	Not applicable
FTE responsibility (line management)	Not applicable
Key stakeholder relationships	<p>ICT Users</p> <p>Applications Teams</p> <p>Commissioning Teams</p> <p>Operations Teams</p> <p>3rd party engagement</p>

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WCC values and behaviours

The post holder must be able to demonstrate that they role model the WCC values and behaviours.

Our Values – The Warwickshire DNA



Our Behaviours



Strategy... the direction we will take to achieve our outcomes

Plan... what we will do to achieve the strategy

Commissioning... the process of how we will plan, purchase and monitor our services

Strategic Commissioning... the process for understanding, planning and delivering services to achieve the best outcomes

Operational Commissioning... the process for meeting need at an individual level or to a specific group

Delivery... providing services to our customers

