

Job Description

For Social Care Positions

This form is used to provide a complete description of the specific job (or role) and defines the skills, knowledge and abilities required to undertake the specific and generic role profile.

Section A: Specific Role Profile

The specific role profile provides key information relating to the salary and working conditions e.g. location of a job, along with the current focus of the job role and a brief description of the main duties.

Role Details

Job Title:	Advanced Practitioner (Social Work)	JEID	SW004
Salary Grade:	Grade L		
Team:	Stratford Older People Team/ North Older People Team/ Warwick Older People Team/ Quality in Care Team/ Community Hospital Discharge Team		
Service Area:	Older Peoples Service		
Primary Location:	You will work for the Older People's Service across Warwickshire, we have Teams based at Kings House, Bedworth, Shire Hall, Warwick and at the Saltway Centre, Stratford. We will discuss and agree with you which team you will be based from. If Service needs require it, you are expected to work across the County and across Teams as needed.		
Political Restriction	This position is not politically restricted.		
Responsible to:	Team Leader /Operations Manager		
Responsible for:	.		

Role Purpose

To provide an advanced level of Social Work practice within Older People Services

To work with Older People within Warwickshire's varied and vibrant local communities, or in Accommodation with Support such as Extra Care Housing, Residential or Nursing Care across the County.

To focus on prevention, using strengths-based community led support approaches to maximise opportunities and outcomes.

To have creative conversations with people via technology such as the telephone and video calls or in venues where they feel most at ease, for example, community centers or churches, to help people identify their strengths, abilities and those of their carer's, families, friends and local community.

To hold conversations that may be uncomfortable at times may be difficult for you, or those you are speaking with.

To support people to connect with others and with their local community to enhance their lives.

To bring brilliance to co-creating plans with individuals, their carers, families and friends that enhance their strengths and help achieve their ambitions.

To work with computer systems technology to record and evidence the conversations you have had and to use a variety of different technology options to connect to the citizens we serve.

To work in an agile way to be efficient and flexible to meet the demands of the role and to being mobile around Warwickshire to meet people where and when required.

To arrange outcome focused support with individuals and their carers once they have identified their own skills and have developed their own supportive networks.

To provide a social care perspective, within a multidisciplinary setting, to address the needs of those we work with. To work as part of team, responding to incoming calls from citizens of Warwickshire and also work remotely and independently to meet deadlines and take responsibility and accountability for an allocated "case load."

To advise and support system colleagues on issues pertaining to Legislative requirements such as the Care Act 2014, within the boundaries of Confidentiality and Information Governance and within National Processes such as Continuing Health Care and the Hospital Discharge model,

To have accountability for a varied caseload which includes holding the most complex cases with the team.

Role Responsibilities

- Undertake strength-based conversations and assessments in consultation with customers, carers and other professionals as partners in the care management process.
- To collaborate with the multi-/agency/ disciplinary team and other statutory, voluntary and independent sector agencies to provide a community led support service to Older People
- To facilitate peer group, duty manager roles or other specific roles agreed with line manager and Operations Manager
- To undertake assessments involving customers and carers and, where appropriate, to formulate a plan of care and support to help people achieve their outcomes.
- To provide and arrange care in an innovative way as determined by the assessed needs of the customer.
- Ensure that customers have robust contingency plans in place.
- To assess customers capacity to make relevant decisions, and to ensure that for those lacking capacity actions taken are in their best interests
- To undertake reviews for customers as required
- To contribute to the effective working of the multi-disciplinary/agency team by sharing

core tasks

e.g. Continuing Healthcare assessments, duty work, and offering specialist social work advice and support to colleagues across the service

- To undertake all tasks in a way which promotes social inclusion and independence
- To undertake safeguarding investigations, with suitable supervision, attending planning meetings, case conferences and reviews
- To maintain up to date customer records.
- To provide information on customers and carers needs and the services delivered so as to enable the monitoring, reviewing and evaluation of services
- Provide supervision to other social care staff/students, as appropriate, according to their level of qualification and experience
- To participate in regular supervision and appraisals
- To ensure that Health, Safety and Wellbeing responsibilities are carried out in accordance with the Directorate's health and Safety policy and procedures
- To undertake duties that the County Council shall from time to time require which are consistent with the nature and grading of the post

Section B: Generic Role Profile

The generic role profile provides a list of the main tasks that cover the broad range of duties and responsibilities performed at this level for the job role. An employee may not be undertaking all of these at any one time, but they could be expected to do so under their contract of employment.



Generic Role Details

Job Role:	Social Care Worker – Level 4
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Main Tasks

- Provides a social work service, to a high professional standard, for individuals, families and groups in an anti-discriminatory manner.
- Practices social work accountably, within the prevailing legislative framework and Council policies and procedures, without the need for close supervision.
- Manages a case load, comprising mainly of the most challenging cases that involve vulnerable people with complex problems.
- Assesses referrals and designs plans for action, liaising with colleagues and other agencies as appropriate.
- Arranges the delivery and monitors the effectiveness of packages of support to meet people's identified needs.
- Works collaboratively with individuals, families, carers, communities, colleagues and other agencies.
- Undertakes safeguarding investigations, with suitable supervision, attending planning meetings, case conferences and reviews as required and performs a key working role where appropriate.
- Ensures that all recording of Social Work activity is carried out in accordance with policy and procedures.
- Attends appropriate continuous professional development activities as are required and suitable, in agreement with the line manager and contributes to the professional development of colleagues, for example, through mentoring, coaching, practice assessing and modelling high standards of professional practice.
- Provide formal supervision to a small number of unqualified staff if requested and gives informal supervision and support to social workers.
- Assists managers to further develop the team. For example, by leading work streams designed to embed improvements to social work practice.
- Can be available to work within any of the Council's localities.

Section B: Person Specification

The person specification provides a list of essential and desirable criteria (skills and competencies) that a candidate should have in order to perform the job.

Each of the criteria listed below will be measured through; the application form (A), a test / exercise (T), an interview (I), a presentation (P) or documentation (D).

Essential Criteria

Assessed By:

Professional Social Work qualification and current registration as a social worker with Social Work England (SWE) and substantial post qualification experience	A, I, D
The ability to independently interpret and analyse varied and complex information or situations and to produce solutions over the medium term	A, I, T
The ability to identify and respond to needs of clients which may be exceptionally	A, I

difficult to satisfy such as those with multiple impairments or suffering from a range of special difficulties arising from their circumstances, using enabling approaches whenever possible	
The ability to undertake assessment of complex needs and develop, monitor and review appropriate programmes of care and support involving multi-agency delivery, for and in partnership with clients and carers	A, I
The ability to act on behalf of the Council as an advocate in a formal setting	A, I
The ability to make frequent decisions and exercise initiative independently to fulfil the requirements of the role, as agreed in supervision	A, I
The ability to work under a very high degree of pressure including meeting unpredictable deadlines and dealing with conflicting demands	A, I, T
The ability and experience to cope with intense emotional demands arising from the nature of the client group such as terminally ill clients or cases of child abuse	A, I
Ability to supervise a small team, including work allocation, monitoring performance management and support	A, I
Ability to work well with colleagues, including managers, as a member of a team	A, I
Mobility essential. Able-bodied applicants must be able to drive, have a driving license and be a car owner. Disabled applicants should be able to perform the job with aid, where necessary.	A, I, D
To be able to operate a keyboard, our client database systems and employ basic computer knowledge and skills	A, I
Ability to communicate fluently, in writing and verbally, with a wide range of people	A, I, T
Evidence of the development of substantial post qualification expertise at level 3 scale K ; demonstrated by the attainment of: PQ consolidation, Enabling Others module and at least one other module on the appropriate specialist pathway and evidence of satisfactory completion of the NQSW,EPD competency programmes	A, I, D
Agreement to taking on the full responsibilities as set out in the main tasks for a Level 4 Social Worker	A, I
Satisfactory check through the Disclosure and Barring Service	D

Desirable Criteria

Assessed By:

Experience of working with Older People	A,I
Ability to use the Mosaic data base	A,I

Section C: Working Conditions

The working conditions relate to those non-contractual elements of the job that may impact on the holder of the position, as well as those workplace-based responsibilities that are part of this job. These

are not contractual but provide a guide to the working conditions and the potential hazards and risks that may be faced.

Health & Safety at Work

To take responsibility for your own health, safety and wellbeing, and undertake health and safety duties and responsibilities for your role as specified within Warwickshire County Councils Health and Safety Policy, and all other relevant health and safety policies, arrangements, procedures, systems of work as specified for the post/ role.

Potential Hazards & Risks

The potential significant hazard(s) and risk(s) for this job are identified below (those ticked). The purpose of recording this information on the job description is so that the health status of the potential and actual post-holders can be assessed with regard to the significant hazards and risks. These hazards and risks should be based on the appropriate activity, process and/or operation risk assessment whereby all of the significant risks are identified, recorded and appropriately controlled. The list below is therefore not an exhaustive list because it is the risk assessment that details all significant risks that could arise out of or in connection with the work activity, but any others will be identified in the 'other' section.

<input type="checkbox"/> Provision of personal care on a regular basis	<input type="checkbox"/> Driving HGV or LGV for work
<input type="checkbox"/> Regular manual handling (which includes assisting, manoeuvring, pushing and pulling) of people (including pupils) or objects	<input type="checkbox"/> Any other frequent driving or prolonged driving at work activities (e.g. long journeys driving own private vehicle or WCC vehicle for work purposes)
<input type="checkbox"/> Working at height/ using ladders on a regular/ repetitive basis	<input type="checkbox"/> Restricted postural change – prolonged sitting
<input checked="" type="checkbox"/> Lone working on a regular basis	<input type="checkbox"/> Restricted postural change – prolonged standing
<input type="checkbox"/> Night work	<input type="checkbox"/> Regular/repetitive bending/ squatting/ kneeling/crouching
<input type="checkbox"/> Rotating shift work	<input type="checkbox"/> Manual cleaning/ domestic duties
<input type="checkbox"/> Working on/ or near a road	<input type="checkbox"/> Regular work outdoors
<input checked="" type="checkbox"/> Significant use of computers (display screen equipment)	<input type="checkbox"/> Work with vulnerable children or vulnerable adults
<input type="checkbox"/> Undertaking repetitive tasks	<input type="checkbox"/> Working with challenging behaviours
<input type="checkbox"/> Continual telephone use (call centres)	<input type="checkbox"/> Regular work with skin irritants/ allergens
<input type="checkbox"/> Work requiring hearing protection (exposure to noise above action levels)	<input type="checkbox"/> Regular work with respiratory irritants/ allergens (exposure to dust, fumes, chemicals, fibres)
<input type="checkbox"/> Work requiring respirators or masks	<input type="checkbox"/> Work with vibrating tools/ machinery
<input type="checkbox"/> Work involving food handling	<input type="checkbox"/> Work with waste, refuse
<input type="checkbox"/> Potential exposure to blood or bodily fluids	<input type="checkbox"/> Face-to-face contact with members of the public
<input checked="" type="checkbox"/> Other (please specify):	Working inline with infection control polies and guidance – use of relevant PPE