

## (Tier 5)

### Tier 5/ Solutions Architect - Scale O (JEID IT061)

<b>Directorate:</b> <b>Service area:</b>	Resources Directorate – Enabling Services – ICT & Digital
<b>Accountable to:</b>	Lead Commissioner – Solution Architecture
<b>Accountable for:</b>	N/A
<b>Politically restricted post</b>	No
<b>Delivery teams:</b>	N/A

### Context

You will play an active role as part of our Solution Architecture team working in partnership with our delivery teams to design customer-focused services that meet our delivery capabilities.

You will support the Strategy and Commissioning Manager and Team Leaders in achieving our organisational vision and outcomes.

You will work collaboratively with your team to meet the outcomes of the service delivery plan. You will develop and maintain good working relationships with our range of key stakeholders including statutory partners, service providers, voluntary sector and customers.

### Specific role assignment

<b>Delivery responsibilities</b>	Develop a portfolio of potential solution scenarios using technology which is reusable, adaptable and easy to use. Ensure that business requirements are met using solutions which have been assessed as making best use of the council's technical resources.
<b>Key business measures</b>	TBC
<b>Statutory responsibilities (if applicable)</b>	Not applicable.
<b>Specific experience</b>	<p>The ability to independently interpret and analyse varied and complex ICT designs or solutions and to ensure they meet the organisational goals.</p> <p>Experience of providing information and advice including the ability to communicate complicated or sensitive information with varied audiences regarding strategy and architecture</p> <p>Requirements gathering with client stakeholders to</p>

**(Tier 5)**

	<p>understand business needs; work with clients and vendors to design, cost and present technical solutions.</p> <p>Work with vendors to establish commercials for engagements.</p> <p>Deliver written solutions to meet client requirements</p> <p>Provide support for technical design issues during project delivery phase.</p> <p>Deliver customer strategy sessions.</p> <p>Work with the team to continually improve architecture standards and methodologies, and maintain awareness of industry developments.</p> <p>Experience within Solutions Architecture for Public Cloud Technologies including Azure and M365.</p> <p>Excellent knowledge across a broad range of core fundamentals - networking, security, platform availability, applications and virtualisation.</p> <p>Ability to produce high quality design documentation</p> <p>Experience of contributing to the development of ICT policies, documents and procedures.</p> <p>The ability to organise own workload and decide priorities.</p> <p>The ability to use own initiative to respond independently to difficult problems and unexpected situations.</p>
<b>Specific qualifications/and registration</b>	Not applicable
<b>Budget responsibility</b>	Not applicable
<b>FTE responsibility (line management)</b>	Not applicable
<b>Key stakeholder relationships</b>	ICT Management

**(Tier 5)**

	Business Management  ICT Delivery Teams  3 <sup>rd</sup> party engagement
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## (Tier 5)

### WCC values and behaviours

The post holder must be able to demonstrate that they role model the WCC values and behaviours.

### Our Values – The Warwickshire DNA



### Our Behaviours



**Strategy...** the direction we will take to achieve our outcomes



**Plan...** what we will do to achieve the strategy



**Commissioning...** the process of how we will plan, purchase and monitor our services



**Strategic Commissioning...** the process for understanding, planning and delivering services to achieve the best outcomes



**Operational Commissioning...** the process for meeting need at an individual level or to a specific group



**Delivery...** providing services to our customers

