Warwickshire County Council

Job Description

This form is used to provide a complete description of the specific job (or role) and defines the skills, knowledge and abilities required to undertake the specific and generic role profile.

Section A: Specific Role Profile

The specific role profile provides key information relating to the salary and working conditions e.g. location of a job, along with the current focus of the job role and a brief description of the main duties.

Role Details

Job Title:	Risk Assessment Officer (Targeted Support Officer)	JEID	L0085
Salary Grade:	Scale L		
Team:	Domestic Abuse Support Team		
Division / Service:	Children and Families		
Directorate:	People Group		
Primary Location:	Countywide		
Political Restriction	This position is not politically restricted.		
Responsible to:	Team Leader		
Responsible for:			

We are committed to Safeguarding and promoting the welfare of all those we serve, as well as complying with best practice in the application of safeguarding. Therefore as this role requires working with Children or Vulnerable Adults a Disclosure and Barring (DBS) check will be required as part of the pre-employment checking process and rechecking will be required as and when determined by



Working for Warnickshire

Role Purpose

The role will predominantly require the post holder to closely liaise and support others assessing and supporting victims of domestic abuse and sexual violence.

The post holder will represent the Children & Families Business Unit at Multi Agency Risk Assessment Conference (MARAC) and Multi Agency Public Protection (MAPPA) arrangements.

MARAC is a process where information is shared on the highest risk domestic abuse cases between representatives of children's services, police, probation, health, housing practitioners, Independent Domestic Violence Advisors (IDVAs) and other specialists from the statutory and voluntary sectors. After sharing all relevant information about a victim, representatives discuss options for increasing safety for the victim and turn these options into a co-ordinated action plan. MAPPA is the process through which police, probation and prison services together with other agencies work together to manage the risks posed by violent and sexual offenders living in the community in order to protect the public. Children's Service's contribute information and help formulate and implement risk assessments and action plans.

The primary focus of the post holder will be to have regard for children, young people and their families within the MARAC and MAPPA process, ensuring that children's experiences are listened to and understood.

The post holder will also contribute towards wider assessments and work within children and families. They will be assessing referrals within the MASH. This will include providing specialist information and advice around domestic abuse, honour based violence and sexual violence.

The post holder will also manage a variety of families and provide direct work and reports with regards to the work completed.

Role Responsibilities

- Contribute to the organisation's responsibility to safeguard and promote the welfare of children and young people.
- Train and support practitioners to develop the skills to refer into and attend MARAC and MAPPA meetings where appropriate.
- To model and develop the restorative/relational approach to growing partnerships and the development of strong professional relationships.
- Development of training materials in line with new developments in policy and practice and the delivery of training across the county.
- Identify services to support children and families and advise practitioners about putting a
 package of support in place, requiring wide knowledge of the range of services available in
 the area and their criteria. This includes the administering internal referral systems.
- Support practitioners in meetings and with all aspects of the process, raising issues and disputes with practitioners and agencies as necessary.
- Promote opportunities for practitioners to access support from colleagues in Children and Families. This includes professional coaching and peer support as required.
- Communicate with colleagues in MASH and Initial Response to ensure children and families receive support at the appropriate level of intervention.

- Fulfil the requirements of the service Duty systems.
- Promote a culture that prioritises the best interests of children and young people and pursues an outcome focused approach to meeting their needs, ensuring that issues of consent are managed appropriately at all times.
- Model and develop a strong culture of trust and collaborative working with services in all sectors.
- Develop targeted contacts to increase capacity and effectiveness of the network, including the development of effective working relationships with key partners and managers in order to ensure smooth transition to and from specialist services.
- Use Local Authority systems to monitor and record interventions and support for children and families.
- Report strategic challenges about the locality delivery of MARAC and MAPPA.
- Communicate and interact with children and families in a restorative manner as part of Children and Families.

Section B: Person Specification

The person specification provides a list of essential and desirable criteria (skills and competencies) that a candidate should have in order to perform the job.

Each of the criteria listed below will be measured through; the application form (A), a test / exercise (T), an interview (I), a presentation (P) or documentation (D).

Essential Criteria	Assessed By:
A commitment to anti- discriminatory practice.	A, I
Satisfactory completion of an enhanced check through the Disclosure	D
Barring Service (this will be taken up if offered the post).	
Educated to degree level (level 6) or equivalent in a relevant field.	A, D
An understanding of services for children, young people and families	A, I
based on broad experience of working in at least one of those services.	
Solid knowledge, understanding and involvement of both	A, I
A. Child Protection: an ability to assimilate changes (in legislation,	
regulation and practice) into own practice.	
B. Displays commitment to the protection and safeguarding of children and	
young people	
C. Education: sound understanding of the school system and educational	
support for vulnerable children.	
Experience of complex negotiations and the ability to communicate	A, I
effectively with individuals and with groups both in writing and verbally.	
Experienced and skilled in participating in meetings and interviews where	A, I
difficult, complex and sensitive issues need to be delivered and understood.	
Sound organisational skills including the ability to prioritise own workload,	A, I
maintain a balance of allocated caseloads within the team,	
and assisting others to organise, prioritise and manage their caseloads.	
Ability to take strategic responsibility for monitoring policies and	A, I
practices, identifying the need for change and developing new effective ways of	
working.	
Experience of using a range of IT systems (including client IT systems)	A, I
in managing own and others' work.	

Ability to work under pressure, meet deadlines and deal with staff and service users under stress.	A, I
Ability to work effectively in a team and a commitment to multi-agency team working.	A, I
Mobility is essential. Able-bodied applicants must be able to drive; disabled applicants should be able to perform the job with aid where necessary.	I
Experience of developing training materials and delivering training to a wide range of professionals.	ΑΙ
Ability and experience of promoting Early Intervention to a wide and varied audience and delivery of awareness raising to professionals and to single agency teams within their own settings.	A, I
Ability to develop, manage and co-ordinate a local network.	A, I

Desirable Criteria	Assessed By:	
 Experience of supervising others e.g. sessional staff, students etc., Experience in a number of settings / services. 	A, I	
Previous work in a multi-cultural area.	A,I	
Professional qualification – DipSW, Teaching, Probation, Youth and Community or equivalent.	A,I	

Section C: Working Conditions

The working conditions relate to those non-contractual elements of the job that may impact on the holder of the position, as well as those workplace-based responsibilities that are part of this job. These are not contractual but provide a guide to the working conditions and hazards that may be faced.

Health & Safety at Work

To take responsibility for your own health, safety and wellbeing, and undertake health and safety duties and responsibilities in accordance with all Warwickshire County Council policies, procedures and arrangements as specified for the post / role.

Potential Hazards

The hazards ticked below are elements of the job the role, as well as when completing a Work Health As	at may need to be considered when applying for the sessment.
Regular client contact or care	Exposure to noise levels (above 80dbA)
Lone working	Working with waste or refuse
Night working	Food Handling
Work at heights	Manual handling tasks
☐ Working in confined spaces	☐ Electric work
User of Display Screen Equipment (DSE)	Contact with Latex
Repetitive tasks	Chemical / Dust / Fume Exposure (COSHH)
Continual telephone use (call centre)	☐ Working with vibrating tools / machinery
Postholder Name:	Signature:
Date:	