

(Tier 5)

Tier 5/ Principle Developer, Scale O

Directorate: Service area:	Resources Directorate – Enabling Services – ICT & Digital
Accountable to:	Team Lead – Application Integration
Accountable for:	N/A
Politically restricted post	TBC
Delivery teams:	N/A

Context

You will play an active role as part of our Integration and Online Application Development teams, working in partnership with our commissioning teams to design and deliver customer focussed services that meet our delivery capabilities.

You will support the Service Manager and other Delivery Team Leaders in achieving our organisational vision and outcomes.

You will work collaboratively with your team to meet the outcomes of the service delivery plan. You will develop and maintain good working relationships with our range of key stakeholders including statutory partners, service providers, voluntary section and customers.

Specific role assignment

Delivery responsibilities	Application and API development and integration Configuration & trouble shooting Working with partners Technical Design and documentation
Key business measures	TBC
Statutory responsibilities <i>(if applicable)</i>	Not applicable.

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Specific experience	<p>The ability to interpret and analyse development requests logged and/or customer requirements and to recommend/produce appropriate solutions.</p> <p>Experience of providing information and advice including the ability to communicate complicated information with varied audiences regarding development and technologies.</p>
	<p>The ability to organise own workload and decide priorities.</p> <p>Experience of contributing to the development of policies and procedures.</p> <p>The ability to use own initiative to respond independently to difficult problems and unexpected situations.</p> <p>Share best practices and knowledge amongst the team members.</p> <p>Experience of the development, testing and support of web applications, system integrations and API's using tools such as .NET, Ruby on Rails and Microsoft Technologies.</p> <p>Experience of SQL, Oracle or other database technologies beneficial.</p> <p>Liaising with business analysts and customers as necessary to understand requirements and build a compliant solution.</p> <p>Liaising with 3rd party suppliers as and when required e.g. - defects, support, patches, upgrades etc.</p> <p>Mentoring and coaching of less experienced online developers as and when required.</p>

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Desirable Criteria	<p>Integration with Office 365 including SharePoint, Azure AD</p> <p>Experienced in managing the development lifecycle using Azure DevOps or similar.</p> <p>Development within Azure, using app services, functions and containers.</p> <p>Integration platform development using the Azure stack of Logic Apps, Service Bus, API Management and Event Grid</p> <p>CRM Development and Integration to third party systems, ideally Mosaic, Synergy, Hornbill. Experience of developing in Microsoft Dynamics would be beneficial.</p> <p>In addition, there will be the existing development and support, covering:</p> <ul style="list-style-type: none">• .NET Development (essential)• SQL Server (essential)• Ruby Development (desirable)
Specific qualifications/and registration	Not applicable
Budget responsibility	Not applicable
FTE responsibility (line management)	Not applicable

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Key stakeholder relationships	ICT Users Web and Online Application Development Team Technical Architects
	Solutions Architects ICT Management Project Managers Business Analysts 3 rd party engagement

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WCC values and behaviours

The post holder must be able to demonstrate that they role model the WCC values and behaviours.

Our Values – The Warwickshire DNA



Our Behaviours



- Strategy...**the direction we will take to achieve our outcomes
- Plan...** what we will do to achieve the strategy
- Commissioning...**the process of how we will plan, purchase and monitor our services
- Strategic Commissioning...** the process for understanding, planning and delivering services to achieve the best outcomes
- Operational Commissioning...**the process for meeting need at an individual level or to a specific group
- Delivery...**providing services to our customers

