

Job Description

For streamlined positions

This form is used to provide a complete description of the specific job (or role) and defines the skills, knowledge and abilities required to undertake the specific and generic role profile.

Section A: Specific Role Profile

The specific role profile provides key information relating to the salary and working conditions e.g. location of a job, along with the current focus of the job role and a brief description of the main duties.

Role Details

Job Title:	Social Worker	JEID	SW002
Salary Grade:	Grade J		
Team:	Hospital Social Care Team		
Service Area:	Social Care & Support		
Primary Location:	To be confirmed		
Political Restriction	This position is not politically restricted.		
Responsible to:	Team Leader		
Responsible for:			

Role Purpose

To work in communities, where possible focusing on prevention, using strengths-based community led support approaches to maximise their life chances and outcomes.

To hold good conversations with people in places where they feel most at ease, e.g. community venues, to help people identify their strengths, abilities and those of their carers, families, friends and communities.

To support people to connect with others and with communities to support a good life.

To co-create support plans with people that enhance their strengths and help achieve their ambitions.

To arrange outcome focused support once customers and carers own skills and networks have been supported and developed.

To work in line with the Care Act 2014.

Role Responsibilities

- Undertake strength-based conversations and assessments in consultation with customers, carers and other professionals as partners in the care management process.
- Define, design and cost packages of support using universal services, private and voluntary agencies in accordance with service criteria and within available resources.

- Ensure that customers are able to have robust contingency plans in place
- To monitor, review and evaluate individual packages of support in conjunction with service users, carers and service providers.
- To participate fully in the duties of the team, including the duty/referral systems, team meetings and other meetings determined by the Team Leader and/or Operations Manager.
- Maintain accurate and concise case records and produce reports on time, as necessary. All recording uses the Mosaic recording system.
- Undertake all of the above in accordance with statutory and Directorate policies and procedures.
- Any other duties that the County Council shall from time to time determine.
- To ensure that health and safety responsibilities are carried out in accordance with the councils Health & Safety policy and procedures.

Section B: Generic Role Profile

The generic role profile provides a list of the main tasks that cover the broad range of duties and responsibilities performed at this level for the job role. An employee may not be undertaking all of these at any one time, but they could be expected to do so under their contract of employment.

Generic Role Details

Job Role:	Social Care Worker - Level 2
-----------	------------------------------

Main Tasks

- To provide an outcome focussed social work service in line with Social Work England (SWE) standards
- To work within legislative frameworks and the local authority's policies and procedures in providing a social work service.
- To take responsibility for planning and actively participating in supervision in order to ensure that Social work Practice is underpinned by line manager accountability recognising the need for increased supervision to manage complex cases.
- Manages a varied caseload to support vulnerable people who meet the threshold for services, including those who have complex or challenging needs where co-working and managerial oversight may be necessary.
- With appropriate support, to undertake assessments of need / risk and devise support plans to meet identified outcomes, working in partnership with customer / service user, agencies and other networks.

- Identify, source and review the support and services provided to ensure this continues to meet eligible needs and identified outcomes.
- To maintain a professional working relationship with partner agencies and others for the delivery of services.
- Under close supervision, take a key worker role in responding to safeguarding vulnerable people.
- Ensures that all recording of social work activity is carried out in accordance with policy and procedures with due regard to data protection.
- To take responsibility for own professional development in line with the Social Work Professional Capabilities Framework and Social Work England requirements. Together with line manager, identify learning and development needs and solutions including the expectations of the Warwickshire County Council Social Work Career Pathway.
- To be able to respond flexibly to service need including working in another locality within the local authority.

Section B: Person Specification

The person specification provides a list of essential and desirable criteria (skills and competencies) that a candidate should have in order to perform the job.

Each of the criteria listed below will be measured through; the application form (A), a test / exercise (T), an interview (I), a presentation (P) or documentation (D).

Essential Criteria

Criteria	Assessed By
Professional Social Work Qualification and current registration as a social worker with Social Work England.	A, I, D
The ability to interpret and critically analyse varied and complex information or situations with a proposed solution or a plan of action.	
The ability to utilise a range of communication skills to engage and work with vulnerable people who may present with complex and challenging needs in order to meet desired outcomes	A, I
The ability to undertake assessment of a range of needs and situations, in developing appropriate plans in partnership with other people.	A, I
The ability to represent the local authority in a range of settings.	A, I
Understands and keeps abreast of the complex climate in which we operate.	

The ability to develop autonomy and to act within agreed levels of accountability, ensuring guidance from line managers when responding to significant circumstances or situations e.g. policy, budgetary and resource implications.	A, I
The ability to work under pressure in order to meet deadlines which may be unpredictable, whilst dealing with competing demands.	A, I
The ability and resilience to manage the intense emotional demands that arise from working with vulnerable individuals and groups and to seek out appropriate support from line manager when necessary	A, I
The ability to work professionally and flexibly with members of your team and the wider organisation.	A, I
Non-disabled applicants must be able to drive, have a full, valid driving licence and have a vehicle available for work. Disabled applicants must be able to travel in order to perform the functions of their role (with assistance where necessary).	A, I
To be computer literate and operate a range of information technology systems in order to meet service need in relation to the social work role	A,I
Ability to communicate fluently, in writing and verbally, with a wide and varied range of people in a manner that inspires confidence in the social work profession.	A,I
Commitment to post qualifying continuous professional development as per Social Work England requirements and the Social Work Professional Capabilities framework. Specific commitment to meeting the requirements of Warwickshire's Social Work Career Pathway.	A, I
To be able to undertake the full range of responsibilities and duties as prescribed within the main tasks for a level 2 Social Worker.	A,I
Enhanced DBS (Disclosure and Barring Service) check is required for this role	

Desirable Criteria

Criteria	Assessed By
Experience of working in a Hospital Setting	A, I
Use of Mosaic	I

Section C: Working Conditions

The working conditions relate to those non-contractual elements of the job that may impact on the holder of the position, as well as those workplace-based responsibilities that are part of this job. These are not contractual but provide a guide to the working conditions and the potential hazards and risks that may be faced.

Health & Safety at Work

To take responsibility for your own health, safety and wellbeing, and undertake health and safety duties and responsibilities for your role as specified within Warwickshire County Councils Health and Safety Policy, and all other relevant health and safety policies, arrangements, procedures, systems of work as specified for the post/ role.

Potential Hazards & Risks

The potential significant hazard(s) and risk(s) for this job are identified below (those ticked). The purpose of recording this information on the job description is so that the health status of the potential and actual post-holders can be assessed with regard to the significant hazards and risks. These hazards and risks should be based on the appropriate activity, process and/or operation risk assessment whereby all of the significant risks are identified, recorded and appropriately controlled. The list below is therefore not an exhaustive list because it is the risk assessment that details all significant risks that could arise out of or in connection with the work activity, but any others will be identified in the 'other' section.

Provision of personal care on a regular basis	Driving HGV or LGV for work
Regular manual handling (which includes assisting, manoeuvring, pushing and pulling) of people (including pupils) or objects	Any other frequent driving or prolonged driving at work activities (e.g. long journeys driving own private vehicle or WCC vehicle for work purposes)
Working at height/ using ladders on a regular/ repetitive basis	Restricted postural change – prolonged sitting
Lone working on a regular basis	Restricted postural change – prolonged standing
Night work	Regular/repetitive bending/ squatting/ kneeling/crouching
Rotating shift work	Manual cleaning/ domestic duties
Working on/ or near a road	Regular work outdoors
Significant use of computers (display screen equipment)	Work with vulnerable children or vulnerable adults
Undertaking repetitive tasks	Working with challenging behaviours
Continual telephone use (call centres)	Regular work with skin irritants/ allergens
Work requiring hearing protection (exposure to noise above action levels)	Regular work with respiratory irritants/ allergens (exposure to dust, fumes, chemicals, fibres)
Work requiring respirators or masks	Work with vibrating tools/ machinery
Work involving food handling	Work with waste, refuse
Potential exposure to blood or bodily fluids	Face-to-face contact with members of the public
Other (please specify):	Working within a hospital environment with health colleagues, customers and carers.