Warwickshire County Council - Business and Customer Services

Assistant Director for Business and Customer Services
Kushal Birla

PA
Helen Ayling

Service Manager Operational Excellence
John Findlay

- Delivery Manager
  Charles Barlow
- Customer Service Manager
  Strategy and Performance
  Maureen Oakes
- Customer Relations
  Team Lead
  Louise Church
- Contact Tracing
  Team Leader
  Emma Hayesmore
- Education Corona
  Team Leader
  Ruth Skidmore

Service Manager Business Support
Vacant

- Business Support
  Delivery Lead
  Nina Biran
- Business Support
  Delivery Lead
  Collette Naven-Jones
- Business Support
  Delivery Lead
  Sarah Turpin
- Business Support
  Delivery Lead
  Helena White

Service Manager Customer Contact
Stephanie Gardner

- Delivery Lead Mainstream
  Customer Contact
  Charlie Simpson
- Delivery Lead
  Customer Contact Social Care
  Paula Thompson

Service Manager Customer Contact
Ayub Khan

- Library Delivery Lead – North
  Chris Ashton
- Library Delivery Lead – South
  Liz White
- Registration Manager
  Di Lampard
- Registration Manager
  Sheena Jones
- Development Manager
  Emma Andrews
- Collections and Development Manager
  Richard Lewis

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