

Hate Crime

Nearly 9 out of 10 people with a learning disability have been victims of hate incidents or hate crime. (Taken from helping victims of hate crime booklet – Mencap living with fear).

Hate Crimes are when someone treats a person badly because they don't like something about them; these are targeted towards an individual or a group of individuals, examples of people targeted can include:

- disability
- religion or belief
- transgender identity
- race or ethnicity
- sexual orientation

At the Safe Place you can support someone who is reporting a hate crime or incident by calling **101 in a non-emergency and 999 in an emergency**: You will then will pass the phone to them so they can report what has happened.

Ask the individual if they would like you to contact anyone else.



People feel safer going out into the community when they know there are Safe Places nearby.

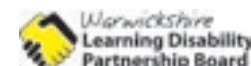


Safe Places

Information about becoming a Safe Place in Warwickshire - helping people feel safe when out and about



www.warwickshire.gov.uk/safeplaces





You have been given this leaflet because you are thinking about, or have decided to become a Safe Place.

What are Safe Places?

Safe Places is a scheme which helps vulnerable people deal with any incident that takes place while they are out and about. Individual members of the scheme will carry an 'I need help' card with the details of a trusted contact.

If they need help when they are out and about they can go to any shop, business or other location that displays the Safe Place sticker on their window.

How you will be able to support someone in need?

Ask the person what support they need – either:



- 1. Contact family/carer** (details on their card). If they don't have a card please ask if there is anyone you could call for them.
- 2.** If the person is reporting a hate crime call police on **101** in a non-emergency or **999** in an emergency.

What do you need to do now?



Watch the Safe Places DVD. This will give you more information about Safe Places scheme and information on Hate Crime. Then share this information with your staff.



Display the window stickers in a clearly visible place so people can see them when walking by.



Remember that people may come into your premises distressed and may need some support. You will need to be patient and understanding.

For further details about the Safe Places Scheme please contact:

Community Safety

Shire Hall, Market Place, Warwick CV34 4RL

01926 412338

communitysafety@warwickshire.gov.uk

If you need a new card please contact:

Community Safety

Shire Hall, Market Place, Warwick CV34 4RL

01926 412338

communitysafety@warwickshire.gov.uk

Useful Numbers

Equip

For general questions about discrimination or hate crime

please contact Equip on

07377 431 997 or via email

advice@equipequality.org.uk.

For more information please visit

www.reporthatenow.com

Warwickshire Victim Support

01926 682693 (8am till 8pm)

Out of office hours

0800 1689111

Action Fraud

Report fraud and cyber crime at

www.actionfraud.police.uk.

You can also report to us by

calling **0300 123 2040**

Monday to Friday 8am - 8pm.

In an emergency call the
Police on **999**.

If it is not an emergency but
you need to speak to the
Police call **101**.



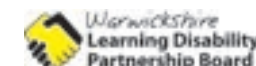
Safe Places

Helping you feel safe when out
and about in Warwickshire



www.warwickshire.gov.uk/safeplaces

Warwickshire County Council would like to thank
The Devon Keeping Safe Steering Group for the use of
the Safe Places image.



How you can get help at a Safe Place?

Safe Places are places where you can go to get help if you are upset, scared or angry. If you are the victim of a hate crime or if you see a hate crime.



A Safe Place will have **stickers on its window** to show they are a Safe Place.

You will be sent a card where you can put **your name and the name of your family member or carer** and any helpful information.

If you need help **show the card** in the place with the sticker.

Tell them if you want them to **contact your family member or carer** that is on your card.

If you don't have your card on you, you can **still ask for help at the Safe Place.**

You can ask for the person at the Safe Place **to call someone you know that will help you.**

They will then pass the phone to you so you can **report the Hate Crime.** They may also **call the local police community support officer for help.**

A yellow and green card titled 'I need help'. It has three input fields: 'My name', 'Please call', and 'Other information'. There is a red phone icon next to the 'Please call' field.

What is Hate Crime?

Hate Crime is when someone treats you badly because they don't like something about you, like:

- your disability
- your religion
- the country you are from, or who you choose to have a relationship with.

Hate crime can be things like:

- someone hurting you
- someone taking or breaking your things
- someone calling you nasty names
- someone making you feel scared, or unsafe.

People feel safer going out into the community when they know there are Safe Places nearby.

So remember to use your card if you need help.

A yellow and green card titled 'I need help'. It has three input fields: 'My name', 'Please call', and 'Other information'. There is a red phone icon next to the 'Please call' field.