

## **FREQUENTLY ASKED QUESTIONS : CHILDRENS PARTIES**

### **1. What's included?**

- Your chosen activity
- Ranger and all the equipment required to undertake the activity
- Use of the party room after the activity until the end of your slot (you may bring your own food)
- Hot water urn and washing up facilities
- 3hrs free car parking for the organiser & guests (your ranger on the day will give you your parking passes for 9:30am to 12:30. If you wish to stay longer after your party you will need to purchase a pay and display ticket for your remaining duration.

### **2. How do I choose the activity?**

Please email us your activity choice after booking to [parks@warwickshire.gov.uk](mailto:parks@warwickshire.gov.uk)

### **3. What activities are currently available?**

- Den building
- Pond dipping
- Minibeast hunting
- Wild woods

### **4. Who will lead the party?**

The ranger will take full lead in all bookings, but it is the adult making the booking who has responsibility for the children. Due to the unique nature of our outdoor parties and the type of activities that we offer, adults staying to help are expected to join in with the activity and help where needed (e.g. helping children to collect natural materials for den building etc.)

### **5. How many adults do I need to bring?**

Ratios: We require the following adult to child ratios (not including the ranger) 1 adult to 5 children

### **6. How long is the party?**

2 hrs. The first hour is your chosen activity hosted by the ranger. You can use the party room in the second hour for your food and games.

### **7. How many children can I bring?**

Up to 20

### **8. How much does it cost?**

£150

### **9. Do you offer goodie bags?**

We also offer goodie bags at extra cost if required, just visit one of our Visitor Centres to choose your items and we will bag them up for the day or you can take them and bag them up yourself

### **10. When do I need to pay?**

Full payment is required on booking via Eventbrite.

### **11. Will I get my money back if I cancel?**

It depends how long before the party that you cancel. Please see the booking terms and conditions

**12. How many adults do I need to bring?**

Ratios: We require the following adult to child ratios, 1 adult to 5 children (not including the ranger)

**13. Can I bring younger siblings?**

Younger siblings of the birthday boy or girl are welcome at the party, please count them in the 20. However please check the minimum age requirements of the activity, as they will not be permitted to join in the activity session if they are too young

**14. What should the children wear?**

Activities involve going outside, children need to be suitably dressed for all weathers

**15. What happens if it's really bad weather?**

We may have to alter your outside activity if the weather is really bad, but we will do our utmost to carry on, or provide an indoor activity (if possible). If we cancel your party due to bad weather, we will offer you an alternative date for your party or provide you with a refund in full

**16. Can I bring my own food?**

Yes you can bring your own food and drink, however we do not have the facilities to cook or warm food. We do have a hot water urn

**17. Does the café do party food?**

If you wish to have party food provided, please contact the Courtyard Café at RPCP on 02477 670160

or

The Old Barn Café at Kingsbury Water Park on 01827 874823