

Crisis and Resilience Fund – Monitoring form questions

1. Organisation and project details

- The **Borough/District area(s)** their project covers:
- **Organisation name**
- **Contact name**
- **Position within the organisation**
- **Contact email address**
- **Project reference code** from the award email
- **Project title**
- **Amount awarded**
- **Amount of grant spent so far**
- If the grant has not yet been fully spent, whether the remainder will be spent and, if not, why not

2. Who the project has benefited

Applicants will be asked to provide numbers of people supported in each category.

- Children supported
- Pensioners supported
- People with disabilities supported
- Other people supported
- Employed people supported
- Unemployed people supported who are **in receipt of benefits**
- Unemployed people supported who are **not in receipt of benefits**

3. Referral routes

Applicants will be asked to estimate the number of people supported through each referral route. The referral routes are:

- WCC Local Welfare Scheme / Crisis Payments or District/Borough Council Housing Teams
- Self-referral
- Pro-active targeting of recipients
- Third-party organisations
- Elsewhere

4. How much was spent and how many people the funding supported, each by outcome category

- Reduced experiences of material deprivation
- Reduced need for emergency food parcels
- Increased access to appropriate and quality advice services
- Increased savings
- Reduction in priority debt
- Maximisation of individuals' incomes
- Decreased need for Crisis Payments and Housing Payments

5. Project impact and outcomes

Applicants will be asked to provide quantitative or qualitative evidence showing the impact of their project across any of the outcome categories. For example:

- Measurable outcomes
- Numbers of people helped
- Percentage reductions or increases
- Financial impacts
- Short narrative examples
- Anonymised case studies
- Evidence of changed behaviour or improved circumstances

Examples of evidence applicants may wish to include:

- Number of households now able to afford necessities
- Reduced food bank use or repeat food bank use
- Number of advice sessions delivered
- Number of positive outcomes from advice
- Number of people claiming benefits or increasing income as a result of advice
- Increased savings levels
- Total value of priority debt reduced
- Number of households moving out of debt
- Reduced repeat applications for crisis payments

Applicants will also be asked:

- What evidence they have that the project has **reduced future demand on financial support services**, such as through earlier intervention, reduced referrals for other support, or improved financial resilience

6. Additional feedback and future support

Applicants will be invited to provide any other feedback or comments, including:

- What worked well
- Challenges encountered
- What could be done differently
- Whether the organisation needs any further support

7. Supporting documentation

Applicants will be asked to confirm whether they will send supporting documentation such as:

- Flyers
- Case studies
- Monitoring spreadsheets
- Photographs
- Financial records
- Publicity material

Any case studies should be anonymised.

If applicants are not able to provide supporting documentation, they will be asked to explain why it is not available.