

There are lots of benefits for volunteers:

Ongoing training and development support

Opportunities to meet other volunteers

Support with writing reports and giving feedback

Support with transport arrangements

A pathway into employment

Volunteering can have a positive effect on local communities

Volunteering can improve your well-being and outlook

For more information about being a Warwickshire Care Champion

Email: carechampions@warwickshire.gov.uk

Phone: 01926 742266 or 07880 446541

Would you like to be a Care Champion?

Use your existing knowledge to help shape services



If you have ever used a social care service or cared for someone who has



If you are looking for a volunteer role where you can really make a difference



If you want to help make social care services in Warwickshire the best they can be

Care Champions are volunteers of all ages and ability who visit care homes, day centres and other services that provide adult social care for Warwickshire County Council.

Care Champions help services improve by:

Seeing what's being done well, and what could be better

Listening to what people are saying about their experiences of care

Giving feedback to services to help them improve

Feedback from the Care Champions is used by Warwickshire County Council to understand the quality of service provision and plan for the future.

Care Champions look at six key areas of care: customer/staff relationships, environment and accessibility, food and drink, activities, personalisation/choice, family and friends.

Typical activities for Care Champions are:

Talking to customers and their family and friends

Having a chat with staff and managers

Taking time to sit back and observe what's happening

Joining in with an activity or meal

Taking a tour of the setting

Having a look at customer photobooks

Full training is provided by Warwickshire County Council to support all volunteers in their role.



“ I wanted to be a Care Champion because I want to help make care services really good for when my son gets older and needs them. I believe that good care is about respect and dignity and that's what I will look for when I visit services as a Care Champion.



“ I signed up to be a Care Champion because I think care needs to be really good. I want to help make that happen.



“ I've loved being a Care Champion. I've visited very different types of care services and feel like I've been able to make some suggestions which have been taken very well. I've met some really good people along the way too, people using the services and the staff and also the other Care Champions I am with.