

Further to our update in April, we are pleased to announce the distribution of the new look pre-payment cards.

The cards will be offered to customers over the next month and once confirmed, we will be asking you to agree the terms and conditions. As a reminder please take a look at the benefits that are available to you as a customer of the prepayment card.

These benefits include:

- the money will be paid straight onto the prepaid card
- there is no need to open a separate Direct Payment Account
- Subject to agreement, the payment card can be topped up at regular intervals for one off payments
- Access to the balance of the account via an online account or by using telephone banking

We continue to work closely with our suppliers to ensure that our project milestones are met and that all changes lead to a seamless transition for our customers and their needs.

More updates to follow over the coming weeks.