

9th October 2020



People Directorate
Independent Living Team
Saltisford Office Park
Ansell Way
Warwick
CV34 4UL

Tel: 01926 413908

www.warwickshire.gov.uk
dpadministrators@warwickshire.gov.uk

Dear Direct Payment Recipient

Forthcoming Changes to Payments and Contributions

Please Note: This letter is for your information; there is nothing for you to do at this stage.

I am writing to let you know about some forthcoming changes to the way we make the payments. Following the successful roll out of prepayment cards, Adult Social Care continues to improve the delivery of Direct Payments and make things easier for you.

For some people, this change may not apply as currently you are not required to make a financial contribution towards your care and support or are currently invoiced for your care and support. This means you already receive all your payment in full. Although the forthcoming change will not currently affect you it is worth understanding what is happening in case your circumstances change in the future.

The Council will soon start to pay all ongoing Direct Payments as a Gross payment. This means for those customers who are eligible to contribute towards the cost of their care and support you will start to receive all the money into your Direct Payment account. You will receive an invoice from the charging team to pay your contribution towards your care and support direct to them. You will not be asked to pay into the Direct Payment account.

There are various payment options available and these will be detailed on the reverse of the invoice.

Making the payment as Gross will ensure all Direct Payment recipients have enough money in their account to buy their care and support.

This will apply to prepaid card accounts, bank accounts and managed accounts.

We will write to you again soon to explain the next steps and provide more detail about what day you can expect to receive Gross payment and when you will receive your invoice to pay your Social Care contribution. In the meantime, if you would like to talk to someone about this change please give The Independent Living Team a call on 01926413908 (Option 2) or email ilt@warwickshire.gov.uk.

Yours Sincerely

A handwritten signature in black ink, appearing to be the initials 'PS'.

Pete Sidgwick

*Working for
Warwickshire*