

STATISTICAL HIGHLIGHTS 2023-24



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TOTAL ACTIVITY
undertaken in the Warwickshire community

Prevention

127,967
85,559 (22/23) ↑

- Contacts** - 94,941
57,489 (22/23)
- Safe and Well Checks** - 6,839
4,255 (22/23)
- Road Safety activities** - 10,828
8,460 (22/23)

Protection

1,977
1,847 (22/23) ↑

premises influenced by Fire Protection

- People school programmes** - 15,359
15,355 (22/23)

Response

4,398 incidents attended
4,540 (22/23) ↓

- False Alarms** 1,846 (42%)
- Fires** 1,121 (25%)
- Special Services** 992 (23%)
- RTCs** 439 (10%)
- 26%** of the 1,121 fires were deliberate
1,551 fires (2022/23) ↓

Hospital to Home

1,508
1,352 (22/23) ↑

Hospital to Home collections

Emergency calls

12,044
12,692 (22/23) ↓

Total emergency calls received by WFRS

99%

The average **wholtime** appliance availability was 99%

Availability

42%

The average **on-call** appliance availability was 42%

Response times

Average time taken to respond to a life risk incident for the first attending appliance*

- 8 mins 21 secs** Fire incidents
- 9 mins 55 secs** Road Traffic Collisions
- 12 mins 18 secs** Special Service incidents

Casualties

- 34** fire-related injuries
29 (22/23) ↑
- 3** fire-related deaths
4 (22/23) ↓

Accidental Dwelling Fires (ADFs)

Attended 228 ADFs

91% confined to room of origin

228
196 (22/23) ↑

Emergency calls

83% of life risk and property emergency calls handled within **90 seconds**