

PLACE BASED NEEDS ASSESSMENT

NUNEATON COMMON & WEST

APPENDICES

Warwickshire Joint Strategic Needs Assessment

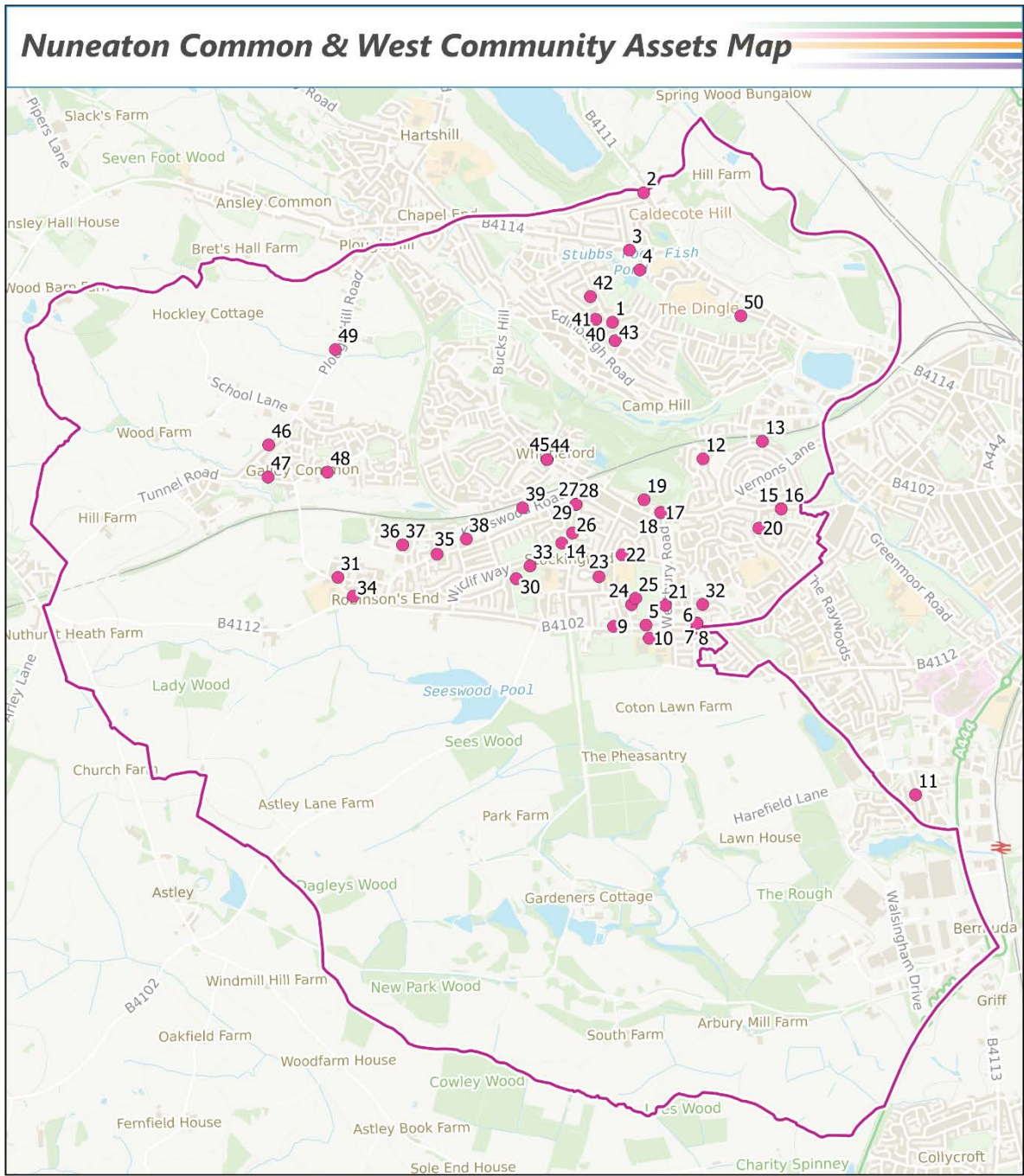
2020






CONTENTS

Appendix A – Nuneaton Common & West community assets	3
Appendix B – Nuneaton Common & West stakeholder event	10
Appendix C – Nuneaton Common & West JSNA consultation results	17

APPENDIX A – NUNEATON COMMON & WEST COMMUNITY ASSETS



 JSNA Boundary



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*Map produced by the
 Strategic Research Team,
 Business Intelligence,
 Commissioning Support Unit,
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 12 March, 2020.*

Map Ref	Organisation / Details	Activities, classes, events	Children & Families	Young People	Older People	Community Venues & Meeting Points	Community Organisations & Social Groups	Leisure & Recreational Activities	Advice & Support	Community Cafés & Foods	Health & Wellbeing	Education & Learning
1	CHESS Centre	Gymnastics, Ukulele Jam Band, Over 50s Lunch Club, Purl Jam (Camp Hill WI), Councillors Surgery. Stay and Play, Dazzlers Dance, Code Club, Fit and Hearty, Camp Hill Work Club, Citizens Advice Drop in, Ryukyu Self Defence, Line Dancing, Short Mat Bowls, Aces Cheerleading, Satori Martial Arts, RCCG Church.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
2	WINDMILL SPORTS & SOCIAL CLUB	Bowling lawn - Bowls Teams. Bowls Classes for children aged 6years upwards	✓			✓	✓	✓			✓	
3	The Guardians of Stubbs Pool	Supporting the environment of Stubbs Pool. Volunteer work to support residents with gardening, home improvements.			✓		✓				✓	
4	St Anne's Catholic Academy	Catholic school	✓	✓								✓
5	Turning Point Care Home*	Residential home for adults with learning difficulties			✓				✓			
6	Stockingford Sports and Social Club				✓	✓	✓				✓	
7	CJ's Bar and Restaurant					✓						

8	Boots pharmacy Stockingford		✓	✓	✓						✓	
9	Arbury Baptist Church					✓						
10	THE NUNEATON ACADEMY	Large sports hall that hosts activities like badminton, indoor football, netball, basketball and short tennis. Facilities include fitness suite, outdoor artificial all-weather pitch which hosts a number of sports, including football and hockey. Multi-use outdoor courts, which can be used for tennis and outdoor netball games.				✓		✓			✓	✓
11	Bermuda Phoenix Centre	Slimming World, Dog Training, Dancing, Arts and Crafts, Bowls, Football, Table Tennis, Toddler and Baby classes	✓	✓	✓	✓	✓	✓			✓	✓
12	Hanover Housing Association - Windsor Gardens*	Extracare housing			✓				✓			
13	Blackatree Court	17 self-contained one and two bedroom apartments			✓							
14	Savoy Gardens - Voyage Care*				✓							
15	Tomkinson Road Post Office				✓							
16	Kasli Pharmacy										✓	
17	STOCKINGFORD COMMUNITY CENTRE	Craft Club, Line Dancing, Bright Futures For All, Champ, St Johns Ambulance, Mixed Martial Arts, Boxing, Stay N Play, Exercise to music, weight Busters, Lunch, Tea and Chat, Health Visitors, Rainbows (5-7), Guides (7-10), Brownies (10-16), Twirling Toddlers, Short Mat Bowling, Friends of Whittleford Park, Premiere Puppy, Keep Fit, Disability Dance 3-7yrs and 8-16yrs, Real Combat System (Age 14+), Weight Watchers, Exercise for	✓	✓	✓	✓	✓	✓	✓	✓	✓	

		over 55's, Acting for All, Nuneaton & District Amateur Radio Club, Square Peg, Tourettes Action Support Groups, Quirky Kids, Ladies Fitness/Kick Boxing Class, Forward in Faith, Football											
18	Friends of Whittleford Park				✓							✓	
19	Vale View Recreation Ground		✓	✓		✓						✓	
20	Stockingford Medical Centre											✓	
21	New Testament Church of God					✓							
22	Stockingford Early Years Centre and Library					✓		✓	✓				✓
23	Stockingford Primary School		✓										✓
24	NBBC - The Poplars*				✓								
25	Stockingford Recreation Ground		✓	✓	✓	✓		✓				✓	
26	St Paul's Church (CofE)	<p>Christian - See website for details St Paul's Coffee Morning - Fridays 10.30am to 12.00pm</p> <p>Nuneaton Credit Union - St Paul's Collection Point - The Credit Union is based at 6 The Arcade, Abbey Street, Nuneaton, CV11 5BT - check their Facebook page for up to date information. St Paul's - Fri 10.00am to 12.00pm</p> <p>St Paul's Breakfast Job Club - They offer a Bacon Batch and tea as well as offering Job search support, Confidnece Support, CV writing and Job</p>	✓	✓	✓	✓			✓	✓	✓		

		<p>interview techniques. This is one of three Job Clubs Workcare runs in Nuneaton and Bedworth Mon 9.00am to 11.00am</p> <p>One of 4 venues for the Nuneaton Foodbank - all those seeking support should have a valid voucher. Tuesday 10.30am-12.00pm & Friday 10.30am-12.00pm</p> <p>St Pauls Lunch Club - First Tuesday of the month from 11.00-14:00</p> <p>Guides - For girls from 10 to 14 years - Tuesdays, 7.30 to 9.00pm</p> <p>The Youth Project - For boys and girls from approx 10 to 13 years - Fridays, 7.00 to 9.00pm</p> <p>The Oasis - A safe space for people who struggle with life's ups and downs - mainly women - Thursdays, 10.00am to 12.00pm</p> <p>Pensioners Drop-in - Wed: 14.00 -15.30</p>										
27	Nuneaton Community Church (Ind)		✓	✓	✓	✓			✓	✓		
28	Oasis Coffee Shop						✓			✓		
29	Second Time Around					✓						
30	STOCKINGFORD ALLOTMENT ASSOCIATION					✓	✓	✓			✓	
31	Haunchwood sports and social club	<p>Single pitch site</p> <p>Haunchwood Under 14's and Huanchwood Res plus Fillongley Star Cricket</p>	✓	✓				✓			✓	

		Bowls facilities												
32	Arbury Medical Centre												✓	
33	St Paul's C of E Primary School													✓
34	Park Lane Primary School													✓
35	Whittleford Park	Supporting the environment in Whittleford Park in the interests of residents Friends of Whittleford Park include this space							✓				✓	
36	GROVE FARM COMMUNITY ASSOCIATION	Healthy lunch – Nuneaton & Bedworth Healthy living network - Tuesday 11am-1pm					✓					✓		
37	Kingswood Road Playing Fields												✓	
38	Grove Farm Community Centre	Grove Farm Youth Club Martial Arts		✓					✓				✓	
39	Peace Dance Studios			✓									✓	
40	Drayton Court Care Home				✓									
41	St Mary and St John Church					✓	✓	✓						
42	Camp Hill Health Centre												✓	
43	Boots pharmacy Camp Hill												✓	
44	The Community of Christ					✓								
45	Whittleford Residents Association	Residents concerns and issues									✓			
46	St Peter's Church Hall	Galley Common Youth Club		✓		✓								

47	Galley Common Residents Association	Residents concerns and issues							✓			
48	Nuneaton & North Warwickshire Equestrian Centre							✓			✓	
49	Galley Common Infant school	Primary School	✓									✓
50	Camp Hill Primary School & Early Years centre	Primary School	✓									✓

Count of community assets by theme in Nuneaton Common & West, March 2020

Theme	Count
1 - Children & Families	14
2 - Young People	13
3 - Older People	17
4 - Community Venues & Meeting Points	21
5 - Community Organisations & Social Groups	9
6 - Leisure & Recreational Activities	13
7 - Advice & Support	9
8 - Community Cafes & Foods	6
9 - Health & Wellbeing	24
10 - Education & Learning	10

APPENDIX B – NUNEATON COMMON & WEST STAKEHOLDER EVENT

A stakeholder engagement event to understand the health and wellbeing needs of people living in Nuneaton Common and West JSNA area, took place at the Newtown Centre on Friday 7th February 2020. The event included initial small group discussions on the health and well-being assets in the area, what the gaps in provision were and priorities and community solutions. This was followed by presentation of key data relating to the JSNA area followed by further group discussions on the following topics:

- Healthy Lifestyles
- Older People
- Poverty and deprivation
- Area/group specific issues

The themes which emerged from the above discussions are highlighted below.

What are the health and wellbeing assets in the area?

Nuneaton Common & West

- CHESS Centre including:
 - Community Information Café
 - Youth Clubs
- Early Years Centre
- Camp Hill Primary School
- Galley Common Church Hall
- Steve and Lisa McBeth
- Parenting Project - counselling service for parents with children 0-19 (25 if SEND)
- Grove Farm Community Centre
- St Paul's Church
- Co-op Camp Hill (Daytime)
- Copper Beech Café, Camp Hill
- Kasli Pharmacy, Tomkinson Road
- Healthy Living Network Lunch Club at Stockingford Community Centre,
 - Haunchwood Road
- Stockingford Library
- Newtown Centre
 - Warwickshire Vision
 - Alzheimer Society
 - Headway
 - Play Group
- Stockingford Community Centre
- Heath End Road Church
- Saints Centre (Town Centre)
- Equestrian Centre, Galley Common
- Hatters Space Community Centre
- Surgery/ Clinic in Camp Hill
- Arbury Medical Centre
- Stockingford Medical Centre

Nuneaton East and West

Overall view from feedback is that there are good local health services on offer including services provided by:

- Pharmacies
- GPs
- Veterans Point
- Drug & Alcohol services
- SMART groups (Self-Management Rehab Training)
- Universal Health Visitor offer across patch (including provision for Smoking in Pregnancy in Camp Hill and GEH)
- Infant feeding/breastfeeding support service (North)
- Act Well on Energy (Warwickshire-wide service) – this is universal and on offer to all including families
- CAB service (well received)
- Parenting Project - counselling service for parents with children 0-19 (25 if SEND)
- Mental Health Safe Haven in Nuneaton (MH Matters)
- Number of community care options – care closer to home, more accessible:
 - Community dermatology service (Clinical Commissioning Group, CCG)
 - Micro suction service (CCG)
- CCG analysis of high intensity users – to bring down those numbers
- George Eliot Hospital:
 - SARC
 - 'Men in Sheds'
 - Acute MH Assessment Team
 - Perinatal Infant MH team
- Place-based team meetings
- Provision around dementia diagnosis and post-diagnosis support
- Fitter Futures
- Volunteer transport service
- Warwickshire Fire and Rescue service -Transport and checks
- Ambulance crews – wider welfare needs, taking time to ask as first point of contact
- Social Prescribing agenda
- Assets for specific communities – Gurkha Centre in Nuneaton?
- HENRY
- Passport to Leisure - is a great concept but does its use really extend to those from most deprived communities? Could it be used for alternative access than leisure centre, e.g. parks, BMX parks
- Big developments happening (East), this has become a greater priority
- Nuneaton & Bedworth Borough Council (NBBC) have some great services & facilities, public open spaces, leisure centres etc. Great examples of working with the community to extend that offer, e.g. Bedworth Miners Welfare Park, Stockingford Rec, Whittleford Park – all areas enhanced in partnership.
- 'Go Commando' used to deliver sessions in local parks (funded by NBBC).
- Safe Havens
- Community Centres: some excellent community centres (run by a mix of voluntary organisations & statutory organisations):
 - Stockingford (West),
 - CHESS (West),

- Bermuda Phoenix (West),
- Hatters Space (central, but access from both West & East residents),
- Grove Farm (West), very limited opening hours
- Some excellent community activities (run by a mix of community & voluntary organisations & statutory organisations) e.g.
 - Stockingford Community Centre offer lunch club and bingo
 - CHESS lunch club
 - Galley Common Riding for the Disabled (used by people across Nuneaton, Bedworth, North Warwickshire & wider) – animals are therapeutic – is this something that can be unlocked across the area.
- Fire & Rescue Service
 - Safe & Well Checks
 - ASB Teams
 - Small Fires Unit
 - Heart Shield
 - Hospital to Home: Discharge from hospital protocol (H2H), linked to safe and well and there is the potential to link into housing
 - Information sharing – WFRS are not aware of cases that they can support with and the service is desperately needed – information sharing protocol not clear with partners
- Meals on wheels could identify people to move them to more appropriate housing

What are the gaps in provision and services?

Nuneaton Common & West

- Services for young adults on Autistic Spectrum or mental health
- Youth Support for those who won't engage in uniformed groups
- Camp Hill - no Vicar at moment
- Churches were hubs
- Older People who don't have internet access
- Those who are forgotten
- Mental Health Services - very long waiting times
- Community ignorance about disability especially in terms of Autism
 - Lack of education with non-visible disabilities

Nuneaton East and West

- Mental health is a significant issue/barrier – Support mechanisms are required to support services available, e.g. direct payments: the new system has affected many people because they are not managing their own expenses effectively
- Safe Havens – contract length is unclear and there is the fear that the service may be lost – not enough of the public are aware of the service. There are limited opening hours and transport may be an issue (out of normal hours public transport does not exist in Nuneaton).
- Job Seekers with complex Mental Health needs (e.g. Drugs & Alcohol)
- Homelessness
- Young People's services
- Gap in counselling – unmet need (e.g. new parents)
- Suicide in young fathers in Bedworth
- Low referrals to HENRY – information flows and pathways need to be clarified
- LGBTQ gap in knowledge

- Post-diagnosis support for dementia patients
- Course for female offenders for D&A – achieved good outcomes but funding went
- Are Age UK present in area?
- End of life care – no in-patient care in Nuneaton (or Warwickshire North)
- No detox facilities in Warwickshire (Drugs & Alcohol)
- Public Transport is a barrier to health and employment
 - E.g. No bus routes from Coleshill to George Eliot Hospital
 - Appropriate transport needed for employment initiatives
 - Culture around barrier to travel to Coventry (more go to Hinckley/Leicestershire)
- Gap in knowledge regarding what we know about cultural communities
- Carers
- Gap in knowledge around gambling as a risk factor
- Communications – knowledge gaps – passport to leisure/Everyone Active – promotions need improving
- Staff training across the board to understand key partners offering support service users
- Support for gambling addictions
- Transport – autism services in the town with no bus service to access the services or the costs are prohibitive
- Criteria for services has changed meaning younger disabled people are excluded
- Access to services – more community services needed
- Funding – what funding is available and how do services access this funding/ how can it be accessed more in partnership across sectors?
- Parks – not used enough and therefore get misused and become poor quality, with fly tipping and fires
- Enforcement

What should be prioritised?

Nuneaton Common & West

- How do we engage with people - communication?
 - The newspapers are there but not widely delivered now
 - People are getting frustrated and giving up with keeping abreast of technology
- Taking on board natural resistance to change with connection to age and affordability (technology)
- Importance of face-to-face work in the community
- Isolation is a big factor

Nuneaton East and West

- Good levels of support and service around mental health and wellbeing and helping people to achieve that – recognition that everything flows from that.
- Tackling complex/multiple needs and issues
- Connectivity:
 - Between and cross communities (see earlier point on transport)
 - Intergenerational issues to tackle
- Dementia – diagnosis of patients and diagnosis reports
- Support for carers – job centre finds gap as well
- More programmes like ‘Men in Sheds’
- Recognising disinvestment in children’s centres
- Mental Health/Substance Misuse – who is responsible in terms of service?

- Promoting prevention/early intervention – catching people early
- First Aid training (basic)
- One directory of services so we understand all services on offer.

What community-based solutions can we use, and develop to address the above

Nuneaton Common & West

- Problems with motor bikes – There were services that dealt with these issues, services that fall away due to inconsistent funding and resources
- Be consistent with messages and resources
- The solutions we have had were taken away
- Christmas Dinner for those who were alone on Christmas Day at the Newtown Centre was extremely successful.

Nuneaton East and West

- There is a misunderstanding of WCAVA and their role in accessing funding or volunteers
- Training – targeted for person centred
- Not aware of available funding
- Get community to use parks and local green spaces – park run is a great example of getting 200+ people into the parks each week and include adult, children and volunteers with the opportunity to socialise afterwards by offering refreshments
- Traditional sports (e.g. football) are great for keeping children and adults fit but do discourage those with less ability to take part. Alternative sports such as dodgeball, tig games etc are more inclusive and encourage people to enjoy sports
- Offer free events locally to attract people initially
- Encourage people to access the ‘benu’ online consultation
 - (<https://www.be-nu.co.uk/>)

Health & Wellbeing (Healthy Lifestyles)

Nuneaton Common & West

- Can't access the GP, use walk in centre
- Little confidence in education locally
 - Secondary schools all in special measures
- Extra cost to out of school activities
- Not as many free activities e.g. Band stand in town, paddling pool
- Bus fares expensive especially local buses e.g. Bus into town from
- Difference to working and unemployment, re. Money
- Availability for small children
 - Are you better off staying at home, risk of isolation?
 - Pathway, from nursery to pre-school to primary - good for socialisation
 - Less family networks
- Problems in running childcare - struggle
 - E.g. £3.60 per 3-year-old
- More communities having to look after themselves
 - How do we reach those who are becoming isolated, particularly the elderly?
- Knowledge of services

- Choice to be alone
- Suicide increase in mental health
 - Information sheet on a very local basis - resource required
- Anchor organisations/ initiatives on the different small neighbourhoods
 - Collaborative working to avoid duplication

Nuneaton East and West

- Men in Sheds – giving men a sense of purpose and creativity
- Waiting time for assessments
- Growth in foodbank demand
- Youth groups and community centres should be encouraging healthier eating through food workshops showing how to prepare healthier, affordable options instead of the favoured options of unhealthy choices
- Walking routes/measured miles/cycle routes available – BUT people don't know enough about these assets
- Need stronger patient participation groups
- Better distribution of patients across GP practices = more GP appointments available

Older people

Nuneaton Common & West

- Invest into community initiative
- Community newsletter / paper
- Links with college (North Warwickshire College, King Edward College) for young people to get experience
- Mining the Seams project
- Similar problems with cost of care for elderly
 - Living longer but with more health issues
- Care homes want volunteers to help deliver service

Nuneaton East and West

- Social Isolation & Loneliness
- Reliance on the internet/'digital by default' – training and support needed for people to gain skills to feel confident using IT
- People do not know what is available to them – better communication needed
- Housing that is appropriate – there are a lot of houses in Nuneaton and Bedworth that are empty
- Transport – only certain bus routes are subsidised, so affordability and times are an issue; taxis are expensive; more volunteer drivers are needed for community transport schemes

Poverty and deprivation

Nuneaton Common & West

- Invest into community Initiative
- Community newsletter / paper
- Links with college (North Warwickshire College, King Edward College) for young people to get experience
- Mining the Seams project

Nuneaton East and West

- Fuel Poverty for young families. Least likely to pick up on services. Needs awareness raising to these most vulnerable groups and make it a more attractive offer to young families.
- Tackling perceptions – examples of families going into debt for new baby items. Equally there is low take up on money management courses.
- It is shocking that around 50% of children living in Bar Pool are living in poverty – re-open locally accessed children’s centres – there is a lack of adequate family support
- Lack of support for people to support them with budgeting and managing their money more effectively

Area/group specific issues identified by stakeholders

Nuneaton Common & West

- Connecting students with community groups to do specific tasks
 - Young People gaining experience and qualifications
- WCAVA - Young People do community news in Nuneaton News
- Stigma
- Linking businesses more with local groups and schools and colleges
- Good Neighbour Schemes

Nuneaton East and West

- S106 money used to build communities resources
- ‘One Stop Shop’ to accessing services in a holistic way – give people range of services at same time (captive audience).
- Early Years Board – good form of communication
- Communication routes more broadly need to be thought about for different target audiences – shops (Co-op) and instant messaging where both mentioned as target areas for different groups.
- We don’t currently use local businesses to promote services – opportunity? Could use pubs which are empty in the day for groups?
- Cost and quality of venues in Nuneaton was discussed as a barrier particularly for the voluntary and community sector.
- “Bump into points” recognising the value in cross-generational mixing and support
- Good open spaces but sometimes access to them is an issue (physical access and safety)
- Great ‘uniformed’ groups for young people but costs are often a barrier
- ‘Red tape’ for some community activities (informal) e.g. DBS. Risk assessments
 - Are we too risk averse?
 - It is often easier for organisations (LA’s) to say ‘no’ – there needs to be policy changes
- Citizens Advice are over-loaded and cases are getting more complex
- There is an over-reliance on volunteers/high demand, but there are lower numbers.

APPENDIX C

NUNEATON COMMON & WEST JSNA CONSULTATION RESULTS

Background

Two surveys, one aimed at residents living in Warwickshire the other aimed at professionals working in Warwickshire were launched on 1st June 2018. A download of responses was taken on the 8th January 2020 and forms the basis for this analysis.

PROFESSIONALS SURVEY

There were a total of 24 respondents to the survey who stated that they worked in the borough, with 8 specifically mentioning the Nuneaton Common and West JSNA area.

Figure 1: Professionals: priority area for improvement

Age Group	Priority 1	Priority 2	Priority 3
Parent & Infant	Initiatives to support and reduce people living in poverty (e.g. access to Free School Meals, employment)	Healthy lifestyles (e.g. be active, eat healthy, stop smoking)	Parks and green spaces
Older People	Support for those with long-term health conditions	Support for carers	Mental health and wellbeing
All ages	Mental health and wellbeing	Healthy lifestyles (e.g. be active, eat healthy, stop smoking)	Support for carers

RESIDENTS SURVEY

There were 76 responses to the consultation survey by local residents living in the Nuneaton Common and West JSNA area. Analysis of responses from residents living in the JSNA area follow.

Profile of respondents

Of the 76 responses received, almost a third (n=22, 29%) were from households described as Couples (Married/ Civil Partnership/ Cohabiting/ Other) without children (Figure 3).

The vast majority of respondents categorised themselves as White – English /Welsh /Scottish /Northern Irish /British (96%, n=73). The remaining respondents preferred not to answer, did not answer this question or stated they were White – Irish. Half of respondents (50%) were Christian (n=38). Most of the remaining respondents said they had no religion (39%, n=30) and a few had another religion or preferred not answer (11%, n=8).

Almost one third 29% (n=22) said they had a long-standing illness. The majority of respondents stated they were heterosexual/straight (88%, n=67). Over a third of respondents (39%, n=19) described themselves as an employee in a full-time job (Figure 4).

Figure 2: Respondents by gender and age group

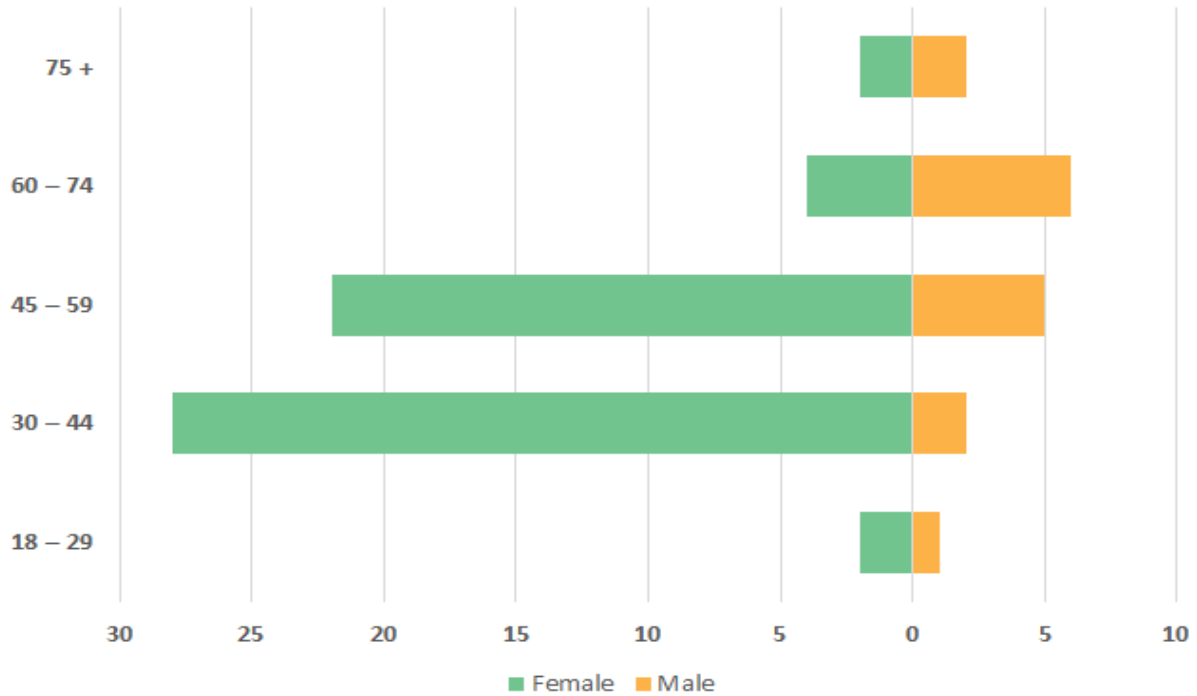


Figure 3: Percentage of responses by household type

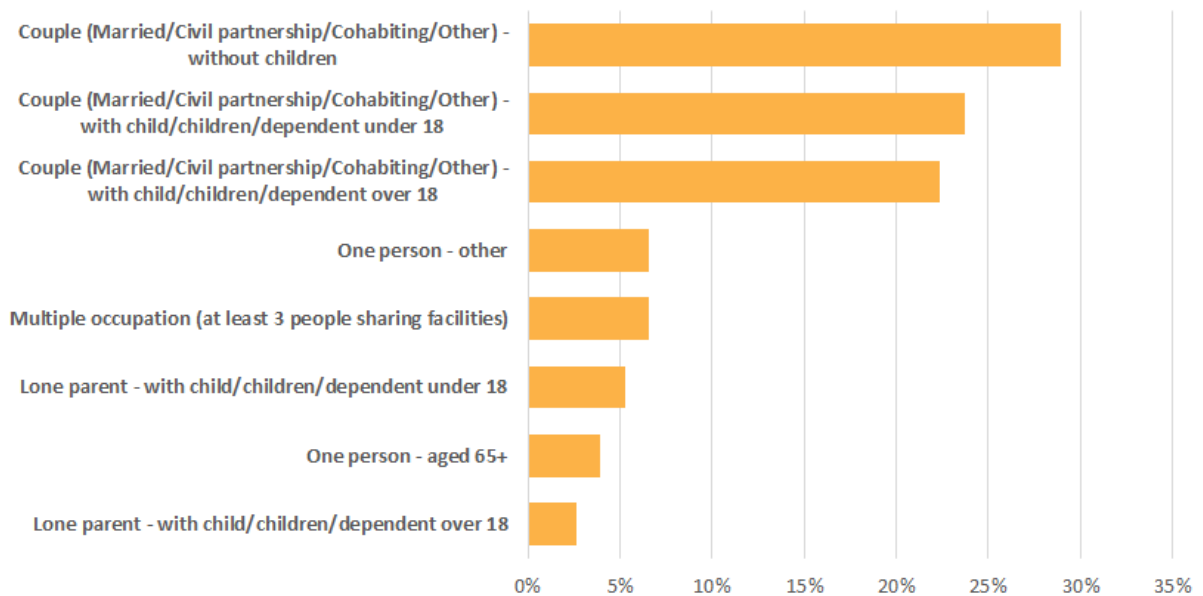
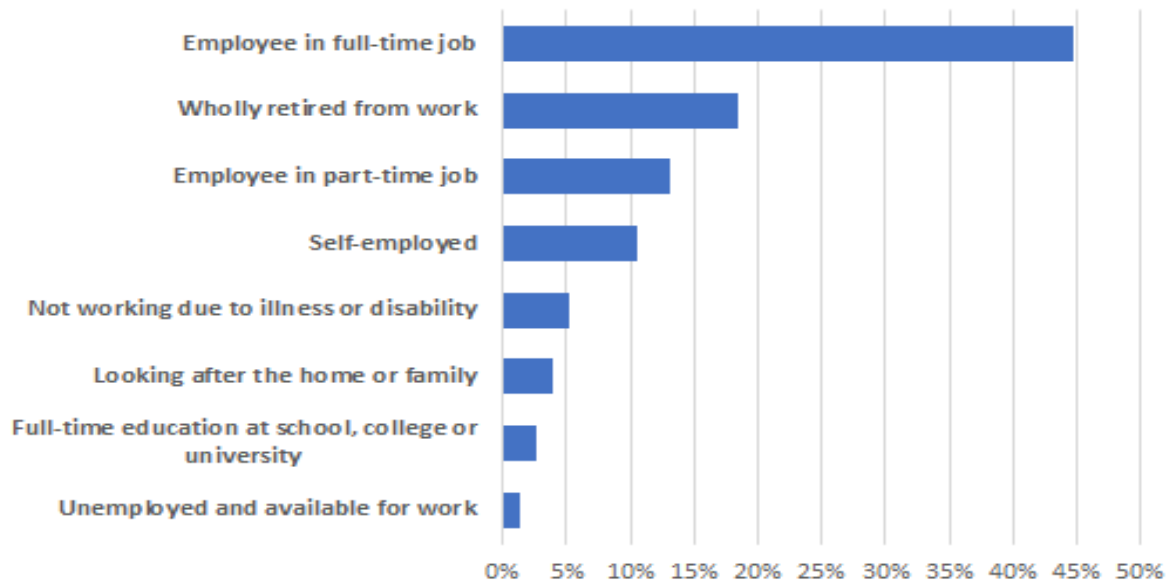


Figure 4: Percentage of responses by employment status

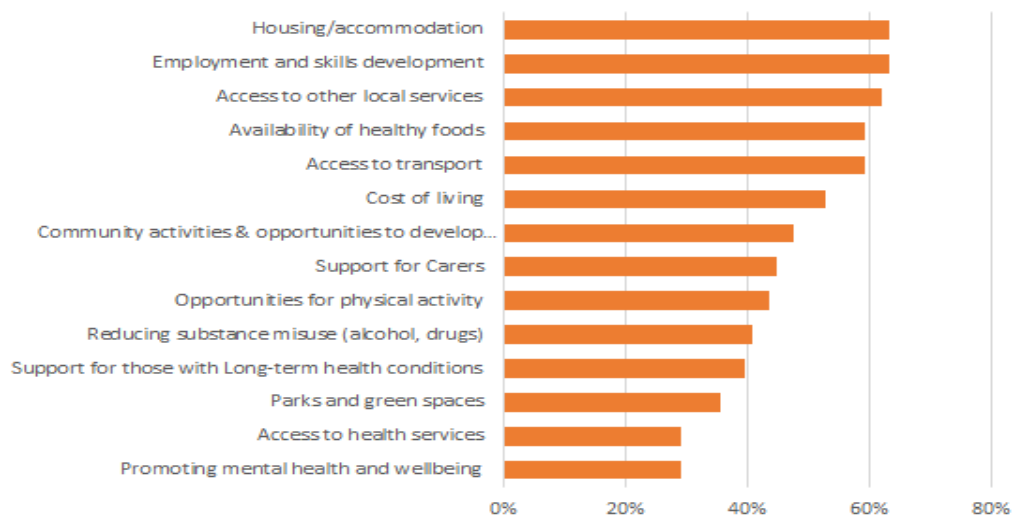


Health & Wellbeing

Residents were asked which they felt are priority areas for health and wellbeing in their local area. They were given a variety of options and were able to select each that applied. The five responses that had the highest percentage of responses were:

- Housing/accommodation (63%, 48 responses)
- Employment and skills development (63%, 48 responses)
- Access to other local services (62%, 47 responses)
- Availability of health foods (59%, 45 responses)
- Access to transport (59%, 45 responses)

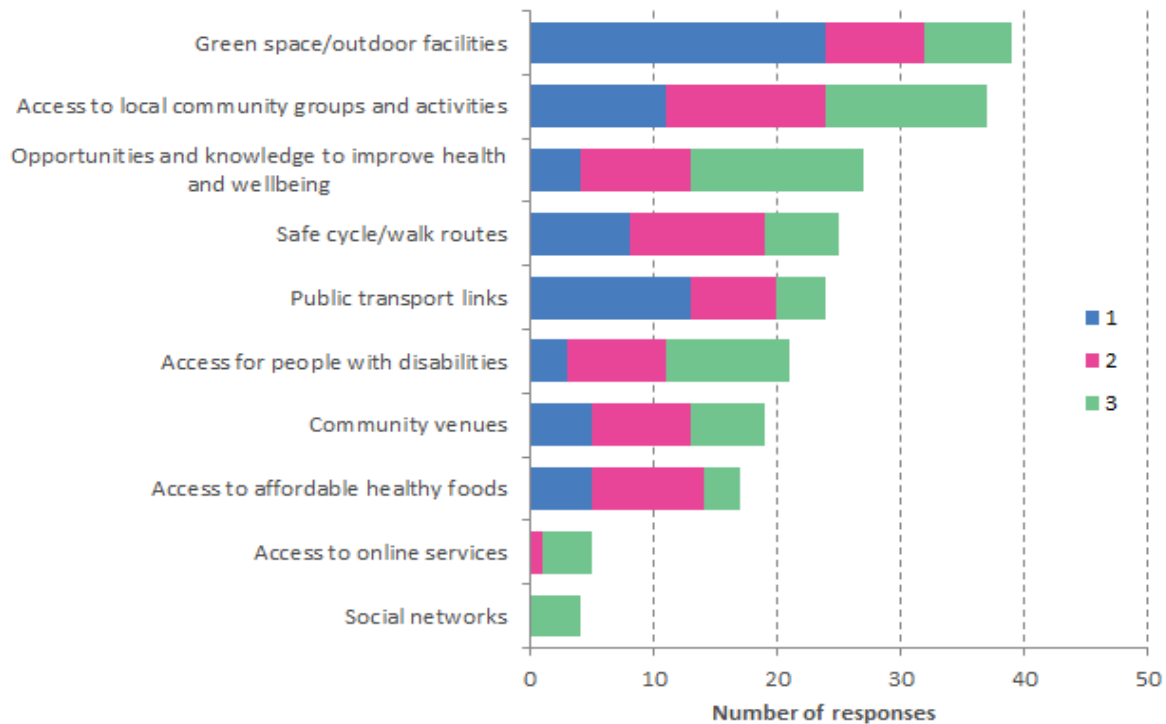
Figure 5: Percentage of respondents choosing the listed areas as a priority for health and wellbeing in the local area



Local area/local community

Residents were asked to identify the top 3 things they valued about the local area/local community which supports positive health and wellbeing (Figure 6).

Figure 6: Responses to the question “What are the top 3 things that you value about the local area/local community which support positive health and wellbeing?”



Green space/outdoor facilities were listed by the most respondents (51%, n=39) respondents as being one of the top three things they valued about the local area which supported positive health and wellbeing with 24 respondents respectively ranking this as the thing they valued most. Access to local community groups and activities was the next most common response with 49% (n=37) of respondents giving this as one of the top three things they valued with 8 respondents ranking this as the thing they valued most. Access to online services and social networks was valued by the fewest number of respondents (by just 5 and 4 respectively), with no respondents selecting it as their first choice.

Improving health & wellbeing in the local area

A further open text question was asked what 3 things could be better in your local area to improve health and wellbeing. Areas for improvement that were mentioned most frequently were:

- Anti-social behaviour – more visibility of Police
- Access to health services, particularly GP appointments
- Access to mental health support services, particularly for young people
- Public transport – more frequent and more affordable services
- Maintenance of public spaces, such as parks, playgrounds and paths
- Safe cycle routes

- Affordability of gyms and leisure centres

Residents were also asked what local activities/events they would like to see in the area. Activities that were mentioned most frequently were:

- Better local sports exercise classes, at affordable rates and easily accessible
- Free outdoor exercise such as Park Run or outdoor gyms
- Community events and projects, such as an allotment and seasonal events e.g. summer fayres
- Facilities/activities/provisions for children and young people, particularly in school holidays
- Better playgrounds / parks
- More community centres and social clubs
- Activities at evenings and weekends for those who work full time
- Events for older people