Job Description

For Non-Streamlined Positions

This form is used to provide a complete description of the specific job (or role) and defines the skills, knowledge and abilities required to undertake the specific and generic role profile.

Section A: Specific Role Profile

The specific role profile provides key information relating to the salary and working conditions e.g. location of a job, along with the current focus of the job role and a brief description of the main duties.

Role Details

Job Title:	Countryside Ranger	JEID	M0216
Salary Grade:	Grade H		
Team:	Country Parks		
Service Area:	Heritage and Environment, Communities Group		
Primary Location:	Burton Dassett Hills Country Park, Southam, Warwickshire CV47 2AB Hartshill Hayes Country Park, 155 Oldbury Road, Nuneaton CV10 0TH Kingsbury Water Park, Bodymoor Heath Lane, Kingsbury, Sutton Coldfield B76 0DY Pooley Country Park, Pooley Lane, Polesworth, Tamworth B78 1JA Ryton Pools Country Park, Ryton Road, Ryton-on-Dunsmore, Coventry CV8 3B		
Political Restriction	This position is not politically restricted.		
Responsible to:	Senior Ranger		
Responsible for:	Assistant Rangers; Volunteers, Apprentice		

Role Purpose

To enhance and promote visitor enjoyment and understanding of the County Council's countryside recreation sites.

To lead environment education programmes, guided walks, holiday activities and birthday parties.

To manage & maintain the parks for the benefit of both visitors and wildlife.



Role Responsibilities

To provide a high profile point of contact for visitors by giving information, advice and assistance.

To assist in, and contribute to, the interpretation of the country parks through guided walks, events, leaflets and displays, which enhance the visitors' enjoyment of the site.

To assist or lead the provision of a variety of school and other educational programmes.

To carry out regular checks of the site to ensure that safety, hygiene and cleanliness (eg toilets) are maintained, and to take action to remedy any shortfalls or to report them as necessary.

To help open and close the site and its facilities at the specified times.

To promote, develop and manage a volunteer group for appropriate tasks and projects in the parks, establish and maintain good links with the local community through parishes, friends of groups and other external bodies.

To assist he Senior Ranger in the supervision and development of the roles of part-time assistant rangers, as well as seasonal staff, apprentice and volunteers.

To produce and review risk assessments in accordance with health & safety practice for activities and ensure safe working practices for self, colleagues, volunteers and the public.

To work with the Senior Ranger and colleagues in the development and implementation of a programme for site maintenance (including supervision of contractors), habitat management/creation and the improvement of visitor facilities.

Communicate effectively with a wide range of organisations and individuals through personal contact and meetings, print, broadcast and electronic media

To bailiff the fishery in accordance with fishing rules and regulations as required.

To be responsible for site maintenance including litter clearance including litter and dog bin emptying.

To collect monies for events and other such activities and to ensure the security of cash from car parking and fishing ticket machines and take responsibility for accounting and banking of income as required.

To participate in departmental projects as required or specialised work tasks when requested

To be responsible for the safe use, maintenance of all equipment and vehicles used to perform these ranger duties.

To carry out similar tasks at other countryside sites across the county.

To undertake any other reasonable duties as required.

To work on the rota system that applies and includes working weekends and Bank Holidays with the exception of Christmas Day when the Parks are closed.

Section B: Person Specification

The person specification provides a list of essential and desirable criteria (skills and competencies) that a candidate should have in order to perform the job.

Each of the criteria listed below will be measured through; the application form (A), a test / exercise (T), an interview (I), a presentation (P) or documentation (D).

Essential Criteria Assessed By:

Qualification/studying for countryside/recreation management or equivalent further education in relevant subjects	A, I, D
Knowledge of native flora and fauna & field identification skills with a demonstratable passion for nature and the outdoors	А, І, Т
Practical countryside skills inc use of hand tools; power tools and/or NPTC qualification	A, I, D
To be able to communicate effectively, verbally and/or in writing a variety of information to a range of people in a front line service and use of social media	А, І
Experience of working with various age ranges developing & leading inspirational events & activities	А, І
Able to evaluate the best course of action when faced with a problem, or a number of options	А, І
The ability to work under pressure including meeting deadlines and dealing with interruptions and prioritising work	А, І
Experience of working within a team; on own initiative and lone working	A, I
Ability to walk, cycle up to 5 miles on uneven terrain & in all weathers	A, I
Mobility essential. Able-bodied applicants must be able to drive and have a full clean driving licence. Disabled applicants should be able to perform the job with aid, where necessary	A, I, D
Able to work week-ends and Bank Holidays flexibility to and cover extra shifts as required	А, І
Experience of working or volunteering in a county park environment	A, I
Experience of leading/managing volunteers	A, I
Ability to work on own initiative , but also a team player	A. I
Good ICT skills	A, I, D

Desirable CriteriaAssessed By:

Knowledge of Health & Safety legislation and risk assessments process	A, I
experience of towing of trailers, use of 4WD, and tractors	A, I, D
Conservation knowledge & habitat management	A, I
Preparation and implementation of site management plans	A, I
Comfortable with lone working and being outdoors in all weathers	A, I
Ability to deal with conflict situations	

Section C: Working Conditions

The working conditions relate to those non-contractual elements of the job that may impact on the holder of the position, as well as those workplace-based responsibilities that are part of this job. These are not contractual but provide a guide to the working conditions and the potential hazards and risks that may be faced.

Health & Safety at Work

To take responsibility for your own health, safety and wellbeing, and undertake health and safety duties and responsibilities for your role as specified within Warwickshire County Councils Health and Safety Policy, and all other relevant health and safety policies, arrangements, procedures, systems of work as specified for the post/ role.

Potential Hazards & Risks

The potential significant hazard(s) and risk(s) for this job are identified below (those ticked). The purpose of recording this information on the job description is so that the health status of the potential and actual post-holders can be assessed with regard to the significant hazards and risks. These hazards and risks should be based on the appropriate activity, process and/or operation risk assessment whereby all of the significant risks are identified, recorded and appropriately controlled. The list below is therefore not an exhaustive list because it is the risk assessment that details all significant risks that could arise out of or in connection with the work activity, but any others will be identified in the 'other' section.			
Provision of personal care on a regular basis	☐ Driving HGV or LGV for work		
Regular manual handling (which includes assisting, manoeuvring, pushing and pulling) of people (including pupils) or objects	Any other frequent driving or prolonged driving at work activities (e.g. long journeys driving own private vehicle or WCC vehicle for work purposes)		
☐ Working at height/ using ladders on a regular/ repetitive basis	Restricted postural change – prolonged sitting		
□ Lone working on a regular basis	Restricted postural change – prolonged standing		
☐ Night work	Regular/repetitive bending/ squatting/ kneeling/crouching		
□ Rotating shift work			
☐ Working on/ or near a road	□ Regular work outdoors		
☐ Significant use of computers (display screen equipment)	Work with vulnerable children or vulnerable adults		
Undertaking repetitive tasks	⊠ Working with challenging behaviours		
Continual telephone use (call centres)	Regular work with skin irritants/ allergens		
Work requiring hearing protection (exposure to noise above action levels)	Regular work with respiratory irritants/ allergens (exposure to dust, fumes, chemicals, fibres)		
☐ Work requiring respirators or masks			
☐ Work involving food handling			
Potential exposure to blood or bodily fluids	☐ Face-to-face contact with members of the public		
Other (please specify):			