

How your views have been used

Survey 5: Warwickshire Fire and Rescue Service (WFRS)

The survey aimed to learn whether residents are aware of recent changes in the fire and rescue service; their understanding of the contemporary role of a firefighter; and their awareness of the core functions of preventing, protecting and responding. This information will be used to inform future communications and engagement work.

The survey received a total of 299 responses a 30.2% response rate

How your responses have been used:

- Survey results have been used to help review and redevelop recruitment to on-call firefighter roles, with a focus of addressing misconceptions about on call firefighters which were highlighted in the survey.
- Insights have highlighted the requirement to raise awareness of on-call and how it works to ensure there is an understanding.
- Answers from the survey are shaping WFRS communications digital planner and will help shape future engagement work that is planned for the year ahead

For the full report go to
warwickshire.gov.uk/voice



HAVE A QUESTION OR QUERY, EMAIL:

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