

The Voice of Warwickshire Panel

Survey 14: Are you prepared for emergencies?

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Executive summary

This survey builds on a survey carried out with Voice of Warwickshire panel members in 2024 and intends to understand how best to support the public in the event of a major emergency or incident. The survey was for current voice of Warwickshire (VOW) panel members and asked about current understanding and knowledge about Warwickshire Resilience Forum (WRF), local incidents that may affect them and where they live, and how prepared they are if such incidents were to occur.

There were 344 responses to the survey, a response rate of 37.8%. Panel members were sent two reminders about completing the survey. Representation from each district and borough was generally in line with the Warwickshire population, but some other demographic groups were underrepresented, specifically young people and some ethnicities.

Warwickshire Resilience Forum

Most respondents (68.9%, n=237) were 'not aware at all' when asked to describe their level of awareness of what Warwickshire Resilience Forum is. Just under a third of respondents (28.2%, n=97) said they were aware of it but didn't know much about it and a small proportion of respondents (2.9%, n=10) said they had a good level of awareness about it. No respondents said they were actively engaged with WRF.

When asked if they recognised the logo for Warwickshire Resilience Forum, the majority of respondents (91.3%, n=314) said 'no'; smaller proportions said they weren't sure (4.4%, n=15), or 'Yes' (4.1%, n=14).

Respondents were then asked what the logo meant to them – as many responses as applicable could be selected. Most respondents (82%, n=282) selected 'It means nothing to me – it doesn't tell me anything'. Just under a tenth (9.3%, n=32) selected 'I can find out information on how to better prepare for an emergency or incident'. Slightly less (8.1%, n=28) selected 'I can find updates on a current emergency or incident', and less than that (7%, n=24) selected 'I can find out information about the risks to my area'. Comments were also provided, from which there were some themes identified, including criticism of the logo, description of the logo, and not being aware of the logo.

Respondents were asked 'Where would you go for information, advice, and guidance in the event of an emergency?' – as many responses as applicable could be selected. The most selected option (n=233, 67.7%) was 'Emergency services (police, fire, ambulance) website', followed by 'News on the TV' (n=224, 65.1%). The least selected option was Instagram, which was selected by 14 respondents. 'Other social media sites' (n=19), 'Warwickshire Resilience Forum website' (n=21), and 'News feed and channels via X/Twitter' (n=25) were also lesser selected options. There were 8 respondents who mentioned in the comments looking online (including utility website, news, and internet searches).

The majority of respondents said yes (94.2%, n=324) to 'Do you use websites to access information?', whilst 4.4% (n=15) said no. Next respondents were asked 'Which social media sites or community networking tools do you use?', with the option to select multiple options. The most selected option was 'WhatsApp' (79.7%, n=274), followed by Facebook (68.3%, n=235). Lesser selected options included Snapchat (2.9%, n=10), Warwickshire Connected (6.4%, n=22), and TikTok (6.7%, n=23). There were 15 respondents who said in the comments that they did not use the options provided or social media.

Emergency Situations

Respondents were asked 'Are you aware of what risks affect where you live? This means the emergencies that are most likely to affect you and your property'. Just over half of respondents (54.9%, n=189) said 'no', whilst just under half of respondents (44.5%, n=153) said 'Yes'. If respondents answered Yes, they were asked to list the risks. There were 145 responses added, from which a range of themes were identified, that were separated into several categories:

- Personal emergencies (e.g. hazards for the individual).
- Localised emergencies (e.g. fires, utility loss, road blockage).
- Major, national or international emergency (e.g. war, civil unrest, a rail collision).
- Weather conditions (e.g. flooding, extreme heat or cold, wind, or ice/snow).
- Other topics.

Across all categories, the most frequent themes were 'flooding' (n=89), 'fire or explosions' (n=51), 'loss of utilities' (n=45), 'Extreme weather or storms' (n=32), 'Wind, including trees falling' (n=26), and 'Road network issues, including collisions or blockages' (n=24).

Those that said they were aware of the risks affecting where they live, were then asked, 'Do you have a plan, or have you made preparations in the event of this emergency occurring?'. Of those that responded, 40.4% (n=61) said 'yes', whilst 59.6% (n=90) said 'no'. In the comments, the most frequently occurring themes were 'Having an action plan', 'Equipment – light source, candles and matches', and 'food supplies'.

Lastly, respondents were asked 'If there was an emergency situation in your local area, that could affect you, how would you like to be informed about it?'. The most selected option was 'Text message (Alert) on mobile phone' (n=306), followed by Local TV News updates (n=157), and social media notification on mobile phone/tablet (n=129). The least selected option was 'Local information centre' (n=18), 'Other' (n=22) and 'Other organisations' websites' (n=32).

Background

The Voice of Warwickshire panel (VoW) panel gives residents aged 18 and over in Warwickshire an opportunity to share their views on issues in Warwickshire.

This report summarises the results of the fourteenth survey sent to all Voice of Warwickshire panel members. This survey was intended to gather panel members' views on support in the event of a major emergency or incident. It also asked about current understanding and knowledge about Warwickshire Resilience Forum, and how prepared respondents are for emergencies.

Method

An online survey was hosted on the Citizen Space 'Ask Warwickshire' site via a private link only available to panel members. Panel members were sent an email with a link to participate in the online survey. Two reminder emails were sent to those who had not completed the survey during the live period. In total, an email with a link to the survey was distributed to 910 members of the Voice of Warwickshire panel (this number excludes emails that failed to send to the email address provided).

The survey ran from 29th January 2025 to 23rd February 2025.

Quantitative results have been analysed and open text responses have been themed. Descriptive analysis of quantitative data is presented in figures. Qualitative (open text) data has been analysed using thematic analysis. Themes are presented in tables and a range of example quotations are used to illustrate these themes throughout and to demonstrate a range of views shared. Please note, in some places these quotes are extracts, and in some cases, they may have been amended for obvious spelling and grammatical errors, or to omit information that might identify an individual or organisation. Other than these amendments, all quotes are reported as they were submitted in the survey. Some quotes will have multiple themes attached to them, to ensure all topics raised are captured during analysis.

[Appendix 1](#) provides the survey questions.

Results

There were 344 responses to the survey: a response rate 37.8%.

4.1 Respondent Profile

The below tables show the demographic characteristics of respondents. When looking at representation overall, younger respondents were underrepresented, and older respondents (over the aged of 60) were over-represented proportionally, in comparison to the population over 18 in Warwickshire. There was slightly more diversity in the sexual orientation of respondents, compared to the general population, but there were no respondents who identified with some ethnicities.

Figure 1 and Table 1 show where panel members that responded live. The place of residence of panel members responding to the survey is broadly similar to the distribution of residents aged 18 and over in Warwickshire.

Figure 1 - District and Borough of residence of respondents, compared to Warwickshire population and VOW panel

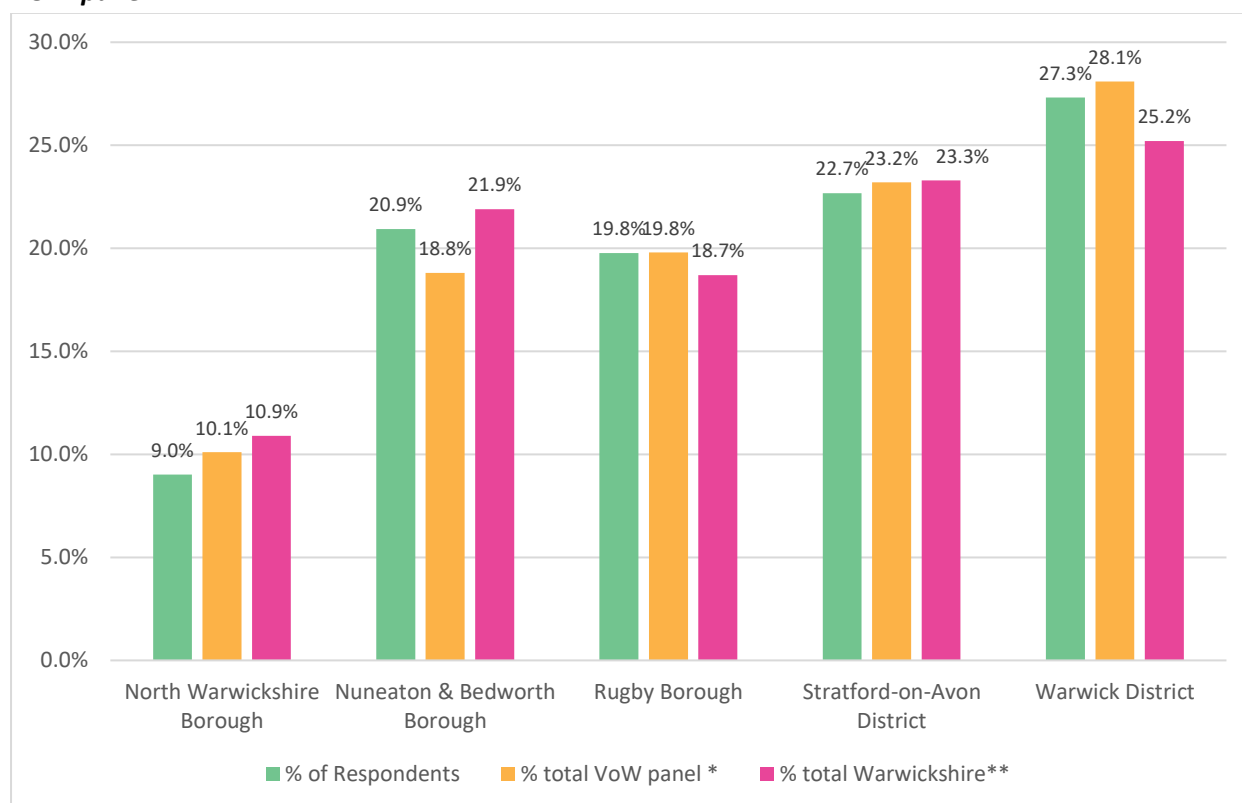


Table 1 - District/borough of residence of respondents to survey

District	Number of respondents	% respondents	% total VoW panel *	% total Warwickshire**
North Warwickshire Borough	31	9.0%	10.1%	10.9%
Nuneaton & Bedworth Borough	72	20.9%	18.8%	21.9%
Rugby Borough	68	19.8%	19.8%	18.7%
Stratford-on-Avon District	78	22.7%	23.2%	23.3%
Warwick District	94	27.3%	28.1%	25.2%
Unknown	1	0.3%	-	-

**This was the composition of the Voice of Warwickshire panel in 2024*

***This is the composition of the Warwickshire population aged 18 and over based on mid-2023 population estimates*

Tables 2-7 shows the characteristics of panel members responding to the survey and compares this to the characteristics of the Voice of Warwickshire panel and Warwickshire population (aged 18 and over) where this information is available.

Table 2 - Gender characteristics of respondents to survey

Gender Identity	Panel respondents	% of panel respondents	% total of VoW panel	% total of Warwickshire*
Female	177	51.5%	52.8%	51.2%
Male	154	44.8%	42.3%	48.8%
Non-binary	2	0.6%	0.6%	-
Prefer not to say	5	1.5%	1.8%	-
Prefer to self-describe	6	1.7%	2.5%	-
Not known	-	-	-	-

Table 3 - Age characteristics of respondents to survey

Age in years	Panel respondents	% of panel respondents	% total of VoW panel	% total of Warwickshire*
18-24	1	0.3%	1.2%	9.3%
25-39	28	8.1%	14.6%	23.9%
40-49	41	11.9%	17.2%	15.7%
50-59	68	19.8%	23.7%	17.9%
60-64	62	18.0%	12.7%	7.5%
65-74	105	30.5%	21.6%	13.3%
75+	35	10.2%	7.6%	12.4%
Prefer not to say	4	1.2%	1.5%	-
Not known	-	-	-	-

Table 4 - Sexual Orientation characteristics of respondents to survey

Sexual Orientation	Panel respondents	% of panel respondents	% total of VoW panel	% total of Warwickshire*
Asexual	13	3.8%	3.3%	-
Bi/bisexual	13	3.8%	3.6%	1.1%
Heterosexual/straight	269	78.2%	79%	90.9%
Gay Man	8	2.3%	1.8%	1.2%
Gay woman/lesbian	1	0.3%	0.7%	1.2%
Pansexual	1	0.3%	0.7%	-
Other			0.2%	0.3%
Prefer not to say	35	10.2%	9.7%	-
Not known	4	1.2%	1.1%	6.5%

Table 5 - Long standing illness or disability characteristics of respondents to survey

Long standing illness or disability	Panel respondents	% of panel respondents	% total of VoW panel	% total of Warwickshire*
Yes	65	18.9%	19.1%	16.8%
No	271	78.8%	77.9%	83.2%
Prefer not to say	8	2.3%	2.9%	-
Not known	-	-	-	-

Table 6 - Ethnicity characteristics of respondents to survey

Ethnicity	Panel respondents	% of panel respondents	% total of VoW panel	% total of Warwickshire*
Arab	-	-	0.1%	-
Asian or Asian British - Bangladeshi	-	-	-	0.1%
Asian or Asian British - Indian	5	1.5%	3.4%	4.1%
Asian or Asian British - Pakistani	-	-	0.2%	0.5%
Black or Black British - African	-	-	0.7%	0.4%
Black or Black British - Caribbean	1	0.3%	0.6%	0.4%
Chinese	2	0.6%	1.1%	0.5%
Gypsy or Traveller	4	1.2%	0.4%	0.2%
Mixed - White and Asian	1	0.3%	0.4%	0.8%
Mixed - White and Black Caribbean	1	0.3%	0.3%	0.2%
Other Asian background	-	-	0.3%	1.0%
Other Black background	-	-	0.1%	-
Other Mixed background	1	0.3%	0.5%	0.5%
Other White background	12	3.5%	4.8%	5.9%
Prefer not to say	5	1.5%	2.4%	-
Prefer to self-describe	3	0.9%	0.9%	-
White British	307	89.2%	82.1%	82.1%
White Irish	2	0.6%	1.1%	0.9%
Not known	-	-	-	-

Table 7 - Religion characteristics of respondents to survey

Religion	Panel respondents	% of panel respondents	% total of VoW panel	% total of Warwickshire*
Buddhist	2	0.6%	1.1%	0.4%
Christian	171	49.7%	45.4%	50.4%
Hinduism	1	0.3%	1.4%	1.8%
Islam	3	0.9%	0.9%	1.5%
Judaism	2	0.6%	0.4%	0.1%
Sikhism	1	0.3%	0.9%	2.1%
Spiritual	6	1.7%	2%	-
Other religion or belief	5	1.5%	1.3%	0.5%
No religion	130	37.8%	38.1%	37.6%
Prefer not to say	19	5.5%	7.1%	-
Not known	4	1.2%	1.4%	6.6%

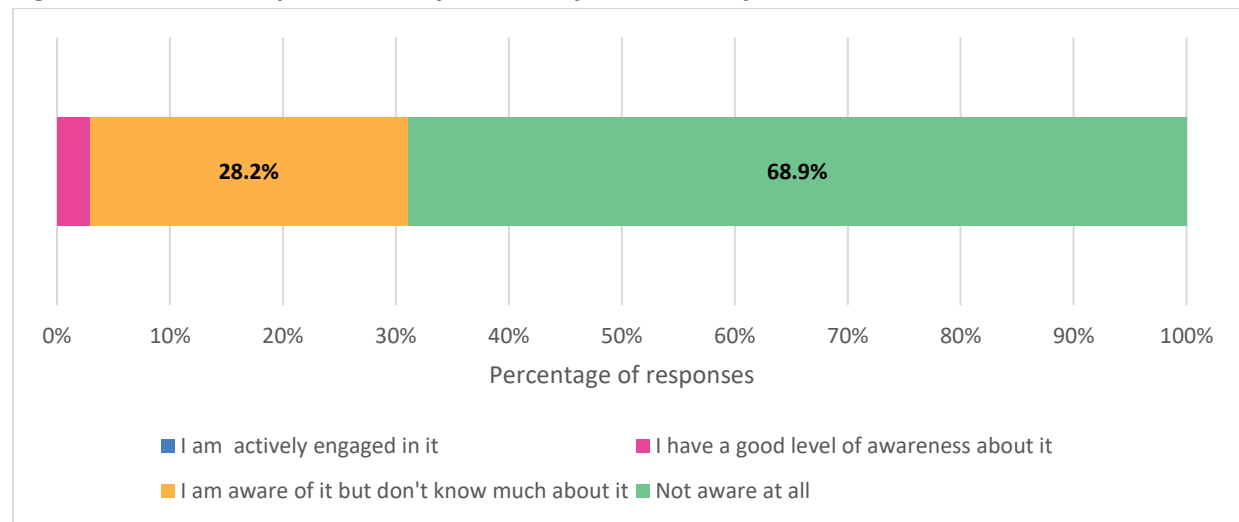
* Based on ONS (Office for National Statistics) 2022 mid-population estimates and 2021 Census data

4.2 Warwickshire Resilience Forum (WRF)

How would you describe your level of awareness of what Warwickshire Resilience Forum is?

Respondents were first asked 'How would you describe your level of awareness of what Warwickshire Resilience Forum is?'. Most respondents (68.9%, n=237) were 'not aware at all'. Just under a third of respondents (28.2%, n=97) said they were aware of it but didn't know much about it. A small proportion of respondents (2.9%, n=10) said they had a good level of awareness about it. No respondents said they were actively engaged in it.

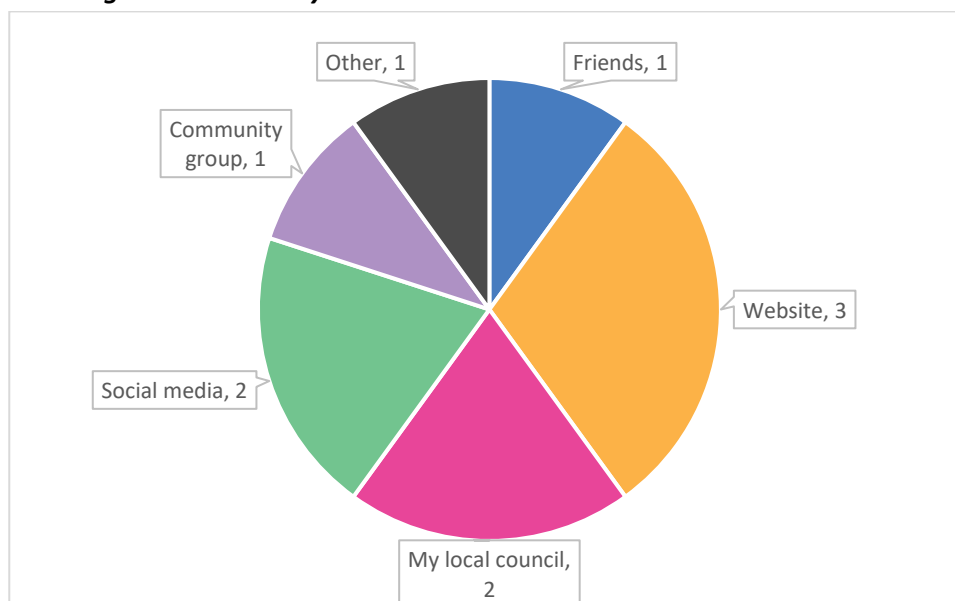
Figure 2 - How would you describe your level of awareness of what Warwickshire Resilience Forum is?



How did you hear about Warwickshire Resilience Forum? (please select all that apply)

The respondents that said they had a good level of awareness of the WRF (n=10) were then asked a follow up question 'How did you hear about Warwickshire Resilience Forum?'. Three respondents heard about WRF from the Website, two from the local council, two from social media, one from a community group, one from friends and one respondent who responded 'other' and 'I've worked in local government in another part of the country.'.

Figure 3 - How did you hear about Warwickshire Resilience Forum?



Warwickshire Resilience Forum - communication

Do you recognise this logo?

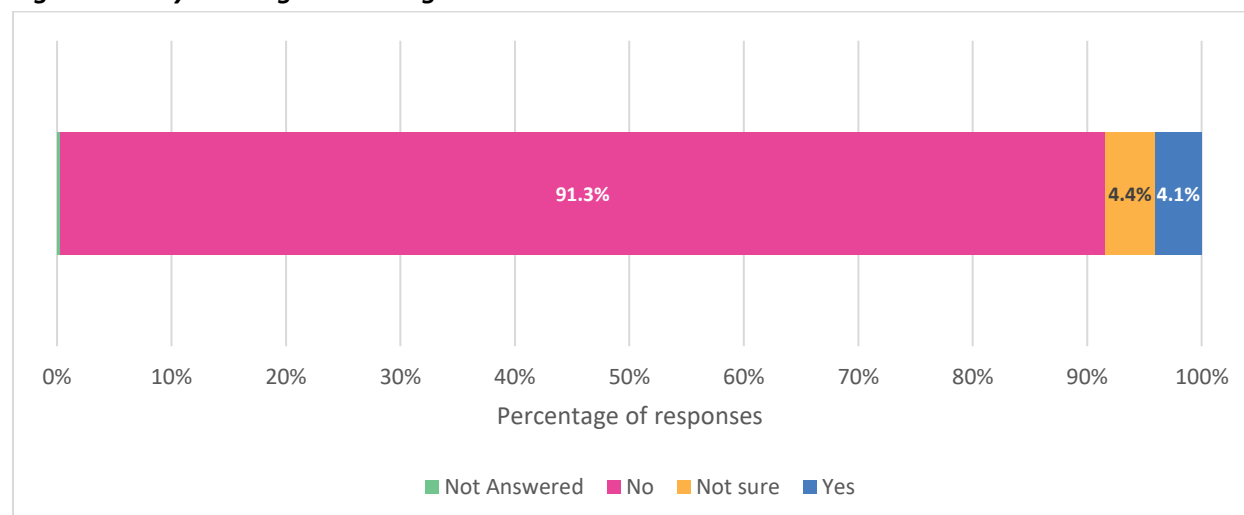
Respondents were then asked 'Do you recognise this logo?', with Figure 4 shown as an image.

Figure 4 - WRF Logo



The majority of respondents (91.3%, n=314) did not recognise the logo (Figure 5). Smaller proportions said they weren't sure (4.4%, n=15), or answered 'Yes' (4.1%, n=14). One respondent did not answer.

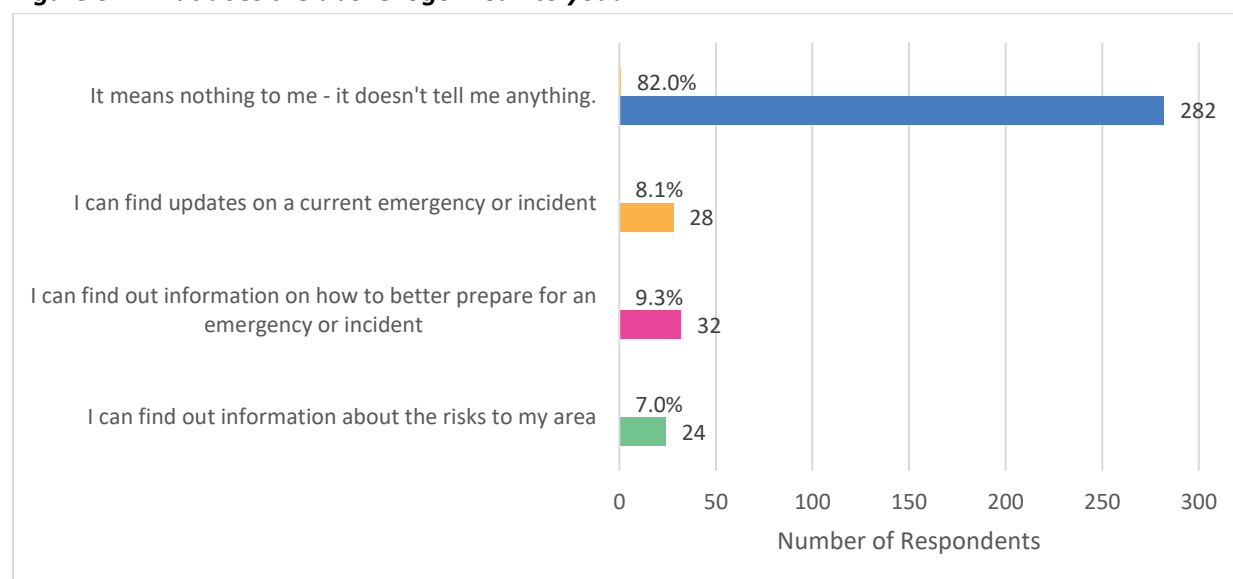
Figure 5 - Do you recognise this logo?



The logo shown represents the Warwickshire Resilience Forum, which is a multi-agency partnership of organisations that coordinates the response to emergencies in the county. What does the above logo mean to you? (Please select as many responses as applicable)

Respondents were then provided with a description of the logo and asked, 'What does the above logo mean to you?'. Respondents could select multiple options. Most respondents (82.0%, n=282) selected 'It means nothing to me – it doesn't tell me anything' (Figure 6). Just under a tenth (9.3%, n=32) selected 'I can find out information on how to better prepare for an emergency or incident'. Slightly less (8.1%, n=28) selected 'I can find updates on a current emergency or incident', and less than that (7%, n=24) selected 'I can find out information about the risks to my area'. There were 4.7% (n=16) respondents who said 'other'.

Figure 6 - What does the above logo mean to you?



There were 31 comments provided, and five themes were identified within these comments:

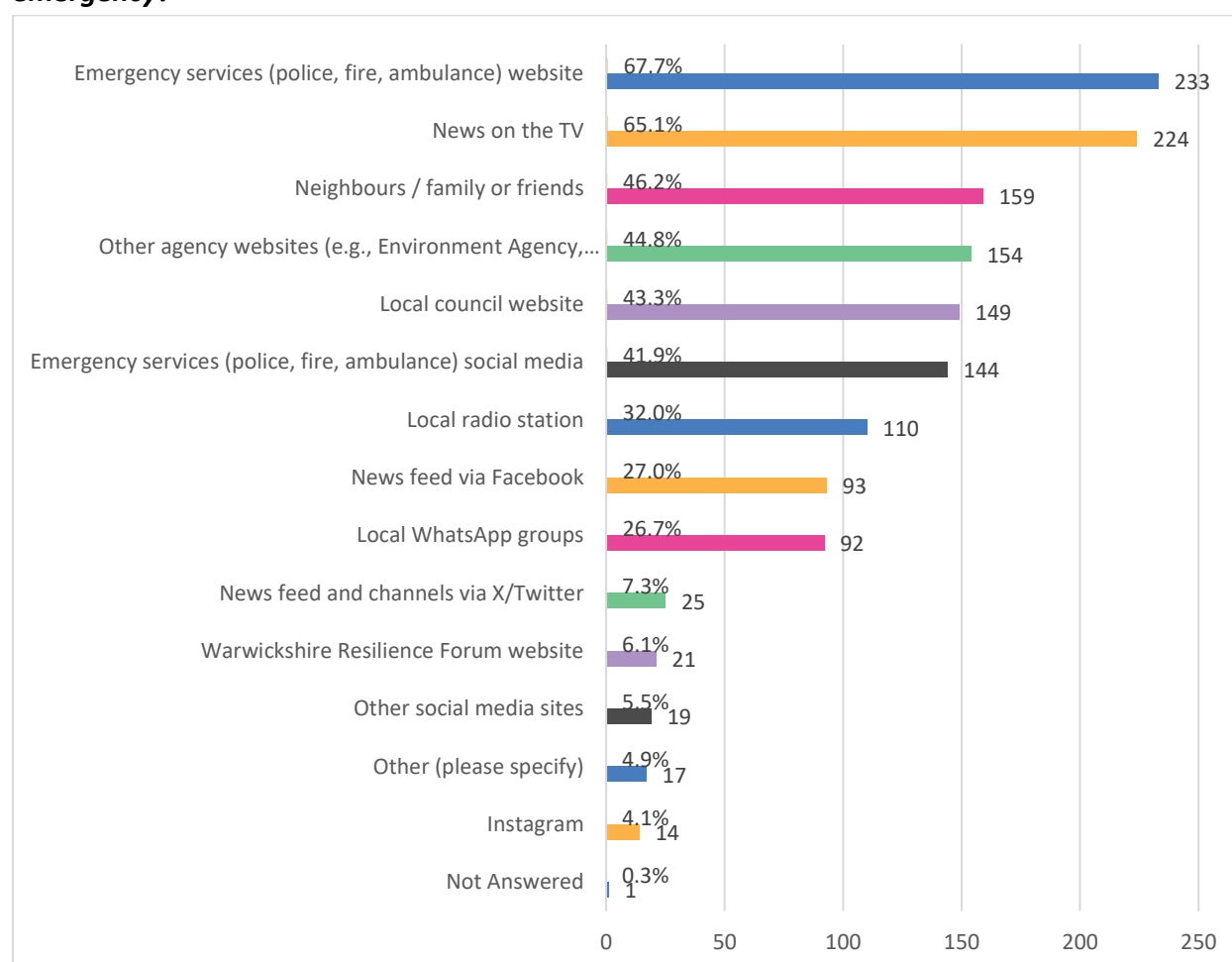
- Criticism of Logo (n=12) – these comments criticise the logo in some way. Example comments include:
 - *“Looks a bit busy and confused. How does it relate to resilience?”*
 - *“Forum sounds like a group that meet but a closed group and it doesn't inform what the resilience is related to.”*
 - *“You might guess from the name on the logo that it's related to some type of out of the ordinary situation but not necessarily an emergency”*
 - *“It is just a blob of different colours and does not impart any meaning or information as to what the Warwickshire Resilience Forum does or means and is not identifiable as anything, let alone any multi -agency authority to provide any assistance in an emergency or incident”*
 - *“The word forum makes it seem more community led rather something the county provides.”*
 - *“Logo strap line is rather woolly. Resilience to what? Economic downturns? Population movement? Etc”*
- Description of logo (n=9) – comments in this theme described what they see when they look at the logo. For example:
 - *“Looks like a group of speech bubbles, suggesting communication”*
 - *“Apart from the text 'Warwickshire Resilience Forum', which obviously means something, the logo suggests multiple speech bubbles; so, a discussion forum about 'resilience' in Warwickshire.”*
 - *“It looks like a splash of paint or a multicoloured wave coming towards me, with a bird on top.”*
 - *“It looks like a flower /something to do with gardening”*
- Not aware of logo, the forum or what it means (n=8) – for example:
 - *“Apart from its multi-colour format I can't honestly say the logo identifies anything to me”*
 - *“I genuinely don't know anything about this, hence the logo means nothing to me”*
 - *“I do not recognise it.”*
 - *“It means absolutely nothing. Has no connection to emergency preparation”*

Two comments said they may recognise it in future, two comments said there was no need for change, one comment said they were doing their own research, one comment said the logo wasn't public, and one comment was on an unrelated topic.

**Where would you go for information, advice, and guidance in the event of an emergency?
(Please select all that apply)**

Next, all respondents were asked ‘Where would you go for information, advice, and guidance in the event of an emergency?’. Respondents could select as many options as they wanted to. The most selected option (n=233, 67.7%) was ‘Emergency services (police, fire, ambulance) website’, followed by ‘News on the TV’ (n=224, 65.1%). The least selected option was Instagram, which was selected by 14 (4.1%) respondents. ‘Other social media sites’ (n=19, 5.5%), ‘Warwickshire Resilience Forum website’ (n=21, 6.1%), and ‘News feed and channels via X/Twitter’ (n=25, 7.3%) were also lesser selected options.

Figure 7 - Where would you go for information, advice, and guidance in the event of an emergency?

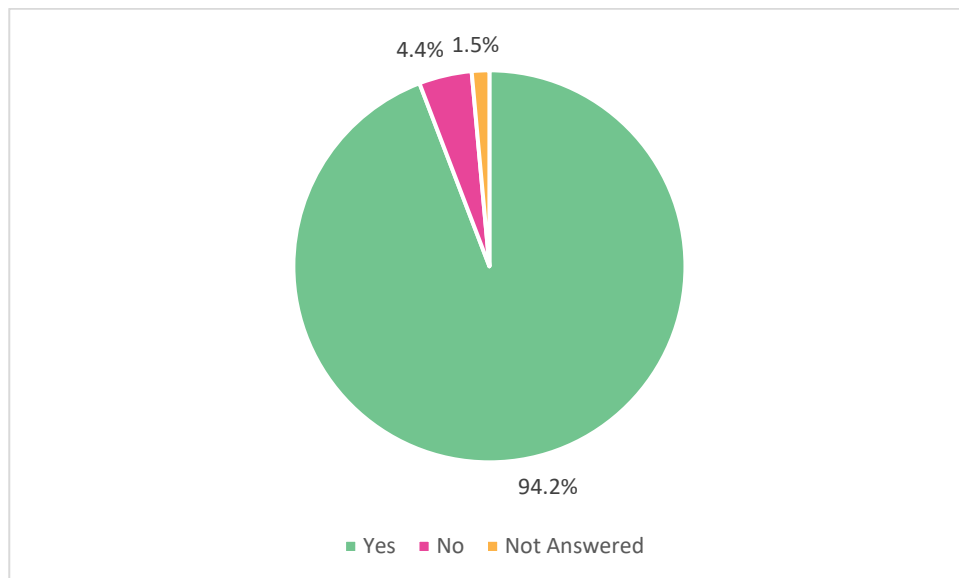


In addition, 26 comments were provided, from which some themes can be identified. There were 8 respondents whose comment mentioned looking online (including utility website, news, and internet searches). Four comments were not sure, whilst four comments mentioned social media. Other avenues for information mentioned by one respondent were libraries, WRF, phone emergency alerts, councillor, and neighbourhood watch. Other topics mentioned by one respondent included ‘fend for yourself’, not having heard of WRF, criticism of the ‘Local Council’, and previous professional experience.

Do you use websites to access information?

The next question asked, 'Do you use websites to access information?'. The vast majority of respondents said yes (94.2%, n=324), whilst 4.4% (n=15) said no (Figure 8). Five respondents chose not to provide a response.

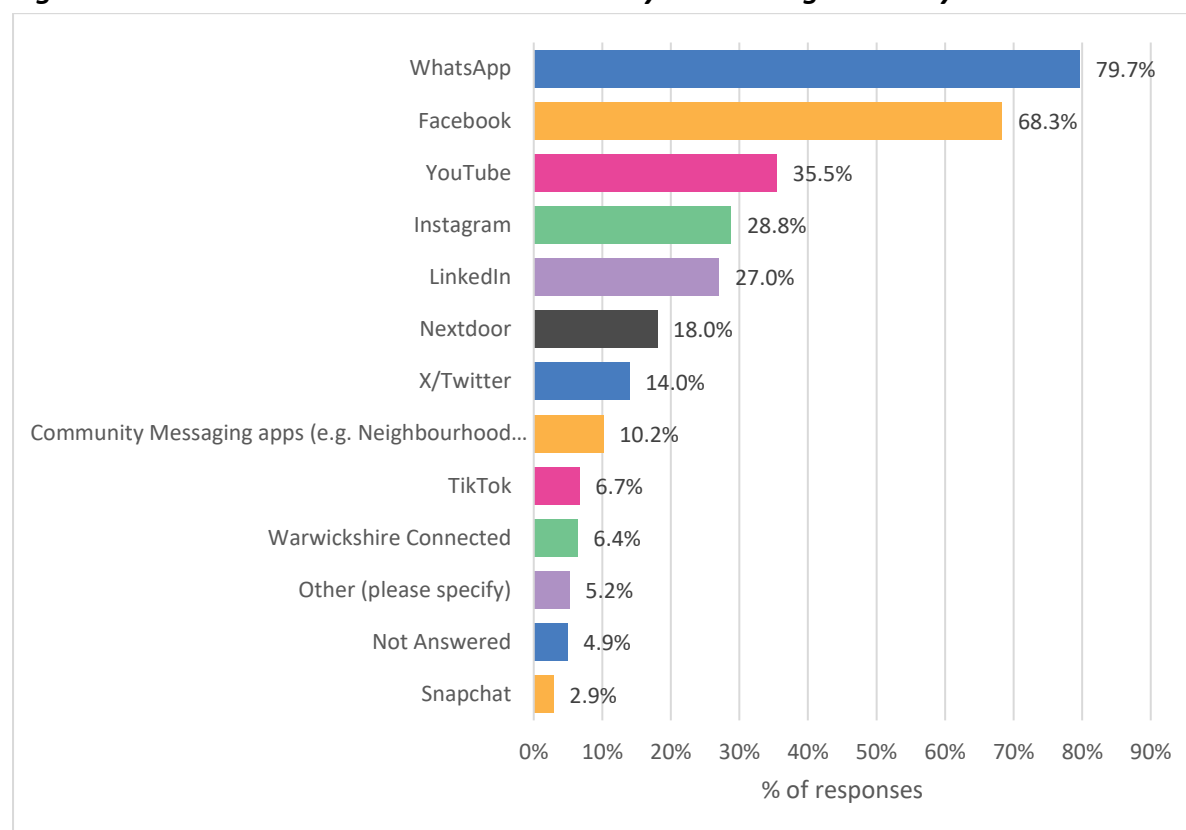
Figure 8 - Do you use websites to access information?



Which social media sites or community networking tools do you use? (Please select all that apply)

Respondents were asked 'Which social media sites or community networking tools do you use?', with the option to select multiple responses. The most selected option was 'WhatsApp' (79.7%, n=274), followed by Facebook (68.3%, n=235). Lesser selected options included Snapchat (2.9%, n=10), Warwickshire Connected (6.4%, n=22), and TikTok (6.7%, n=23) (Figure 9).

Figure 9 - Which social media sites or community networking tools do you use?



There were 38 comments provided, from which some themes were identified. There were 15 respondents who said they did not use the options provided or social media. Seven respondents said 'Bluesky', five said Facebook, five mentioned online or websites, four spoke about their community/neighbourhood as an information source and three said Mastodon. Other social media sites named by one respondent included Loops, Mighty Networks, PixelFed, Plenty of Fish, Reddit, Signal, Telegram, and WhatsApp.

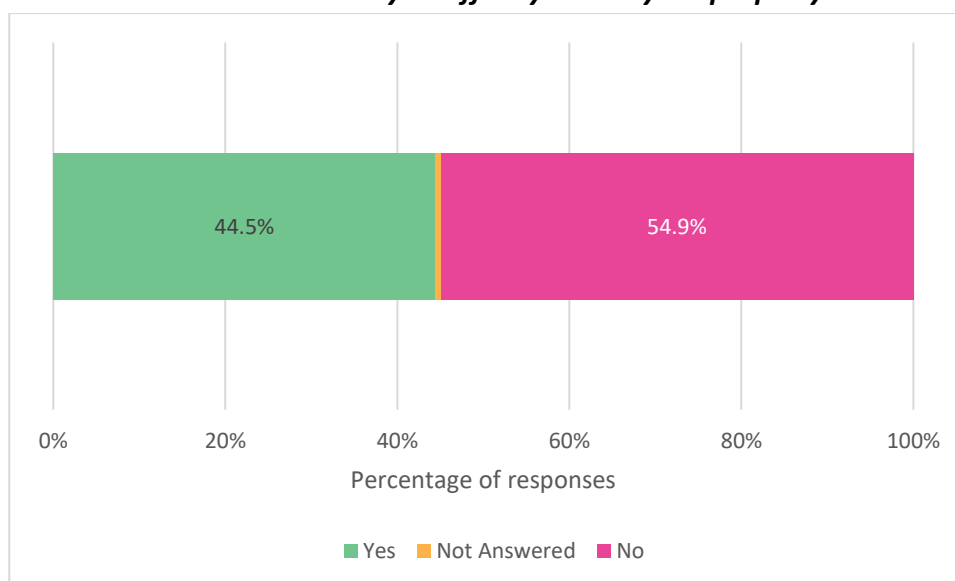
Other avenues of information included news (n=2), the council (n=1) and utility company (n=1). Two comments criticised the council.

4.3 Emergency situations

Are you aware of what risks affect where you live? This means the emergencies that are most likely to affect you and your property.

Next respondents were asked 'Are you aware of what risks affect where you live? This means the emergencies that are most likely to affect you and your property'. Just over half of respondents (54.9%, n=189) said 'no', whilst just under half of respondents (44.5%, n=153) said 'Yes' (Figure 10).

Figure 10 - Are you aware of what risks affect where you live? This means the emergencies that are most likely to affect you and your property.



If respondents answered Yes, they were asked to list the risks. There were 145 responses added from which a range of themes were identified. These themes were separated into several categories, summarised below and in Table 8.

- Personal emergencies (eg. Hazards for the individual – eg trip hazards, burglary)
- Localised emergencies (eg. fires, utility loss, road blockage)
- Major, national or international emergency (for example, war, civil unrest, a rail collision)
- Weather conditions (for example, flooding, extreme heat or cold, wind, or ice/snow)
- Other topics

The five categories above, illustrate the very wide scope of risks and emergencies perceived by respondents. Many of the comments include mentions of several different emergency types, so many of the comments below are extracts. Across all categories, the most frequent themes were ‘flooding’ (n=89), ‘fire or explosions’ (n=51), ‘loss of utilities’ (n=45), ‘extreme weather or storms’ (n=32), ‘wind, including trees falling’ (n=26), and ‘road network issues, including collisions or blockages’ (n=24).

Table 8 - Themes identified from comments provided in response to 'Are you aware of what risks affect where you live?'

Theme	Number of responses	Example responses
Personal emergencies		
Burglary	10	<i>"Break in"</i> <i>"breaking and entering, theft"</i> <i>"burglary"</i>
Health Issues	6	<i>"Persons requiring assistance with the Defibrillator and bleed kit..."</i> <i>"Ambulance – Health issues"</i> <i>"Food health issues – eg food poisoning"</i>
Trip Hazards	4	<i>"Age related slips and trips"</i> <i>"falling off something when decorating"</i>

Localised emergencies

Fire or explosions	51	<p><i>"Fire, Explosion gas / bomb"</i></p> <p><i>"Field fire spreading in dry period"</i></p> <p><i>"a gas leak (leading to explosion), house fire"</i></p> <p><i>"Fire"</i></p>
Loss of utilities – for example, electricity, gas, water or communications	45	<p><i>"Loss of water supply, Loss of electricity supply"</i></p> <p><i>"interruptions to water supply, long power cuts"</i></p> <p><i>"Disruption to services"</i></p> <p><i>"internet/comms failures"</i></p> <p><i>"Power outage - I have essential equipment for my disabilities but have battery backups available"</i></p> <p><i>Gas outage or leak - gas outage, we have electric heaters. Leak in the house is more serious as I need to use electrical equipment which may ignite a leak....Water leak / freezing pipes. This needs more prep in our house."</i></p>
Road network issues, including collisions or blockages.	24	<p><i>"Road used by parents to access primary school - they often block my drive exit"</i></p> <p><i>"serious accidents causing hazardous conditions"</i></p> <p><i>"large vehicles trying to use narrow street, inconsiderate parking at very ends of road despite double yellow lines and also in the street by not allowing sufficient width on the street to be used or causing a very limited view of the street, traffic traveling through amber and green lights at the two pedestrian crossings that are on the main road in close vicinity"</i></p> <p><i>"accidents through dangerous driving"</i></p> <p><i>"road network issues"</i></p>
Antisocial behaviour	17	<p><i>"Drug crime"</i></p> <p><i>"anti social behaviour including damaging parked vehicles including arson to vehicles... damage to property"</i></p> <p><i>"Anti social behaviour"</i></p> <p><i>"There's a risk of violent crime too."</i></p> <p><i>"attack by assailant"</i></p>
Gas Leak	15	<p><i>"gas leaks"</i></p> <p><i>"Gas leak or explosion"</i></p> <p><i>"Gas explosion/escape"</i></p>
Property collapse	3	<p><i>"property /wall collapsing"</i></p> <p><i>"infrastructure collapse"</i></p>

		<i>"risk of subsidence and some of the houses nearby are still the old concrete that was condemned in the 1980s so they could fall down at any time."</i>
Wild animals	2	<i>"animal diseases"</i> <i>"loose sheep"</i>
Major, National or International emergencies		
Rebellion or riot	7	<i>"Social unrest due to crime in area."</i> <i>"Public disorder & rioting"</i> <i>"Law and Order breakdown"</i>
Pandemic	7	<i>"Outbreak and spread of illness"</i> <i>"More pandemic(s)"</i> <i>"Contagious infections."</i>
Airplane emergencies	4	<i>"aviation crash"</i> <i>"Debris falling from planes"</i> <i>"Commercial air plane accident"</i>
Food or Fuel shortage	4	<i>"Food shortages"</i> <i>"interruption to fuel deliveries and to food supplies"</i> <i>"Affordable fresh food scarcity"</i>
Rail accident	3	<i>"Rail accident"</i> <i>"train crash"</i>
Terrorism	3	<i>"terrorist incident"</i> <i>"terror attack"</i>
Chemical leak	3	<i>"radiation leak"</i> <i>"Chemical leak"</i> <i>"CO leak"</i>
Lockdown	2	<i>"Lockdown"</i> <i>"need to stay indoors."</i>
War	2	<i>"nuclear war"</i> <i>"War"</i>
Natural disaster	1	<i>"Meteorites...Tsunami"</i>
MOD Attack	1	<i>"MOD attack"</i>

Weather Emergencies

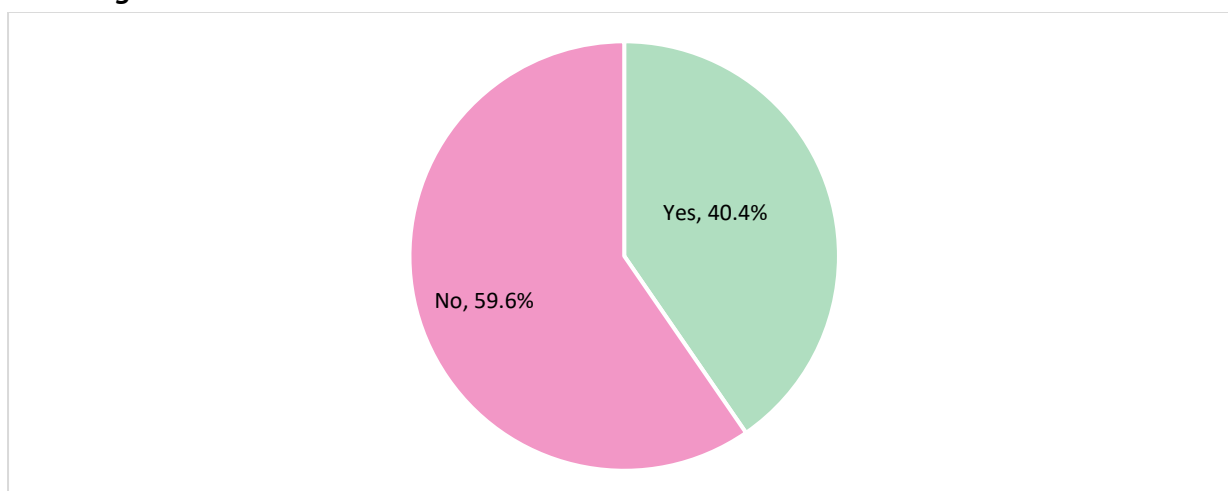
Flooding	89	<p><i>"flooding"</i></p> <p><i>"flooded roads"</i></p> <p><i>"River Avon flooding"</i></p> <p><i>"flood - outside - and water ingress inside - water table is very high here"</i></p> <p><i>"flooding likely nearby but not immediately so."</i></p> <p><i>"Village cut off due to flooding or similar"</i></p> <p><i>"Flood - unlikely but back garden might flood."</i></p> <p><i>"Flooding affecting properties/roads nearby and access to my property."</i></p> <p><i>"Flash flooding"</i></p> <p><i>"Small risk of flooding from neighbouring fields or the road becoming flooded (which tends to happen in heavy rain) close to my home."</i></p>
Extreme weather or storms	32	<p><i>"Weather although we don't seem to get it severe here compared to other areas of the country but would still be aware and prepared."</i></p> <p><i>"Extreme Weather"</i></p> <p><i>"Storm damage (high winds etc)"</i></p> <p><i>"Occasional road closures following storm damage"</i></p> <p><i>"Adverse weather conditions"</i></p>
Wind, including trees falling	26	<p><i>"most likely weather related I'd presume (more wind than water as I live at the top of a hill with overhead electric cables)."</i></p> <p><i>"Perhaps power cuts, very strong winds that could blow roofs off."</i></p> <p><i>"Falling trees"</i></p> <p><i>"significant damage caused by high winds"</i></p> <p><i>"Winds"</i></p>
Snow or Ice	6	<p><i>"icy roads"</i></p> <p><i>"Heavy Snow"</i></p> <p><i>"Ice and snow - our house is positioned at the bottom of a slight hill and vehicles often lose or almost lose control in our area... Water leak / freezing pipes. This needs more prep in our house."</i></p>
Extreme heat or cold	5	<p><i>"temperature extremes"</i></p> <p><i>"excessive heat"</i></p> <p><i>"Heatwave. Cold weather"</i></p>
Longer term emergencies/crisis		
Litter or pollution	6	<p><i>"waste and bulky waste left blocking pavements not in bins, bins left blocking pavements, dog fouling of pavements and vomit on pavements"</i></p> <p><i>"Pollution"</i></p> <p><i>"Pollution from local businesses"</i></p> <p><i>"fly tipping"</i></p> <p><i>"Waste disposal disruption"</i></p>
Public services - resilience	5	<p><i>"Overstretched health providers, Decline in public services"</i></p> <p><i>"Major accident emergencies overwhelming local medical facilities"</i></p> <p><i>"Emergency service issues/strikes"</i></p> <p><i>"Cyber attacks - on personal data but also on organisation that might impact me (eg financial services, NHS, utilities)."</i></p> <p><i>"loss of essential services."</i></p>
Air pollution	3	<p><i>"Air pollution"</i></p> <p><i>"carbon monoxide from the log burner"</i></p> <p><i>"Dangerous emissions - eg chemical vapours"</i></p>

Climate change	1	<i>"Climate Change!!!"</i>
Noise/litter	1	<i>"noise from... community centre (music, shouting, loud when sports played inside)"</i>
Political opinion	1	<i>"Trump, musk etc and their nonsense - mental health risk!!"</i>
Other		
None or not sure	1	<i>"None"</i> <i>"There aren't any"</i> <i>"Emergencies are unlikely where I live, in my view."</i> <i>"I don't think there are any."</i> <i>"Not sure what is classed as an emergency."</i>
Other topics		<i>'more awareness needed', evacuation, oil depot, cyber-attack, oil terminal problems, evolving threats, other issues.</i>

Do you have a plan, or have you made preparations in the event of this emergency occurring?

Those that answered, 'yes' to question 8 (n=153), were then asked 'Do you have a plan, or have you made preparations in the event of this emergency occurring?'. There were 151 responses to this question. Of those that responded, 40.4% (n=61) said 'yes', whilst 59.6% (n=90) said 'no' (Figure 11).

Figure 11 - Do you have a plan, or have you made preparations in the event of this emergency occurring?



There were 59 comments left in the comments box, when asked "If you have answered Yes, please provide any details you would be willing to share, and/or list items you have included in an emergency grab bag.". A range of themes were identified as shown in Table 9.

Table 9 - Themes identified in comments responding to the question 'If you have answered Yes, please provide any details you would be willing to share, and/or list items you have included in an emergency grab bag'

Theme	Number of responses	Example responses
Having an action plan	20	<i>"Fire escape route from house. Safe access from back of property if flooding affecting road out front"</i>

<i>Comments in this theme included knowing where to go, what to do or having a plan</i>		<p><i>"Lockdown, Evacuation, Tolerate/ adapt"</i></p> <p><i>"Relatives in other parts of the town for relocation if needed but we have sand bags ready should the flood water reach the house"</i></p> <p><i>"We would go upstairs and wait it out."</i></p> <p><i>"Stay inside , in the downstairs of the property"</i></p> <p><i>"Check nearby roads when floods likely. Phone emergency services or report to WCC if incident requires it."</i></p> <p><i>"Rope kept in bedroom for window escape"</i></p>
Equipment – light source, candles and matches	17	<p><i>"We have torches, candles and matches ready in case of a power cut."</i></p> <p><i>"Hold candles and matches/solar battery pack/solar & kinetic torch in case of power cuts"</i></p> <p><i>"Wind up solar torch"</i></p> <p><i>"We have candles for light if required. We have torches placed in the fuse room and elsewhere within the house."</i></p>
Food supplies	16	<p><i>"Long shelf life tinned food."</i></p> <p><i>"We have a small supply of food - 7-10 days"</i></p> <p><i>"We keep a lot of dried pulses and grow and preserve our own food which could last us a few days."</i></p> <p><i>"Dry goods and preserved foods in store"</i></p> <p><i>"Grow some of my own fruit n veg"</i></p>
Water supplies	10	<p><i>"Always have good supplies of bottled water"</i></p> <p><i>"Water purifier tablets"</i></p> <p><i>"Bottles of water to last two days and water butts which would flush loos for a few days etc"</i></p> <p><i>"Pump to use on the well in my property."</i></p> <p><i>"We have a 10 litre fresh water carrier (assuming we get a warning)"</i></p>
Flood preparation or planning	10	<p><i>"As much as possible raised off the floor, All important documents raised up"</i></p> <p><i>"Parish Council has sandbags and petrol and electric pumps available"</i></p> <p><i>"Signed up to Flood Alert, Would escape flood to Village Hall"</i></p> <p><i>"Flood defence doors and some anti- flooding measures have been put in place by the council"</i></p>

Fire prevention or planning	9	<p><i>"We have a plan on how to evacuate house in event of fire"</i></p> <p><i>"smoke alarms fitted and tested regularly"</i></p> <p><i>"Fire extinguisher. Door key location and access to hand. Emergency torches and lanterns, including wind up operation. Smoke and CO alarms fitted and tested."</i></p>
Power supplies	9	<p><i>"small scale Solar and battery back up"</i></p> <p><i>"We generate our own electricity and have battery storage"</i></p> <p><i>"Thinking of getting a battery pack but not sure if would remember to keep it charged. Solar panels are too expensive"</i></p> <p><i>"I have 3 power banks of different sizes. I have means to recharge the power banks from the car. I have an inverter I can plug in to my car to provide a mains voltage supply capable of running our central heating and basic lighting"</i></p>
Limited plan or grab bag	9	<p><i>"Very little in terms of a grab bag but as a family we talk about [document box]."</i></p> <p><i>"Although we have had grab bags in the past for work purposes, we do not feel we require one now."</i></p> <p><i>"No plans for if we had to quickly evacuate"</i></p> <p><i>"Haven't an emergency grab bag as such but have torches in house and first aid kit"</i></p> <p><i>"Need to sort a grab bag."</i></p>
Documents and valuables	8	<p><i>"Essential documents in fireproof bag."</i></p> <p><i>"Contact phone numbers, Photocopies passport, insurance docs"</i></p> <p><i>"Valuables and documents in case of an emergency."</i></p>
Stove or cooking equipment	8	<p><i>"Portable gas camping fire"</i></p> <p><i>"Alternative cooking"</i></p> <p><i>"I could heat food and the house on the log burner."</i></p> <p><i>"We have a supply of wood for our wood burner/gas cartridges for a small stove"</i></p>
Fuel or petrol	6	<p><i>"We have [brand] gas stove using replaceable gas for cooking."</i></p> <p><i>"Spare petrol in cans"</i></p> <p><i>"butane canisters"</i></p>

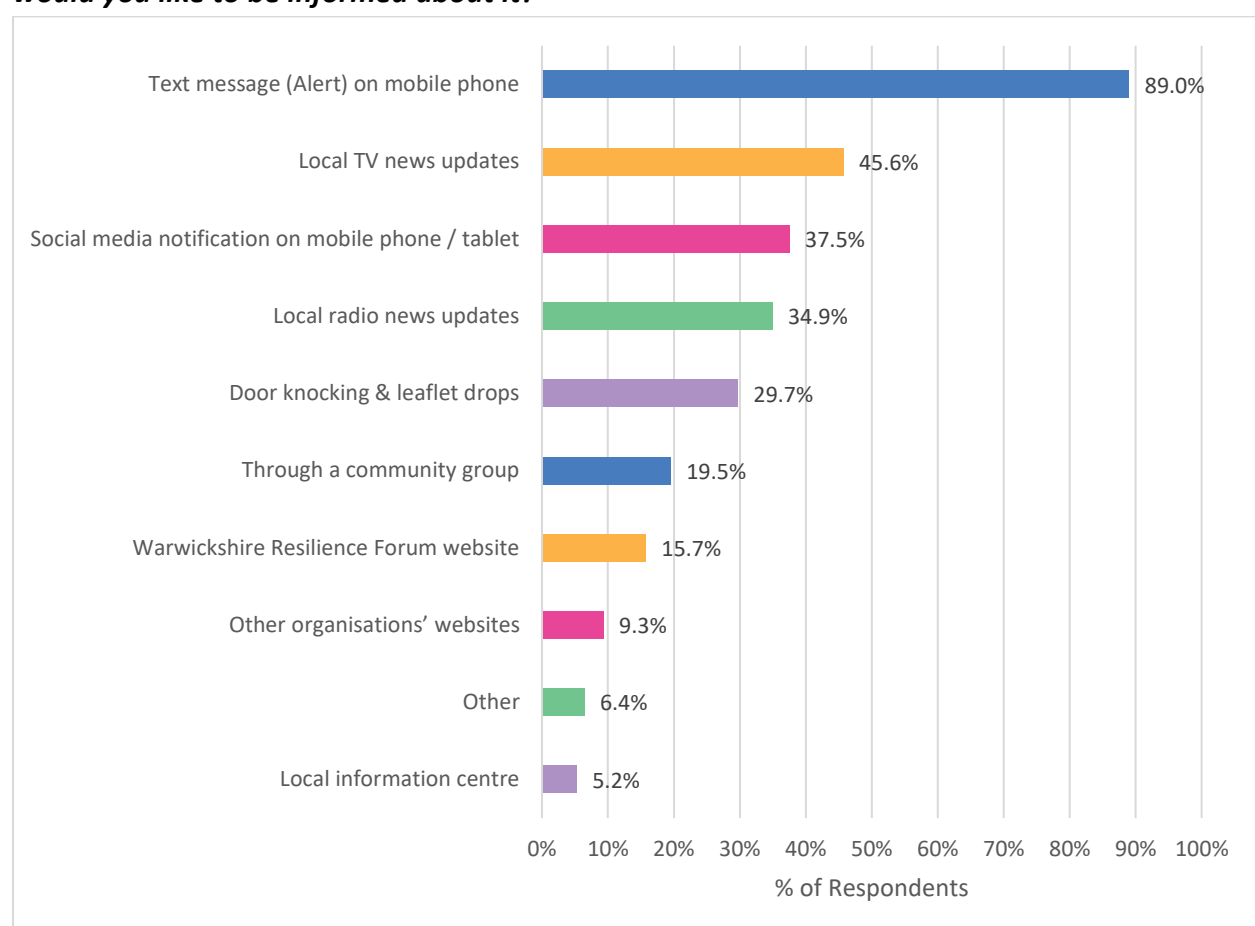
Other equipment mentioned by 5 or less respondents includes; grab bag (general comment) (n=5), heat source (n=5), first aid (n=5), tools (n=5), clothing (n=4), fire extinguisher (n=4), toiletries (n=4), electric vehicles (n=2), rope (n=2), blankets (n=2), medication (n=2), mobile and chargers (n=2), pets/pet supplies (n=2), radio (n=2), flare (n=1), glasses (n=1), whistles (n=1).

Other topics include council preparation (n=5), burglary prevention (n=3), using skills to support (n=2), improvements to be made (n=2), unclear topic (n=1), remote data storage (n=1), and general property maintenance (n=1).

If there was an emergency situation in your local area, that could affect you, how would you like to be informed about it?

Lastly, respondents were asked 'If there was an emergency situation in your local area, that could affect you, how would you like to be informed about it?'. Respondents could select multiple options. The most selected option was 'Text message (Alert) on mobile phone' (n=306, 89%), followed by 'Local TV news updates' (n=157, 45.6%), and 'social media notification on mobile phone/tablet' (n=129, 37.5%). The least selected option was 'Local information centre' (n=18, 5.2%), 'Other' (n=22, 6.4%) and 'Other organisations' websites' (n=32, 9.3%).

Figure 12 - If there was an emergency situation in your local area, that could affect you, how would you like to be informed about it?



There were 34 qualitative responses provided in the 'other – please specify' comments box. A range of topics were raised in the comments, including:

- Websites – official websites such as council, police, as well as general websites (n=9)
 - *"Local council website"*
 - *"Facebook often seems to have more information, more quickly, than official websites but it isn't reliable. I think the mainstream websites need to have more detail and be more up to date."*

- *"Regarding websites, it would be helpful to know which one would be most useful in the case of emergencies."*
- *"WCC and NWBC websites - we're more likely to go to these initially than a specific resilience forum website"*
- *"WCC website optimised for search engine results, local media - Leamington observer, bbc Coventry and Warwickshire website."*
- *"Local police or council websites"*
- Community Communication (n=5)
 - *"Not known. I do not have a mobile phone, do not watch tv or use radio. I use social media sometimes. I assume that if there was an emergency my neighbours would tell me."*
 - *"Village WhatsApp group"*
 - *"Local councillors who live in the village."*
 - *"Community Noticeboard "*
 - *"Parish council WhatsApp"*

Other methods of being informed include email (n=4), loudspeaker (n=3), phone (n=3), social media (n=3), text (n=3), council (n=2), any method (n=1), door knocking (n=1), flood alert system (n=1), letter (n=1), news (n=1), and radio (n=1). Other topics include 'I don't know' (n=3), council criticism (n=2), don't need help (n=1), intention to look at WRF website (n=1), and request for council action (n=1). Two comments were categorised as other.

Appendix 1 – Copy of Survey Questions

Warwickshire Resilience Forum

2. How would you describe your level of awareness of what Warwickshire Resilience Forum is?

(Required)

Please select only one item

- ☐ Not aware at all
- ☐ I am aware of it but don't know much about it
- ☐ I have a good level of awareness about it
- ☐ I am actively engaged with it

2a. How did you hear about Warwickshire Resilience Forum? (please select all that apply)

Please select all that apply

- ☐ Friends
- ☐ Family
- ☐ Work colleagues
- ☐ My workplace
- ☐ My local council
- ☐ My local police
- ☐ Website
- ☐ Social media
- ☐ Community group
- ☐ Other (Please specify)

Other - please specify:

2b. In what capacity are you involved with Warwickshire Resilience Forum?

Please select only one item

- ☐ Member of WRF
- ☐ Volunteer
- ☐ Not involved, just aware of it
- ☐ Not involved, but interested in being involved

☐ Other (Please specify)

Other - please specify:

3. Do you recognise this logo?



Please select only one item

- ☐ Yes
☐ No
☐ Not sure

4. The logo shown in Q3 represents the Warwickshire Resilience Forum, which is a multi-agency partnership of organisations that coordinates the response to emergencies in the county. What does the above logo mean to you? (Please select as many responses as applicable)

Please select all that apply

- ☐ I can find out information about the risks to my area
☐ I can find out information on how to better prepare for an emergency or incident
☐ I can find updates on a current emergency or incident
☐ It means nothing to me - it doesn't tell me anything.
☐ Other (please specify)

Other - please specify:

5. Where would you go for information, advice, and guidance in the event of an emergency? (Please select all that apply)

Please select all that apply

- ☐ Emergency services (police, fire, ambulance) website
- ☐ Emergency services (police, fire, ambulance) social media
- ☐ Other agency websites (e.g., Environment Agency, Highways Agency)
- ☐ News on the TV
- ☐ Local council website
- ☐ Neighbours / family or friends
- ☐ Local radio station
- ☐ News feed via Facebook
- ☐ News feed and channels via X/Twitter
- ☐ Instagram
- ☐ Other social media sites
- ☐ Local WhatsApp groups
- ☐ Warwickshire Resilience Forum website
- ☐ Other (please specify)

Other - please specify:

6. Do you use websites to access information?

Please select only one item

- ☐ Yes
- ☐ No

7. Which social media sites or community networking tools do you use? (Please select all that apply)

Please select all that apply

- ☐ Facebook
- ☐ WhatsApp
- ☐ LinkedIn
- ☐ Nextdoor
- ☐ TikTok
- ☐ X/Twitter
- ☐ Instagram
- ☐ Snapchat
- ☐ YouTube
- ☐ Community Messaging apps (e.g. Neighbourhood Watch)
- ☐ Warwickshire Connected
- ☐ Other (please specify)

Other - please specify:

8. Are you aware of what risks affect where you live? This means the emergencies that are most likely to affect you and your property.

Please select only one item

- ☐ Yes
- ☐ No

If yes, please list what those risks are:

8a. Do you have a plan, or have you made preparations in the event of this emergency occurring?

Please select only one item

- ☐ Yes
- ☐ No

If you have answered Yes, please provide any details you would be willing to share, and/or list items you have included in an emergency grab bag.

9. If there was an emergency situation in your local area, that could affect you, how would you like to be informed about it?

Please select all that apply

- ☐ Text message (Alert) on mobile phone
- ☐ Social media notification on mobile phone / tablet
- ☐ Local radio news updates
- ☐ Local TV news updates
- ☐ Door knocking & leaflet drops
- ☐ Local information centre
- ☐ Through a community group
- ☐ Other organisations' websites
- ☐ Warwickshire Resilience Forum website
- ☐ Other (please specify)

Others - please specify