How your views have been used

Artificial Intelligence

This survey asked the Voice of Warwickshire panel about Artificial Intelligence (AI) to understand their knowledge of AI and their thoughts on the potential use of it at Warwickshire County Council.

All 952 Voice of Warwickshire panel members were given the opportunity to respond. There were 410 responses to the survey, a response rate of 43.1%.

How your responses have been used:

- We are seeing more and more uses of AI in our day to day lives, and Warwickshire County Council is taking a careful, managed approach to understand how it might be utilised in the way we work. The insights gathered from the Voice of Warwickshire panel will help shape our policies in this new area, and it is incredibly helpful to understand how our residents feel about the opportunities AI might provide alongside some of the concerns and ethical issues we need to pay close attention to.

- In 2025, we will be updating our Digital & Data Strategy. This will set out how we intend to use technology and information to improve the way we work, deliver a better customer experience and work more efficiently. The use of AI will be a key aspect of this strategy, and the information provided by panel members will help us use AI in the right places and at the right times. In addition, we will need to create specific policies in the use of AI so that any new ways of working are introduced in a very careful, secure and safe way.