

4th November 2020



People Directorate
Independent Living Team
Saltisford Office Park
Ansell Way
Warwick
CV34 4UL

Tel: 01926 413908

www.warwickshire.gov.uk
dpadministrators@warwickshire.gov.uk

Dear Direct Payment Recipient

Re: Gross Payments administration

You may recall that we sent you a letter in October about the administration changes for Direct Payments. I am writing to provide the final details about this change.

If you don't currently pay a contribution to your direct payment, then nothing will change for you. You will continue to receive your full payment.

If you do make a contribution to your direct payment, the way you do this will change.

From the 16th November 2020 we will start to pay the full agreed amount of Direct Payment money across to you. This is called a gross payment. The money will arrive in your account on about 20th November. You will stop paying your financial contribution into your Direct Payment bank account and instead you will pay this to the Council for your Social Care and Support. The Charging Team will send you an invoice and will advise you how and when to make this payment.

You now need to contact your bank and advise them to stop paying your Social Care financial contribution into your Direct Payment account. This could be a bank account, a prepaid card account or a managed account with The Rowan Organisation.

You will not receive the first invoice from the Council until January 2021. This invoice will be backdated to 16th November 2020, which is the date we will start paying your Direct Payment as a gross payment. You will need to put the money aside to pay this backdated contribution.

Your financial assessment should not change. This is a change to the payment and invoicing process.

The terms and conditions of your Direct Payment agreement will change with effect from 16th November to say that:

- the Council is making a gross payment to you and
- you agree to pay your assessed financial contribution (if any) to the Council in the future.

You will be deemed to have accepted these terms when you accept the gross Direct Payment.

A frequently asked questions and advice information sheet is enclosed for your reference.

If you have any more questions please email the Independent Living Team on ilt@warwickshire.gov.uk or call 01926413908

Yours Sincerely



Pete Sidgwick

*Working for
Warwickshire*