



# Adoption Central England

4th Anniversary Week February 2022

Bulletin: 4

What people have told us about their experience of ACE

Extremely helpful & considerate. Sally is great to go through the documents with. She is both professional and encouraging and interested in the information

Hannah - We couldn't have asked for a better social worker. You are fantastic at your job. Thankyou for making our dreams come true

Nicki It is clear from what S says and from my own team's feedback that you have offered a compassionate, caring, and professional service to S which has enabled the experience of contact through the Letterbox scheme. This is a sensitive situation, and he has asked me to pass on his thanks and gratitude for your continuing commitment.

Thank you for the presentation last night. It was the perfect balance of information and professionalism but with a lot of passion and emotion, we came away knowing so much more about the process and also what the team is like and how deeply you feel about adoption.

"I was really, really impressed. I have been in front of a panel as an adoptive parent before and I thought the way that you all conducted yourselves was so calm, in a non-threatening and non-intimidating way. The questions, even the challenging ones, were posed in such a way that they (the prospective adopters) were not made to feel uneasy or uncomfortable. I liked the way you directed the question about alcohol to the social worker rather than a direct confrontation. From my understanding from the paperwork there were areas that needed picking up and these were addressed in a calm measured way".

We are so grateful to Sarah for being so thorough and compassionate and to ACE for the support you are giving

From Jesse Norman  
Member of Parliament  
Hereford and South Herefordshire

Shaifali - We as a family wanted to thank you 🙏 for supporting us through this process. We appreciate all the hard work you have done in the report and making this adoption possible. It means a lot to us, and we couldn't be more happier. You have shown great kindness and understanding towards us.

Excuse me for being sentimental, but DDP has inspired me to embrace the fact I have emotions and it is okay to let them out. Honestly everyone I have had the pleasure of working with on the South Team have been amazing, I can't thank you all enough. From co-working to answering the simplest of questions, you've all been great.  
From A (student in ACE)

Katie I just wanted to say a deeply heartfelt thank you, not only for your professionalism but for being a calming easy to talk to lovely human being

Jessica understood our family, was able to help us improve as adopted parents, she is super-efficient and has excellent communication skills

Hello Ruba I have a letter for A and can I just say thank you so much for making this happen!!

Our social worker, Amanda, has been unfailingly helpful, and we really appreciate the way she has supported us. She's a great listener and we really value her input and experience. Thanks to Amanda for all her support

This is perfect, thank you so much! I love how u have wrote it out. U have done me proud. Forever thankful for ur support.

Emily we just wanted to say a massive thankyou for all you hard work and support so far - we couldn't have hoped for a better social worker

ACE—Together we build strong families

To find out more about adoption and how to become an adoptive parent visit [aceadoption.com](http://aceadoption.com)