Accident / Incident Reporting Schools How to Guidance



Do we have to report all accidents to our employer?

Yes, it is a legal requirement for every employer to assess and investigate accidents/incidents that occur in the workplace. This allows for continuous improvement around employee's safety and health in the workplace.

INTRODUCTION

The purpose of this guidance is to provide further practical advice and guidance on how to report and investigate accidents/incidents and near misses.

The investigation and analysis of work-related incidents forms an essential part of managing health and safety.

The Council can only improve its Health and Safety performance by finding the true cause (root cause) of an accident/incident. This will allow

for effective controls to be implemented to prevent recurrence, or continuous improvement.



Aren't most accidents individuals' faults?

Blaming individuals is fruitless and sustains the myth that accidents and cases of ill health are unavoidable when the opposite is true. Learning the lessons from what your investigation uncovers is at the heart of preventing incidents. Identify what is wrong and take positive steps to put it right.

How to Complete the Online Accident Reporting Form

To report accidents/incidents and near miss events you must access the online system. The best way to access this is by going onto the <u>Health and Safety</u> <u>Documents for Schools page</u> and clicking onto the link circled below.

Accident/incident reporting

You should only use the Accident Report form if you cannot access the <u>online accident/incident recording</u> <u>system</u>. Schools may use it as an internal school document to assist with inputting onto the on-line recording system

- Accident Reporting and Recording Policy Schools (PDF, 185 KB) 🗹
- Accident Incident Reporting Procedure (PDF, 89 KB) 🗹
- Accident Incident Reporting System User Guide (PDF, 822 KB) 🗹
- Accident Report Form (DOCX, 93 KB) 🖸
- Accident Investigation Report Form (DOC, 113 KB) 🗹
- Health and Safety Executive RIDDOR Information for Schools (PDF, 176 KB) C
- Accident/Incident witness statement form (DOC, 77 KB) 🖸

This will take you directly to our system, which will allow you to report and manage accidents/incidents that happen to your employees. Please click on the sign in blue button and this will take you to the log in page.



Then log in through the school's access as shown below.

| Login Please login using one of the following ways to authenticate. | |
|---|---|
| Warwickshire County Council Login below if you are a WCC employee and have a WCC Microsoft account Log in with Microsoft | |
| Schools Access Login below if you have a Schools IDP account and use this account to access either WES, WPD, Your HR, School Upload or Accident Reporting Log on with Schools IDP | J |

This will then take you to your home page which should look like the below, please ensure all your information is up to date.

| Successfully a | uthenticated | Signed in as processor <u>Steven Hellier</u> Sign out |
|----------------|-------------------------|---|
| Successivity a | Your details | Ŭ |
| Please check | and update your details | |
| F | irst name | |
| L L | ast name | |
| L T | elephone | |
| | iroup Resources ✓ | |
| s | iervice V | |
| Ĭ | eam 🗸 🗸 | |
| ļ | Init | |
| Update | | |

Then click on the blue home button as circled above in red to take you to your incident management screen. Here you will see accidents/incidents and near miss events you have reported in the past and their progress in the system.

The incident management screen is where you can report a new accident/incident report. To do this you have to click on the blue button new notification as circled below.



This will bring you to the new notification screen. Please select the type of accident that suits what you are reporting, description is included as below.

Accident type

O Accident/Incident which may or may not have resulted in an injury including work related ill health violent incident (verbal and physical), road traffic incident)
O Near miss, dangerous occurrence, outbreak of fire, environmental incident and security/vandalism/property/equipment damage, that has the potential risk of harm to people on-site

Then fill in the boxes as they appear, more will appear depending on what you select. Please provide as much information on this form as possible.

Reporting Accidents

When you select accident/incident the form will change, and more boxes become available that need information. The screen should look like this.

| Day V Month V Year V Hour V Minute V |
|---|
| |
| Circumstances |
| Describe the circumstances of what exactly happened (Please provide as much information as possible including relevant factors, e.g. internal/ external floor conditions/levels, weather, other people involved, use of equipment, chemicals, plant, using PPE, doing something out of the norm usual activity process, not trained to do, damage to property, etc) |
| |
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| |
| Workplace defects |
| Was there anything defective with the workplace that may have contributed towards the cause of the incident? e.g. lack of supervision, defective |
| faulty equipment, or the way equipment was used, the condition of the premise (slippery/damaged flooring, spills, etc). If no defects, state 'Non |
| |
| |
| |
| |
| Immediate actions |
| Describe the immediate actions taken following accident/ incident (e.g. who notified (internal and external), who initially checked for defects and |
| when, area made safe, spill cleared up, equipment taken out of use, etc) |
| |
| |
| |
| |
| Details of treatment |
| Was any first aid treatment given directly at location of incident/accident? State 'None' if no treatment given |
| |
| |
| |
| |
| |
| Ілјигу Туре |
| Please select V |
| Part of body affected |
| Please select |
| |

Please fill in the details of the injured person including location of accident and the specific area on the site this happened.

Circumstances

Please provide as much detail as possible in the circumstances box, information to include what exactly happened leading up to and during the incident. Relevant factors such as condition of internal/external flooring, lighting, weather, equipment involved and people, chemicals in use, plant condition, the use of PPE, doing something out of the norm, training or lack of training and damage etc.

Workplace Defects

Were there any defects to the workplace that led to the incident occurring e.g. lack of supervision, defective faulty equipment, or the way equipment was used, or the condition of the premise such as wet floor. If there were no defects, please type in "None."

Immediate Actions

Describe the immediate actions taken following the accident, such as making the site safe, providing first aid, and calling emergency services, who was notified external/internal, equipment made safe and taken out of service, photos taken etc.

Details of treatment

Please fill in the details of first aid given, by who.

Then select the injury type and part of the body effected by the incident.

Witness details

Provide the contact details of all witnesses so they can be contacted later during the investigation stages if required.

Then complete the manager section and click on save and continue. If you have been on this screen for an extended period, it might be worth saving the information on a word document before pressing save as the system can time out. Please then ensure you delete the word document when completed.

Reporting Near Misses



Why report near misses?

Near misses can lead to injury, if near misses are not reported there is potential for problems to go unnoticed until an accident takes place which could seriously injure someone. Action could have been taken to prevent that from happening. When you select Near Miss the form changes and a few more boxes appear requesting information.

| Incident date/time Day V Month V Year V Hour V Minute V | |
|---|----------|
| | |
| Circumstances Describe the circumstances of what exactly happened (Please provide as much information as possible including relevant factors, e.g. inte external floor conditions/levels, weather, other people involved, use of equipment, chemicals, plant, using PPE, doing something out of the usual activity process, not trained to do, damage to property, etc) | |
| | |
| Workplace defects | |
| Was there anything defective with the workplace that may have contributed towards the cause of the incident? e.g. lack of supervision, de | efective |
| faulty equipment, or the way equipment was used, the condition of the premise (slippery/damaged flooring, spills, etc). If no defects, stat | te 'None |
| | |
| | / |
| Immediate actions | |
| Describe the immediate actions taken following accident/incident (e.g. who notified (internal and external), who initially checked for defective accident and external and external and external and external accident accident. | cts and |
| when, area made safe, spill cleared up, equipment taken out of use, etc) | |
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| | |
| Details of treatment Was any first aid treatment given directly at location of incident/accident? State 'None' if no treatment given | |
| Visa any installo deathent given directly at location of incident/actident? State None in no deathent given | |
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| | |
| | |
| Injury Туре | |
| Please select | |
| | |
| Part of body affected | |
| Please select V | |
| | |
| Witness Details Name, address and contact details. State 'None' if no witnesses. | |
| Manie, audress and contact details. State mone in no widnesses. | 1 |
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Please fill in the form as above in the accident section with as much information as possible. In the injury type section please select no injury as circled above. Then complete the managers details and submit to manager as circled below.

| MANAGER SECTION | |
|--|---|
| Manager/Head Teacher's first name | Manager/Head Teacher's last name |
| | |
| Manager/Head Teacher's email | |
| | |
| | |
| SECTION SUPPORTING DOCUMENTS | |
| If you wish to add supporting documents, please click on the 'Save them with this notification. | and continue' button. You will then be able to upload documents and associate |
| Save and continue | |
| | |
| | |
| Submit to Mana | ger Save to complete later |
| | |

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How do I contact the Workforce Health and Safety Team for support as a manager

If the Health and Safety team has not reached out, but you require support to complete the investigation as a manager. Please contact us via the below methods.

Notification of HSE investigations

On occasions the HSE might contact schools, head teachers, managers, or the injured person from a RIDDOR reportable event. If someone makes contact from the HSE with you, you are to notify the Health and Safety team immediately via telephone or email.

Phone: 01926 476803

Email: <u>healthandsafety@warwickshire.gov.uk</u>

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