

Heart of England Mencap



BBO Accelerate and Progress update April 2018



Accelerate

Achievements:

- 20 Participants signed up to Accelerate
- 2 participants gained paid Employment



Local employers providing work experience opportunities



Training and Education Opportunities in:

Food safety & hygiene



Computer basic skills



First Aid



Basic maths and literacy



Employment skills

Interview skills



Job search at Job Centre Plus



Progress

16 participants signed up to Progress

Participant O's journey to paid work

Volunteerin

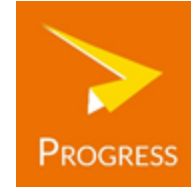


Work
Experience



Paid
Work

ALL SOFAS LTD



Work Experience and Volunteering Opportunities

Shakespeare school
room Guildhall



Training and Education in:

Furniture making



Countryside skills



Employment skills



Basic numeracy and literacy skills



Employment Skills/guidance

Universal Credit
guidance



Interview skills



Job search at Job Centre
Plus

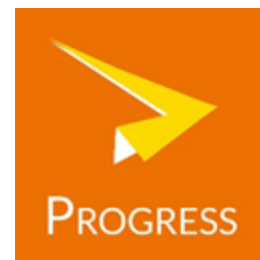




Outcomes for all Participants:

All participants on Accelerate and Progress have gained:

- confidence
- motivation
- self esteem
- skills, knowledge and experience that will improve their work and training opportunities





Work and Volunteering with New Directions





At New Directions we have a
dedicated
Volunteer Champion, me!
Carol Payne

My Role at New Directions



- To work with Individuals we support to find out what job they want to volunteer in or find out what paid employment they would like.
- I am able to do this by supporting individuals to the job centre, looking at vacancies, assisting with completing application forms and preparing for interviews
- I also support individuals to register with CAVA Volunteer connect system.
- I work with Warwickshire Employment support Team (WEST) to find suitable roles for individuals in both volunteer and employment roles.
- At New Directions we have a variety of individuals performing a variety of roles.
- Domestic Duties
- Dog Walking and companionship
- Administration Duties
- Health and Safety / Infection Control Protective Measures
- Befriending Services
- Retail Work
- Partnership Working

Roles individuals have been successful in achieving.

▶ Domestic Duties

- ▶ Kelsey, Sam, Maureen and Janine work across New Directions services maintaining a clean and hygienic environment for the customers to live in and the staff to work in. The domestic team are supported to attend training such as Health and Safety, Infection Control, Basic First Aid and Moving and Handling. All staff go through our detailed and safe recruitment process, which involves DBS Checks and Reference



Dog Walking and companionship



Mark is a valued and committed member of the Volunteer Team at Pawprints Dog Rescue centre in Rugby. Mark walks the dogs and offers love and affection to unwanted and stray Dogs.

Administration Duties

Paul

- ▶ Paul works in our head office assisting the admin team with sorting post, photocopying, shredding documents and creating application packs.



Mark

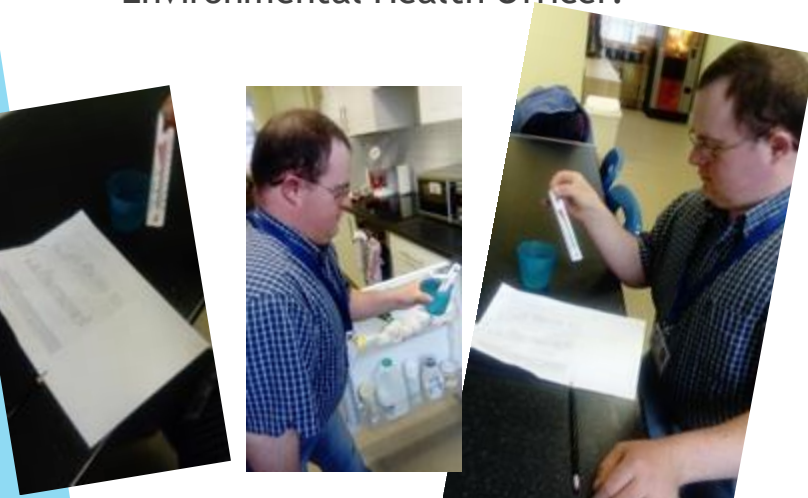
- ▶ Mark works in our head office assisting the team with our archive projects, recording important information in our on-line systems.



Health and Safety / Infection Control Protective Measures

▶ Fridge / Freezer Temperatures

Bob keeps our Fridge and Freezer temperatures every day. He records them on a form that we show the Environmental Health Officer.



▶ Infection Control Protective Measures.

Bob keeps our infection control equipment stocked. Bob will check our supplies for Aprons, Gloves and antibacterial wipes.



Befriending and companionship



Alison said “ I enjoy my befriending service, we talk about the same interests, my family and make plans about what we will do the following week.

WHY BEFRIENDING?
REDUCE ISOLATION
LEARNING NEW SKILLS
DEVELOPING NETWORKS
BUILDING CONFIDENCE
ENGAGE IN COMMUNITY
MEETING NEW PEOPLE

Working in Retail



Rob

- ▶ Rob started at B&M stacking shelves and has now progressed to working on the tills. Rob has learnt money skills, including card payments and social skills.
- ▶ Rob enjoys the confidence this has given him and the cash to pay bills.



Kieran

- ▶ Kieran - Has paid employment with Neil Terry Printers. On a Monday Kieran works 10-4 at the printing works, Kieran performs the following tasks, laminating, sorting out different papers and will staple paper together. On a Tuesday Kieran works where he mainly glues boxes together, and will sort through papers and laminate.
- ▶ Kieran has worked for this company for many years and has learnt many skills from this supportive family company.

Partnership Working.

Bob is one of the Learning Disability Reps, Bob's role is to meet with customers of Warwickshire County Council and seek views and opinions about services. To seek the views and opinions of people with a learning disability about progress made towards the action plans. Monitor the progress towards the action plans. Help to make the information from the partnership Board accessible for people with a Learning Disability. Take part in selecting new board members. To act as a 'Partnership Board Buddy' when required. Bob has embraced



Quotes from individuals we support at New Directions



Rob said "I work four days a week and that includes five hours on a Saturday when it's busy. I know how to take card payments, but have now learned how to do contactless ones, which is a good skill to have. Before the shop opened in May I was stocking shelves, but now I am enjoying making new friends and meeting people on the checkout because they remember me. It's also nice to earn a few pennies because it pays the bills and I can take my girlfriend out for a special meal. I have had a four-week review and I got six and a half out of seven. I look forward to going to work and it has made me more confident in myself."

Abbie said "New Directions are helping me find a job, they have supported me to the Job Centre and will filling out application forms. Fingers crossed I get some interviews soon"

Kelsey said "I work 6 hours a week at New Directions keeping the communal living areas clean and tidy for the other individuals that live here. One of the other managers approached me last week to do overtime, she said I was doing a 'great job'. This really boosted my confidence"

Mark Said " New Directions has opened up my world through the volunteer opportunities they have helped me attend. I am learning new computer skills, making new friends and helping the dogs at Pawprints and using my increased confidence to spend time with others that may not have family to visit them"

Any Questions?



Thank you for your time and
attention





Independent Travel





Why travel train?



Promotes independence

Increases confidence

Access and inclusion



How does this happen?



Self
referral



Referral



Referral

Appointment

Meeting

Agree journey



Individual planning



Assess road safety awareness

Bus pass/money skills

Risk assessment

Journey planning



Individual planning

Personal safety



What to do if something goes wrong



I need help	
My name	<input type="text"/>
Please call	<input type="text"/>
Other information	<input type="text"/>

Safe Places and emergency contacts



How do we support you to learn these skills?



We will make the first few journeys with you
We will encourage you to take small steps on your own



We will support you to do more on your own
When we agree with you that you feel more confident, we will “shadow” your journey until you are happy to do it yourself





Who have we helped?



Ellis from Hereward College

Work placement



University Hospital Coventry
and Warwickshire



What did they think?



Ellis's mum said "His confidence in using public transport has grown enormously"

Ellis said "I love my job and I am so glad that I learnt to travel there on my own"



Contact Us



- For Rugby and North Warwickshire, please contact Claire on 07415 302859



- For South Warwickshire, please contact Dan on 07484 503644