



CHSWG

Tuesday 25<sup>th</sup> April 2017  
3-5pm  
Lancaster House  
Meeting Room

Present:

John Atkins, Elizabeth Roche, Claire Sunderland,  
Ann Robey, Jane Carter, David Heap, Joanne Davis,  
Angela Yeomans, Andy Roach.

### 1. Apologies

Action

Bridget Hughes, Tracey Foreman.

### 2. Minutes of last meeting held on 12<sup>th</sup> October 2016

- Andy has liaised with Sarah Jackson who has asked to be kept informed; she quite understood that it was difficult to change the time of the meeting.

### 3. LA/IDS Update

- 22 new referrals, a number of which are quite complex;
- JC outlined how the Local Authority is redesigning Specialist Teaching Services to ensure it is better able to meet the needs of children with more complex needs and overlapping conditions. Some of the referrals coming through do not neatly fit into the way we configure our services. In addition some families and settings/schools find it difficult if they are receiving visits from lots of different staff, presenting them with lots of recommendations and ideas, which at times can be contradictory. We are investing heavily in staff developmental at post-graduate level to enable staff to upskill in additional areas to their primary specialism, for example, complex needs staff doing manual handling training and/or MSI qualifications, speech and language staff training in complex needs and hearing etc. Debs Gunby, who is leading on this, is reviewing cases where it may be possible to reduce duplication and a more holistic response would be beneficial.
- Although the LA is rapidly increasing special school places, we are still struggling for generic special school places in KS1 in Warwick & Bedworth.

### 4. Local Offer Revision

Currently parents can download two documents: a short version and a longer version with more detail. Proposed revisions to these documents were reviewed briefly by the Group.

Please send any comments to John by the end of May.

Page 1 – ensure bullet points make sense and follow on from ‘we do this by....’

Ann, John and Andy to meet in Early June.

Remember the audience: parents / families not familiar with the system, the language and terminology we would use; i.e. parents primarily seeking information and support for the first time.

## **5. NDCS Update**

- Documents circulated ahead of the meeting;
- In the process of analysing the CRIDE and FOI returns;
- New special school video is excellent and IDS will be using as part of its suite of training;
- Specialist Speech and Language Therapists becoming a rarity. New posts are being down-banded.

## **6. New born screening – Quarter 3 Report**

North Warwickshire: 99.5% of babies are seen within 4 weeks (548 births out of 551)

Standard 4: 12 of the 13 babies with no clear response have been offered an audiological assessment – 92.3%

Standard 5: 10 out of the 13 attended – 76.9% (beware jumping to conclusions based on %; numbers are very low)

John to circulate both Quarter 3 returns (North and South) with the minutes.

## **7. Input for Health Visiting**

Invitation to Countywide Health Visitor meeting: 11<sup>th</sup> October 2017, 9.30 – 12.30, Camp Hill Early Years Centre – Joint presentation by IDS, SaLT, Audiology – 45 minutes to an hour. Likely to be 100 attendees.

## **8. CEDAR at Warwickshire University**

Commissioned to review dispute resolution arrangements in relation to the EHC Plan process.

## **9. NDCS**

- David Heap drew attention to new NDCS findings in relation to post – 16. For example deaf students are twice as likely to drop out of Further Education; lack of specialist assessments; low attendance; poor careers guidance; lack of access to meaningful work experience.
- Ann recently met with Karen Stacey at Warwickshire College to discuss transitions and support for deaf students locally, to ensure we get things right at this transition point.

## **10. Any other business**

For information: Carolyn Dando is currently on secondment to the Leamington Rehab Hospital for five months.

## **11. Future Meetings**

Thursday 12<sup>th</sup> October, SB3 CR8 GF, 3.00pm-4.30pm

Tuesday 23<sup>rd</sup> January 2018, SB1 CR1 GF, 3.00pm-4.30pm

Tuesday 24<sup>th</sup> April 2018, SB1 CR1 GF, 3.00pm-4.30pm.

## 1. NHSP Performance Report: Standards and KPIs (by Creating Site)

From 01/10/2016 to 31/12/2016

Produced on 28/03/2017

## North Warwickshire

				NWR_George Eliot Hospital - Acute Services		Total	
Std	Objective	Acceptable	Achievable	#	%	#	%
	<b>Programme Standards and KPIs</b>						
1	The proportion of babies eligible for newborn hearing screening for whom the screening process is complete by 4 weeks corrected age (hospital programmes-well babies, NICU babies) or by 5 weeks corrected age (community programmes-well babies). (NH1)	≥ 97%	≥ 99.5%	548/551	99.5	548/551	99.5
2	Well baby referrals from OAE 1 hospital	≤ 30%	≤ 25%	138	26.9	138	26.9
2	Well baby referrals from OAE 1 community	≤ 15%	≤ 13.5%	N/A	N/A	N/A	N/A
3	Total Referrals - Hospital	≤ 3%	≤ 2.5%	13	2.4	13	2.4
3	Total Referrals - Community	≤ 1.6%	≤ 1.3%	N/A	N/A	N/A	N/A
4	The proportion of babies with a no clear response result in one or both ears or other result that require an immediate onward referral for audiological assessment who are offered audiological assessment within the required timescale.	>=97%	>=99%	12/13	92.3	12/13	92.3
5	The proportion of babies with a no clear response result in one or both ears or other result that require an immediate onward referral for audiological assessment who receive audiological assessment within the required timescale. (NH2)	>=90%	>=95%	10/13	76.9	10/13	76.9
	<b>Additional Information For Internal Monitoring</b>						
	Total babies			553		553	
	Total well babies			515		515	
	Total NICU babies			38		38	
	Screens offered			551	100.0	551	100.0
	Screens completed by 3 months			552	100.0	552	100.0
	Screens declined			0	0.0	0	0.0
	Well baby referrals from OAE2 hospital			19	3.7	19	3.7
	Well baby referrals from OAE2 community			N/A	N/A	N/A	N/A
	NICU with bilateral NCR at OAE			4	10.5	4	10.5
	NICU bilateral referrals from AABR			0	0.0	0	0.0
	NICU unilateral referrals from AABR			0	0.0	0	0.0
	Total bilateral referrals (including NICU)			4	0.7	4	0.7
	Total unilateral referrals (including NICU)			8	1.4	8	1.4
	Total Incomplete referrals			1	0.2	1	0.2

**NH2 (NHSP KPI2) - Screen Completion to Attended Assessment within 4 weeks (28 days) or by 44 weeks GA, for births in Q3 2016/17 - KPI2 Not Achieved for Information. Report compiled on 28/03/2017**

			Date Screen Compl	Date of First Attended Assessment	Date of First Offered Assessment	Follow-Up Status	Patient Hearing Screening Status
		10005000000	18/10/2016	29/11/2016	01/11/2016	In Process	Parent cancelled, then attended on 29/11/2016
		10005000000	30/10/2016	10/01/2017	29/11/2016	Complete - Hearing Satisfactory	Inactive - No Confirmed Hearing Loss 2 days over 4 weeks
		10005000000	25/11/2016			Pending	Active - Follow-up (Immediate)
		10005000000	29/11/2016		13/12/2016	Pending	Inactive - Declined
Records: 4							

## 2. NHSP Performance Report: Standards and KPIs (by Current Site)

From 01/10/2016 to 31/12/2016

Produced on 28/03/2017

South Warwickshire

				SWA_Warwick Hospital		Total	
Std	Objective	Acceptable	Achievable	#	%	#	%
<b>Programme Standards and KPIs</b>							
1	The proportion of babies eligible for newborn hearing screening for whom the screening process is complete by 4 weeks corrected age (hospital programmes-well babies, NICU babies) or by 5 weeks corrected age (community programmes-well babies). (NH1)	≥ 97%	≥ 99.5%	682/698	97.7	682/698	97.7
2	Well baby referrals from OAE 1 hospital	≤ 30%	≤ 25%	124	19.2	124	19.2
2	Well baby referrals from OAE 1 community	≤ 15%	≤ 13.5%	N/A	N/A	N/A	N/A
3	Total Referrals - Hospital	≤ 3%	≤ 2.5%	10	1.4	10	1.4
3	Total Referrals - Community	≤ 1.6%	≤ 1.3%	N/A	N/A	N/A	N/A
4	The proportion of babies with a no clear response result in one or both ears or other result that require an immediate onward referral for audiological assessment who are offered audiological assessment within the required timescale.	≥ 97%	≥ 99%	10/10	100.0	10/10	100.0
5	The proportion of babies with a no clear response result in one or both ears or other result that require an immediate onward referral for audiological assessment who receive audiological assessment within the required timescale. (NH2)	≥ 90%	≥ 95%	9/10	90.0	9/10	90.0
<b>Additional Information For Internal Monitoring</b>							
	Total babies			702		702	
	Total well babies			650		650	
	Total NICU babies			52		52	
	Screens offered			696	100.0	696	100.0
	Screens completed by 3 months			694	99.4	694	99.4
	Screens declined			0	0.0	0	0.0
	Well baby referrals from OAE2 hospital			12	1.9	12	1.9
	Well baby referrals from OAE2 community			N/A	N/A	N/A	N/A
	NICU with bilateral NCR at OAE			4	8.2	4	8.2
	NICU bilateral referrals from AABR			1	2.0	1	2.0
	NICU unilateral referrals from AABR			2	4.1	2	4.1
	Total bilateral referrals (including NICU)			2	0.3	2	0.3
	Total unilateral referrals (including NICU)			6	0.9	6	0.9
	Total Incomplete referrals			2	0.3	2	0.3

Note: Standards 4 & 5 exclude babies who have not reached 4 weeks post screen / 44