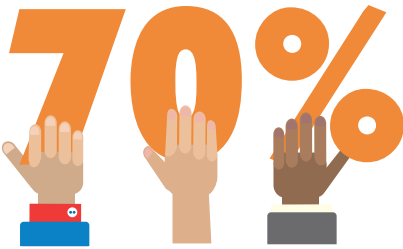




WCC Your Say Action Plan

Following the 2016 WCC Your Say results, we will commit within 2017-18 to:



Maintain the WCC Employee Engagement Index at 70% in 2018



Increase the response rate by 3% to 50% in 2018



Incorporate the feedback from the Your Say listening groups into relevant projects

Celebrate areas that performed well through ongoing communications including wellbeing, learning and development, smarter working and recognition



Develop a pulse survey for summer 2017 to measure progress with actions developed as a result of the 2016 survey



Incorporate the 6 behaviours into appraisals and 1:1s to support the creation of a culture of performance conversations



Equip managers with the necessary skills and resources to enable good performance conversations



Understand how employees can identify with the whole organisation as well as their team and develop actions